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OliverDe Vijt

Created on January 20, 2018

How to delete downloaded but not installed updates on win 10?

Hi,

I'm using windows 10 and since a few weeks my disk is full because of failed to installed updates. How to delete them?

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Question Info

Last updated July 17, 2022

Views 38,764

Applies to:

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Replies (2)

EB

Eric Ber

Microsoft Agent | Moderator

Replied on January 20, 2018

Hi Oliver,

A corrupted Windows Update components is one of the possible reasons why you are unable to install the updates on your Windows 10 computer. You can download and run the **Windows Update Troubleshooter** in this [link](#) to troubleshoot the issue.

You can use the Disk clean up tool to delete temporary files and system files if you need to free up more space. You can follow the steps below:

To delete temporary files:

1. Search for **Disk cleanup** from the taskbar and select it from the list of results.

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2. Under **Files to delete**, select the file types to get rid of. To get a description of the file type, select it.
3. Select **OK**.

To delete system files:

1. In Disk cleanup, select **Clean up system files**.
2. Select the file types to get rid of. To get a description of the file type, select it.
3. Select **OK**.

Should you need further assistance, don't hesitate to get back to us.

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CA

CarmelloB.

[Replied on January 20, 2018](#)

Hello,

I have a method that is not copy and pasted and that actually works, unlike that MS answer that has nothing to do with updates.

1. Open File Explorer.
2. Go to C:\Windows\SoftwareDistribution\Download, and delete all contents.
3. Open CMD, and type in net stop wuauserv.
4. Now type in net start wuauserv.

there you go!

don't listen to the MS guy. He is saying that your update is corrupt, but that tool won't delete your updates. He is pasting a general answer from one of their answer banks that has nothing to do with deleting updates. I ACTUALLY wrote this myself.

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686 people found this reply helpful ·

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