# Bogdan Alexandru Banu

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### **Professional Summary**

Final-year Computing student at Arden University with an HND in Digital Technologies from GBS, achieving distinction grades. Skilled in creating practical solutions through programming in Python, JavaScript, and C++, with projects ranging from Arduino systems to full web applications using React, HTML, CSS, and JavaScript. Experienced in data analysis using Excel, Power BI, and Tableau to transform raw data into actionable insights that drive smarter decision-making. Proven leadership experience managing teams of up to 15 at Domino's, improving delivery times by 12%, and streamlining workflows at Premier Inn to increase guest satisfaction. Brings persistence, creativity, and problem-solving skills to every project, aiming to combine technical expertise with leadership experience to drive digital growth.

### **Key Skills**

#### Programming and Development

- Developed four academic projects using Python, JavaScript, and C++ through academic and personal projects, including Arduino systems and distinction-awarded web applications
- Experienced in front-end development with React, HTML, and CSS, completing multiple university projects with top grades

#### Data Analysis and Visualization

- Proficient in Excel, Power BI, and Tableau, applied in academic projects to improve reporting clarity and efficiency
- Designed dashboards to present findings in coursework assessments.

Leadership and Management

- Led a team of 15 at Domino's, improving delivery performance by 12%
- Streamlined workflows at Premier Inn, contributing to higher guest satisfaction
- Trained 10+ new staff members, reducing onboarding time by 25% and improving service consistency

Communication

- Delivered technical project presentations to groups of 20–30 students and lecturers
- Handled 50+ daily guest interactions in hospitality, maintaining high service ratings
- Multilingual: fluent in English and Romanian, intermediate in French

Problem-Solving and Persistence

- Recognized by lecturers for persistence and determination in solving complex academic challenges until successful completion
- Resolved recurring operational issues in hospitality roles, reducing guest complaints and improving service quality
- Adapted quickly to new technologies and systems in both academic and professional environments

IT and Technology

- Skilled in SQL for database queries and management
- Proficient with MS Office Suite for reporting, analysis, and documentation

### Education

Arden University, Birmingham, UK

(September 2025 – Present)

• BSc Computing (Top-up, final year) – predicted Distinction

Core modules: Distributed Cloud Computing, Data Mining, Security Management, Web Development, Computing Project

Global Banking School, London, UK

(September 2022 – July 2023)

HND Digital Technologies – achieved Distinctions in six modules and a Merit in Data
Analysis

Core modules: Programming – Distinction, Web Development – Distinction, Data Analysis

Merit, Networking – Distinction, Advanced Programming – Distinction, Internet of
Things – Distinction, Business Intelligence – Distinction

UVVG, Baia Mare, Romania (July 2013 – July 2016)

• Accountancy – final grade 7.80 (Lower Second (2:2))

## **Employment History**

Night Manager (Reception & Operations), Whitbread (Premier Inn), Reading (February 2021 – September 2024)

- Supervised overnight operations, coordinating staff and resolving escalated guest issues
- Ensured safety compliance and improved guest satisfaction through effective problemsolving

Manager, Domino's, Liverpool (May 2018 – December 2018)

- Led a team of 15, improving delivery performance by 12%
- Managed staffing and operations, boosting efficiency and service quality