# RYAN WELLS FARRAN Phoenix, AZ | (480) 734-6450 | rwfarran@gmail.com | linkedin.com/in/ryanfarran/

# SOFTWARE DEVELOPER (INTERESTED IN BOTH FRONTEND & BACKEND)

## Programming Languages & Software Tools I've Used:

- ❖ C, C++, C#, HTML/CSS, JavaScript, SQL, PHP, Swift, Python, x86 Assembly [code examples: http://bit.ly/RWFPortfolio]
- ❖ IntelliJ, Java, Gradle Build Tool, Apache Wicket, Selenium Web Browser Automation [used during internship at CFM]
- MacOS, Windows, Xcode, VSCode, PyCharm, SSMS, MySQL, Node.js, Express.js, Unity, Final Cut Pro, Ableton Live
- Released a game, *JinMee*, with Swift & Xcode on the iOS App Store to practice mobile development: <a href="http://bit.ly/JinMee">http://bit.ly/JinMee</a>
- ♦ What I'm practicing now: React, Flutter, and Godot Engine (very interested in building for multiple platforms & OSs)
- ♦ Classes I'm currently enrolled in: CS344 Operating Systems I (Linux) & CS361 Software Eng. I (will graduate by EOY)
- ❖ CS Classes I've taken previously: CS340 Databases, CS325 Algorithms, CS290 Web Dev, CS271 Computer Architecture & Assembly, CS261 Data Structures, CS225 Discrete Structures, CS162 Intro to CS II, CS161 Intro to CS I (GPA 3.33)
- **Strengths**: Independent, fast, and internally motivated learner who practices programming outside of work and school
- Weaknesses: Professional dev experience limited to 3 month internship, academic dev experience limited to 13 months
- ♦ Why interview me?: I'm very comfortable working 60+ hours/week, I genuinely love business & software development and want to help companies meet their goals & deadlines, I enjoy working with people and taking on new projects

#### PROFESSIONAL EXPERIENCE

### CFM (Cash Flow Management), Tempe, Arizona

10/19 to 12/19

**SOFTWARE DEVELOPER INTERN:** Assisted developing an automation tool for the company's quality assurance process

- Programmed application in Java and HTML/CSS using IntelliJ with Apache Wicket and Gradle Build Tool.
- ♦ Worked with two other interns, which was a great experience working with others and familiarizing myself more with Git

#### DISH NETWORK, Phoenix, Arizona

2018 to 2019

**SAMSUNG TRIAGE AGENT:** Technical support for a range of Dish Network and Samsung products/services

- ❖ Promoted from Customer Service to Technical Support to "Welcome Team" to Samsung Triage within six months.
- Received their internal "Tuned Into You" customer service award.
- Left to focus on programming and seek a relevant position to further education and software development skills.

# FARRAN MEDIA, LLC, Phoenix, Arizona

2015 to 2018

**PRODUCTION MANAGER:** Produced and promoted 1,000+ hours of content for an international dental media company

- Scheduled in-person and online recordings with guests both internationally and in the U.S.
- Recorded podcasts in three formats: (1) home-studio, (2) remotely via Skype with Evaer, and (3) "on the go" while traveling all over the U.S. and over 20 countries in five continents
- Released and promoted content on iTunes, Spotify, YouTube, Facebook, Twitter, LinkedIn, Instagram, Pinterest, (Google+, when that was still a thing), Reddit, and Dentaltown (private dental forum)
- Released high volumes of content (10 to 15 1-hour-videos per week) with over 1,000 episodes of *Dentistry Uncensored* with Howard Farran released in less than three years
- Recorded and produced Amazon's international best seller, the *Uncomplicate Business* audiobook

#### FOLLETT HIGHER EDUCATION GROUP, Flagstaff, Arizona

2011 to 2015

**TECHNOLOGY SALES AND SUPPORT ASSOCIATE:** Helped thousands of students with all things technology; from purchasing hardware and software to diagnosing and troubleshooting computers, tablets, smartphones, and more

- Formally recognized as "MVP" two seasons in a row for providing outstanding customer service and also for making a significant contribution to reaching our store's computer and tablet sales goals
- ♦ Became an APP (Apple Products Professional) through Apple Sales Training Online and won an internal competition to sell the most products attached to AppleCare during the back-to-school shopping season
- Standardized & implemented training for new-hires as well as documentation for technology-related issues and resolutions

# **EDUCATION**

# **Bachelor of Science in Business Administration**Emphasis in Management The W.A. Franke College of Business

Northern Arizona University, 2016

Bachelor of Science in Computer Science
Post-Baccalaureate Program
School of Electrical Engineering and Computer Science
Oregon State University Ecampus, 2020