AI-Powered Digital Assistant Platform (AIDAP)

The project you are to design is an **AI-Powered Digital Assistant Platform (AIDAP)**.
The system provides a conversational interface for students, faculty, and administrators to interact with institutional data such as course schedules, deadlines, announcements, and academic analytics. The assistant integrates with external university systems (LMS, registration, calendars, and mail) and uses AI to deliver contextual answers.

Stakeholders

Symbol	Stakeholder	Description
S	Students	End users who query academic and campus information.
L	Lecturers	Provide course-related content and respond to academic queries.
A	Administrators	Maintain institutional data, integrations, and policies.
M	System Maintainer	Responsible for deployment, monitoring, and upgrades.
D	Data Source Systems	External systems such as LMS, Registration, Calendar, and Email servers.

General Requirements

ID	Requirement
R1	The system shall provide conversational access to institutional data and services.
R2	The system shall store historical interactions for personalization.
R3	The system shall integrate with existing data sources (registration, LMS, calendars).
R4	The system shall support both text and voice interaction modes.
R5	The system shall use AI models to interpret natural-language queries.
R6	The system shall generate responses using both stored knowledge and live data.
R7	The system shall be deployable as a cloud-native, scalable service.
R8	The system shall protect user data and comply with institutional privacy policies.

Requirements of Students

ID	Requirement
RS1	The system shall allow students to ask academic or administrative questions (e.g., “When is my next exam?”).
RS2	The system shall notify students of deadlines, schedule changes, and announcements.
RS3	The system shall allow students to access personalized dashboards summarizing upcoming events and performance indicators.
RS4	The system shall support multi-language queries and responses.
RS5	The system shall learn from previous conversations to improve response relevance.

RS6	The system shall allow students to change preferences for notifications and language.
RS7	The system shall provide secure authentication through the institution's single sign-on (SSO).
RS8	The system shall ensure that student-specific data are visible only to the authenticated user.
RS9	The system shall be accessible on mobile, web, and voice-assistant devices.
RS10	The system shall respond to queries within 2 seconds on average under normal load.
RS11	The system shall remain available 99.5% of the time per month.
RS12	The system shall have an intuitive UI consistent with conversational design best practices.
RS13	The system shall allow export of calendar events to personal calendars.
RS14	The system shall support offline cache of recent responses for limited connectivity.

Requirements of Lecturers

ID	Requirement
RL1	The system shall allow lecturers to publish or update course materials accessible to students through the assistant.
RL2	The system shall enable lecturers to post announcements via conversational commands.
RL3	The system shall allow lecturers to view summarized class analytics (grades, attendance, engagement).
RL4	The system shall enable lecturers to schedule automated reminders (e.g., assignment deadlines).
RL5	The system shall allow lecturers to manage access rights for teaching assistants.
RL6	The system shall allow lecturers to query the assistant for aggregated statistics (e.g., average GPA by course).
RL7	The system shall notify lecturers of system-detected anomalies (e.g., sudden drop in participation).
RL8	The system shall ensure that only authorized lecturers can modify course data.

Requirements of Administration

ID	Requirement
RA1	The system shall allow administrators to manage institutional integrations (LMS, registration, calendars).
RA2	The system shall allow administrators to define global policies (data retention, response logging).
RA3	The system shall allow administrators to broadcast campus-wide announcements via the assistant.
RA4	The system shall allow administrators to monitor system usage and generate analytics reports.
RA5	The system shall ensure compliance with institutional security and privacy regulations.
RA6	The system shall provide high availability with automatic fail-over and backup recovery.
RA7	The system shall support scalability to handle up to 5,000 concurrent users.

Requirements of System Maintainer

ID	Requirement
RM1	The system shall allow maintainers to deploy updates with zero downtime using continuous deployment pipelines.
RM2	The system shall provide monitoring dashboards (health, latency, errors).
RM3	The system shall support configuration of AI model versions and API keys.
RM4	The system shall log performance metrics for model accuracy and latency.
RM5	The system shall be easily extensible to integrate new AI services or external data sources.
RM6	The system shall allow secure backup and restore of user and configuration data.
RM7	The system shall support role-based access for maintenance operations.

Requirements of Data Source Systems

ID	Requirement
RD1	The system shall synchronize data with connected university systems at configurable intervals.
RD2	The system shall use standard APIs (REST or GraphQL) for interoperability.
RD3	The system shall handle failures in data source availability gracefully (retry and recovery).
RD4	The system shall maintain data integrity and consistency across systems.