



# Top 5 Challenges & Mistakes in Breach Detection and Response

# What you will NOT hear from me today...

Next-Gen Anti-Virus ?

Secure Web Gateway ?

Malware Sandboxing ?

Next-Gen Firewall ?

Application Whitelisting ?

# The Five P's



# Lack of Practice



- Do you have an incident recovery plan?
  - The plan exists...but it is not up-to-date
  - Exercising the plan – tabletop “live drill” exercises
  - Know your stakeholders – this is not just a technical remediation
- Other wrinkles in “the plan”
  - Format (online, physical, location) of the plan
  - Out-of-band communications during an incident

# Misreading the Punch



- Measuring the true impact to the business
  - Business context
  - Asset criticality
    - What is an “asset” anyway?
- The “small fire, large fire” attack

# People Aren't Cogs in a Wheel

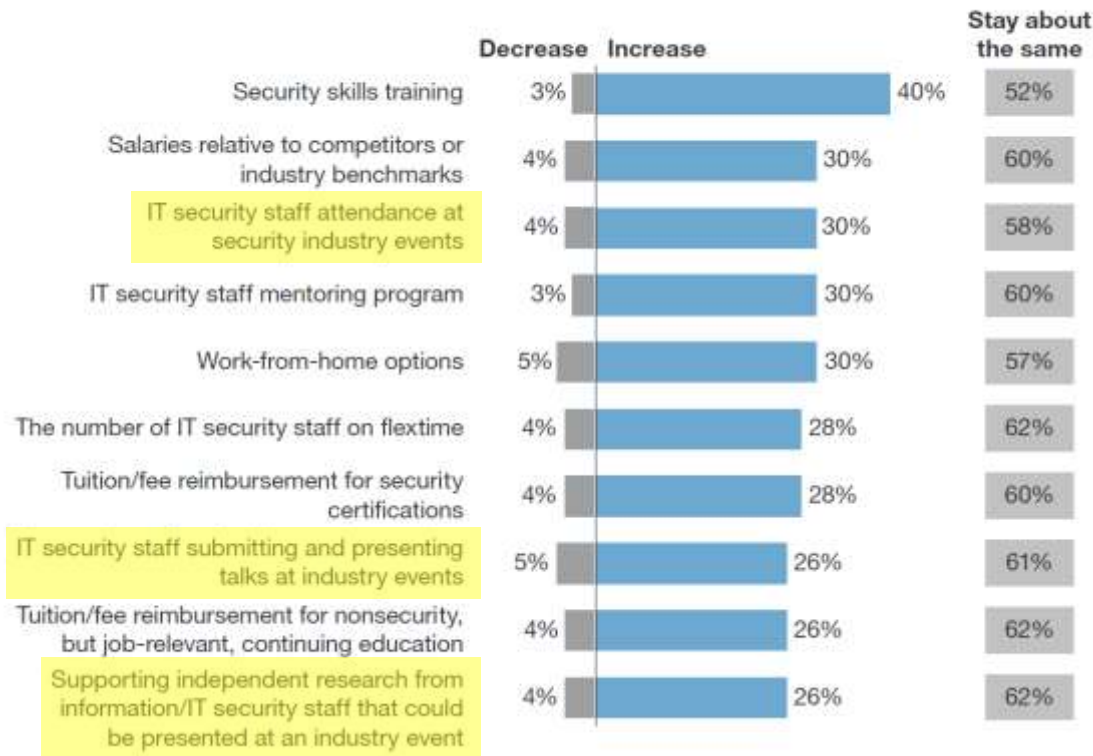


- Job rotations for personnel
  - *Benefit:* address skills shortage, career path aspirations
- “Champion” or “mentor” designation where appropriate
  - *Benefit:* peer recognition/respect without a formal promotion
- MSSPs (managed security solution providers)
  - *Benefit:* skills transfer during/end of engagement
- Hiring (sourcing) *vs.* retention – which is harder?
  - Keep the bench warm/filled at all times!
- All of your employees are members of your extended security team!

# People Aren't Cogs in a Wheel



"Thinking about what your company is doing to attract and retain IT security professionals, how do you expect the following policies to change at your company over the next 12 months?"



# The Partner-to-Target Vector



- Supply Chain risk





# The Partner-to-Target Vector



## Framework for Improving Critical Infrastructure Cybersecurity

Draft Version 1.1

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ID	Identify
PR	Protect
DE	Detect
RS	Respond
RC	Recover

# Reacting vs. Proactively Hunting



- Reacting, reacting, reacting to alerts?
  - Alert fatigue; false positives; paralysis by analysis
- Time to detection
  - Minimizing the adversary's "dwell time" within your environment
  - Lateral movement
- The "right" skills in your hunters
  - Curious; passionate; love to unravel mysteries
  - Knowledgeable about your environment
- True situational awareness = comprehensive visibility

# The Five P's

Prepare through tabletops involving all groups.

Lack of Practice

Job rotations can be an effective retention tool.

Misreading the Punch

People Aren't Cogs

Active hunting grows your analysts & finds badness.

Partner-to-Target Vector

Reactive vs. Proactive

Know your environment, prioritize your assets.

Vet your third-party partners early and often.