



## **Standard Gutter Guard Registered 10-Year Limited Warranty**

Rain Gutter Pros LLC manufactures Standard Gutter Guard (the "Product") in accordance to the highest standard of gutter guards. The product is made from aluminum and stainless steel so it will not rust, burn or support combustion.

### **WHAT IS COVERED?**

Rain Gutter Pros LLC warrants to you, the owner of the property at the time the Product was installed, that the Product is free from defects in material and workmanship in the course of manufacture, and that the finish on the Product will not chip or blister under conditions of ordinary wear, if installed according to our specifications. This Warranty is limited to the terms and conditions, exclusions and limitations, requirements and legal rights stated in this Warranty.

Rain Gutter Pros LLC warrants to you, the owner of the property at the time the Product was installed, that when installed in the manner specified by Rain Gutter Pros LLC, the Product will keep gutters from becoming clogged and overflowing as a result of the interior of the gutter or downspouts filling with debris such as leaves, twigs, needles, or seeds. This Warranty is limited to the terms and conditions, exclusions and limitations, requirements and legal rights stated in this Warranty.

### **COVERAGE DURATION**

This Registered 5-Year Limited Warranty lasts for ten (10) years on the property on which the Product was originally applied ("Property") so long as you own the Property. This Registered 10-Year Limited Warranty may be transferred one time with the Property. However, upon the transfer, the Warranty period will be no more than 10 years from the date of original installation of the Product on the Property, prorated in accordance with the Warranty Coverage Schedule below. In the event of a transfer of this Warranty, this Warranty may not be further transferred.

### **HOW YOU'RE COVERED**

You must notify us in accordance with the notice requirements outlined below, and we must validate the complaint. Upon the notification and validation, we will undertake the following: If there is a defect in the manufacture of the Product, at our sole option, we will either repair, replace or refund the purchase price of the originally installed Product found to be defective (in the event that we choose to replace the Product, we will only be responsible for providing materials, and will not be responsible for the cost of labor to install new Product). In the event the Product fails to perform as stated, Rain Gutter Pros LLC will cover the reasonable cost of labor to clear any obstructions in the gutter or downspout caused by the failure of the Product to perform as warranted, and repair or replace the Product if required. We will not be responsible for any cost or expense to clear any blockage or obstruction which is determined to be below grade. Our obligations under this Warranty will in no event exceed the purchase price of the originally installed Product found to be defective. Any additional costs and expenses beyond these amounts are your responsibility. In the event of repair or replacement under this Warranty, the Warranty applicable to the replacement material or to the repaired Product will extend only for the time remaining under the original Warranty.

### **WHAT ISN'T COVERED UNDER THE WARRANTY**

Damage of any kind resulting from faulty or improper installation; changes in surface color resulting from chalking, fading, soiling or staining (exposure to the elements may cause these changes over time; the degree to which weathering occurs will vary depending on air quality, the building's location and other local conditions over which we have no control); accidental damage; settlement; structural shrinkage or distortion of the property structure; fire; lightning, hurricane, tornado, windstorm, earthquake, hail or other acts of God; Mesh clogging due to tree sap, tar, paint, leaching roof oils, bird or insect droppings or other organic accumulations; harmful chemicals (including harmful cleaning compounds and pesticides); fumes or vapors; surface deterioration due to air pollution; misuse or abuse; vandalism; airborne stains, mold and mildew accumulation; any cost or expense incurred to clear any blockage or obstruction which is determined to be below grade; impact of foreign objects (including hail); warping or distortion due to exposure to excessive heat sources (e.g., barbecue grills) or exposure to unusual or excessive reflective heat sources (e.g., skylight or window); products that have been painted or whose surface has been altered in any way without written authorization from Rain Gutter Pros; any other cause beyond our reasonable control; failure to perform routine required maintenance for removal of debris laying on top of the Standard Gutter Guard product; or damage to the internal or external of the building structure that is alleged to have occurred from overflow of the gutter (regardless of claimed reasons including but not limited to improper installation, debris collection or defective manufacture).

### **OTHER LIMITATIONS**

- This Warranty covers only genuine Standard Gutter Guard. It is your responsibility to verify that the Product installed is Standard Gutter Guard.
- Due to normal weathering, replacement Product may differ in gloss and color from the original.
- We reserve the right to discontinue or change any design or color of any of our Products at any time and without notice or liability. If, for any reason, Products of the type originally installed are no longer available from us at the time you make a Warranty claim, we may substitute another product determined by us to be of comparable quality and price.
- "Never Clogs, Never Overflows" - Our promise that for the 5-year duration of the Standard Gutter Guard product warranty, so long as the product has been installed in the manner specified by Rain Gutter Pros LLC, your gutters will not become clogged and overflow because it fills with ordinary debris that collects in gutters such as leaves, twigs, needles, or seeds. Our product is designed to eliminate entry of this sort of debris that can otherwise create blockages in the gutter or flow to the downspout and cause damming and eventual gutter overflow.
- There are no warranties on this Product other than as set forth in this Warranty. We are not liable to you for a breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators, or distributors of the Product.
- WE EXCLUDE AND ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING OUT OF ANY BREACH OF THIS EXPRESSED WARRANTY, OR ANY OTHER ORAL, WRITTEN OR IMPLIED



WARRANTY THAT MAY APPLY TO YOUR PURCHASE, AS IT RELATES TO OUR PRODUCTS. THIS IS YOUR EXCLUSIVE WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

- This Warranty gives you specific legal rights. You may also have other rights which vary from state to state. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

**HOW TO REGISTER YOUR WARRANTY**

For all Standard Gutter Guard materials used on this installation project, one Application for Warranty Registration must be completed and mailed within 30 days after original installation has been completed. Please mail it to Rain Gutter Pros LLC, P.O. Box 905, Puyallup, WA 98371. Failure to register the Warranty will not void the Warranty, but registration of this Warranty confirms the date of purchase of our Products and assists Rain Gutter Pros LLC in processing any Warranty claim you might have. This confirmation is of benefit to you, especially if your original proof of purchase is lost.

**HOW TO SUBMIT A CLAIM**

You must submit your claim in writing to us within the Warranty period and within a reasonable period of time after the defect is discovered. To initiate a claim, submit a claim request in writing and provide the following information: a description of the claimed defect and the date the defect was discovered; the Warranty Registration Number (if available); the date of original installation; and your name, address and phone number. Written claims should be sent to Rain Gutter Pros LLC, PO Box 905, Puyallup, W A 98371 or fax your information to 253-251-2278. Rain Gutter Pros LLC will provide notification of any additional information and physical evidence that may be required to process your claim.

**ANY REPAIR OF THE PRODUCT UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM RAIN GUTTER PROS LLC WILL VOID THIS WARRANTY.**

**CARE AND MAINTENANCE, Customer Responsibilities**

Standard Gutter Guard is one of the most effective gutter guards on the market. Like most cases, normal debris will not easily blow off the gutter guard in the next gentle breeze. Depending on the surrounding proximity of the foliage around the structure, regular maintenance to ensure optimal function is required. The maintenance includes, but may not be limited to, blowing, hosing, or brushing off the gutter guards. If debris can collect on your roof, it can collect on the gutter guards. If debris builds up to a degree that water is not able to reach the gutter, it will greatly impede the effectiveness of the system.

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**Warranty Registration Card**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email Address: \_\_\_\_\_ Phone: \_\_\_\_\_

PRODUCT: Standard Gutter Guard      Quantity Installed (ft): \_\_\_\_\_

Please mail completed warranty card to

Rain Gutter Pros LLC  
PO Box 905  
Puyallup, WA 98371