

Oak Teppaitoon

AUSTRALIAN CITIZEN

0406 975 950

Oak.teppaitoon@gmail.com

PROFESSIONAL SUMMARY

Results-driven professional with exceptional communication and customer focus. Strong analytical and problem-solving skills. Advanced computer skills, SQL, and Python, Expert in Microsoft Excel and VBA. **Tableau Desktop Certified Associate** and **AWS Certified Machine Learning Specialty**.

PROFESSIONAL EXPERIENCES

SCHIAVELLO GROUP *a top 100 Australian private company built on quality, service excellence and innovation, has been creating and servicing world-class work and living environments for over 50 years.*

Configuration Officer/Business System Analyst

February 2017 – Present

- Product Configurator
 - End to end SDLC of product configurator to automatically create Bill of Materials (BOM) and Routings (Labour) based on users' inputs.
 - Data analysis of products and build models to best suit business needs.
- Automatic Configurator Tester
 - Develop an automatic tester to batch test product configurator.
 - Test and track any change in price and pinpoint where the source of change occurs.
- Business System Analyst
 - Drive the change to improve capability and efficiency of the application and business system in an Agile development environment.
 - Create SSRS reports for business unit including Manufacturing order and Factory loading report, Cost and Margin analysis, Products Sales analysis.
 - Troubleshoot, debug and support users with issues related to business system.

MASKOFF EVENTS *a leading event organiser in Thai community in Victoria. Collaborated annually with Thai Culture and Food Festival held at Federation Square (the world's second biggest Thai Culture and Food Festival).*

Production Supervisor

July 2014 – October 2016

- Prepared cost estimates, analysed customer requirements and consulted with project managers.
- Provided technical troubleshooting and problem solving for clients with equipment/system issues.

BALLARAT VIBRATED CONCRETE INDUSTRIES (BVCI) *specialise in the development, manufacture and distribution of plastic polymer and pre-cast concrete cable jointing pits and pit access covers.*

Master Production Scheduler

October 2013 – May 2014

- Managed production schedule for Plastic division and Concrete division worth \$55,000 every day.
- Calculated factory work load & production capacity based on available labour (total of 35-40 FTE).
- Reviewed and analysed demand management, staffing and inventory.

Production Engineer/Procurement Officer – Concrete Division

March 2012 – September 2013

- Co-managed special order projects including HV pit worth \$1.7 Million, road barrier worth \$360,000.
- Analysed statistical sales, forecast and production data, prepared and maintained production reports.
- Analysed and planned for purchasing of long lead time products from overseas based on sales statistic, sales forecast, project demand, and inventory level.
- Developed Production Planner Excel tool to effectively manage production scheduling.

JATCO ENGINEERING *expert in crane inspection, certification, maintenance and servicing.*

Administrative Assistant (Short term replacement)

July 2011 – December 2011

- Provided assistance to mechanics, prepared service report for crane repairs and inspections.
- Issued purchase orders, performed job safety analysis.

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SPRAYING SYSTEMS CO PTY LTD *a world leading in spray technology, manufacturer of industrial spray products including air control nozzles, tank washers, automated spray systems and controls.*

Sales Engineer

August 2008 – June 2011

- Building and maintaining customer base in Tasmania and South Australia region.
- Designed and made recommendations to customers in various industries.
- Increased sales year-over-year (12% increase in 2009 and 10% increase in 2010)

EDUCATION & PROFESSIONAL TRAINING

AWS

Certified Machine Learning Specialty

March 2020

Certified Developer - Associate

January 2020

Certified Solutions Architect - Associate

December 2019

Tableau

Tableau Desktop Certified Associate

October 2019

Udemy

Tableau 10 Advanced Training

September 2019

Python and Django web development

May 2019 – June 2019

Microsoft Professional Program

Data Science

September 2018 – May 2019

SkillSoft

Six Sigma Yellow Belt

September 2016 – November 2016

Monash University

Bachelor of Engineering (Electrical & Computer Systems)

March 2002 – November 2006

PROFESSIONAL SKILLS

- Strong track record of business and technical problem solving
- Proven ability to learn new skills quickly
- Understanding of business needs and issues
- Strong written and verbal communication skills
- Great team player and knowledge sharing
- Six Sigma process improvement

COMPUTER AND PROGRAMING SKILLS

- | | |
|--|-----------------|
| • Microsoft SQL server | • AWS Sagemaker |
| • Microsoft Excel | • Tableau |
| • Microsoft Power Point | • Python |
| • Microsoft Power BI | • Django |
| • Microsoft Azure Machine Learning | • HTML |
| • SQL Server Reporting Services (SSRS) | • CSS |
| • SQL Server Integration Services (SSIS) | |

INTEREST

Manchester United, Sir Alex Ferguson, Coldplay, Watch Collecting, Continuous Learning, Technology and Environment.