



A total of 3 defect reports opened

CRITICAL	HARD	MEDIUM	LOW
0	0	1	2

We can calculate the percentage of critical defects using

Percentage of critical defects
$$=\frac{No.of\ critical\ defects}{Total\ No.\ of\ defects}$$
 x100

Percentage of critical defects
$$=\frac{0}{3} \times 100 = 0\%$$