

Case Study: Yelp Restaurant Recommendation System

Context

Yelp was founded in 2004 to help people find great local businesses. Today, the website and their mobile application publish crowd-sourced reviews about local businesses as well as certain metadata about them that can help in customer's decision-making process. Yelp uses automated software to recommend the most helpful and reliable reviews for the Yelp community from such a large and diverse dataset.

The Yelp dataset is a large collection of user reviews, business metadata, business check-ins, users' social network data, user tips for businesses across 10 cities spread across **4 countries**. The original dataset is very huge with ~ 11GB of data. In this case study, we will only use a subset of data due to the hardware limitations.

Objective

In this case study, we will build four types of recommendation systems:

- Knowledge/Rank Based recommendation system
- Similarity-Based Collaborative filtering
- Matrix Factorization Based Collaborative Filtering
- Clustering based recommendation system

Dataset

Out of many attributes available in the yelp_reviews data, we will only use the following four attributes:

- business_id
- business_name
- stars

user_id

Sometimes, the installation of the surprise library, which is used to build recommendation systems, faces issues in Jupyter. To avoid any issues, it is advised to use **Google Colab** for this case study.

Let's start by mounting the Google drive on Colab.

Mounting the drive

from google.colab import drive drive.mount('/content/drive')

import os os.chdir("/content/drive/MyDrive")

Importing the necessary libraries and overview of the dataset

```
In [1]: # Used to ignore the warning given as output of the code
import warnings
warnings.filterwarnings('ignore')

# Basic libraries of python for numeric and dataframe computations
import numpy as np, pandas as pd

# Basic library for data visualization
import matplotlib.pyplot as plt

# Slightly advanced library for data visualization
import seaborn as sns

# A dictionary output that does not raise a key error
from collections import defaultdict

# A performance metrics in sklearn
from sklearn.metrics import mean_squared_error
```

Loading the data

```
In [2]: # Importing the dataset
yelp_review = pd.read_csv('yelp_reviews.csv', usecols = ['user_id', 'business
# Dropping the "business_name" column
data = yelp_review.drop("business_name", axis = 1)
```

Let's check the info of the data.

```
In [3]: # This method is used to get the info of the dataframe.
data.info()
```

• There are **2,29,907 rows** and **3 columns** in the data.

Data Exploration

Let's start with the data exploration.

We will first see the first five records of the yelp_review data.

In [4]: # The head method is used to display the first five records of the dataset
data.head()

Out[4]:		business_id	stars	user_id
	0	9yKzy9PApeiPPOUJEtnvkg	5	rLtl8ZkDX5vH5nAx9C3q5Q
	1	ZRJwVLyzEJq1VAihDhYiow	5	0a2KyEL0d3Yb1V6aivbluQ
	2	6oRAC4uyJCsJl1X0WZpVSA	4	0hT2KtfLiobPvh6cDC8JQg
	3	_1QQZuf4zZOyFCvXc0o6Vg	5	uZetl9T0NcROGOyFfughhg
	4	6ozycU1RpktNG2-1BroVtw	5	vYmM4KTsC8ZfQBg-j5MWkw

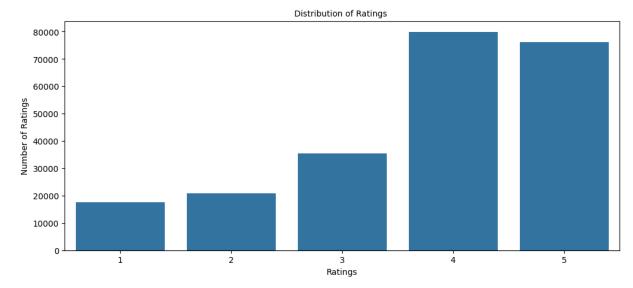
Describe the distribution of ratings

```
In [5]: # Fix the figure size
   plt.figure(figsize = (12, 5))
   ax = sns.countplot(x = "stars", data = data)
   plt.tick_params(labelsize = 10)
   plt.title("Distribution of Ratings ", fontsize = 10)

# Set the xlabel of the plot
   plt.xlabel("Ratings", fontsize = 10)

# Set the ylabel of the plot
   plt.ylabel("Number of Ratings", fontsize = 10)

# Display the plot
   plt.show()
```



Observations:

- The data seems to be **highly skewed** towards Rating '4' and '5'. Rating '5' is the second-highest in the count and nearly the same as the number of 4 rating count.
- We can see very few people are giving ratings **between 1 to 3**. It shows people tend to **not give a rating** for a restaurant that they **don't like**.

What is the total number of unique users and unique restaurants?

```
In [6]: # Number of unique users
data['user_id'].nunique()

Out[6]: 45981

In [7]: # Number of unique restaurants
data['business_id'].nunique()
```

Observations:

- There are **45,981 unique users** in the dataset.
- There are **11,537 unique restaurants** in the dataset.
- As per the number of unique users and restaurants, there is a possibility of 45,981
 * 11,537 = ~53 x 10^7 ratings in the dataset. But we only have 2,29,907 ratings, i.e., not every user has rated every restaurant in the dataset. And we can build a recommendation system to recommend a restaurant to users which they have not visited.

Is there any restaurant that has been visited more than once by the same user?

```
In [8]: # Find the sum of total ratings count by each user restaurant pair
data.groupby(['user_id', 'business_id']).count()['stars'].sum()
Out [8]: 229907
```

• The sum is equal to the total number of observations which implies there is only interaction between a pair of restaurants and a user.

Which restaurant is the most reviewed restaurant in the dataset?

```
In [9]: data['business_id'].value_counts()
Out[9]: business id
        hW0Ne HTHEAgGF1rAdmR-g
                                   844
        VVeogjZya58oiTxK7qUjAQ
                                   794
        JokKtdXU7zXHcr20Lrk29A
                                   731
        ntN85eu27C04nwyPa8IHtw
                                   679
        EWMwV5V9BxNs_U6nNVMeqw
                                   645
        -NbEHP2GHFNb5PnmJnd4qQ
                                     3
                                     3
        QICgwHWhXIbihfcMKtws8g
        sAwxt4I4gTiL-08nyarJbg
                                     3
        huzUWI5YqkJEEIudo0YiDg
                                     3
        SeCVec3f91bEdosAILE4JA
        Name: count, Length: 11537, dtype: int64
```

Observations:

- The restaurant with business_id hW0Ne_HTHEAgGF1rAdmR-g has been interacted by most users which is 844 times.
- But still, there is a possibility of 45,981-844 = 45,137 more interactions as we have
 45,981 unique users in our dataset. For those remaining users, we can build a recommendation system to predict who is most likely to visit this restaurant.

Also, out of these **844 interactions**, we need to consider the distribution of ratings as well to check whether this restaurant is the **most liked or most disliked restaurant**.

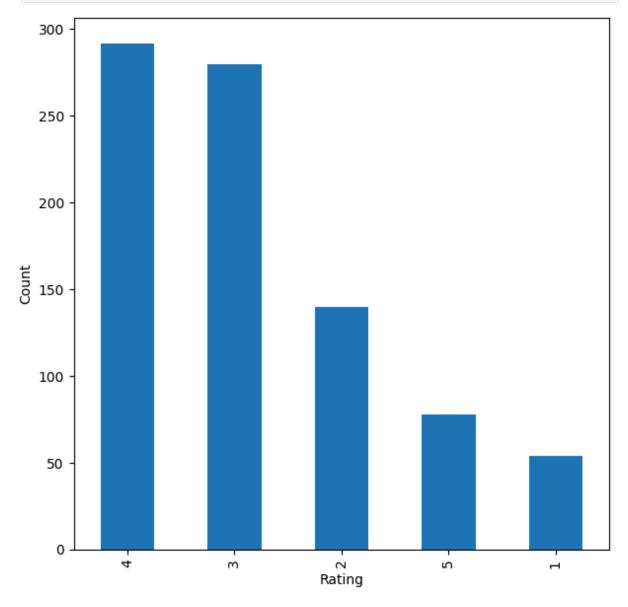
```
In [10]: # Plotting distributions of ratings for 844 interactions with given business
plt.figure(figsize = (7, 7))

data[data['business_id'] == "hW0Ne_HTHEAgGF1rAdmR-g"]['stars'].value_counts(

# Name the xlabel of the plot
plt.xlabel('Rating')

# Name the ylabel of the plot
plt.ylabel('Count')

# Display the plot
plt.show()
```



Observations:

- We can see that **this restaurant is not liked by many of the users**, as the count of ratings 3 and 4 is higher than the count of other ratings.
- There can be restaurants with very high interactions but the count of ratings 1 and 2
 may be much higher than 4 or 5 which would imply that the restaurant is disliked by
 the majority of the users.

Which user visited the most to any restaurant in the dataset?

```
In [11]: data['user id'].value counts()
Out[11]: user id
          fczQCSmaWF78toLEmb0Zsw
                                    588
         90a6z-- CUrl84aCzZyPsq
                                    506
          0CMz8Ya03f8xu4KqQqKb9Q
                                    473
          4ozupHULqGy042s3zNUz0Q
                                    442
          joIzw aUiNvBTuGoytrH7g
                                    392
         Oh9OOyDSGf4eNWGiNazh8g
                                      1
         Np9IEqnLmhRB2T5jumPTGw
                                      1
          g0-ejhzvo0ELNp04cUKWDg
                                      1
         M0lyA1jF0zrXZr5TXlioTQ
                                      1
          dDNfSFT0VApxPmURclX6 g
         Name: count, Length: 45981, dtype: int64
```

Observations:

- The user with **user_id fczQCSmaWF78toLEmb0Zsw** has interacted with the most number of restaurants, i.e., **588** times.
- But still, there is a possibility of 11,537-588 = 10,949 more interactions as we have 11,537 unique restaurants in our dataset. For those 10,949 remaining restaurants, we can build a recommendation system to predict which restaurants are most likely to be reviewed by this user.

As this dataset is very large and has 2,29,907 observations, it is not computationally possible to build a model using this. Moreover, many users have only rated a few restaurants and also some restaurants are rated by very less users. Hence we can reduce the dataset by considering certain Logical assumptions.

Here, We will be taking users who have given at least 100 ratings, as we prefer to have some number of ratings of a restaurant.

```
In [12]: # Get the column containing the users
    users = data.user_id

# Create a dictionary from users to their number of ratings
    ratings_count = dict()

for user in users:
```

```
# If we already have the user, just add 1 to their rating count
if user in ratings_count:
    ratings_count[user] += 1
# Otherwise, set their rating count to 1
else:
    ratings_count[user] = 1
```

```
In [13]: # We want our users to have at least 100 ratings to be considered
RATINGS_CUTOFF = 100

remove_users = []

for user, num_ratings in ratings_count.items():
    if num_ratings < RATINGS_CUTOFF:
        remove_users.append(user)
    df_final = data.loc[ ~ data.user_id.isin(remove_users)]</pre>
```

As we have now explored the data, let's start building the Recommendation systems

Model 1: Building Rank-Based Recommendation System

Rank-based recommendation system provides recommendations based on the most popular items. This kind of recommendation system is useful when we have **cold start** problems. Cold start refers to the issue when **we get a new user into the system** and the machine is not able to recommend a restaurant to the new user, as the user did not have any historical interactions in the dataset. In those cases, we can use a rank-based recommendation system to recommend a restaurant to the new user.

To build the rank-based recommendation system, we take the **average** of all the ratings provided to each restaurant and then rank them based on their average rating.

```
In [14]: # Calculating average ratings
    average_rating = data.groupby('business_id')['stars'].mean()

# Calculating the count of ratings
    count_rating = data.groupby('business_id')['stars'].count()

# Making a dataframe with the count and average of ratings
    final_rating = pd.DataFrame({'avg_rating': average_rating, 'rating_count': c}

In [15]: # Let us see the first 5 records of the final_rating
    final_rating.head()
```

busiliess_id		
5jkZ3-nUPZxUvtcbr8Uw	4.545455	11
BlvDO_RG2yElKu9XA1_g	4.162162	37
-0D_CYhlD2ILkmLR0pBmnA	4.000000	5
-0QBrNvhrPQCaeo7mTo0zQ	4.333333	3

husiness id

-0bUDim50Guv8R0Qqq6J4A

Now, let's create a function to find the **top n restaurant** for a recommendation based on the average ratings of the restaurant. We can also add a **threshold for a minimum number of visits** for a restaurant to be considered for recommendation.

2.333333

```
In [16]: def top_n_restaurant(data, n, min_interaction = 100):
    # Finding restautants with minimum number of interactions
    recommendations = data[data['rating_count'] > min_interaction]

# Sorting values with respect to average rating
    recommendations = recommendations.sort_values(by = 'avg_rating', ascending)
    return recommendations.index[:n]
```

We can **use this function with different n's and minimum interactions** to get restaurants to recommend.

Recommending top 5 restaurant with 50 minimum interactions based on popularity.

Now, that we have seen **how to apply the Rank-Based Recommendation System**, let's apply the **Collaborative Filtering Based Recommendation System**.

Collaborative Filtering Based Recommendation System.

In this type of recommendation system, we do not need any information about the users or items. We only need user item interaction data to build a collaborative recommendation system. For example -

- 1. **Ratings** provided by users. For example ratings of books on goodread, movie ratings on imdb etc.
- 2. **Likes** of users on different facebook posts, likes on youtube videos.
- 3. **Use/buying** of a product by users. For example buying different items on e-commerce sites.
- 4. **Reading** of articles by readers on various blogs.

Types of Collaborative Filtering

- Similarity/Neighborhood-based
- User-User Similarity-Based
- Item-Item Similarity-based
- Model based

Building a baseline user-user similarity based recommendation system.

- Below we are building **similarity-based recommendation systems** using **cosine** similarity and using **KNN to find similar users** which are the nearest neighbor to the given user.
- We will be using a new library surprise to build the remaining models, let's first import the necessary classes and functions from this library.
- Please use the following code to install the surprise library. You only do it once while running the code for the first time.

!pip install surprise

In [18]: !pip install surprise

Collecting surprise

Downloading surprise-0.1-py2.py3-none-any.whl.metadata (327 bytes)

Requirement already satisfied: scikit-surprise in /Users/obaozai/miniconda3/envs/my_env/lib/python3.11/site-packages (from surprise) (1.1.4)

Requirement already satisfied: joblib>=1.2.0 in /Users/obaozai/miniconda3/en vs/my_env/lib/python3.11/site-packages (from scikit-surprise->surprise) (1.4.2)

Requirement already satisfied: numpy>=1.19.5 in /Users/obaozai/miniconda3/en vs/my_env/lib/python3.11/site-packages (from scikit-surprise->surprise) (1.2 6.4)

Requirement already satisfied: scipy>=1.6.0 in /Users/obaozai/miniconda3/env s/my_env/lib/python3.11/site-packages (from scikit-surprise->surprise) (1.1 5.2)

Downloading surprise-0.1-py2.py3-none-any.whl (1.8 kB)

Installing collected packages: surprise

Successfully installed surprise-0.1

```
In [19]: # To compute the accuracy of models
         from surprise import accuracy
         # This class is used to parse a file containing ratings, data should be in s
         from surprise.reader import Reader
         # Class for loading datasets
         from surprise.dataset import Dataset
         # For tuning model hyperparameters
         from surprise.model selection import GridSearchCV
         # For splitting the rating data in train and test datasets
         from surprise.model selection import train test split
         # For implementing similarity-based recommendation system
         from surprise.prediction algorithms.knns import KNNBasic
         # For implementing matrix factorization based recommendation system
         from surprise.prediction algorithms.matrix factorization import SVD
         # For implementing K-Fold cross-validation
         from surprise.model_selection import KFold
         # For implementing clustering-based recommendation system
         from surprise import CoClustering
```

Before building the recommendation systems, let's understand some basic terminologies we will be using here.

Relevant item: An item (product in this case) that is actually rated higher than the threshold rating (here 3.5) is relevant, if the actual rating is below the threshold then it is a non-relevant item.

Recommended item: An item that's predicted rating is higher than the threshold (here 3.5) is a recommended item, if the predicted rating is below the threshold then that product will not be recommended to the user.

False Negative (FN): It is the frequency of relevant items that are not recommended to the user. If the relevant items are not recommended to the user, then the user might not buy the product/item. This would result in the loss of opportunity for the service provider, which the company would like to minimize.

False Positive (FP): It is the frequency of recommended items that are actually not relevant. In this case, the recommendation system is not doing a good job of finding and recommending the relevant items to the user. This would result in loss of resources for the service provider, which they would also like to minimize.

Recall: It is the **fraction of actually relevant items that are recommended to the user**, i.e., if out of 10 relevant products, 6 are recommended to the user then recall is

0.60. Higher the value of recall better is the model. It is one of the metrics to do the performance assessment of classification models.

Precision: It is the **fraction of recommended items that are relevant actually**, i.e., if out of 10 recommended items, 6 are found relevant by the user then precision is 0.60. The higher the value of precision better is the model. It is one of the metrics to do the performance assessment of classification models.

While making a recommendation system, it becomes customary to look at the performance of the model. In terms of how many recommendations are relevant and vice-versa, below are some most used performance metrics used in the assessment of recommendation systems.

Precision@k, Recall@k, and F1-score@k

Precision@k - It is the **fraction of recommended items that are relevant in top k predictions**. The value of k is the number of recommendations to be provided to the user. One can choose a variable number of recommendations to be given to a unique user.

Recall@k - It is the fraction of relevant items that are recommended to the user in top k predictions.

F1-score@k - It is the harmonic mean of Precision@k and Recall@k. When precision@k and recall@k both seem to be important then it is useful to use this metric because it is representative of both of them.

Some useful functions

- Below function takes the recommendation model as input and gives the precision@k and recall@k for that model.
- To compute **precision and recall, top k** predictions are taken under consideration for each user.

```
In [20]: def precision_recall_at_k(model, k = 10, threshold = 3.5):
    """Returns precision and recall at k metrics for each user."""

# First map the predictions to each user
    user_est_true = defaultdict(list)

# Making predictions on the test data
    predictions = model.test(testset)

for uid, _, true_r, est, _ in predictions:
    user_est_true[uid].append((est, true_r))
```

```
precisions = dict()
recalls = dict()
for uid, user ratings in user est true.items():
    # Sort user ratings by estimated value
    user_ratings.sort(key = lambda x: x[0], reverse = True)
    # Number of relevant items
    n rel = sum((true r >= threshold) for ( , true r) in user ratings)
    # Number of recommended items in top k
    n rec k = sum((est >= threshold) for (est, ) in user ratings[:k])
    # Number of relevant and recommended items in top k
    n rel and rec k = sum(((true r >= threshold))) and (est >= threshold))
                          for (est, true_r) in user_ratings[:k])
    # Precision@K: Proportion of recommended items that are relevant. Wh
    # Precision is undefined. We here set Precision to 0 when n rec k is
    precisions[uid] = n_rel_and_rec_k / n_rec_k if n_rec_k != 0 else 0
    # Recall@K: Proportion of relevant items that are recommended. When
    # Recall is undefined. We here set Recall to 0 when n_rel is 0
    recalls[uid] = n_rel_and_rec_k / n_rel if n_rel != 0 else 0
# Mean of all the predicted precisions are calculated
precision = round((sum(prec for prec in precisions.values()) / len(preci
# Mean of all the predicted recalls are calculated
recall = round((sum(rec for rec in recalls.values()) / len(recalls)), 3)
accuracy.rmse(predictions)
# Command to print the overall precision
print('Precision: ', precision)
# Command to print the overall recall
print('Recall: ', recall)
# Formula to compute the F-1 score
print('F_1 score: ', round((2*precision * recall) / (precision + recall)
```

Below we are loading the dataset, which is a pandas dataframe, into a different format called surprise.dataset.DatasetAutoFolds which is required by this library. To do this we will be using the classes Reader and Dataset.

```
In [21]: # Instantiating Reader scale with expected rating scale
  reader = Reader(rating_scale = (0, 5))

# Loading the dataset
  data = Dataset.load_from_df(df_final[['user_id', 'business_id', 'stars']], r
```

```
# Splitting the data into train and test datasets
trainset, testset = train_test_split(data, test_size = 0.2, random_state = 4
```

- Now we are ready to build the first baseline similarity-based recommendation system using the cosine similarity.
- KNNBasic is an algorithm that is also associated with the surprise package, it is used to find the desired similar items among a given set of items.
- To compute precision and recall, a threshold of 3.5 and k value of 10 is taken for the recommended and relevant ratings.
- In the present case precision and recall both need to be optimized as the service provider would like to minimize both the losses discussed above. Hence, the correct performance measure is the **F_1 score**.

Model 2: Building User-User Collaborative Filtering Model

RMSE: 1.0409 Precision: 0.773 Recall: 0.417 F_1 score: 0.542

- We have calculated **RMSE** to check **how far the overall predicted ratings** are from the **actual ratings**.
- Intuition of Recall We are getting a **recall of almost 0.42**, which means out of **all** the relevant restaurants, 42% are recommended.
- Intuition of Precision We are getting a **precision of almost 0.773**, which means **out of all the recommended restaurants 77.3%** are relevant.
- Here F_1 score of the baseline model is almost 0.542. It indicates that mostly
 recommended restaurants were relevant and relevant restaurants were
 recommended to the user. We will try to improve this later by using GridSearchCV
 by tuning different hyperparameters of this algorithm.

Let's now predict rating for a user with userId = rLtl8ZkDX5vH5nAx9C3q5Q and businessId = 9yKzy9PApeiPPOUJEtnvkg as shown below.

• The above output shows that the actual rating for this user-item pair is 5 and the predicted rating is 3.77 by the user-user-similarity-based baseline model. This implies that the model is under-estimating the ratings.

Below we are predicting rating for the same userId = rLtl8ZkDX5vH5nAx9C3q5Q but for a restaurant which this user has not seen yet, i.e., business_id = zp713qNhx8d9KCJJnrw1xA

 As we can see the estimated rating for this user-item pair is 3.87 based on this similarity based baseline model.

Improving similarity-based recommendation system by tuning its hyper-parameters

Below we will be tuning hyperparameters for the KNNBasic algorithm. Let's try to understand some of the hyperparameters of the KNNBasic algorithm:

- **k** (int) The (max) number of neighbors to take into account for aggregation. The default value for k is 40.
- min_k (int) The minimum number of neighbors to take into account for aggregation. If there are not enough neighbors, the prediction is set to the global mean of all ratings. The default value for min_k is 1.
- **sim_options** (dict) A dictionary of options for the similarity measure. And there are four similarity measures available in surprise
 - cosine

- msd (default)
- Pearson
- Pearson baseline

{'k': 40, 'min_k': 6, 'sim_options': {'name': 'cosine', 'user_based': True}}

Once the grid search is **complete**, we can get the **optimal values for each of those hyperparameters** as shown above.

Now let's build the **final model by using tuned values of the hyperparameters** which we received by using **grid search cross-validation**.

RMSE: 1.0060 Precision: 0.762 Recall: 0.413 F 1 score: 0.536

> We can see from above that after tuning hyperparameters, F_1 score of the tuned model has reduced a bit as compared to the baseline model.

Let's us now predict rating for a user with userId = "rLtl8ZkDX5vH5nAx9C3q5Q", and business_id = "9yKzy9PApeiPPOUJEtnvkg" with the optimized model as shown below.

Identifying similar users to a given user (nearest neighbors)

We can also find out **similar users to a given user** or its **nearest neighbors** based on this KNNBasic algorithm. Below we are finding the 5 most similar users to the first user in the list with internal id 0.

```
In [29]: # Here 0 is the internal id of the above user
sim_user_user_optimized.get_neighbors(0, 5)
```

Out[29]: [18, 52, 79, 97, 103]

Implementing the recommendation algorithm based on optimized KNNBasic model

Below we will be implementing a function where the input parameters are -

- data: A **rating** dataset.
- user_id: A user id for which we want the recommendations.
- top_n: The **number of items we want to recommend**.
- algo: The algorithm we want to use **for predicting the ratings**.
- The output of the function is a **set of top_n items** recommended for the given user_id based on the given algorithm.

```
In [30]: def get recommendations(data, user id, top n, algo):
              # Creating an empty list to store the recommended restaurant ids
              recommendations = []
             # Creating an user item interactions matrix
             user_item_interactions_matrix = data.pivot_table(index = 'user_id', cold
             # Extracting those restaurant ids which the user id has not visited yet
              non_interacted_products = user_item_interactions_matrix.loc[user_id][use
             # Looping through each of the restaurant ids which user_id has not inter
              for item_id in non_interacted_products:
                  # Predicting the ratings for those non visited restaurant ids by thi
                  est = algo.predict(user_id, item_id).est
                  # Appending the predicted ratings
                  recommendations.append((item_id, est))
             # Sorting the predicted ratings in descending order
              recommendations.sort(key = lambda \times x \times [1], reverse = lambda \times x \times [1])
             # Returing top n highest predicted rating restaurants for this user
              return recommendations[:top_n]
```

Predicted top 5 business/product for userId = "rLtl8ZkDX5vH5nAx9C3q5Q" with similarity based recommendation system

Correcting the Ratings and Ranking the above products/ businesses

While comparing the ratings of two products, it is not only the **ratings** that describe the **likelihood of the user to that product**. Along with the rating the **number of users who**

have seen that product also becomes important to consider. Due to this, we have calculated the "corrected_ratings" for each product. Commonly higher the "rating_count" of a product more it is liked by users. To interpret the above concept, a product rated 4 by 3 people is less liked in comparison to a product rated 3 by 50 people. It has been empirically found that the likelihood of the product is directly proportional to the inverse of the square root of the rating_count of the product.

```
In [33]: def ranking_products(recommendations, final_rating):
    # Sort the products based on ratings count
    ranked_products = final_rating.loc[[items[0] for items in recommendation

# Merge with the recommended businesses to get predicted ratings
    ranked_products = ranked_products.merge(pd.DataFrame(recommendations, cc

# Rank the businesses based on corrected ratings
    ranked_products['corrected_ratings'] = ranked_products['predicted_rating

# Sort the businesses based on corrected ratings
    ranked_products = ranked_products.sort_values('corrected_ratings', ascer

return ranked_products
```

Note: In the above-corrected rating formula, we can add the quantity 1 / np.sqrt(n) instead of subtracting it to get more optimistic predictions. But here we are subtracting this quantity, as there are some products with ratings 5 and we can't have a rating more than 5 for a product.

In [34]:	# Applying the ranking products function and sorting it based on corrected r						
	<pre>ranking_products(recommendations, final_rating)</pre>						

Out[34]:		business_id	rating_count	predicted_ratings	corrected_ratings
	0	5jkZ3-nUPZxUvtcbr8Uw	11	5	4.698489
	1	-J0jhpG0rv4saq9OMh8gXw	6	5	4.591752
	2	-7XuLxfYwZ9x72mEKXdv0A	5	5	4.552786
	3	-A82xEVAjOYZtDdRQw1FQw	5	5	4.552786
	4	-CZ78c-H3tTxpP-uQ09CWw	3	5	4.422650

Model 3: Building Item Item Collaborative Filtering Model

 Above we have seen similarity-based collaborative filtering where similarity has seen between the users. Now let us look into similarity-based collaborative filtering where similarity is seen between the items.

```
In [35]: # Declaring the similarity options
sim_options = {'name': 'cosine',
```

```
'user_based': False}
# KNN algorithm is used to find desired similar items
sim_item_item = KNNBasic(sim_options = sim_options, random_state = 1, verbos
# Train the algorithm on the trainset, and predict ratings for the testset
sim_item_item.fit(trainset)
# Let us compute precision@k, recall@k, and f_1 score with k = 10
precision_recall_at_k(sim_item_item)
```

RMSE: 1.0218
Precision: 0.663
Recall: 0.344
F_1 score: 0.453

• The baseline model is giving an F_1 score of **about 45%**. We will try to **improve this** later by using GridSearchCV by tuning different hyperparameters of this algorithm.

Let's now predict a rating for a user with userId = rLtl8ZkDX5vH5nAx9C3q5Q and business_Id = 9yKzy9PApeiPPOUJEtnvkg as shown below. Here the user has already interacted or visited the restaurant with businessId "9yKzy9PApeiPPOUJEtnvkg".

Below we are predicting rating for the same userId = rLt18ZkDX5vH5nAx9C3q5Q but for a restaurant which this user has not visited yet, i.e., business_id = zp713qNhx8d9KCJJnrw1xA

Improving similarity-based recommendation system by tuning its hyper-parameters

Below we will be tuning hyperparameters for the KNNBasic algorithms.

```
In [38]: # Setting up parameter grid to tune the hyperparameters
param_grid = {'k': [10, 20, 30], 'min_k': [3, 6, 9],
```

Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix.

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```
Computing the msd similarity matrix...

Done computing similarity matrix.

Computing the cosine similarity matrix...

Done computing similarity matrix.

1.007467947519334

{'k': 30, 'min_k': 9, 'sim_options': {'name': 'msd', 'user_based': False}}
```

Once the **grid search** is complete, we can get the **optimal values for each of those hyperparameters as shown above**

Now let's build the **final model** by using **tuned values of the hyperparameters** which we received by using grid search cross-validation.

RMSE: 0.9986
Precision: 0.708
Recall: 0.375
F_1 score: 0.49

• We can see from above that after tuning hyperparameters, **F_1 score of the tuned model is much better than the baseline model**. Also, there is a considerable fall in the RMSE value after tuning the hyperparameters. Hence the tuned model is doing better than the earlier one.

Let's us now predict rating for an user with userId = rLtl8ZkDX5vH5nAx9C3q5Q and for business_id = 9yKzy9PApeiPPOUJEtnvkg with the optimized model as shown below.

```
In [40]: sim_item_optimized.predict("rLtl8ZkDX5vH5nAx9C3q5Q", "9yKzy9PApeiPPOUJE
    user: rLtl8ZkDX5vH5nAx9C3q5Q item: 9yKzy9PApeiPPOUJEtnvkg r_ui = 5.00 est
    = 4.90 {'actual_k': 30, 'was_impossible': False}
Out[40]: Prediction(uid='rLtl8ZkDX5vH5nAx9C3q5Q', iid='9yKzy9PApeiPPOUJEtnvkg', r_ui
    =5, est=4.896024464831805, details={'actual_k': 30, 'was_impossible': False})
```

• Here the optimized model is predicting a good rating (almost **4.90**) for the business whose actual rating is 5.

Below we are **predicting rating** for the same **userId = rLtl8ZkDX5vH5nAx9C3q5Q** but for a restaurant which this user **has not visited before**, i.e., business_id == zp713qNhx8d9KCJJnrw1xA, by using the optimized model as shown below -

• For an unknown business the model is predicting a rating of **3.71**.

Identifying similar items to a given item (nearest neighbors)

We can also find out **similar items** to a given item or its nearest neighbors based on this **KNNBasic algorithm**. Below we are finding 5 most similar items to the items with internal id 0 based on the msd distance metric

```
In [42]: sim_item_optimized.get_neighbors(0, k = 5)
```

Out[42]: [21, 27, 35, 51, 57]

Predicted top 5 business/product for userId = "rLtl8ZkDX5vH5nAx9C3q5Q" with similarity based recommendation system.

```
In [43]: # Making top 5 recommendations for user_id rLtl8ZkDX5vH5nAx9C3q5Q with simil
recommendations = get_recommendations(df_final, "rLtl8ZkDX5vH5nAx9C3q5Q", 5,
```

In [44]: # Building the dataframe for above recommendations with columns "business_ic
pd.DataFrame(recommendations, columns = ['business_id', 'predicted_ratings']

Out[44]:		business_id	predicted_ratings
	0	5Q49MxuWJgXS649i7i2low	4.416667
	1	SmY_Xw31b2xyzsKbimQiHQ	4.346154
	2	N6ff0yyo9Cv_7XPz-YDoow	4.308696
	3	UmFnmloLCRe1ywY0bzpRrQ	4.307692
	4	p204PQg45gECcYwxCAK1wA	4.307692

In [45]: # Applying the ranking_products function and sorting it based on corrected r
ranking_products(recommendations, final_rating)

-		г . —	7
\cap	114	1/15	
\cup	uч	トサン	

	business_id	rating_count	predicted_ratings	corrected_ratings
1	5Q49MxuWJgXS649i7i2low	10	4.416667	4.100439
0	SmY_Xw31b2xyzsKbimQiHQ	15	4.346154	4.087955
2	N6ff0yyo9Cv_7XPz-YDoow	7	4.308696	3.930731
3	UmFnmloLCRe1ywY0bzpRrQ	4	4.307692	3.807692
4	p204PQg45gECcYwxCAK1wA	3	4.307692	3.730342

 Now as we have seen similarity-based collaborative filtering algorithms, let us now get into model-based collaborative filtering algorithms.

Model 4: Building Model Based Collaborative Filtering Recommendation System - Matrix Factorization

Model-based Collaborative Filtering is a **personalized recommendation system**, the recommendations are based on the past behavior of the user and it is not dependent on any additional information. We use **latent features** to find recommendations for each user.

Singular Value Decomposition (SVD)

SVD is used to **compute the latent features** from the **user-item interaction matrix**. But SVD does not work when values are missing in the **user-item interaction matrix**.

Building a baseline matrix factorization recommendation system

```
In [46]: # Using SVD matrix factorization
    svd = SVD(random_state = 1)

# Training the algorithm on the trainset
    svd.fit(trainset)

# Let us compute precision@k and recall@k with k = 10
    precision_recall_at_k(svd)
```

RMSE: 0.9630 Precision: 0.77 Recall: 0.383 F_1 score: 0.512

• The baseline model with the algorithm is giving a nice F-1 score (almost **51%**). It indicates a good performance by the model.

Let's now predict the rating for a user with **userId = "rLtl8ZkDX5vH5nAx9C3q5Q"** and **business_id = "9yKzy9PApeiPPOUJEtnvkg"** as shown below. Here the user has already rated..

In [47]: # Making the prediction
svd.predict("rLtl8ZkDX5vH5nAx9C3q5Q", "9yKzy9PApeiPPOUJEtnvkg", r_ui = 5, ve

user: rLtl8ZkDX5vH5nAx9C3q5Q item: 9yKzy9PApeiPPOUJEtnvkg r_ui = 5.00 est
= 4.16 {'was_impossible': False}

Out[47]: Prediction(uid='rLtl8ZkDX5vH5nAx9C3q5Q', iid='9yKzy9PApeiPPOUJEtnvkg', r_ui =5, est=4.155179595069889, details={'was_impossible': False})

As we can see - **the actual rating** for this user-item pair is 5 and the predicted rating is also close to that. It seems like we have under-estimated the rating. We will try to fix this later by **tuning the hyperparameters** of the model using GridSearchCV.

Below we are predicting rating for the same userId = rLtl8ZkDX5vH5nAx9C3q5Q but for a restaurant which this user has not seen before, i.e., business_id = zp713qNhx8d9KCJJnrw1xA, as shown below -

In [48]: # Making prediction using the svd model
svd.predict("rLtl8ZkDX5vH5nAx9C3q5Q", "zp713qNhx8d9KCJJnrw1xA", verbose = Tr

user: rLtl8ZkDX5vH5nAx9C3q5Q item: zp713qNhx8d9KCJJnrw1xA r_ui = None est
= 4.09 {'was impossible': False}

Out[48]: Prediction(uid='rLtl8ZkDX5vH5nAx9C3q5Q', iid='zp713qNhx8d9KCJJnrw1xA', r_ui =None, est=4.09204353877637, details={'was_impossible': False})

We can see that the **estimated rating** for this **user-item pair** is \sim 4.10 based on this **matrix factorization based baseline model**.

Improving matrix factorization-based recommendation system by tuning its hyper-parameters.

In SVD, rating is predicted as -

$$\hat{r}_{ui} = \mu + b_u + b_i + q_i^T p_u$$

If user u is unknown, then the bias b_u and the factors p_u are assumed to be zero. The same applies for item i with b_i and q_i .

To estimate all the unknown, we minimize the following regularized squared error:

$$\sum_{r_{ui} \in R_{train}} \left(r_{ui} - \hat{r}_{ui}
ight)^2 + \lambda \left(b_i^2 + b_u^2 + \left\| q_i
ight\|^2 + \left\| p_u
ight\|^2
ight)$$

The minimization is performed by a very straightforward **stochastic gradient descent**:

$$egin{aligned} b_u &\leftarrow b_u + \gamma \left(e_{ui} - \lambda b_u
ight) \ b_i &\leftarrow b_i + \gamma \left(e_{ui} - \lambda b_i
ight) \ p_u &\leftarrow p_u + \gamma \left(e_{ui} \cdot q_i - \lambda p_u
ight) \ q_i &\leftarrow q_i + \gamma \left(e_{ui} \cdot p_u - \lambda q_i
ight) \end{aligned}$$

There are many hyperparameters to tune in this algorithm, you can find a full list of hyperparameters here

Below we will be tuning only three hyperparameters -

- **n_epochs**: The number of iterations of the SVD algorithm.
- Ir_all: The learning rate for all parameters.
- **reg_all**: The regularization term for all parameters.

Once the **grid search** is complete, we can get the **optimal values** for each of those hyperparameters as shown above.

Now we will **build the final model** by using **tuned values** of the hyperparameters which we received by using grid search cross-validation.

RMSE: 0.9507 Precision: 0.79 Recall: 0.402 F 1 score: 0.533

> We can see from above that the tuned model is showing a slightly better F_1 score than the baseline model, also the RMSE has gone down. Hence the tuned model is doing better than the earlier model.

Let's now predict a rating for a user with userId = rLtl8ZkDX5vH5nAx9C3q5Q and BusinessId = 9yKzy9PApeiPP0UJEtnvkg with the optimized model as shown below.

In [51]: # Using svd algo optimized model to recommend for userId "rLtl8ZkDX5vH5nAx90" svd_optimized.predict("rLtl8ZkDX5vH5nAx9C3q5Q", "9yKzy9PApeiPP0UJEtnvkg", r_

user: rLtl8ZkDX5vH5nAx9C3q5Q item: 9yKzy9PApeiPPOUJEtnvkg r_ui = 5.00 {'was impossible': False}

- Out[51]: Prediction(uid='rLtl8ZkDX5vH5nAx9C3q5Q', iid='9yKzy9PApeiPPOUJEtnvkg', r_ui =5, est=3.9075441937737696, details={'was_impossible': False})
 - The predicted rating is good here for a restaurant whose actual rating is 5. The optimized model is giving a fairly good prediction.
- In [52]: # Using svd optimized model to recommend for userId "rLtl8ZkDX5vH5nAx9C3q5Q" svd_optimized.predict("rLtl8ZkDX5vH5nAx9C3q5Q", "zp713qNhx8d9KCJJnrw1xA", ve

user: rLtl8ZkDX5vH5nAx9C3q5Q item: zp713qNhx8d9KCJJnrw1xA r_ui = None = 3.96{'was impossible': False}

- Out[52]: Prediction(uid='rLtl8ZkDX5vH5nAx9C3q5Q', iid='zp713qNhx8d9KCJJnrw1xA', r ui =None, est=3.963060797712287, details={'was_impossible': False})
 - For an unseen restaurant the rating given by the optimized model seems to be good.
- In [53]: # Getting top 5 recommendations for user id rLtl8ZkDX5vH5nAx9C3q5Q using "sv svd recommendations = get recommendations(df final, "rLtl8ZkDX5vH5nAx9C3q5Q"
- ed ratir

In [54]:	n [54]: pd.DataFrame(svd_recommendations, columns = ['business_id'					
Out[54]:		business_id	predicted_ratings			
	0	X3icXUyW9vS4UXY6V_MR4w	4.764319			
	1	GwSdGrvaXi4BdXNSWKn-EA	4.645138			
	2	97Z7j4vH0kfzL10AONi4uA	4.637496			
	3	4SviSw8uRF0ddj_HxUVnuA	4.623874			
	4	XRBTHOXa.IK A.I2wv5mX 1A	4.622570			

In [55]: # Ranking products based on above recommendations
ranking_products(svd_recommendations, final_rating)

Out[55]:		business_id	rating_count	predicted_ratings	corrected_ratings
	1	X3icXUyW9vS4UXY6V_MR4w	79	4.764319	4.651811
	0	GwSdGrvaXi4BdXNSWKn-EA	153	4.645138	4.564293
	2	97Z7j4vH0kfzL10AONi4uA	78	4.637496	4.524268
	3	XRBTHOXaJK_AJ2wy5mX_1A	26	4.622570	4.426454
	4	4SviSw8uRF0ddj_HxUVnuA	10	4.623874	4.307647

Model 5: Cluster-Based Recommendation System

In **clustering-based recommendation systems**, we explore the **similarities and differences** in people's tastes in restaurants based on how they rate different restaurants. We cluster similar users together and recommend restaurants to a user based on ratings from other users in the same cluster.

- Co-clustering is a set of techniques in Cluster Analysis. Given some matrix A, we
 want to cluster rows of A and columns of A simultaneously, this is a common
 task for user-item matrices.
- As it clusters both the rows and columns simultaneously, it is also called **bi- clustering**. To understand the working of the algorithm let A be m x n matrix, goal is
 to generate co-clusters: a subset of rows that exhibit similar behavior across a
 subset of columns, or vice versa.
- Co-clustering is defined as two map functions: rows -> row cluster indexes columns
 -> column cluster indexes These map functions are learned simultaneously. It is
 different from other clustering techniques where we cluster first the rows and
 then the columns.

```
In [56]: # Using Co-Clustering algorithm
    clust_baseline = CoClustering(random_state = 1)

# Training the algorithm on the train set
    clust_baseline.fit(trainset)

# Let us compute precision@k and recall@k with k = 10
    precision_recall_at_k(clust_baseline)
```

RMSE: 1.0378 Precision: 0.765 Recall: 0.403 F_1 score: 0.528

- We have calculated RMSE to check how far the overall predicted ratings are from the actual ratings.
- Here F_1 score of the baseline model is almost 0.528. It indicates that
 recommended restaurants were relevant and relevant restaurants were
 recommended for more than half the recommendations. We will try to improve
 this later by using GridSearchCV by tuning different hyperparameters of this
 algorithm.

Let's now predict a rating for a user with userId = rLtl8ZkDX5vH5nAx9C3q5Q and business_Id = 9yKzy9PApeiPPOUJEtnvkg as shown below. Here the user has already interacted or visited the restaurant with businessId "9yKzy9PApeiPPOUJEtnvkg".

 As we can see - the actual rating for this user-item pair is 5 and the predicted rating is 3.97 by this Co-clustering based baseline model. It seems like the model has under-estimated the rating. We will try to fix this later by tuning the hyperparameters of the model using GridSearchCV.

Below we are predicting rating for the same userId = rLtl8ZkDX5vH5nAx9C3q5Q but for a restaurant which this user has not visited yet, i.e., business_id = zp713qNhx8d9KCJJnrw1xA

 We can see that **estimated rating** for this user-item pair is 3.70 based on this Coclustering based baseline model.

Improving clustering based recommendation system by tuning its hyper-parameters

Below we will be tuning hyper-parameters for the CoClustering algorithms. Let's try to understand different hyperparameters of this algorithm.

- **n_cltr_u** (int) Number of **user clusters**. The default value is 3.
- **n_cltr_i** (int) Number of **item clusters**. The default value is 3.
- **n_epochs** (int) Number of **iteration of the optimization loop**. The default value is 20.
- random_state (int, RandomState instance from NumPy, or None) Determines the RNG that will be used for initialization. If int, random_state will be used as a seed for a new RNG. This is useful to get the same initialization over multiple calls to fit(). If RandomState instance, this same instance is used as RNG. If None, the current RNG from numpy is used. The default value is None.
- verbose (bool) If True, the current epoch will be printed. The default value is False.

```
In [59]: # Set the parameter space to tune
    param_grid = {'n_cltr_u': [3, 4, 5, 6], 'n_cltr_i': [3, 4, 5, 6], 'n_epochs'

# Performing 3-fold gridsearch cross validation
    gs = GridSearchCV(CoClustering, param_grid, measures = ['rmse'], cv = 3, n_j

# Fitting data
    gs.fit(data)

# Print the best RMSE score
    print(gs.best_score['rmse'])

# Print the combination of parameters that gave the best RMSE score
    print(gs.best_params['rmse'])
```

```
Computing the msd similarity matrix...

Done computing similarity matrix.

Computing the msd similarity matrix.

Done computing similarity matrix.

Computing the msd similarity matrix...

Done computing similarity matrix.

1.040103862604088

{'n_cltr_u': 3, 'n_cltr_i': 3, 'n_epochs': 50}
```

Once the grid search is **complete**, we can get the **optimal values** for each of those hyper-parameters as shown above.

Now we will build **final model** by using tuned values of the hyperparameters which we received by using grid search cross-validation.

```
In [60]: # Using tuned Coclustering algorithm
    clust_tuned = CoClustering(n_cltr_u = 3,n_cltr_i = 3, n_epochs = 40, random_
# Training the algorithm on the train set
    clust_tuned.fit(trainset)
```

```
# Let us compute precision@k and recall@k with k = 10
precision_recall_at_k(clust_tuned)
```

RMSE: 1.0373 Precision: 0.764 Recall: 0.404 F_1 score: 0.529

> We can see that the F_1 score for tuned co-clustering model on testset is comparable with F_1 score for baseline Co-clustering model. The model performance has not improved by much.

Let's now predict a rating for a user with userId = rLtl8ZkDX5vH5nAx9C3q5Q and business_Id = 9yKzy9PApeiPPOUJEtnvkg as shown below. Here the user has already interacted or visited the restaurant with businessId "9yKzy9PApeiPPOUJEtnvkg".

 As we can see - the actual rating for this user-item pair is 5 and the predicted rating is 3.96 by this Co-clustering based baseline model. It seems like the model has under-estimated the rating. We will try to fix this later by tuning the hyperparameters of the model using GridSearchCV.

Below we are predicting rating for the same userId = rLtl8ZkDX5vH5nAx9C3q5Q but for a restaurant which this user has not visited yet, i.e., business_id = zp713qNhx8d9KCJJnrw1xA

business_id rating_count	predicted_ratings	corrected_ratings
--------------------------	-------------------	-------------------

0	5jkZ3-nUPZxUvtcbr8Uw	11	5	4.698489
1	-Mf4I8Jr_Vly37Z3Mgf0zQ	10	5	4.683772
2	-7XuLxfYwZ9x72mEKXdv0A	5	5	4.552786
3	-JYWpdJfMkqCTA_7fyz6Cw	4	5	4.500000
4	-CZ78c-H3tTxpP-uQ09CWw	3	5	4.422650

Computing the cosine similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the cosine similarity matrix... Done computing similarity matrix.

Conclusion

In this case study, we built recommendation systems using five different algorithms. They are as follows:

- Rank-based using averages
- User-user-similarity-based collaborative filtering
- Item-item-similarity-based collaborative filtering
- model-based (matrix factorization) collaborative filtering
- Clustering based recommendation systems
- We have seen how they are different from each other and what kind of data is needed to build each of these recommendation systems. We can further combine all the recommendation techniques we have seen.
- To demonstrate "user-user-similarity-based collaborative filtering", "item-item-similarity-based collaborative filtering", and "model-based (matrix factorization) collaborative filtering", surprise library has been introduced. For these algorithms grid search cross-validation is applied to find the best working model, and using that the corresponding predictions are done.
- For performance evaluation of these models precision@k and recall@k are
 introduced in this case study. Using these two metrics F_1 score is calculated for
 each working model.