

Dear Hiring Manager,

I am thrilled to apply for the Technical Support Engineer position at Outset Medical. With over 15 years of experience in technical support, IT operations, and team collaboration, I am eager to contribute my expertise to your groundbreaking mission of revolutionizing dialysis care. My technical aptitude, coupled with a customer-first mindset, aligns perfectly with Outset's commitment to delivering transformative healthcare solutions.

In my previous roles, I have honed my ability to provide technical and operational support in high-pressure environments. I have a proven track record of troubleshooting complex systems, guiding users of varying technical expertise, and collaborating across departments to ensure customer satisfaction. My experience includes maintaining detailed documentation, managing escalations, and fostering positive customer relationships—all essential to driving resolution and continuous improvement. Additionally, my adaptability and commitment to excellence ensure I thrive in roles that demand composure and technical precision.

I am inspired by Outset's innovative Tablo Haemodialysis System and its mission to empower patients and providers alike. I would be honoured to bring my skills and passion to your team, helping to redefine what is possible in dialysis care.

Thank you for considering my application. I look forward to the opportunity to discuss how my background and values align with Outset Medical's vision.

Sincerely,
Olawale Obafemi N.