# Criss Obed Nevarez Renteria

## IT Engineer

Graduated with commendation from University of Aberdeen, UK. in Master of Science in IT. Skilled Database Developer , advance knowledge on relational databases data warehouse. Experience in projects using Agile Methodology, R on Rails, User requirements, DB designs, Dashboards with Power BI ,FlowCharts and Diagrams. Experienced on Customer technical support and sales.

## Work History

**Dec-2021**    **Freelance Developer**

**May-2024**    Developing Web-applications for local and small business. Consulting and advising for local businesses on their technological needs based on my expertise.

**Jan- 2021**    **Support Engineer**
**Oct-2021**    **Blue Yonder** – Monterrey, Mexico.
- Use information in technical diagrams, schematics, and manuals to troubleshoot the specific software used by Blue Yonder on operations. Such as Warehouse Management System
- Remote troubleshooting with video calls, emails, phone call, for clients around the world.
- Assist customers with the software and patches.
- Use Salesforce to solve tickets, answer client's comments, and follow up emails.

**Jan-2020**    **Software Engineer**
**Dec-2020**    **Durango Softec Solutions** - Durango, Mexico.
- Diagnose and troubleshoot software and hardware issues.
- Configure and test new software on company's computers.
- Logos designs.
- MS Excel.
- Customer Support
- Manage the database records :add, update, delete records.

**Jan-2017**    **Customer Service Representative**
**May -2018**    **Teleperformance** – Durango, Mexico.
- Customer support service for a mayor airline.
- Sales to customers.
- Answer calls from customers to solve their needs.
- Use company's software to change tickets assign seats and add luggage.

## Education

**Sep-2018**    **Master of Science Information Technology**

**Sep-2019**    **University of Aberdeen**– Aberdeen, Scotland, United Kingdom

**Aug-2006**    **Bachelor of Science Computer Engineering.**
**Dec-2010**    Instituto Tecnologico de Durango- Durango Mexico.

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## Contact

**E-mail**

ing7obed@gmail.com

**Phone number**

+1 6204308968

**Nationality**

Mexican

## Skills

| Skill | Rating | Level |
|---|---|---|
| Database development | ●●●●● | Excellent |
| Relational Database | ●●●●○ | Good |
| Power BI | ●●●●○ | Good |
| HTML | ●●●●○ | Good |
| CSS | ●●●●○ | Good |
| Web development | ●●●●○ | Good |
| Python | ●●●○○ | Average |
| JavaScript | ●●●○○ | Average |
| Life-cycle Management | ●●●●○ | Good |
| MS Office | ●●●●● | Excellent |

## Languages

| Language | Rating | Level |
|---|---|---|
| Spanish | ●●●●● | Excellent |
| English | ●●●●● | Excellent |

## IELTS

| Section | Score |
|---|---|
| Reading | 7.0 |
| Listening | 6.0 |
| Speaking | 7.0 |
| Writing | 5.5 |

# UNIVERSITY OF ABERDEEN

By authority of the Senatus Academicus
the Degree of

## Master of Science

INFORMATION TECHNOLOGY

was conferred upon

CRISS OBED NEVAREZ RENTERIA

with Commendation

on 23 November 2019

Principal & Vice-Chancellor

University Secretary

# IELTS

## Test Report Form

**ACADEMIC**

| Centre Number | MX026 | Date | 02/DEC/2017 | Candidate Number | 005050 |
|---|---|---|---|---|---|

## Candidate Details

| | |
|---|---|
| Family Name | NEVAREZ RENTERIA |
| First Name | CRISS OBED |
| Candidate ID | G18668390 |

| Date of Birth | 29/06/1988 | Sex (M/F) | M | Scheme Code | Private Candidate |
|---|---|---|---|---|---|

| | |
|---|---|
| Country or Region of Origin | |
| Country of Nationality | MEXICO |
| First Language | SPANISH |

## Test Results

| Listening | Reading | Writing | Speaking | Overall Band Score | CEFR Level |
|---|---|---|---|---|---|
| 6.0 | 7.0 | 5.5 | 7.0 | 6.5 | B2 |

**Administrator Comments**

Centre stamp

Validation stamp

Administrator's Signature

| Date | 15/12/2017 | Test Report Form Number | 17MX005050NEVC026A |
|---|---|---|---|

BRITISH COUNCIL

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CAMBRIDGE ENGLISH
Language Assessment
Part of the University of Cambridge