




-  dikeobinna09@gmail.com
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SKILLS

- Digital Marketing
- Customer Relationship Management
- Front-End Developer

TOOLS & TECHNICAL SKILLS

- HTML5
 80%
- CSS3
 75%
- JavaScript
 80%
- Zendesk
 85%
- Digital Marketing
 85%

FRONT-END DEVELOPER

PROFESSIONAL SUMMARY

Dynamic and detail-oriented Front-End Developer from Nigeria a country known for its highly motivated populace. Holds a Physics degree and possesses extensive experience in developing modern web applications. Skilled in HTML, CSS, and JavaScript with a specialized study in Zendesk CRM software, enhancing customer relationship management and digital marketing capabilities. Adept at leveraging technical skills and a strong educational background to deliver innovative solutions and drive business success.

PROFESSIONAL EXPERIENCE

-  **Front-End Developer**
 - Engineered user-friendly website layouts and interfaces utilizing HTML, CSS, and JavaScript.
 - Managed customer relationship tools effectively, utilizing Zendesk to enhance client engagement and support.
-  **Digital Marketing, Customer Relationship Management (CRM)**
 - Completed studies of Zendesk CRM software, applying enhanced techniques for optimizing customer interaction processes and data management.
-  **Education**
 - Bachelor of Science in Physics **2017-2021**
 - Abia State University, Uturu, Abia State
-  **Certifications**
 - Completion of several courses in front-end development-related studies