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Humboldt Indoor Soccer Club

Humboldt indoor soccer Club (HSC) has been helping adults in Arcata, Blue Lake, and McKinleyville satisfy their love of playing Football! since 2008. Men and women from 18 years old on up can register to play on a team during each season's 8-team round-robin season. Teams have weekly practices, and HSC helps set up and reserve at Ridgewood Dr for these practices. HSC also reserves Ridgewood for each match, and arranges for officials to officiate each match.

what are some QUESTIONS people might ask within your chosen scenario?

- 1. Who can play on the court and purchase a pass to play?
 - **a.** League is open to men only, women only, and coed open (all adults and members of the club). A guess pass is also allowed.
- 2. Who can rent the field for practice and events?
 - a. The field can be rented for teams' trainings, for friends, and families. Renting of field for camps and clinics are for limited participants per session (member only). All rental payment must be paid in full to secure your slot. The amount paid is only refundable withing a 72-hour notice period. Rental date and end date are document to the system by our staff. Any customer renting the court will be financially responsible for any damage that occurs during the rental.
- **3.** In what format are game days available?
 - a. for men only game days are Monday, Tuesday and TBD
 - **b.** for women only, the game days are Tuesday, Wednesday, and Thursday
 - **c.** for Coed opening, the game days are Saturday and Sunday.
- **4.** How are skills level allocated for each team created?
 - a. Competitive, intermediate and recreational/beginner
- **5.** What are staff roles in the indoor soccer club?
 - **a.** Staff are hired to either teach class, Facility Cleaning, telemarketing, operation of Sports-IT and provide customer service
 - i. Supervisor, manager, employees.

Players allowed on court:

- Guest Passes may be purchased for any player who would like to play with a team for a game.
- A Guest Pass may be purchased by players without a current membership for \$10.
- All guests must complete and sign a waiver. Guests must be at least 18 years of age and must provide a driver's license, passport or United States Identification Card
- All Adult Coed divisions can have no more than 3 male field players on the field at one

time.

 All Adult Coed divisions must have at least 1 female and 1 male on the field at all times for the game to be considered Coed

Rental

- If a customer chooses the camping option for rental, only full day camp is allowed starting from 9am to 5pm, no half day option available)
- A customer may not be late to any event registered for, a late fee of 5 dollars is charge for 5 to 10 minutes lateness which increases to 20 dollars for more than 10 minutes.
- Customers' team are allowed to make a reschedule Request. Requests must be made 10 days prior to scheduled game. An additional fee is charge for each rescheduling made of 50 dollars.

Staff and marketing information:

- All instructors are responsible for the information on their class rosters, including expired memberships, addresses, email, phone numbers and birth dates
- All rosters must have 100% emails and current memberships.
- We will not ask employees to teach more than 4 classes in a row, except in special circumstances.
- We will not ask employees to teach more than 5 classes in a day, except in special circumstances