CHRIS PETER ALOO

@ chrispeteraloo@gmail.com
(+254) 7907-88854

Summary

As a recent graduate in IT, I possess a strong foundation in programming, database management, computer maintenance & troubleshooting and networking. Through my academic experience and practice, I have honed my skills in software development, problem-solving, and computer repair. I am a quick learner who adapts quickly to new technologies and can work effectively in a team environment. I am now seeking an opportunity to apply my knowledge and skills in a professional setting and continue to grow and develop as an IT professional.

Experience

August 2021 - March 2023

Samasource impact sourcing
Team leader manager
maintained team databases, files and documentation in alignment with established regulations.
Implemented incentive programs and process improvement to bolster underperforming areas.
Reduced corporate risks by identifying and reporting compliance issues or violations.
Motivated team members to consistently achieve or exceed performance expectations.

Feb 2022 - July 2022

Takashi tech world
IT support
Installation, configuration & troubleshooting
Maintenance
Customer service

02/2019 - 01/2021

Leo fresh Purifiers
Supervisor of operations & Accountant
Resolved customer problems personally by responding to inquiries and complaints.
Managed database with the details on account activities and employees schedule.
Tracked and replenished inventory to maintain par level

Education

August 2023

Zetech University
Diploma in INFORMATION TECHNOLOGY

Nov 2017

Moro secondary school
KCSE Certificate

Dec 2013

Moro secondary school
KCPE Certificate

CERTIFICATIONS

CCNA, Netacad
January 2022-April 2023

Cyberops, Cisco Netacad
January 2023-April 2023

cyber security, Cisco academy
march 2022-December 2022

Computer Applications, Kenya Institute of Professional studies (KIPS)
May 2019-August 2019

Skills

*Computer troubleshooting *Customer service *Communication skills *Teamwork *Problem solving