**Osan Paudel**

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**HIGHLIGHTS OF QUALIFICATIONS**

* Proficient in *Java, JavaScript, HTML, CSS, PHP, C#, Python, and C*
* Experience in *web design, database management (MySQL), and networking*
* Strong *problem-solving skills* and attention to *detail in coding and troubleshooting*
* Excellent *customer service skills* gained through hands-on electronics troubleshooting
* Proficient *in MS Word, Excel, PowerPoint, Adobe PageMaker, and Photoshop*

**Technical skills**

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| --- | --- | --- | --- |
| Java | CSS | HTML | C |
| JavaScript | MYSQL | CSUNIX | GitHub |
| C# | PHP | Python | Inventory tracking |

**EDUCATION**

* Diploma in **Software Support – Computer Systems Technician** 2023-present

Mohawk College, Hamilton, ON

* 1 year Diploma in **Advanced Computer Applications**  2022-2023

Gurukul Computers, Nepal

* Grade 12 in **Computer Science**  2020-2022

Hetauda School of Management, Hetauda, Nepal

**PROJECTS**

**Bouncing Ball Game (Hackathon Winner) – Grade 10**

* Led a team to develop a bouncing ball game, which won first place in a school-wide hackathon for innovation and technical excellence.

**WORK EXPERIENCE**

**Problem Solver**

Amazon Warehouse, Hamilton, ON | June 2024 – Present

* Tracked loads and product quantities being unloaded, ensuring accuracy and efficiency.
* Prioritized reactive items and identified products that needed to be stored first based on urgency.
* Used Amazon’s internal server and website via laptop to manage workflows and product data.

**Technical Assistant**

TechFix Solutions, Hetauda, Nepal | April 2022 – January 2023

* Diagnosed and repaired various computer hardware issues, enhancing customer satisfaction.
* Assisted customers with technical concerns and provided solutions for electronic devices.
* Managed inventory and orders for computer parts and accessories.

**VOLUNTEER EXPERIENCE**

**Volunteer**

Rotary Club of Hetauda, Nepal | July 2020 – Dec 2021

* Supported community initiatives during the COVID-19 pandemic, organizing events and distributing essential supplies.
* Assisted in coordinating local outreach programs, contributing to community well-being.

**INTERESTS**

**Coding:** Passionate about developing code and creating software solutions.

**Gaming**: Enjoys playing and analyzing video games to inspire creativity.

**Art:** Skilled in drawing portraits, combining passion for both technology and arts.