



Contact

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Email

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Address

England - Bournemouth

Cluj-Napoca, Romania

Education

2007 - 2011

Bachelor of Law

Dimitrie Cantemir Faculty of Law - Cluj - Napoca, Romania

Expertise

- Quality Assurance Testing
- Test Planning and Execution
- Attention to Detail
- Communication Skills
- Process Improvement
- Problem Solving
- Microsoft Office

Languages

English - advanced

Octavian Griga

Junior QA Tester



Detail-oriented and results-driven professional seeking a career transition to Quality Assurance (QA) Testing from a solid background in customer service. Adept at leveraging strong analytical and problem-solving skills honed in healthcare operations to ensure the highest standards of software quality and reliability.

Experience

○ March 2023 - present

One Call 24 | Bournemouth, England

Healthcare Assistant

- Assist patients with disabilities with activities of daily living, such as bathing, dressing, and grooming;
- Help patients with mobility and positioning;
- Provide assistance with toileting and incontinence care;
- Monitor and record vital signs, such as blood pressure, pulse, and temperature.

○ March 2022 - March 2023

Nurse Plus | Bournemouth, England

Healthcare Assistant

- Assist patients with disabilities with activities of daily living, such as bathing, dressing, and grooming;
- Help patients with mobility and positioning;
- Provide assistance with toileting and incontinence care;
- Monitor and record vital signs, such as blood pressure, pulse, and temperature.

○ March 2019 - March 2022

Naked Coffee Deli International | Bournemouth, England

Manager & Barista

- Preparing food for international students;
- Kitchen stock rotation and ordering;
- Manage team in kitchen for students preparation;
- Take order at till and serve the customers;
- Cash up and floats rotation.

○ Jun. 2018 - Jan. 2019

Tranistics Data Technology LTD | Bournemouth, England

Customer Service Representative

- Follow specific customer guidelines in regard to the data entry of their invoices;
- Bring discrepancies to the attention of the supervisor;
- Approve and corrects entered transactions;
- Perform other duties and responsibilities as requested or required;
- Solid PC skills and experiences Excel, Outlook email.

○ March 2016 - April 2018

Bella Bean | Bournemouth, England

Assistant Manager/Barista

- Clean the shop after closing and supply the missing stock;
- Leading the team during day tasks and organize team meetings.



[Github](#)



[Octavian Griga](#)

IT Reconversion Journey



QA Testing



- Completed relevant online courses and certifications in software testing methodologies, gaining proficiency in industry-standard testing tools;
- Engaged in personal software testing projects, developing hands-on experience and a strong understanding of QA processes;
- Actively participated in IT meetups and networking events to build connections within the IT community and stay updated on industry trends.

Courses

IT Factory - 2022 - 2023

Manual testing and automated testing - accredited by the Ministry of Labour and Education

- Successfully completed a manual and automated quality assurance course;
- API testing -Postman, SQL, Jira -zephyre squad;
- Black box testing, White box testing;
- Learning about functional and non-functional testing, performance testing, compatibility, accessibility;
- Creating and reporting BUGs;
- Using different methods such as GET, PUT, POST, DELETE IN POSTman;
- Creating, modifying and ordering tables in SQL;
- Creating a final project on a website using exploratory testing, management tool , creating and executing test cases and bug reporting.

Sept. 2013

NVQ (National Validation Certification) Level 2 - Customer Service

- Develop an awareness of customer service in health and social care;
- Understand the needs of customers who access health and social care services.