Brainy Fools

Developed by
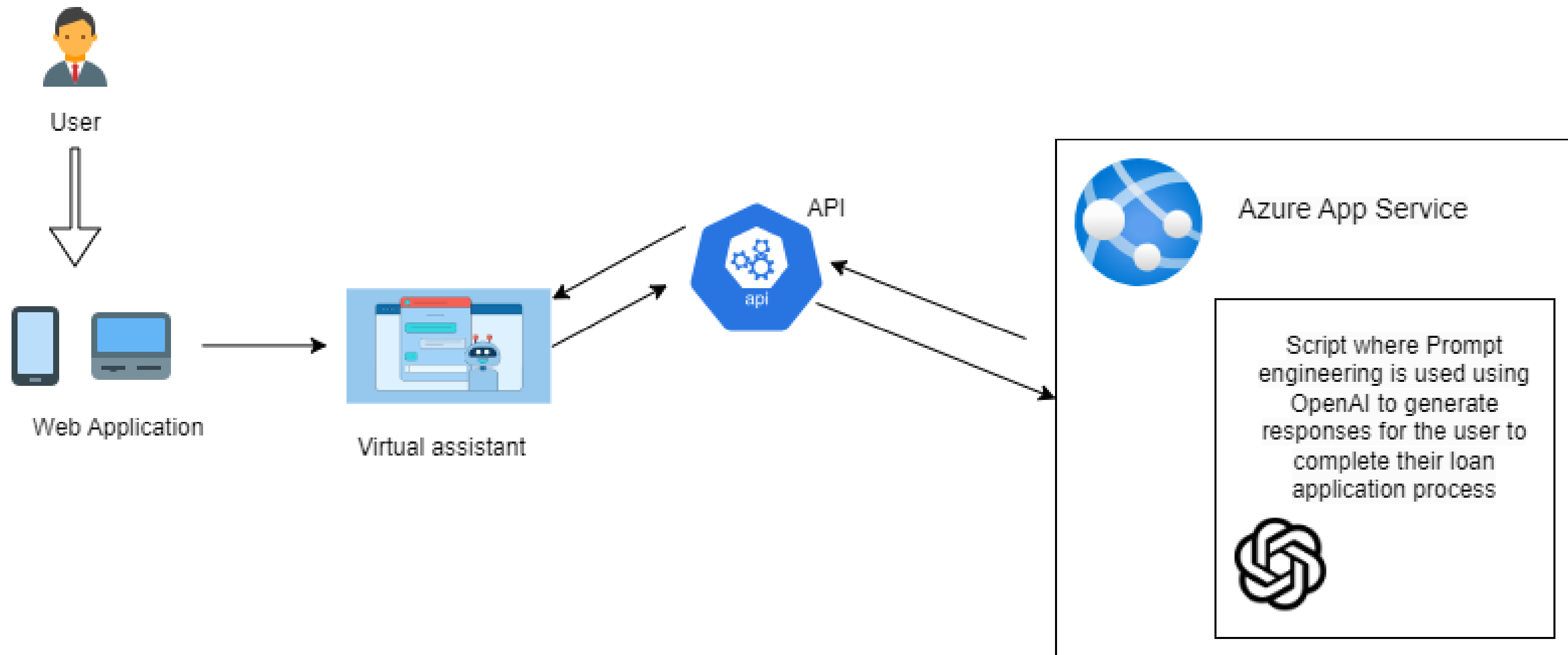
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INTRODUCTION

We have built an AI-driven virtual assistant that guide customers through the loan application process, helping them fill out forms and providing real-time feedback

ARCHITECTURE

User

Web Application

Virtual assistant

API

Azure App Service

Script where Prompt engineering is used using OpenAI to generate responses for the user to complete their loan application process
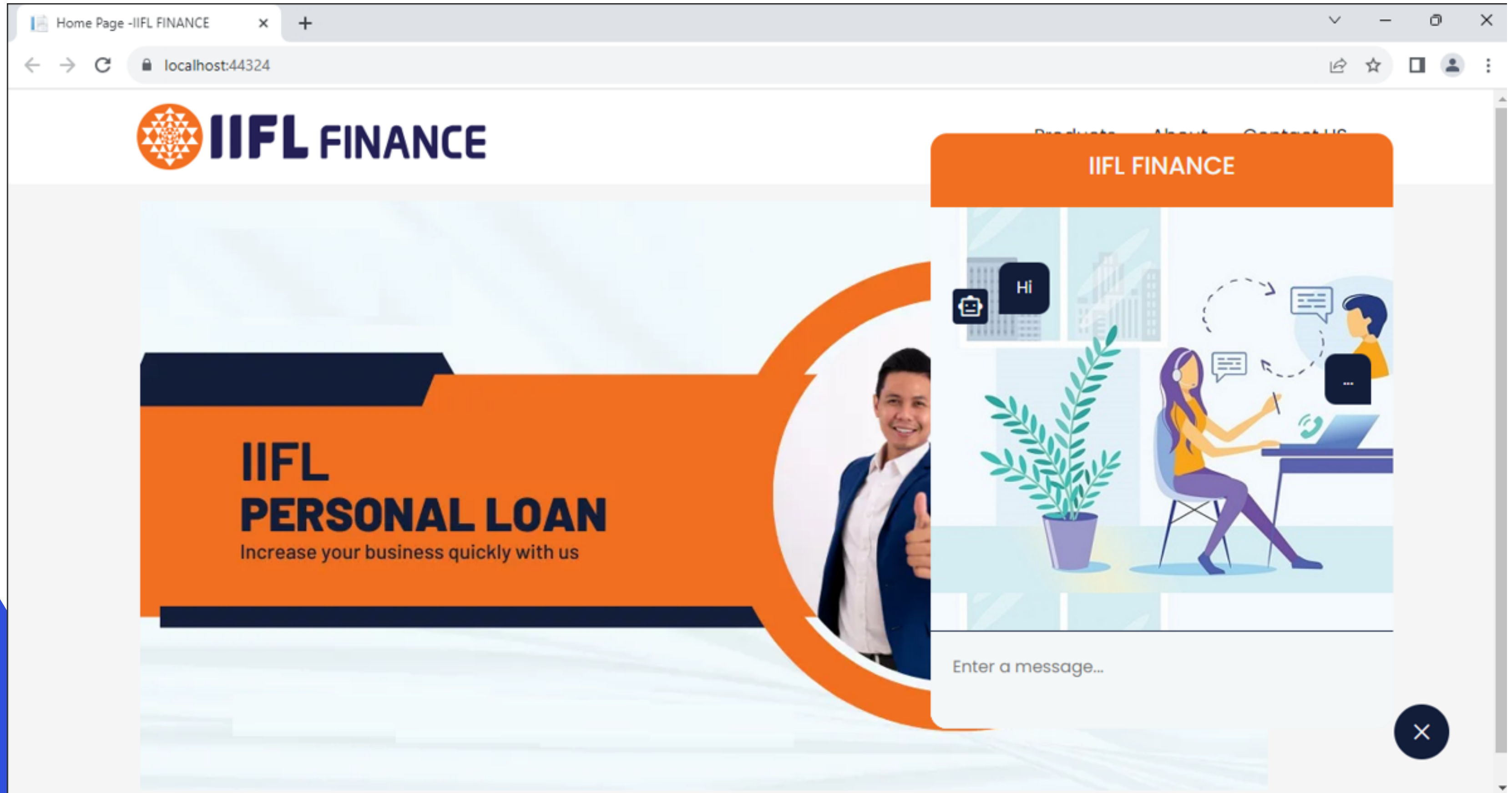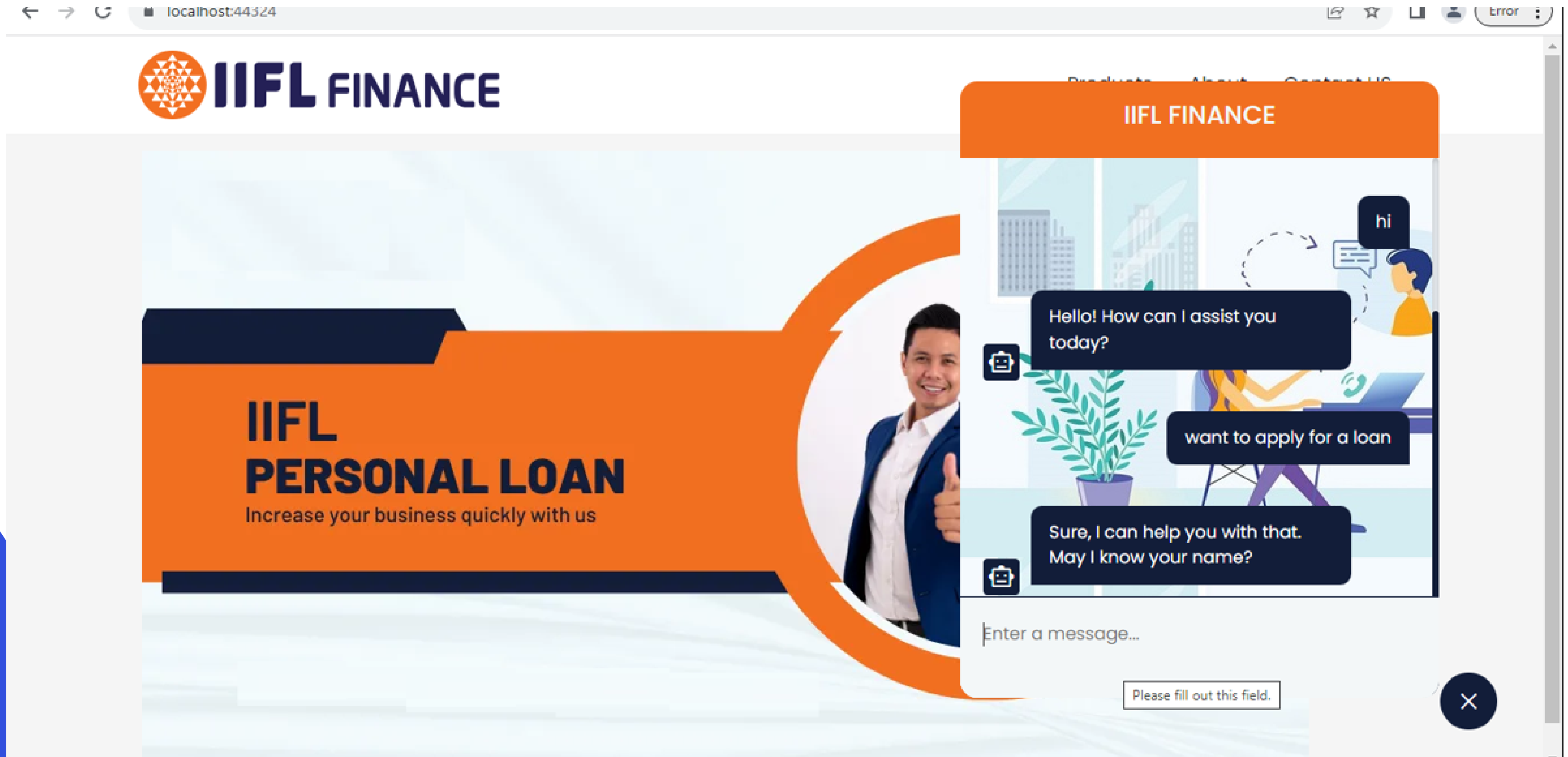
LOAN APPLICATION PROCESS

- User initiates the loan application.
- Virtual assistant collects required information.
- It communicates with Azure-hosted API.
- Azure API interacts with OpenAI.
- OpenAI generates responses for the user to complete loan journey.

User Interface

User Interface

BENEFITS

- Enhanced user experience in loan journey.
- Assisting user in completing loan application process.
- Streamlining loan processing while minimizing customer interaction.

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THANK YOU