# ODAIR PANIZZI

## JÚNIOR

Experience in IT-Support, Customer Service, Software Testing and Documentation.

Maintenance of computer hardware and software.

Knowledge in programming.

IT Supply Management, infrastructure, and Structured Cabling.

#### **NATIONALITY**

- Brazilian
- Italian

**EU Work Permit: YES** 

## CONTACT INFO

- 24060, Via Don Luigi Zinetti, N.4 Casazza (BG)
- odairpanizzijunior@gmail.com
- in linkedin.com/in/odairpanizzijunior

#### LANGUAGES

(FLUENT)
Portuguese, English

(BASIC)
Italian(A1)

## EDUCATION

MBA in IT Management and Governance CENTRO UNIVERSITÁRIO SENAC (BRAZIL)

JUNE 2018 - AUG 2020

Degree in Systems Analysis and Development FACULDADE FTEC (BRAZIL)

MAR 2011 - JULY 2015

## SKILLS

- LEADERSHIP
- TEAMWORK
- COMMUNICATION
- INTERPERSONAL RELATIONSHIPS
- HELPDESK



## PROFESSIONAL EXPERIENCE

#### Co-founder

NOMAD WINES & CO - BRAZIL - FEB 21 TO MAR 22

Creator of a canned wine brand called Movin Wines, IG:
 @movinwines. Managing, marketing, sales, customer support and operations development.

#### IT Analyst

JBS FOODS - BRAZIL / DEC 2018 TO MAY 2022

- Manage all IT supplies, maintenance of computer hardware and software and printers.
- Assembly and organization of IT Racks with Structured Cabling.
- Manage all the customer service and Support.
- Responsible for all new projects in the company branch.
- Manage and create all the IT documentations.
- Active participation in new IT projects with corporate team.

#### Support Analyst

#### METAWAY IT - BRAZIL / FEB 2018 TO APR 2018

- Responsible for elaboration of software documentations.
- Manage all the customer service and Support.
- Software Testing.
- Strong knowledge in Microsoft Office.

### **IT Support**

## COOP SANTA CLARA - BRAZIL / MAR 2012 TO OCT 2017

- Responsible for all Support for users in the industrial plant and the Company's ERP (Enterprise Resource Planning).
- Server creation and management.
- Responsible for all maintenance of the computer's company.

#### **EUROPE EXPERIENCE**

- 8 Mouths of English Course on RightWord School in Limerick – Ireland.
- 6 Mouths of Crew Member/Training on McDonald's in Limerick – Ireland.