

ODAIR PANIZZI JÚNIOR

Experience in IT-Support, Customer Service,
Software Testing and Documentation.

Maintenance of computer hardware and software.

Knowledge in programming.

IT Supply Management, infrastructure, and
Structured Cabling.

Strong knowledge in Microsoft Office.

NATIONALITY

- Brazilian
- Italian

EU Work Permit: YES



PROFESSIONAL EXPERIENCE

Co-founder

NOMAD WINES & CO - BRAZIL - FEB 21 TO MAR 22

- Creator of a canned wine brand called Movin Wines, IG: @movinwines. Managing, marketing, sales, customer support and operations development.

IT Analyst

JBS FOODS – BRAZIL / DEC 2018 TO MAY 2022

- Manage all IT supplies, maintenance of computer hardware and software and printers.
- Assembly and organization of IT Racks with Structured Cabling.
- Manage all the customer service and Support.
- Responsible for all new projects in the company branch.
- Manage and create all the IT documentations.
- Active participation in new IT projects with corporate team.

Support Analyst

METAWAY IT – BRAZIL / FEB 2018 TO APR 2018

- Responsible for elaboration of software documentations.
- Manage all the customer service and Support.
- Software Testing.

IT Support

COOP SANTA CLARA – BRAZIL / MAR 2012 TO OCT 2017

- Responsible for all Support for users in the industrial plant and the Company's ERP (Enterprise Resource Planning).
- Server creation and management.
- Responsible for all maintenance of the computer's company.

EUROPE EXPERIENCE

- English Course on RightWord School in Limerick – Ireland.
- 6 Months of Crew Member/Training on McDonald's in Limerick – Ireland.

CONTACT INFO



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Brazil



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LANGUAGES

(FLUENT)

Portuguese, English

(BASIC)

Italian(A1)

EDUCATION

MBA in IT Management and Governance

CENTRO UNIVERSITÁRIO SENAC

(BRAZIL)

JUNE 2018 - AUG 2020

Degree in Systems Analysis and Development

FACULDADE FTEC

(BRAZIL)

MAR 2011 - JULY 2015

SKILLS

- LEADERSHIP
- TEAMWORK
- COMMUNICATION
- INTERPERSONAL RELATIONSHIPS
- HELPDESK