



ODAIR PANIZZI JÚNIOR

IT PROFESSIONAL

NATIONALITY

- Brazilian
- Italian

EU Work Permit: YES

CONTACT

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EDUCATION

Postgraduate Degree in IT Management and Governance

Senac, Brazil
2018 – 2020

Associate Degree in Systems Analysis and Development

Uniftec, Brazil
2011 – 2015

SKILLS

- Communication
- Teamwork
- Critical thinking
- Interpersonal Relationships
- Leadership
- Adaptability
- Helpdesk

LANGUAGES

Portuguese, English
Fluent

Spanish, Italian
Basic(A1)

WORK EXPERIENCE

System Analyst

Unicasa, Brazil | 2023 – present

- Creating reports using SQL Server Reporting.
- Manage customer service and support operations.
- Develop and generate reports using SQL and Oracle tools.
- Maintain and update routines, ensuring smooth operations and data accuracy.
- Learn and improve in troubleshooting and resolving database-related problems
- Manage and create comprehensive documentation for IT systems and processes

IT Analyst

JBS Foods, Brazil | 2019 – 2022

- Manage IT supplies, including maintenance of computer hardware, software, and printers.
- Assembly and organization of IT Racks with Structured Cabling.
- Responsible for all customer service and Support operations.
- Create and manage all IT documentation.
- Actively participated in new IT projects with the corporate team.
- Led new projects at the company's branch.

Support Analyst

Metaway IT, Brazil | 2018 – 2018

- Responsible for software documentation creation.
- Software Testing.
- Manage customer service and support operations.

IT Support

Coop Santa Clara, Brazil | 2012 – 2017

- Server creation and management.
- Managed the maintenance of company computers
- Provided support for users in the industrial plant and the company's ERP (Enterprise Resource Planning)

EUROPE EXPERIENCE

- English Course on RightWord School in Limerick – **Ireland**.
- 6 Months of Crew Member/Training on McDonald's in Limerick – **Ireland**.