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# Sentiment Analysis of Drug Reviews

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Ironhack DA, 2022-I

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# Healthcare meets IT

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Tools such as sentiment analysis allow collecting a big amount of information about the **safely and effectiveness** of drugs, compared to what could be gathered through highly structured clinical trials

# Features in the dataset

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DRUG  
(CATEGORICAL)

CONDITION  
(CATEGORICAL)

REVIEW  
(TEXT)

USEFUL\_COUNTS  
(NUMERICAL)

RATING [1-10]  
(NUMERICAL)

PREDICTOR

TARGET VARIABLE

CONVERTED TO  
BINARY 0/1



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# Main predictive feature: patient reviews

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POSITIVE REVIEW	
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"Absolutely **saved my life**. I've tried numerous drugs over 15 years and this is a **miracle**. No **side effects** whatsoever. I feel **better** than I ever have in my life".

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NEGATIVE REVIEW	
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"Absolutely **terrible** experience on Tirosint - **landed in ER** with chest pains, dizziness, extremely disoriented."

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## Drug types and medical conditions in the dataset

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**3 , 199**

UNIQUE DRUGS



**837**

UNIQUE CONDITIONS



**130 , 285**

UNIQUE REVIEWS

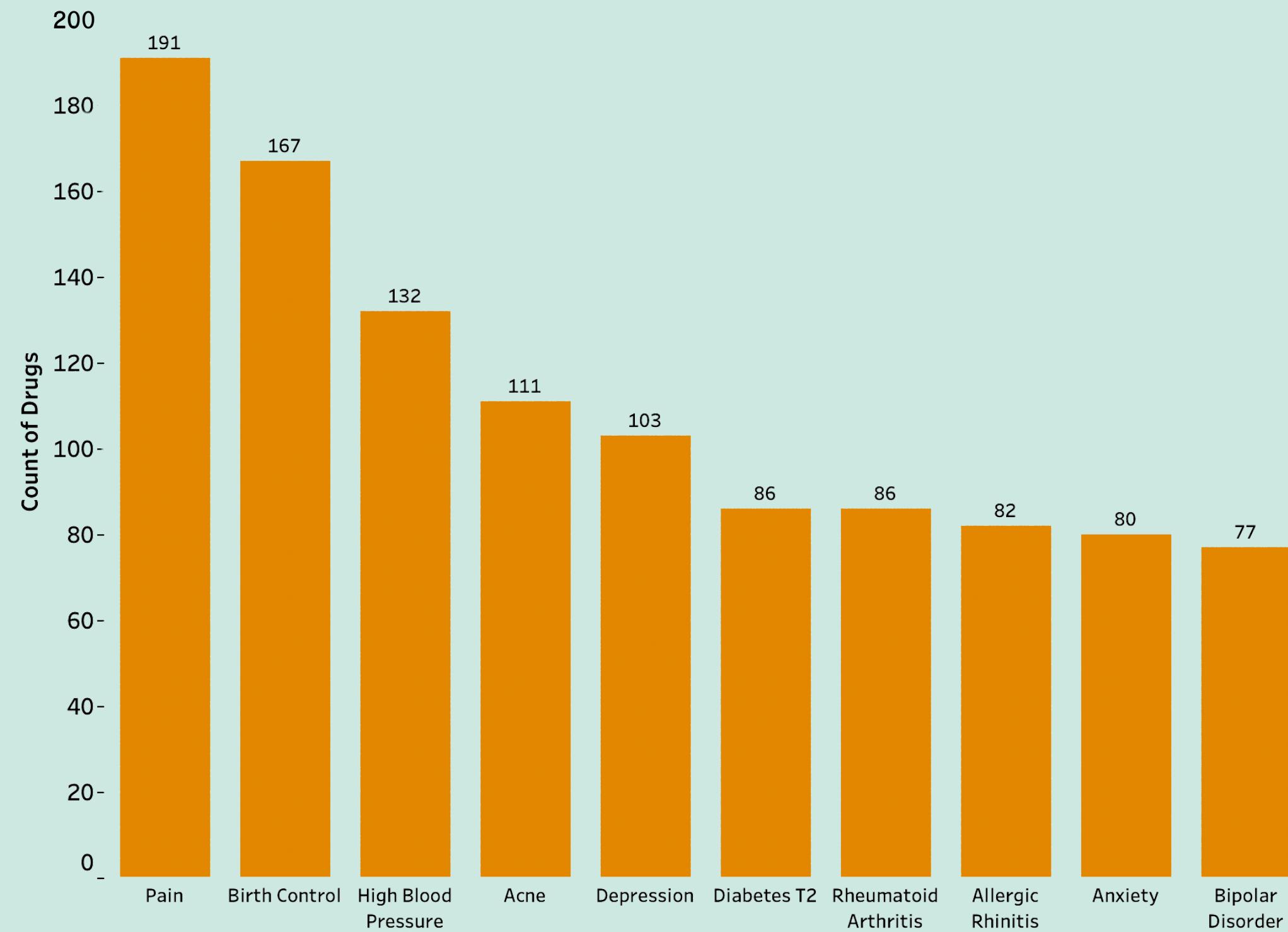
\* COLLECTED OVER A 9 YEAR  
TIME SPAN (2008–2017)



# Drug types and medical conditions in the dataset

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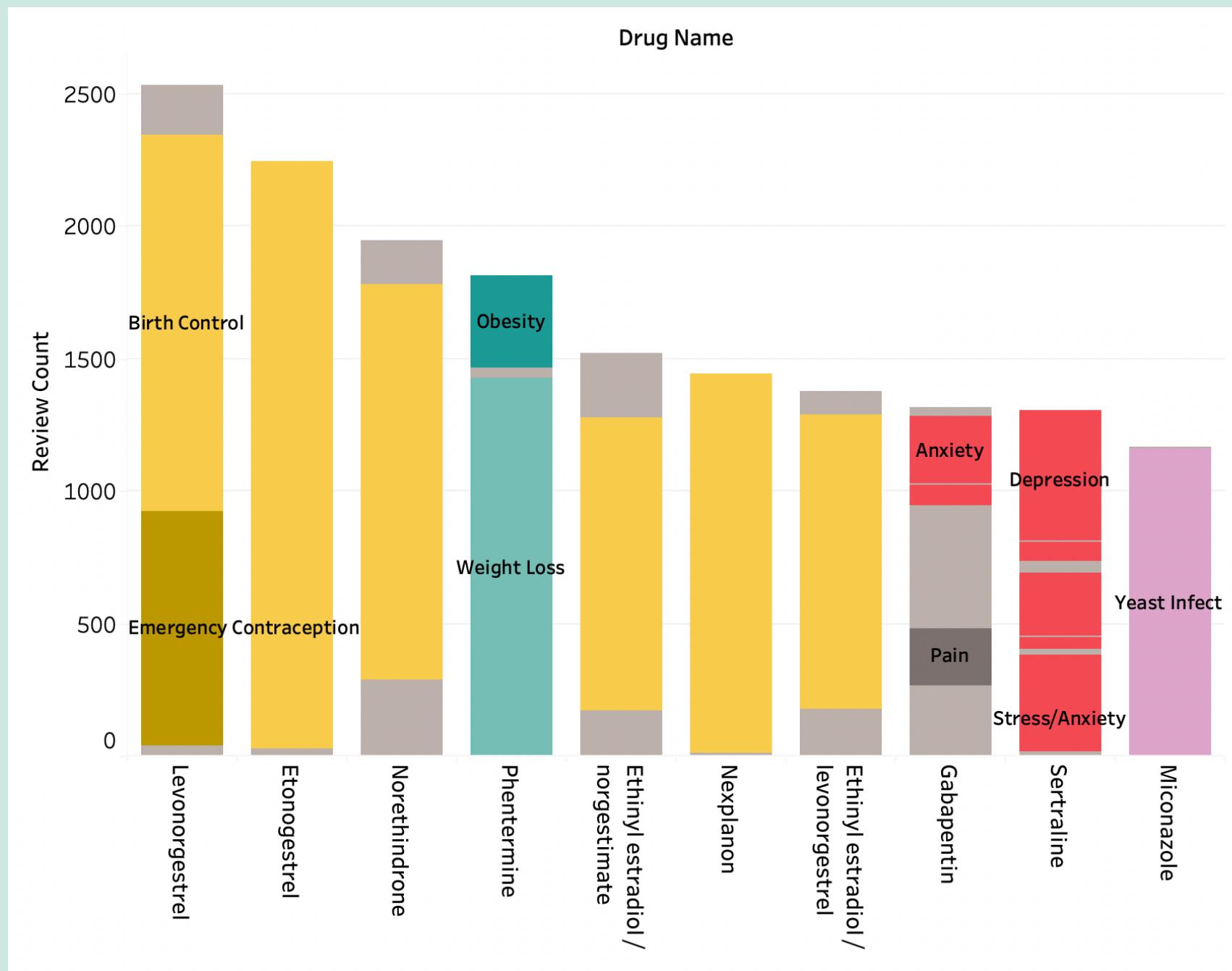
Top 10:  
Drug count per Condition



# Drug types and medical conditions in the dataset

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Top 10 reviewed drugs, with most common target Condition



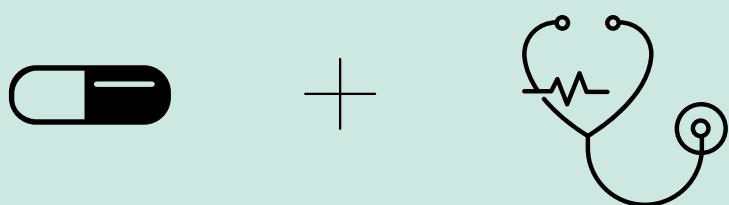
Most common conditions targeted by top 10 drugs in the dataset:

- Birth control and termination
- Mood disorders
- Weight loss

# Drug recommender

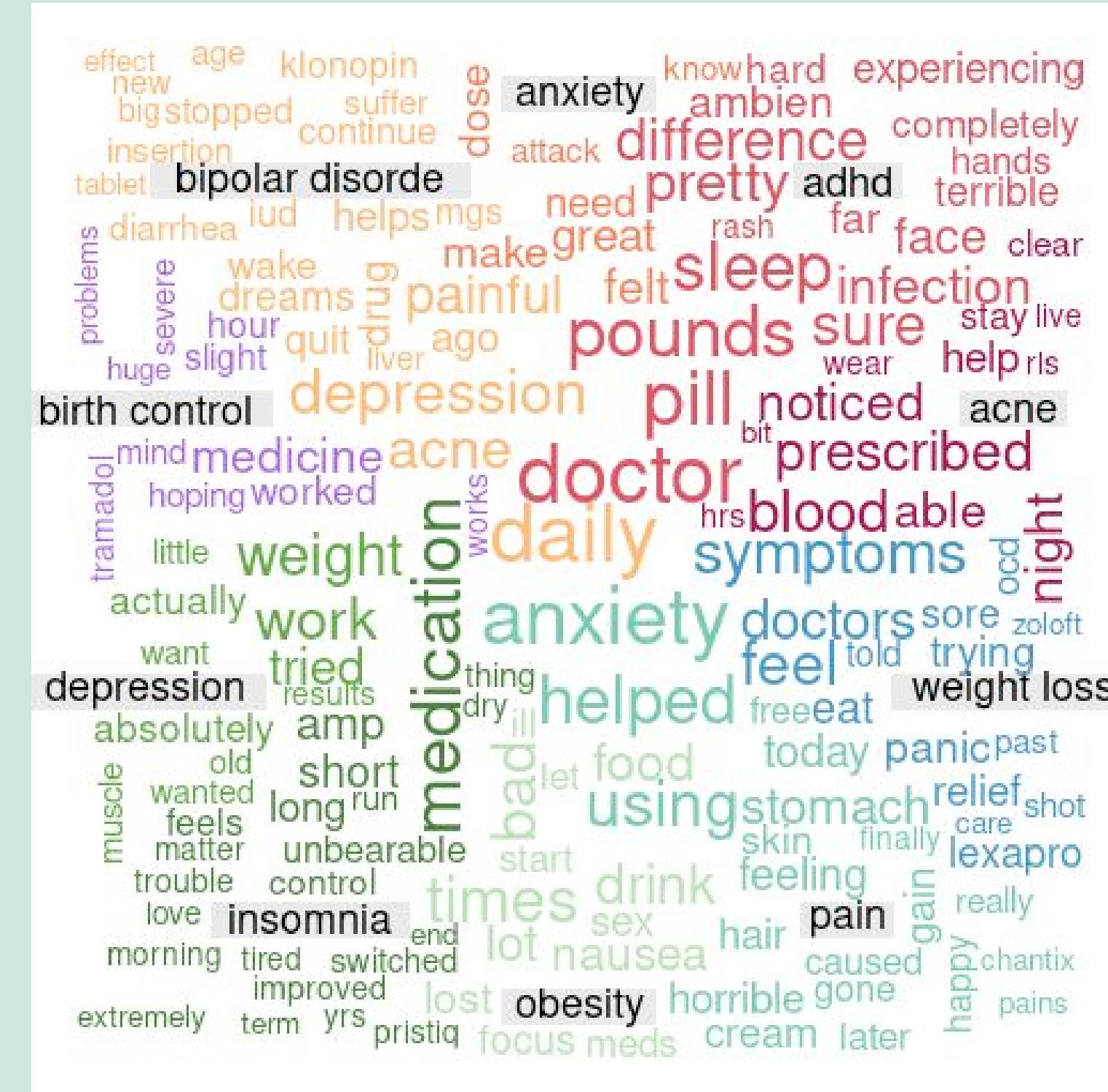
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The dataset allows users to  
find the best and worst drugs  
for the condition they are  
suffering from



# Word Clouds

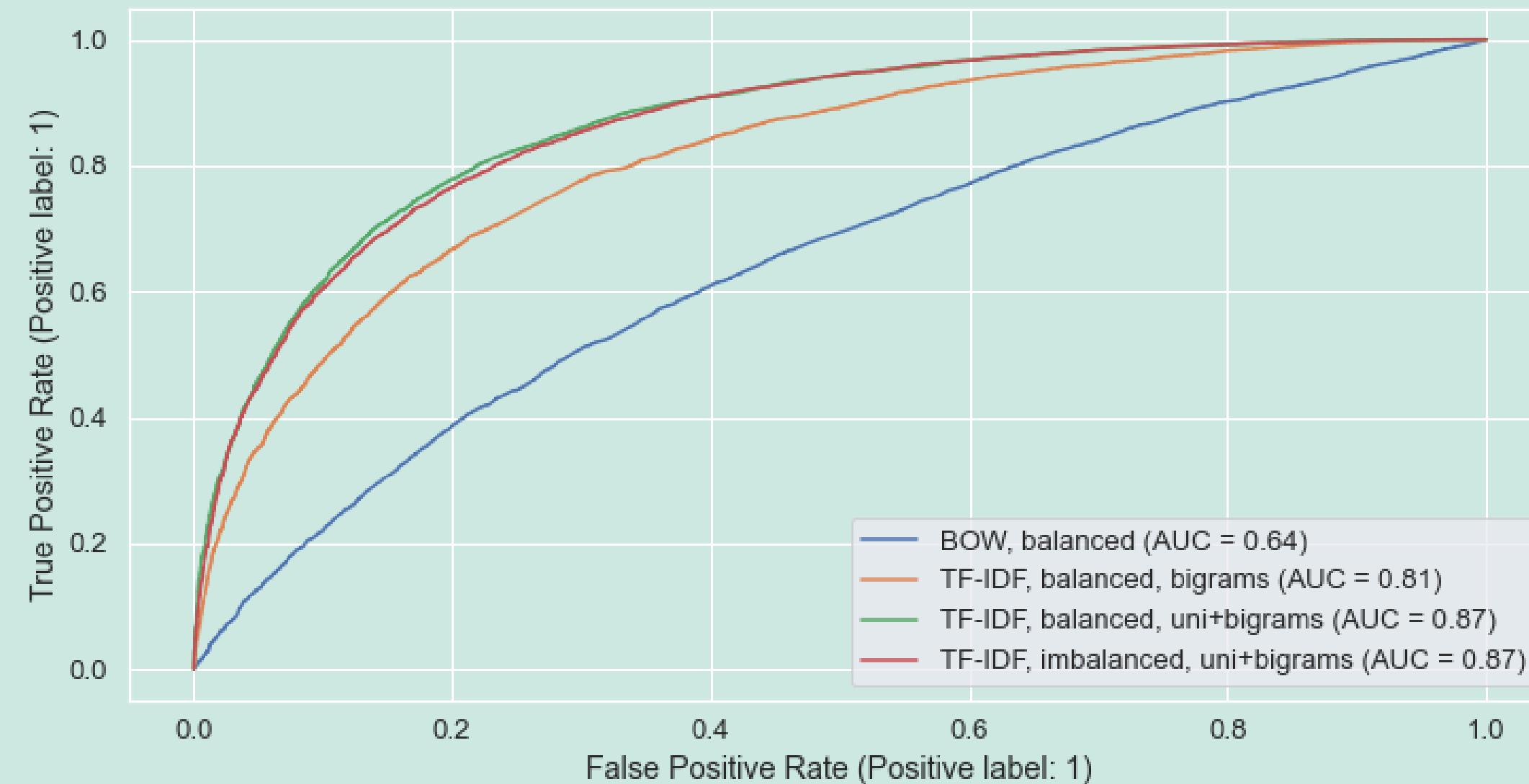
# Most frequent words associated with top 10 Conditions



## Model Comparison

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- Using Random Forests



## Balanced

Results obtained for the TRAIN SET				
=====				
The Cohen's Kappa is: 0.96				
	precision	recall	f1-score	support
0	0.98	0.98	0.98	34967
1	0.98	0.98	0.98	35194
accuracy			0.98	70161
macro avg	0.98	0.98	0.98	70161
weighted avg	0.98	0.98	0.98	70161
=====				
Results obtained for the TEST SET				
The Cohen's Kappa is: 0.57				
	precision	recall	f1-score	support
0	0.79	0.79	0.79	8884
1	0.78	0.78	0.78	8657
accuracy			0.79	17541
macro avg	0.79	0.79	0.79	17541
weighted avg	0.79	0.79	0.79	17541

## Imbalanced, more 1s!

Results obtained for the TRAIN SET				
=====				
The Cohen's Kappa is: 0.99				
	precision	recall	f1-score	support
0	1.00	0.99	0.99	35026
1	0.99	1.00	1.00	69202
accuracy			1.00	104228
macro avg	1.00	0.99	0.99	104228
weighted avg	1.00	1.00	1.00	104228
=====				
Results obtained for the TEST SET				
The Cohen's Kappa is: 0.46				
	precision	recall	f1-score	support
0	0.84	0.45	0.58	8825
1	0.77	0.96	0.85	17232
accuracy			0.78	26057
macro avg	0.81	0.70	0.72	26057
weighted avg	0.80	0.78	0.76	26057

## Limitations and Future Ideas

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- General issues
  - Not filtering according to UsefulCounts
  - Not distinguishing a neutral category
  - All models are overfitting
- Modeling
  - Both Bag of Words and TF-IDF models lose a lot of semantic information
    - Word2Vec overcomes some issues by placing words in relation to one another, so give some idea of semantic proximity