

Filters

Year

All

Month

January

February

March

Timely response?

All

# Financial Consumer Complaints Analysis

No. of Customers

63K

No. of States

51

Timely Response



59K  
94%

Untimely Response



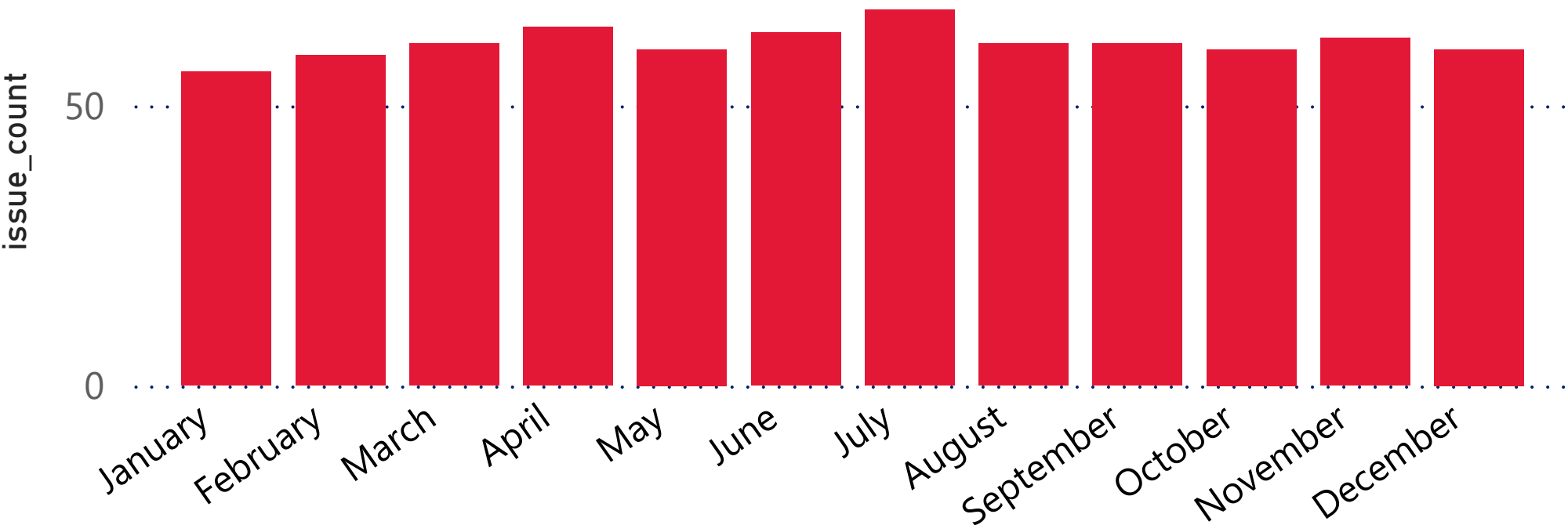
2,403  
4%

No Response

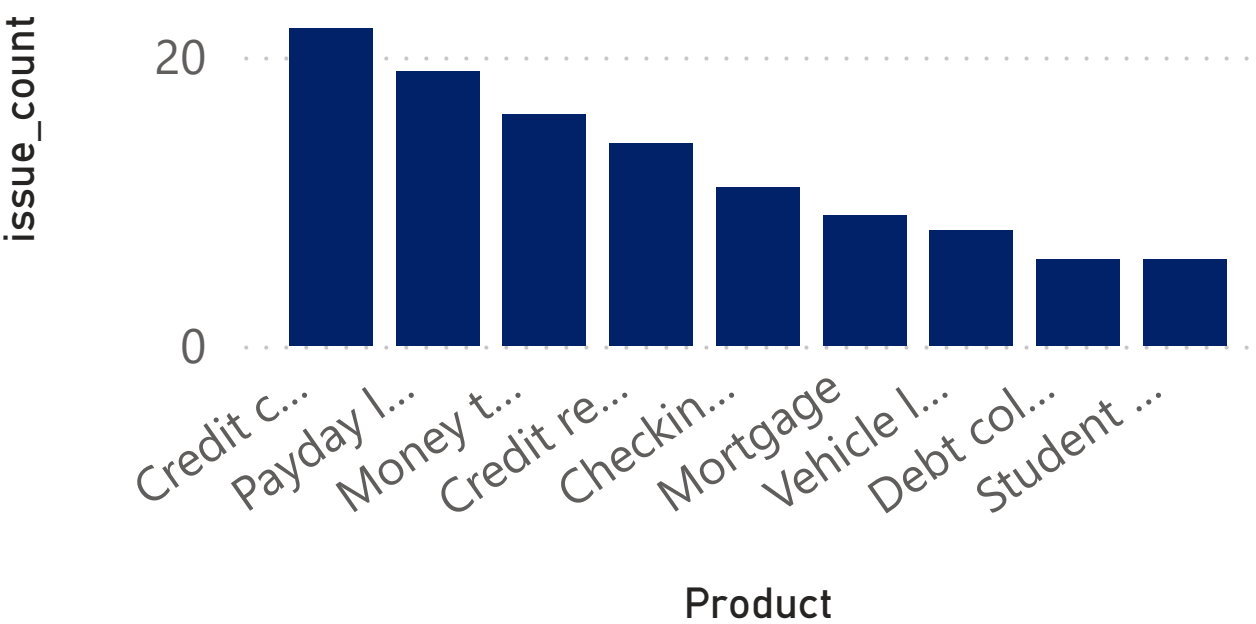


1,494  
2%

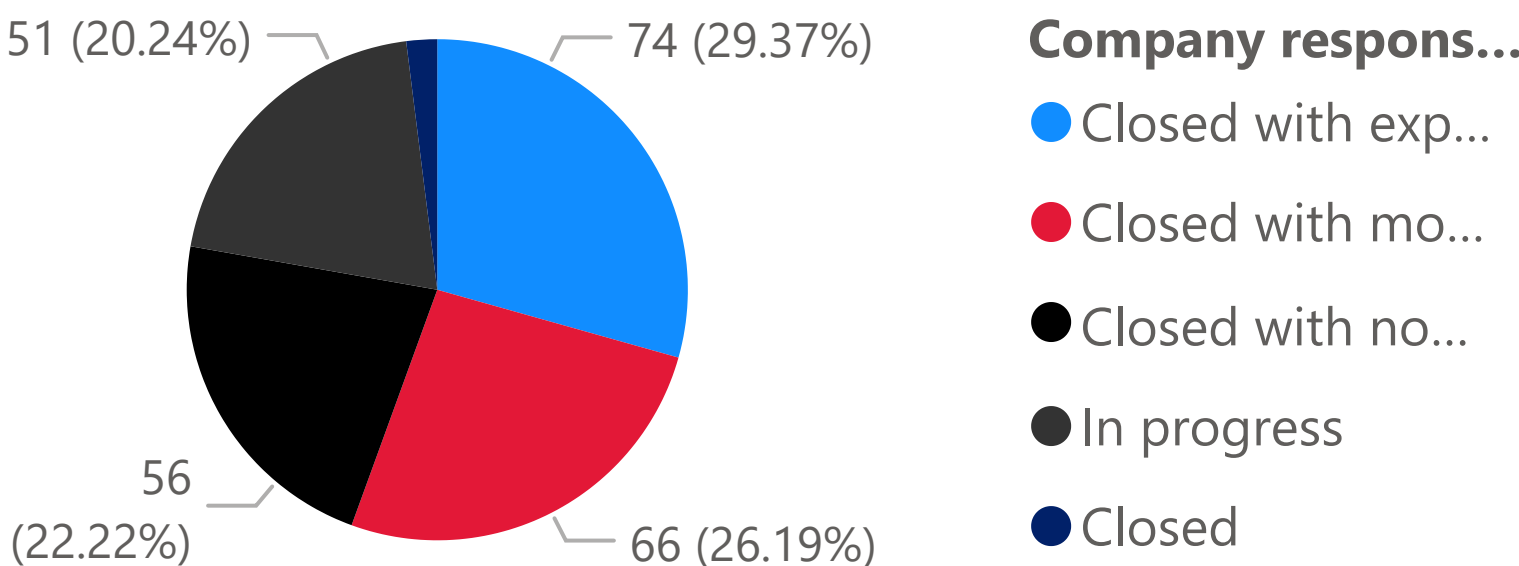
Number of Issues by Month



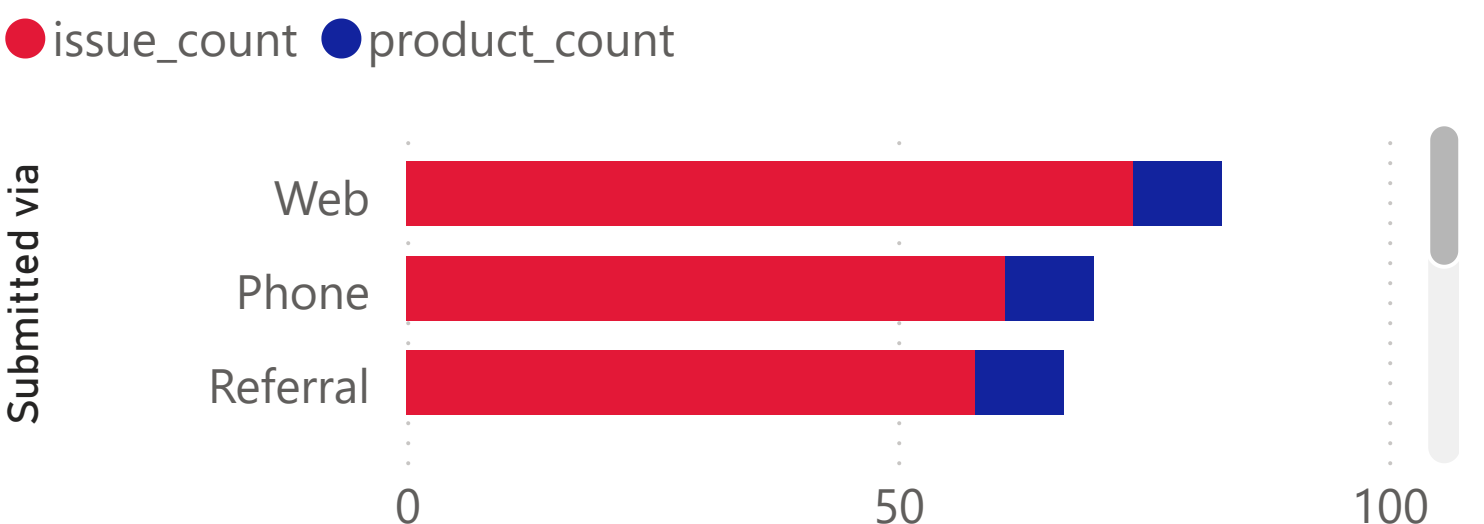
Products by Consumer Complaint



Company response to consumers by Issues



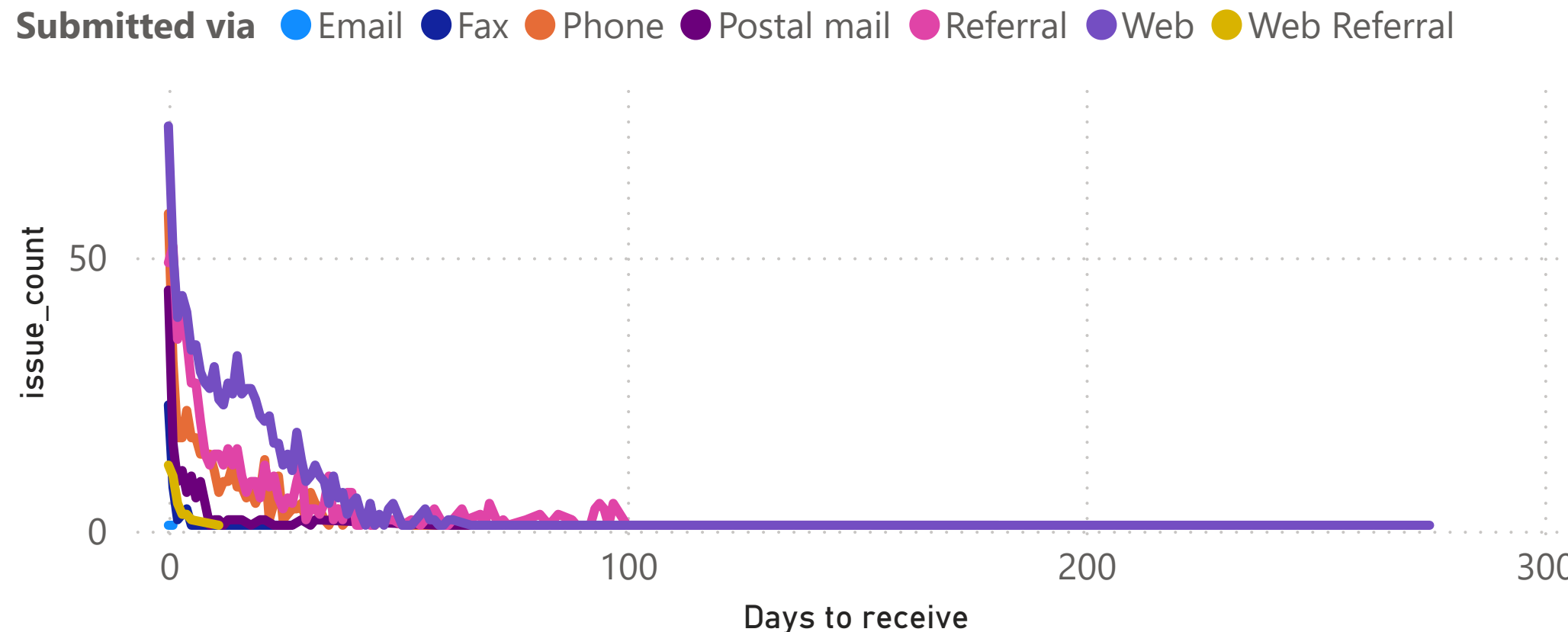
Complaint Submission by Issues and Products



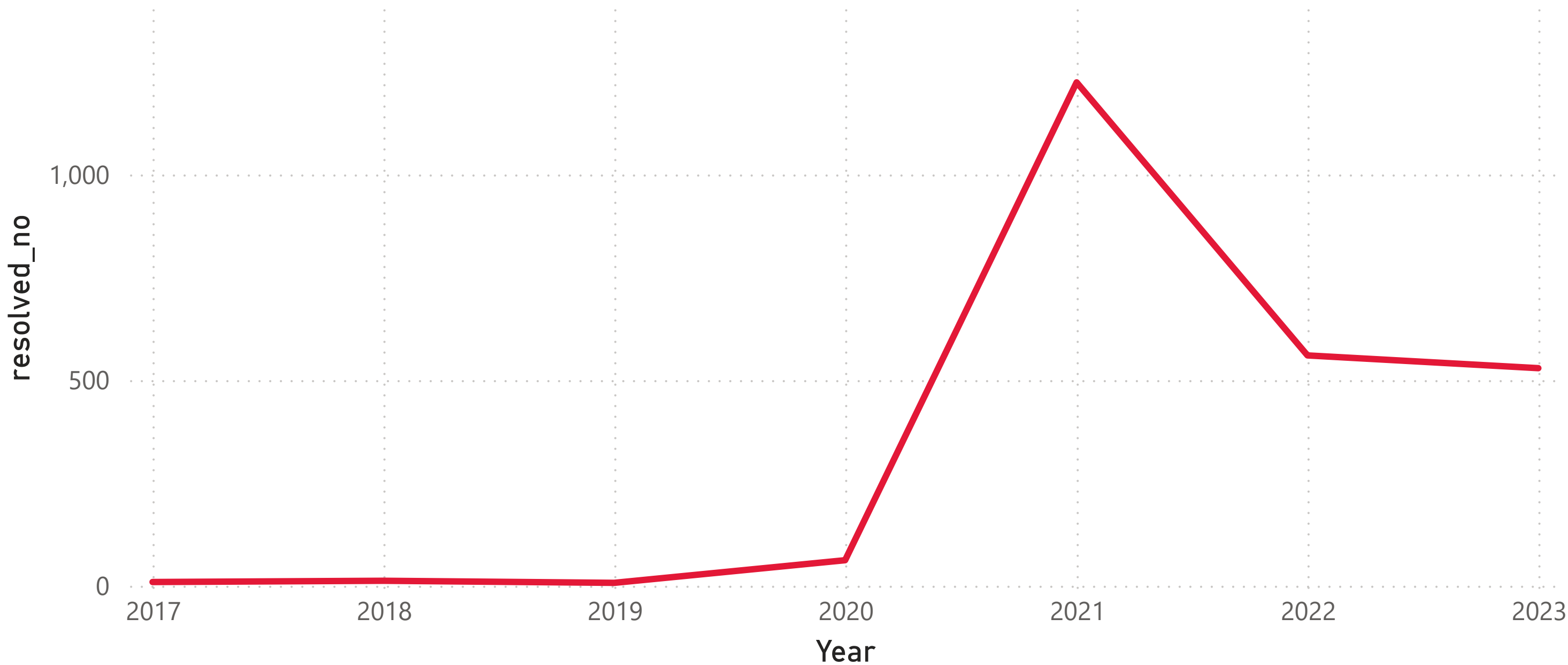
Demographic - States



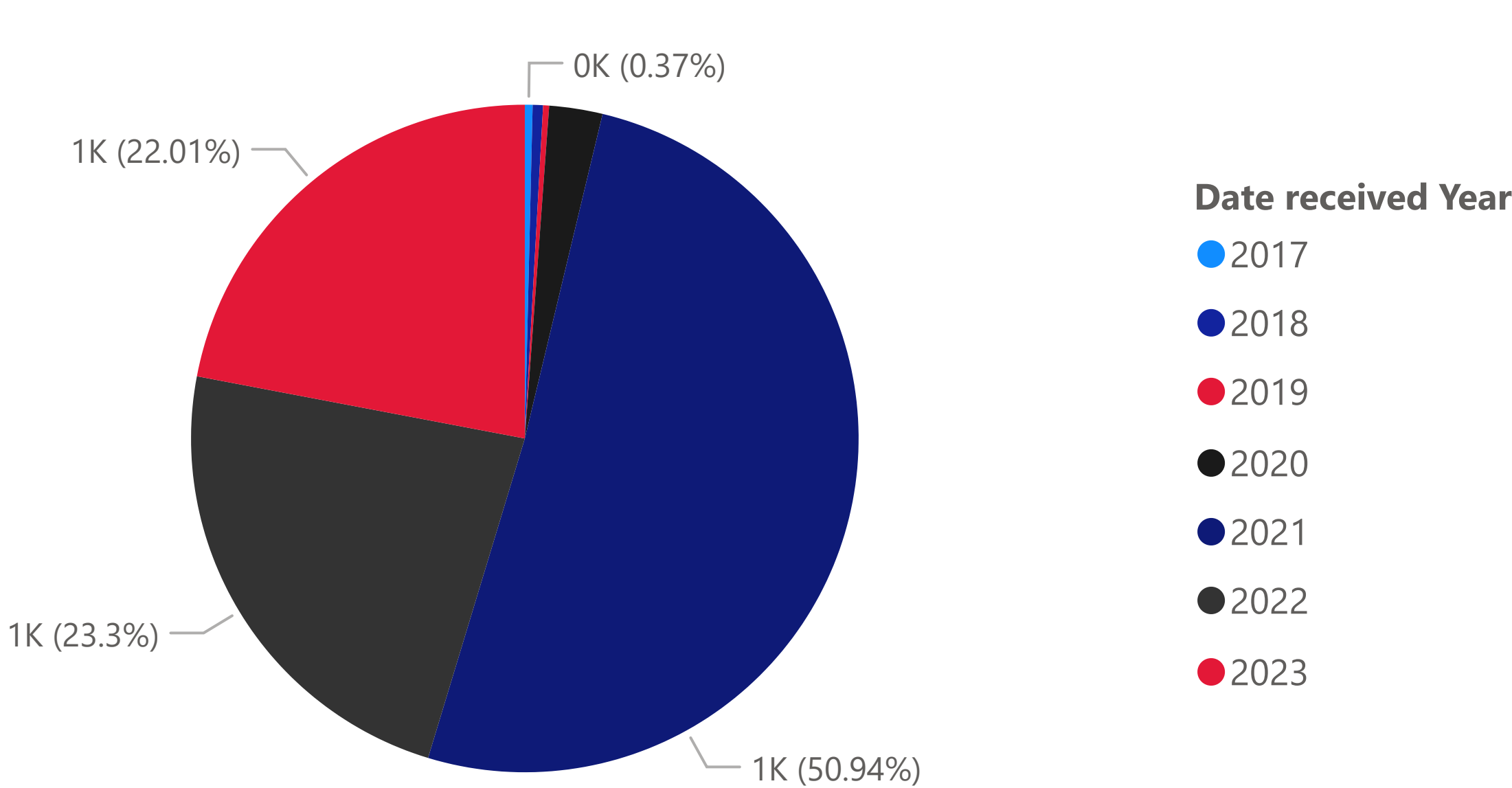
Days Taken to Receive Complaint by Issue and Submission Mode



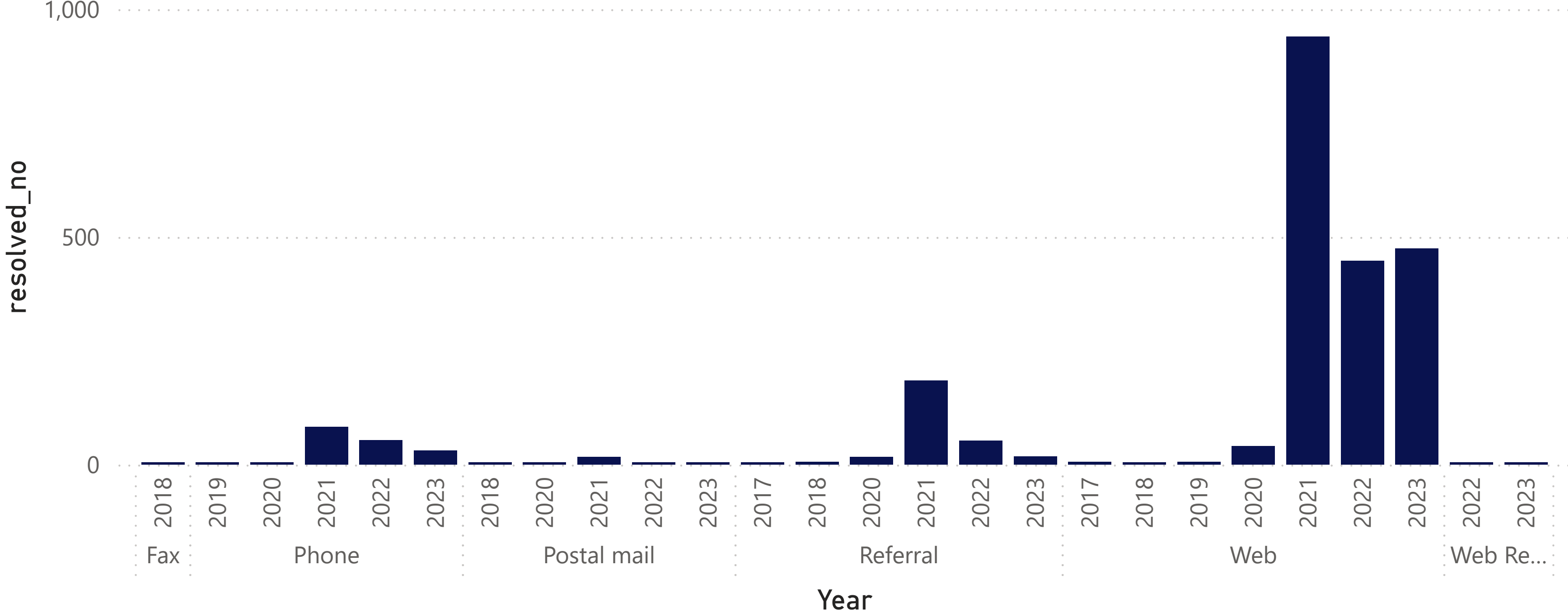
Untimely Responses By Year



Percentage of Untimely Responses by Year



Untimely Responses by Year and Submission mode



Percentage of Untimely Responses by Submission Mode

