Chatbot User Manual

Welcome to UniMatch!

We're thrilled to introduce you to **UniMatch**, your intelligent companion for navigating the complexities of university applications, scholarships, and academic programs. Designed with a deep understanding of student needs, this chatbot will provide personalized recommendations and information tailored to your preferences. Let's walk you through how you can make the most out of this tool!

Getting Started

Using the chatbot is simple and intuitive. Begin by accessing it through the website. If you're new, we recommend creating an account to save your preferences and ensure the chatbot's responses grow more accurate and customized over time. Existing users can simply log in and continue their journey.

Once you're logged in, you'll find a streamlined interface. The central chat window is where you'll type your questions or commands. If at any point you feel unsure, you can ask help with the chatbot.

Personalizing the Chatbot

The chatbot thrives on understanding you better. By sharing your preferences, you enable it to tailor its recommendations to your needs. For instance, you can inform the chatbot about the subjects or industries that excite you. Simply type something like, "I'm interested in studying artificial intelligence," and your preference will be noted. If your priorities shift over time, you can update this information just as easily, saying, "Switch my focus to robotics," or remove a preference altogether by stating, "Forget about my interest in online courses."

This dynamic interaction ensures that your recommendations stay relevant as your aspirations evolve.

Moreover, you can also "weigh" your importances, by saying that some of them are more important than others. One way to do it is to assign them a number.

Don't worry if you are concerned about your data! At any time, we guarantee that you can delete them by asking the bot 'Delete all my preferences', or just using the interface to delete the account. Data honesty and protection is our priority, as our focus is serving the customers.

How Matches Work

As soon as you are ready to get some university recommendations tailored to your preferences, just say something like, "Can you make some university matches?"; the chatbot will analyze your preferences—such as your fields of interest, budget, location, and desired degree level—and compare them with its extensive database to suggest the best matches.

After receiving these suggestions, you can access them again by saying, "What were my saved matches programs?"

You can also refine your recommendations dynamically by adding follow-up criteria, such as, "Filter these matches to only include universities with tuition under $20,000" or "Can you recommend some degrees involving AI?"; with this interactive and adaptive matching process, the chatbot ensures you have a curated list of opportunities perfectly aligned with your academic goals.

Uploading External Documents

The chatbot goes beyond its internal database to process external information. For instance, if you've come across a PDF outlining a university's programs, upload it to the chatbot and say, "Analyze this document". Then, the chatbot will analyze your document and is able to answer your question, while taking into account your preferences.

Similarly, you can share a website link and ask the chatbot to extract relevant details, tailoring to your preferences where possible. This feature is particularly helpful when comparing multiple options or verifying information.

However, let it be duly noted that as of now you are only able to upload one document or one website at a time; this is due to our technical limitations, as we do not have sufficient budget to store an infinite amount of information.

Talking with the Chatbot

While the chatbot is focused on helping you with your academic journey, it also offers some capabilities in conversation. For example, you can ask about our company: you can inquire about its background, such as, "Who created this chatbot?" or delve into the values and mission of the company behind it. This transparency ensures you know exactly what to expect from your interaction.

Though not every interaction needs to be task-oriented. If you're curious about general topics or simply want a friendly chat, the chatbot is happy to engage. Ask fun questions like, "What's an interesting fact about AI?" or practical ones like, "Why should I study abroad?" This conversational capability makes it feel less like a tool and more like a companion.

However, do not expect perfect answers! Remember that this chatbot is still tailored toward academic themes.

Conclusion

UniMatch is more than just a tool—it's your partner in navigating the complex world of academia. Whether you're exploring courses, seeking financial aid, or simply chatting for fun, it's here to make your journey easier and more informed. Dive in, explore, and unlock the potential of personalized guidance. Have fun!