



## Privacy Policy of Leano Security Services

**Effective Date:** 12/01/2024

**Last Updated:** 01/09/2026

At **Leano Security Services** (“we”, “us”, “our”), we are committed to protecting your privacy and ensuring the security of your personal information. Our **Zero Entry Tolerance** philosophy extends beyond physical security to the safeguarding of your data.

This Privacy Policy explains how we collect, use, disclose, and protect your information in compliance with applicable South African laws, including the Protection of Personal Information Act (POPIA).

### 1. Information We Collect

We may collect the following types of information:

- **Personal Identifiers:** Name, contact details, ID number, address.
- **Business Information:** Company name, registration details, contact persons.
- **Security & Operational Data:** CCTV footage, access logs, vehicle tracking data, incident reports, surveillance recordings.
- **Online Information:** IP address, browser type, website usage data, cookies (where applicable).
- **Employee & Personnel Data:** As part of our Employee Value Proposition, we collect and process staff information for training, wellness, and operational purposes.

## **2. How We Use Your Information**

We use collected information to:

- Provide security, surveillance, VIP protection, risk management, fleet management, and petroleum supply services.
- Monitor and respond to security incidents in real-time.
- Manage fleet tracking, recovery, and logistics operations.
- Comply with National Key Point (NKP) and other regulatory requirements.
- Communicate with clients regarding services, updates, or emergencies.
- Improve our services, training, and operational effectiveness.
- Ensure the safety and wellness of our employees.

## **3. Sharing of Information**

We do not sell or rent your personal information. We may share data with:

- Law enforcement or regulatory authorities when required by law.
- Trusted partners involved in service delivery (e.g., recovery units, petroleum suppliers).
- Our employees and trained personnel under strict confidentiality agreements.
- Third-party service providers who assist in technology, monitoring, or administrative functions, under strict data protection terms.

## **4. Data Security**

We implement strict technical and organizational measures to protect your data, including:

- Encrypted storage and transmission of sensitive data.
- Access controls and authentication protocols.
- Regular security audits and compliance checks.

- AI-powered surveillance and monitoring systems to prevent unauthorized access.

## **5. Your Rights**

You have the right to:

- Access the personal information we hold about you.
- Request correction or deletion of inaccurate or outdated data.
- Object to the processing of your information.
- Lodge a complaint with the Information Regulator of South Africa.

## **6. Retention of Data**

We retain personal information only as long as necessary for the purposes outlined in this policy, or as required by law (e.g., NKP regulations, incident reporting).

## **7. Contact Us**

If you have questions about this Privacy Policy or wish to exercise your rights, contact us:

**Leano Security Services**

+27 68 379 4897

info@leanosecurity.co.za

[www.leanosecurity.co.za](http://www.leanosecurity.co.za)

**8. Updates to This Policy**

We may update this policy periodically. The latest version will always be available on our website.

**Your safety isn't just our service—it's our mission.**

*Leano Security Services – Zero Entry Tolerance.*