### Odinaka “O.D” Amadi

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##### Sports Management

A highly motivated and self-driven recent graduate with Bachelor Degree in Sports Management along with functional experience in customer service. A proactive individual, actively seeking a challenging position in sports by being involved in the growth and development of an organization that paves the way for skills development. Unique ability to manage the resources given, handle complex tasks, and ensure maximum efficiency. Thrives in team oriented and challenging environments. Versatile, creative, reliable and target-oriented with winning mentality and approach.

# Areas of Expertise

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| --- | --- | --- |
| * Customer Service/Support * Sports Management * Active Learning * Health & Fitness | * Teamwork Oriented * Training & Development * Time Management * Organizational Skills | * Creativity & Innovation * Interpersonal/Analytical Skills * Effective Communications * Problem Resolution |

# Education

**Bachelor of Sports Management,** American Public University, Charles Town, West Virginia, May 2016

**Bachelor of Math,** Texas Tech University, Lubbock, Texas, December 2014

**Biology Major,** Valdosta State University, Valdosta, GA, May 2013

# Professional Experience

**TACO BELL,** Richmond, Texas Oct 2015 – Present

**Customer service champion**

* Deliver customer service and answer about the food and surrounding location. Ensure that orders were fulfilled in a timely manner in order to satisfy the customers. Handled cash transactions.
* Consistently maintained the sanitation and tidiness of the restaurant. Collaborated and communicated with team members to provide quality service.

**WALMART,** Lubbock, Texas Feb 2015 – Aug 2015

**Cashier**

* Quickly responded to customer’s concerns and answered questions about products and locations. Restocked grocery items and attended to customer needs. Confirmed quality service by working with teammates.

**LITTLE CAESARS,** Lubbock, Texas Mar 2014 – Aug 2014

**Kitchen Team Member**

*Additional 5+ years of experience in customer service.*

# Community Involvement

**Social Dance/Salsa Dance Club** (*September 2013)*

**National Society of Black Engineers, Lubbock TX** *(September 2013)*

**American Institute of Chemical Engineers, Lubbock TX** *(September 2013)*

**Student Government Association,** *(January 2013-May 2013)*