Description:

Computer Service Support System consists of three parts, and will generally work as the following. Firstly, the customer will check the availability of the needed items to be repaired. Since the items is available, therefor the user will place the order. Secondly, while placing the order the user can choose the payment method, if it is visa, the bank system will check the entered account if it has the sufficient balance to cover the repair items or no, then the technician will either send a confirmation or a non-confirmation message back to the customer. Finally, the customer can check the current status of their repaired items online without visiting our branches, but when the current status changed to successfully done, the customer must visit the branch to pick up the item. (Note: The customer must be aware of the location of our branches because this is outside the scope of our project).