

Join
Marriott
Bonvoy



MARRIOTT
BONVOY

Membership Tiers and Requirements

Marriott Bonvoy has six membership levels that provide additional benefits as members stay more.

Marriott Bonvoy Member

0–9 qualifying nights in a calendar year

Marriott Bonvoy Silver Elite

10–24 qualifying nights in a calendar year

Marriott Bonvoy Gold Elite

25–49 qualifying nights in a calendar year

Marriott Bonvoy Platinum Elite

50–74 qualifying nights in a calendar year

Marriott Bonvoy Titanium Elite

75+ qualifying nights in a calendar year

Marriott Bonvoy Ambassador Elite

100+ qualifying nights in a calendar year
and US\$20,000 in annual qualifying spend

ELITE MEMBERSHIP TIER	ELITE MEMBERSHIP MINIMUM REQUIREMENT	ELITE POINTS RECEIVED
Silver Elite	10 qualifying nights	10% more points
Gold Elite	25 qualifying nights	25% more points
Platinum Elite	50 qualifying nights	50% more points
Titanium Elite	75 qualifying nights	75% more points
Ambassador Elite	100+ qualifying nights and US\$20,000 annual qualifying spend	75% more points

LIFETIME ELITE MEMBERSHIP TIER	LIFETIME ELITE MEMBERSHIP MINIMUM REQUIREMENT	ELITE POINTS RECEIVED
Lifetime Silver Elite	250 qualifying nights + five years as Silver Elite or higher	10% more points
Lifetime Gold Elite	400 qualifying nights + seven years as Gold Elite or higher	25% more points
Lifetime Platinum Elite	600 qualifying nights + 10 years as Platinum Elite or higher	50% more points
Lifetime Titanium	Earned through December 31, 2018	75% more points

- Marriott Mobile App
- Member Only Rates
- Free Wi-Fi
- Bonus on Loyalty Base Points
- Gift Shop Discount
- Ultimate Reservation Guarantee
- Late Checkout
- Elite Welcome Gift
- Enhanced Room Upgrade
- Enhanced Wi-Fi
- Lounge Access
- Annual Choice Benefit
- Guaranteed Room Type
- Dedicated Elite Support
- 48-Hour Guarantee
- Your24 Ambassador Service



Ambassador Service

Your24™

48-Hour Guarantee

Lounge Access

4 p.m. Late Checkout

Guaranteed
Room Type

Enhanced Room
Upgrade

2 p.m. Late Checkout

Priority Late Checkout

Ultimate Reservation
Guarantee

Gift Shop Discount

Free Wi-Fi

Bonus on Loyalty
Base Points

Dedicated Elite Support

BENEFIT	TERMS	Comments
YOUR24	May be requested when an Ambassador requests a specific check-in time and check-out time through Ambassador Service. If the requested check-in time is confirmed, the check-out time will be set for the same time on the day of departure. Your24 benefits are subject to availability	If we don't confirm check-in time while receiving YOUR24 request, Ambassador wont be able to have this benefit as it is subject to availability
48-Hour Guarantee	No upgrade available in this case. Prevailing rate has to be paid. Resorts are excluded	DoC is a resort
Guaranteed room type	Receive a guaranteed priority for their requested type of room and specific preferences are noted on the res (res no the same day of arrival not included). pillow, room location, extra bed, crib requests, etc. are not included in Guarantee	only Titanium and Ambassador Members have guaranteed priority for their requested type of bed and room. Therefore, if in reservation there is a preference king bed, we have to prioritize that request, however, from my understanding it is not guaranteed.
Enhanced room upgrade	Platinum Elite Members and above receive a complimentary upgrade to the best available room, subject to availability on the day of arrival, for the entire length of stay. Complimentary upgrade includes suites, rooms with desirable views, rooms on high floors, rooms with special amenities or rooms on Executive Floors.	Best available room, therefore, any suite may be available
Ultimate reservation guarantee	To be eligible, Member's Loyalty Program Member Number and a valid credit card number must be included with the reservation and a membership number. If a Participating Property is unable to honor the reservation, it will pay for comparable accommodation nearby for the Elite Member that night and compensate the Member for the inconvenience.	200 \$ compensation or 90000 points. Both card number and membership number have to be included, otherwise a benefit is not eligible.

Marriott Bonvoy Memberships

Can earn points for up to
3 rooms - 1 overlapping
night - pays for all room
charges

- Member
- Silver Elite
- Gold Elite
- Platinum Elite
- Titanium Elite
- Ambassador Elite

Member

Benefits

- Free Wifi
- Exclusive Member Rates
- MCI / Mobile Key
- Cash and Points bookings
- Instant Redemption
- PointSavers



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Silver Elite

10 nights

Lifetime Silver Elite

250 qualifying nights & 5+ years of
Silver Elite status or higher

Benefits

- Free Wifi
- Exclusive Member Rates
- MCI / Mobile Key

- ◆ 10% Bonus Points on Stays
- ◆ Late check out 2pm
- ◆ Ultimate Reservation Guarantee

Gold Elite

25 Nights

Lifetime Gold Elite

400 qualifying nights & 7+ years of
Gold Elite status or higher

Benefits

- Free Wifi
- Exclusive Member Rates
- MCI / Mobile Key
- 500 bonus points

- ◆ 25% Bonus Points on Stays
- ◆ Late check out 2pm
- ◆ Ultimate Reservation Guarantee
- ◆ Room Upgrade
- ◆ Welcome Gift of points
- ◆ Comp High Speed Internet

Platinum Elite

50 Nights

Lifetime Platinum Elite

600 qualifying nights & 10+ years of
Platinum Elite status or higher

Benefits

- Free Wifi
- Exclusive Member Rates
- MCI / Mobile Key
- Ultimate Reservation Guarantee
- Room Upgrade
- Welcome Gift of points 1000
- Comp High Speed Internet

- ❖ 50% Bonus Points on Stays
- ❖ Late check out 4pm
- ❖ Lounge Access (Our hotel has no lounge)
- ❖ Annual gift choice

Titanium Elite

75 Nights

Benefits

- Free Wifi
 - Exclusive Member Rates
 - MCI / Mobile Key
 - Ultimate Reservation Guarantee
 - Room Upgrade
 - Welcome Gift of points
 - Comp High Speed Internet
 - Late check out 4pm
 - Lounge Access (Our hotel has no lounge)
 - Annual gift choice
-
- ❖ 75% Bonus Points on Stays
 - ❖ 48 hour Guarantee

Ambassador Elite

100 Nights



Benefits

- Free Wifi
- Exclusive Member Rates
- MCI / Mobile Key
- Ultimate Reservation Guarantee
- Room Upgrade
- Welcome Gift of points
- Comp High Speed Internet
- Late check out 4pm
- Lounge Access (Our hotel has no lounge)
- Annual gift choice
- 75% Bonus Points on Stays
- 48 hour Guarantee

- ❖ Your 24
- ❖ Ambassador Service

Cobalt Elite

Only by invite of President &
CEO

- **Unpublished**
- **All benefits of an Ambassador**
- **Specific brands**
- **Special experiences**

Titanium Elite Owner Cards

5 million in total management or
royalty fees / 10 hotels in the
portfolio

- **Cardholder with ownership
number and level**
- **Associate rates**
- **All Titanium Benefits**

Enrolling a guest

Spread the loyalty

- Anytime before check out
- Pick the benefit that works for the guest and the time you propose it
- Try it with every guest
- If no don't insist



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