

OFENTSE BALOYI

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Aspiring Software Developer

I am an aspiring Software Developer with expertise in web development, dedicated to creating efficient and user-friendly applications while pursuing professional growth in software engineering.

EDUCATION & CERTIFICATIONS

Tertiary Qualifications

NQF Level 4 in Project Management–Damelin– 2021

NQF Level 5 in Software Development-Melsoft Academy-Currently

Certifications

Cisco Html Essentials Certification-2025

Cisco CSS Essentials Certification-2025

TOOLS & TECHNOLOGIES

- Programming Languages: HTML, CSS
- GitHub
- GIT
- Bootstrap

PROFESSIONAL EXPERIENCE

Nicholas Ngwenya Inc. | Pretoria

2023 – Present

IT Support Assistant / Call Centre IT Specialist

Providing technical support and assisting with IT-related tasks to ensure smooth operations across the Call Centre. Responsibilities include troubleshooting hardware and software issues, managing user accounts, and supporting network systems.

- **Hardware & Software Support:** Troubleshoot and resolved computer, network, and peripheral issues; assisted with software installations and updates.
- **Email & System Access Management:** Assisted in configuring and providing access to Microsoft Outlook accounts for new and transitioning employees, ensuring uninterrupted workflow.

Projects

Portfolio Website (HTML, CSS):

- ☐ Designed and developed a responsive personal portfolio website showcasing my background, skills, and projects.
- ☐ Utilized **CSS Flexbox and Grid** for modern layout practices and ensured **mobile-first responsiveness**.
- ☐ Project is live and hosted on **GitHub Pages**.

Calculator App (HTML, CSS):

- ❑ Built and styled a functional calculator interface using semantic **HTML** and custom **CSS**.
- ❑ Focused on intuitive **layout structure, button styling, and responsive design** for usability across devices.
- ❑ Project hosted on **GitHub**.

Group Portfolio (HTML, CSS, GIT&GITHUB):

- ❑ Collaborated in a team to design and build a **group portfolio website**.
- ❑ Applied **version control (Git)** and **collaborative workflows (GitHub)** to manage contributions and resolve conflicts.
- ❑ Implemented **responsive web design** to ensure accessibility across devices.

Sneaker Menu Website (HTML, CSS):

- ❑ Created a **sneaker-themed website** featuring a styled menu layout with product sections.
- ❑ Implemented **modern CSS styling and responsive design** to ensure a clean and engaging user experience.
- ❑ Project hosted on **GitHub**.

Group Bootstrap Project (HTML, CSS, Bootstrap, Git & GitHub):

- ❑ Collaborated in a team to design and develop a responsive website using **Bootstrap** for faster and consistent styling.
- ❑ Applied **version control (Git)** and collaborative workflows on **GitHub** to manage contributions, branches, and conflict resolution.
- ❑ Implemented **mobile-first design** with Bootstrap's grid system and components to ensure accessibility across devices.

References

Lebogang Dube- Team Manager- Nicholas Ngwenya Inc.- 012 665 2997

