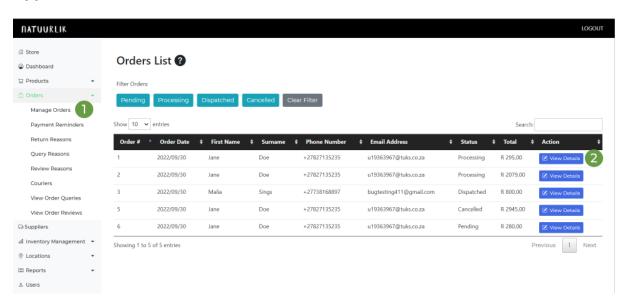


# **Admin Help Document**

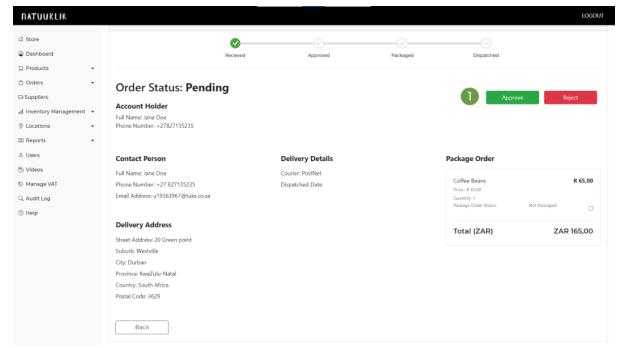
Order Subsystem

## **Approve Reseller Order**



Step 1 – Click on the "Manage Store" nav item (1)

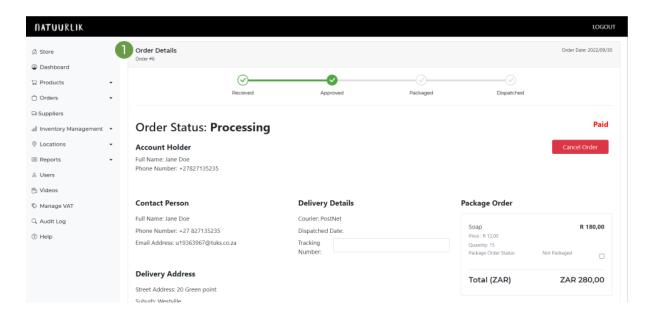
Step 2 – Click on the "View Details" button on the reseller's order (2)



Step 2 – Click on the "Approve" button (1)

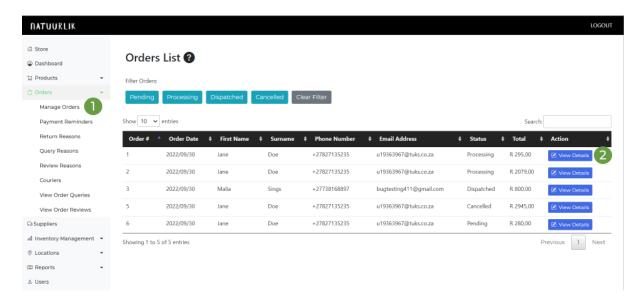


Step 3 – Click on the "Confirm" button (1) to confirm the capture or the "Close" button (2) to return to the Order Details screen



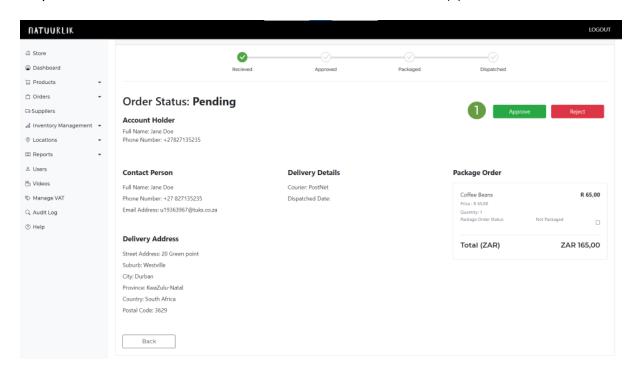
Upon successful order approve the Order Detail screen (1) will be updated to reflect the approval

## Reject Reseller Order



Step 1 - Click on the "Manage Store" nav item (1)

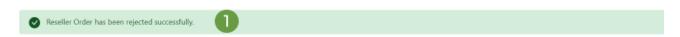
Step 2 – Click on the "View Details" button on the reseller's order (2)



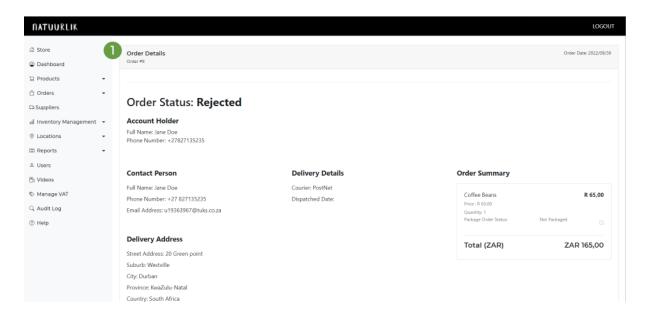
Step 2 – Click on the "Reject" button (1)



Step 3 – Click on the "Confirm" button (1) to confirm the capture or the "Close" button (2) to return to the Order Details screen

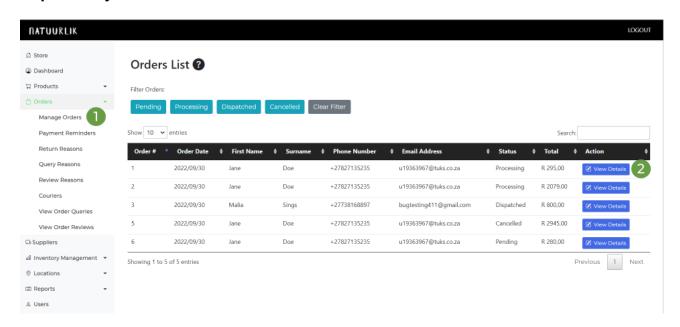


Once the order is successfully rejected the following pop will appear



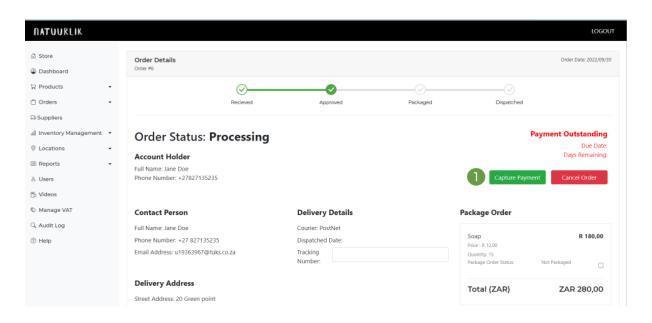
Upon successful order Reject the Order Detail screen (1) will be updated to reflect the approval

### **Capture Payment**

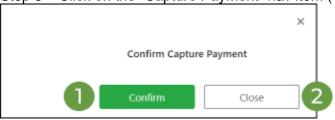


Step 1 – Click on the "Manage Store" nav item (1)

Step 2 – Click on the "View Details" button on the reseller's order (2)



Step 3 – Click on the "Capture Payment" nav item (1)

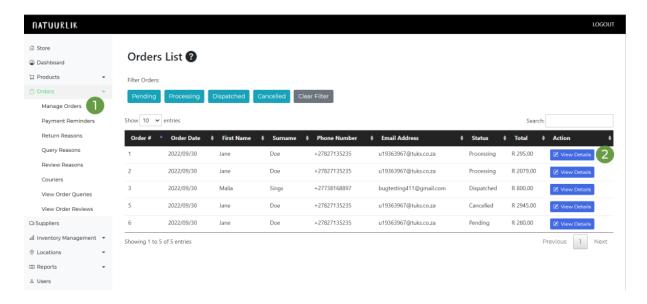


Step 4 – Click on the "Confirm" button (1) to confirm the capture or the "Close" button (2) to return to the Order Details screen



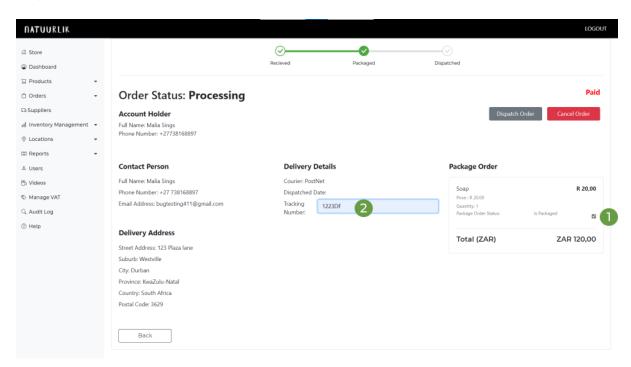
Once the payment is successfully captured the following pop up will appear (1)

## **Dispatch Order**



Step 1 - Click on the "Manage Store" nav item (1)

Step 2 – Click on the "View Details" button on the reseller's order (2)

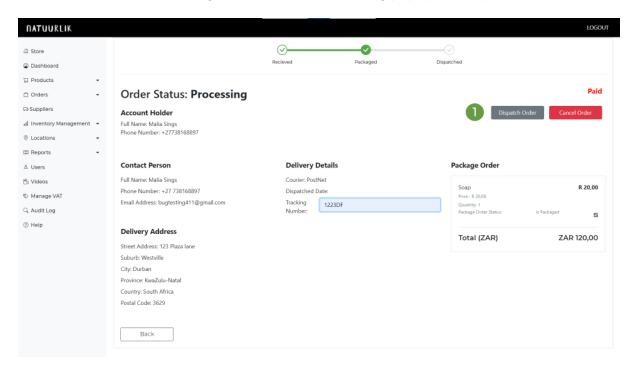


Step 3 – Check the "isPackaged" checkbox (1) for all the product items

Step 4 – provide the order tracking number in the textbox (2)



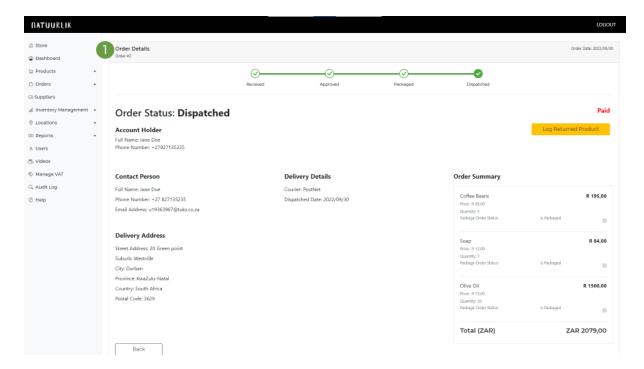
As you check of the "isPackaged" checkbox the following pop up will appear (1)



Step 5 – Once all the product items have been packaged the "Dispatch Order" button (1) will appear



Step 6 – Click on the "Confirm" button (1) to confirm the order dispatch or the "Close" button (2) to return to the Order Details screen



Upon successful order approve the Order Detail screen (1) will be updated to reflect the order dispatch