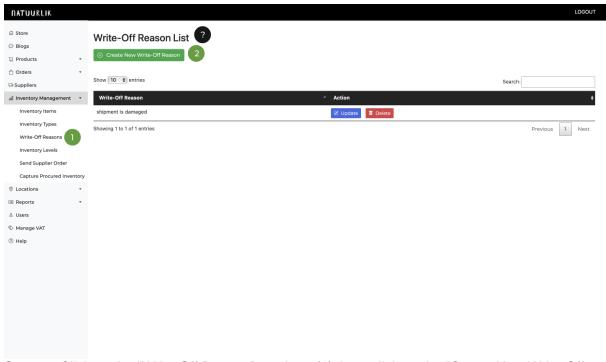


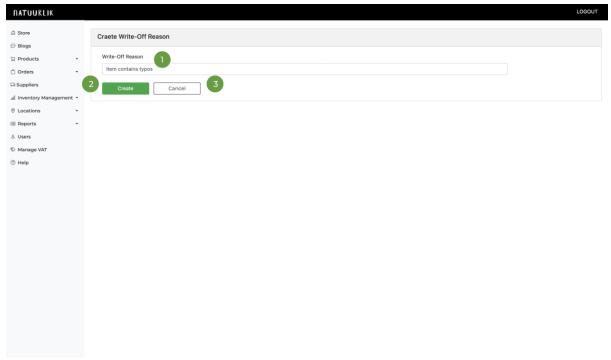
# **Admin Help Document**

Write-Off Reason

#### Add a Write-Off Reason



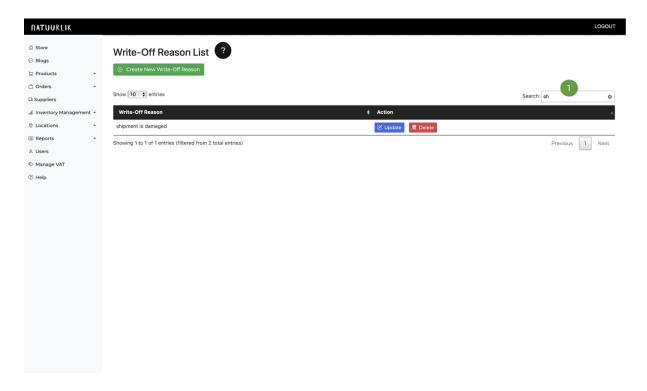
Step 1 – Click on the "Write-Off Reason" nav item (1) then, click on the "Create New Write-Off Reason" (2) button



Step 2 – Add the name of the Write-Off Reason into the textbox (1)

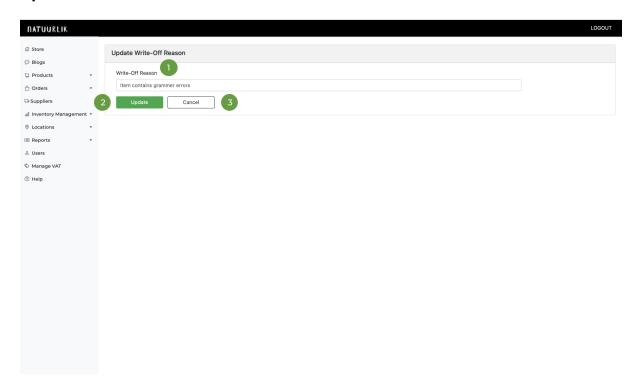
Step 3 – Click on the "Create" button to add the Write-Off Reason (2) or the Cancel button (3) to return to the Write-Off Reasons List screen

### Search for a Write-Off Reason



Step 1 – Type the name of the Write-Off Reason you are searching for in the search bar (1)

## **Update a Write-Off Reason**



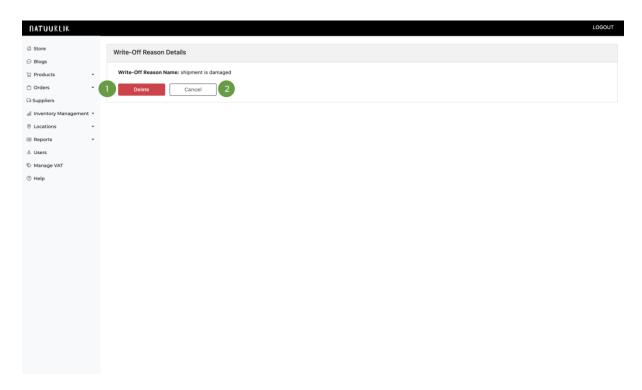
Step 1 – Fill in the Write-Off Reason details in the provided form

Step 2 – Click on the "Update" button (1) to update the Write-Off Reason details or "Cancel" button (2) to return to the Write-Off Reasons List screen



Step 3 – Click on the "Confirm" button (1) to proceed with the update or the "Close" button (2) to return to the Write-Off Reasons List screen

### **Delete a Write-Off Reason**



Step 1 - Click on the "Delete" button to delete the Write-Off Reason (1) or the "Cancel" button (2) to return to the Write-Off Reasons List screen



Step 2 – Click on the "Confirm" button (1) to confirm the deletion Write-Off Reason or the "Cancel button (2) to return to the Write-Off Reasons List screen