MBARARA UNIVERSITY OF SCIENCE AND TECHNOLOGY

POSTGRADUATE JOINING INSTRUCTIONS

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About MUST

Vision

To be a Centre of academic and professional excellence in Science and Technology.

Mission

To provide quality and relevant education at national and international level with particular emphasis on Science and Technology and its application to community development.

Anthem

Mbarara University succeed we MUST
With God's will, we shall make the best of MUST
Let us unite and cooperate, to build the nation in different sector
Our Pride and ego MUST will shine forever and we'll be victors
My alma mater
Long live x2
Mbarara University Ultima viva

1. MUST we shall hail and salute
   The frontier of true knowledge
   For through advancing novelty
   Your excellence will ever grow

2. CRADLE of efficiency teacher
   Doctors, Scientists and
   future leaders
   Hope of the generation unborn
   MUST you are our country's pride

3. WITH God's help Mbarara will shine
   As the bright star among the others
   To light the way for the future generation
   To follow the light yonder

MESSAGE FROM THE VICE CHANCELLOR

Professor Celestino Obua

> " *The enthusiasm for academic excellence and dedication to supporting each one of our students is a culture among the MUST management and community.* "

I wish to most heartedly congratulate you and thank you for choosing Mbarara University of Science and Technology (MUST). MUST pursues world-class community-oriented science excellence since 1989, contributing to national, regional and international development by offering training in specialized areas that have made her renown for producing fit-for purpose graduates. The mode of teaching at MUST is unique and all those that have gone through the great gates of MUST are a living testimony of the nostalgic training and educational practices.

It is along held belief that the excellence in teaching and research at MUST has ensured world-class academic standards and by joining MUST, you have the opportunity to study and enjoy a value-filled experience in a multi-disciplinary environment. You will be leaving alongside a wide mix of student from across Uganda and the great lakes region of Africa and beyond.
MUST is a small community of just over 4,500 students in an educational system that is closely knitted, small and friendly.

It is a student community living both on the campus grounds and in several private run but accredited halls of residence, all within 15 minutes' walk from any point to campus.

Our small community is a deliberate quality assurance measure that has validated the uniqueness of MUST, making it a rare occurrence in any other Ugandan University. MUST is committed to ensuring that all graduates have both technical and soft skills that make them stand out of the crowd and are easily noticed by any prospective employer anywhere in the world.

The University is proud of its service course with commitment to developing and promoting technical and leadership skills that encourage virtues of enhancing quality, integrity and service to the community by the graduates. This has ensured that each graduate is empowered to be a job creator if or when they are not formally employed.

There is that time at MUST where you will be involved in diverse community development activities including field medical camps, industry internship, environmental awareness, community clean-ups, blood donation, free disease screening and counselling services with strong peer outreaches.
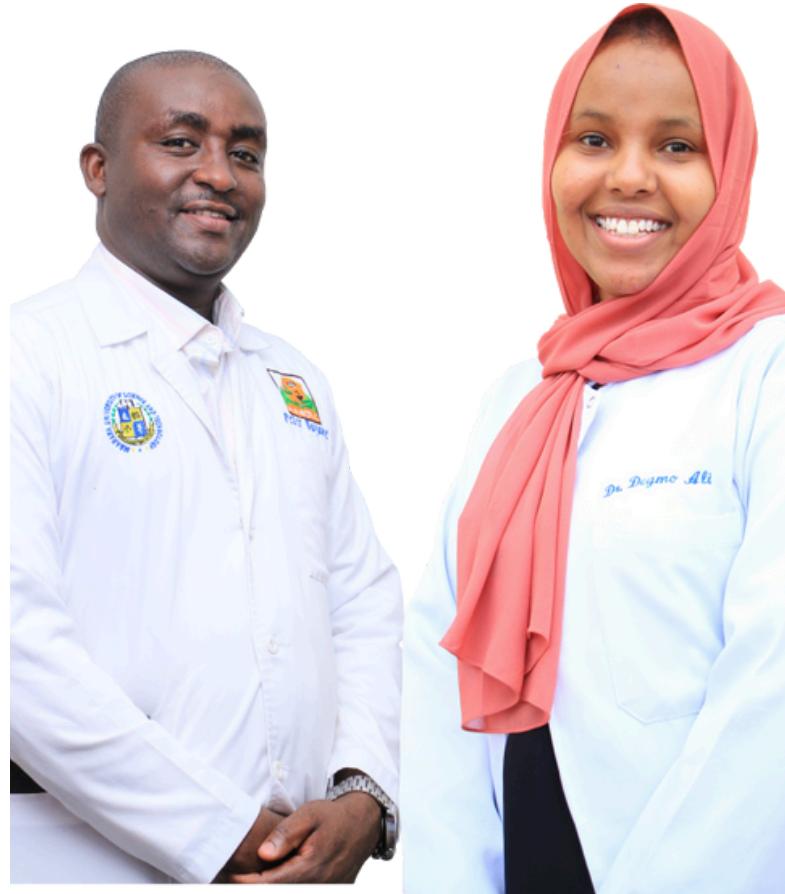
The University has established over 100 international academic linkages and exchange programs which have placed MUST as a first health site in Uganda. The University is committed to ensuring exposure of her students to a variety of knowledge nodes through the provision of a wireless networked campus.

As this is the era of a globalized and powerful information age, the access to new media and communications technology services is open to all student on the campus grounds.

The enthusiasm for academic excellence and dedication to supporting each one of our students is a culture among the MUST management and community. Our approval ratings have kept on rising, making our University a special and valuable tertiary institution ranked high among peers and evaluators.

Education is a low hanging fruit, yearning for it spans ages and the fruits of it stem from the drive to success. At MUST we are that fruit, and to us success is a way of life as envisaged in our founding philosophy, "Succeed We MUST"

Succeed we MUST

MESSAGE FROM THE DEPUTY VICE CHANCELLOR (ACADEMIC AFFAIRS)

Professor Nixon Kamukama

It is with great pleasure that I welcome you to Mbarara university of Science and Technology, a place where excellence is natured, pursued and celebrated as we work to create a positive change for a better world. This is a center of excellence where any person can realize their fullest potential, regardless of their background.

We are very proud of our mission of excellence and strong commitment to the success of our students. We prepare our students for the future by giving them the tools needed to use the knowledge acquired in professional practice. We are tasked to support the generation of ideas that will benefit society, educate and train people to work in fields where they will be valued both for their specialized knowledge and for their ability to research, communicate and solve problems.

Our faculty and staff are well qualified, experienced and dedicated to help you achieve your academic goals. Your education at MUST is an investment that will provide a lifetime of value and enable you to fully develop your your potential. The strong credentials and reputation of the University have been instrumental in establishing long term relationships and networking with reputed international Universities/ institutions for students and faculty exchange, joint research projects, twinning projects, value addition programmes, international training for students and faculty.

All programmes offered by MUST are market driven. Our programmes have therefore been developed to ensure that you are equipped with the knowledge and skills that are highly demanded in today's job market.

I want to assure you that MUST provides a solid education that promotes students' career growth, emphasis being on both professional and social competencies. It is our firm commitment to offer our students excellence in practical disciplines that address societal needs. On our part, you will always find us ready to serve your needs in any way we can.

I would like to thank you for choosing MUST. You are the emerging leaders who will shape tomorrow's world and create change. The decisions you make today are the tomorrow's realities in your lives. Generations of students, staff and alumni have built our reputation, and I am confident that you will add to this reputation. The strength of our reputation will not only benefit students but also boundless local and global communities that will gain from MUST's knowledge leadership.

We warmly welcome you and wish you all the best at MUST.

Succeed we MUST

MESSAGE FROM THE ACADEMIC REGISTRAR

Martha Kyoshaba Twinamasiko (PhD)

Greetings,

Congratulations on joining MUST, the premier university of science and technology in Uganda! Established in 1989, we've been building a reputation for excellence in teaching, research, community engagement, and most importantly, helping students like YOU succeed.

At MUST, you won't get lost in the crowd. Our not-so-large class sizes mean you'll receive one-on-one attention from our highly qualified faculty. Our alumni are all praises for their alma mater. In February 2024, we received feedback from the graduates of 2024. Many of them reported that they appreciated MUST's quality of training, saying that it was relevant to their jobs. That survey revealed that 60% of them were already gainfully employed even before graduation.

Transitioning into graduate studies can seem overwhelming, with numerous people, policies, procedures, and paperwork to navigate. Don't worry, we have put together resources to help you find your bearings. These include:

- Joining instructions
- Examination regulations, policies and guidelines. https://www.must.ac.ug/downloads/policies/2023/EXAMINATION%20REGULATIONS,%20POLICIES%20AND%20GUIDELINES_new.pdf
- Student general rules (https://www.must.ac.ug/downloads/policies/University%20Student%20(General)%20Rules%20Revised%20by%20Committee%202018.pdf)

Studies such as "State of Doctoral Education and Training in Uganda" (CEPIDE, 2021), have shown that the completion rate of graduate studies, particularly doctoral studies, is low.

However, I believe that you will not be among the statistics of those who do not complete their graduate studies. Our office is committed to creating an enabling environment for you to complete your studies by providing timely services. The Office of the Academic Registrar works hand in hand with the Directorate of Research and Graduate Training (DRGT) on issues related to admission, enrolment registration, identity cards, timetables, exams, results, and graduation. Think of us as your campus tour guides. We collaborate with the Faculties and Departments for these tasks.

Do get in touch with the team whenever you need assistance.

I wish you all the best as you embark on an exciting journey filled with learning, exploration, and some fun, of course. We're excited to have you on board!

SUCCEED WE MUST!

MESSAGE FROM THE DIRECTOR, DIRECTORATE OF RESEARCH AND GRADUATE TRAINING

Assoc. Professor Vincent Batwala

Dear Postgraduate Student, on behalf of the Directorate of Research and Graduate Training (DRGT), I want you to know that we are thrilled that you have decided to resume your academic journey with us. By doing so, you have unlocked a door that will offer you a world of exciting new experiences, academic and personal support, and meaningful connections with others.

The intellectual capacity and knowledge acquired in the MUST graduate programmes have made a lasting difference in the students academic life, equipping them with acumen in decision and policy making. Many of them have moved on to launch successful careeres in different fields of their specialization both in private and the public sector. They have established invaluable networks connecting alumni, current students, the broader working class and the academic community.

We are proud of the success and achievements of our alumni and we strive to continue the drive in nurturing talent and leaders for the region. The masters students who choose futher academic pursuit also find themselves well-prepared for their PhD study afterwards.

You have thus joined a community that will encourage you, support you, challenge you and inspire you. It is as diverse a community as you will find anywhere and one that is brimming with energy and excitement. Again, we are so glad that you are part of us.

In order to help you get off to a good start, I want you to know that there are many staff members who are available to you for guidance and support. You should make sure to say hello and get to know your Department and Faculty Postgraduate Coordinators and DRGT Graduate Training Section. If you are ever confused about who to turn to for help, I encourage you to stop by DRGT and ask for assistance in getting in touch with the right person. All of our dedicated and caring MUST staff are committed to making your time here as successful

and fulfilling as possible. I believe that the time you will spend with us will provide some of the most meaningful experiences of your academic career. MUST community is a high quality learning environment that supports your academic success, personal growth, and your unique connections. This community is a place where you will live and learn together with an amazing group of course-mates, and create a bond with each other that may well last a lifetime. The best ways to immerse yourself in the MUST community is to read carefully and understand these Joining Instructions, participate in as many of our Welcome events as possible and to be available for the planned activities of your academic programme.

Thank you for joining us. It's going to be an exciting time!

Succeed We MUST

MESSAGE FROM THE DEAN OF STUDENTS

Mr. Emmanuel Kyagaba

The Dean of Students' department takes care of the welfare of students as they transition through University. The primary mission of student welfare services is to develop programs and to provide services which support and promote student centred education.

The student welfare services are premised on the understanding that; the educational mission of the University is paramount; the quality of life in a teaching and learning community is crucial to the educational mission and that; learning is contextual and is influenced by a wide range of individual and environmental factors.

The University therefore recognizes that the principle goals related to the mission of student services target shaping the learning environment by; promoting the integration of intellectual and personal growth; promoting institutional decision making which is sensitive to student needs; assessing the needs and characteristics of students; disseminating such information and remedying problems in the institutional system and; providing services to individuals and groups of students.

The Department carries out a number of activities in pursuit of attaining its objectives. These include educational functions that target providing information to students so that they can make informed choices about key issues that affect their lives; teaching coping skills; providing students with opportunities to grow and develop leadership skills through peer training programs; providing students with opportunities to assess and develop their standards and sense of appreciation and; making good use of their leisure time, cultural and aesthetic appreciation. The University also provides games, sports and recreational services spearheaded by a student led games and sports union and the stewardship of a professional sports tutor.

The department also provides for the emotional support and development of students through; counselling students; supporting faith-based services; supporting special interest groups such as; international students and students with disabilities.

In pursuit of achieving its goals, the department works with the student leadership under the auspices of the students' guild and other student led organizations in order to reach the entire student community.

Succeed We MUST

1.0 ADMISSIONS

1.1 Provisional Admission

Admission to MUST is provisional. It is subject to satisfactory verification of your academic documents and identification at the time of first registration.

1.2 Accepting or Declining of Offer

Admitted students are required to pay a non-refundable tuition fee deposit before they pick their admission letters. The fee paid is prescribed by the University Council. The fees are stipulated on the admission letter.

Any admitted student who for some reason is unable to register or take up his/her place in the University by the end of the registration period will be required to re-apply for admission in the next admission cycle following the same application procedures and compete with the applicants for that academic year.

1.3 Forgery

Cases of impersonation, falsification of information/documents, fraudulent access or giving false/incomplete information, whenever discovered, either at registration or afterwards, will lead to automatic cancellation of admission, dismissal from the University, revocation of awards where applicable and prosecution in the courts of law.

1.4 Multiple State Sponsorship

Multiple state sponsorship in Public Universities is illegal. Any student who in one way or the other obtains more than one admission under government sponsorship in public universities must immediately report to the Academic Registrar for corrective measures.

Failure to do so may lead to dismissal from the University and refund of the funds spent on the student while studying at the University under government sponsorship.

2.0 REGISTRATION

2.1 Time for Registration

Registration is carried out at the Directorate of Research and Graduate Training at the time of reporting. Every student SHOULD register within two (2) weeks at the beginning of the first semester, after which they should access University facilities/services.

Failure to register may lead to cancellation of your offer. Students shall be registered if they are in possession of an admission letter, have all of functional fees plus Identity card and National Council for Higher Education fees and have the required academic documents as stated in the admission letter.

Any first year student who will not have registered within the first 2 weeks from the beginning of the academic year shall be deemed to have declined the offer of a place at the University. His/her place shall accordingly be offered to another student at the time of change of programme/subject exercise.

2.2 Fees Payment

2.2.1 Fees Policy

Fees payment is governed by the Fees Policy approved by the University Council. You are required to get a copy of the Fees Policy from the University website https://www.must.ac.ug/downloads/policies/2023/Mbarara%20University%20Fees%20Policy.pdf and familiarize yourself with its content.

You are encouraged to pay all your fees at the beginning of each academic year. If a student is unable to pay all the fees at the beginning of the academic year, the fees shall be paid as per the schedule below;

Semester I (One)		
Fees Item	Must be paid within the First 3 Weeks of the Semester	Must be paid by the 7th Week of the Semester	Must be paid by the 14th Week of the Semester
Functional Fees	100%	NIL	NIL
Tuition	Any amount	At least 50%	Balance
Surcharge	Any student who will not have paid at least 50% of the Tuition fees by the 7th week of the semester will be required to pay a surcharge of 30,000/=		
Semester II (Two)		
Tuition	At least 50%	Any amount	Balance
Surcharge	Any student who will not have paid at least 50% of the Tuition fees by the 7th week of the semester will be required to pay a surcharge of 30,000/=		

Students who default payment of fees or who are in debt to the University for any reason shall pay a surcharge, shall not be allowed to sit for their examinations or proceed further with their studies or to receive a University Transcript, degree or any Award. Such a student will be required to ask for a dead year and will be required to pay fees due before resuming studies after a dead year.

2.2.2 Bank Accounts

All tuition, functional and ID card fees fees MUST be paid on to Uganda Revenue Authority account in any of the commercial banks in Uganda, after generating a payment reference number. See Sec. 2.2.3 for instruction on how to generate a payment reference number.

The National Council for Higher Education (NCHE) fees is paid directly to NCHE through Uganda Revenue Authority after generating a Payment Reference Number (PRN) from the URA website. See Sec. 2.2.4 for steps to follow.

The Guild and Sports fees are paid on the Students' Guild account as detailed below;

Account Name: Mbarara Students' Guild

Account Number: 0500197353

Bank: Housing Finance Bank

Branch: Mbarara

2.2.3 Procedure for payment of tuition and functional fees

Step 1: Go to https://student.must.ac.ug using your preferred web browser. This will open a log in page.

Step 2: Enter your username and password. For a first time user the default username and password is your registration number

Step 3: This opens a confirmation page showing the programme you have been admitted to, your registration number and gender.

Step 4: If the information is correct click YES to proceed; if not click NO and contact the office of the Academic Registrar for guidance.

Step 5: After confirmation you will set a new password and update your email address and phone number.

Step 6: Log onto your account with your phone number or registration number as username and the new password that you have set.

Step 7: Click ENROL now and follow the prompts to complete the process. This will generate an invoice which is found under FINANCE -> My invoice.

Step 8: Select the invoice you want to pay, then click pay invoice then specify the amount of money you would like to pay.

Step 9: Click Continue -> Get ref

Step 10: Copy the "Zeepay Ref" which you will use in the bank for payment. This process can be done from any location with internet access.

2.2.4 Procedure for payment of NCHE fees

Step 1: Go to URA web portal www.ura.go.ug.

Step 2: Click on E-Services and under "Payments" select "Payment Registration"

Step 3: Select "Other NTR" and full the Taxpayer Details form. Ensure to put your name and the university details.

Step 4: Under section of Details of other NTR Payments - Click on "Select" and a list of institutions to whom payment is being made will pop up.
1. Select "National Council for Higher Education" from the list
2. Select fees description from drop down i.e., "Annual contribution of a student to NCHE"
3. Type the Institution Name "MBARARA UNIVERSITY OF SCIENCE AND TECHNOLOGY"
4. Under number of Student, Type "1" and the other fields will autofill

Step 5:
1. ID Proof - select from drop down list. A student who has none of those shown in the drop down can choose "other identity"
2. Indicate your registration number "2024/BCS/000/PS" in the box at the extreme right
3. Enter given text in the box (Note that it is case sensitive. So, enter correctly)
4. Click "Accept and Register"

Step 6: Your payment registration slip will appear. Print and use it to pay your fees to any of the commercial banks.

2.3 Documents for Registration

For registration purposes, students MUST present the following:
i).   Admission letter and a copy of it
ii). Original academic documents and certified copies of each
iii). National Identity Card/Passport
iv). Birth Certificate

Please see admission letter for any additional requirements.

2.4 Names to Use

The NAMES to use when registering are those which appear on your offer letter and those must be the same names which appear on O'-level, A'-level results slips/certificates and diploma, degree transcripts and certificates. ALL NAMES MUST BE WRITTEN IN FULL.

The University does not permit change of names from those appearing on academic documents.

2.5 Venue for Registration

Registration shall be carried out at the Directorate of Research and Graduate Training or any other venue designated and communicated by the Academic Registrar.

Normally, students register from the Campus they have been admitted to.

2.6 Students' Smart ID Card

Fully registered students shall be issued with a University Smart Identity Card for the duration of the programme. Before that students shall be required to have national identity cards or IDS from your previous learning institutions.

At registration, students shall be required to present their National Identity Cards or Valid Passports.

When you receive the University smart card, please ensure that you keep it safe. If you lose it, please report to the police immediately with an introduction letter from the Dean of Students. If the card has been lost or stolen and you have a police letter, you will then pay for the replacement. All payments are made in the bank.

2.7 Change of Program

The University does allow for students to change from the programmes they were enrolled on to others. However, it is important to note that not all students who apply for change of programme will be permitted.

Students who wish to apply for change of programme should be registered, then fill a change of programme form and return it to the Directorate of Research and Graduate Training.

Application for change of programme attracts a change that will be communicated to you at application. Successful applications shall be communicated to accordingly.

2.8 Withdrawal from Programme

A registered student, who intends to withdraw from the University, must apply through the Direct DRGT and be given permission by the Academic Registrar.

Privately sponsored students who choose to withdraw from a programme may be refunded some tuition money as follows:-
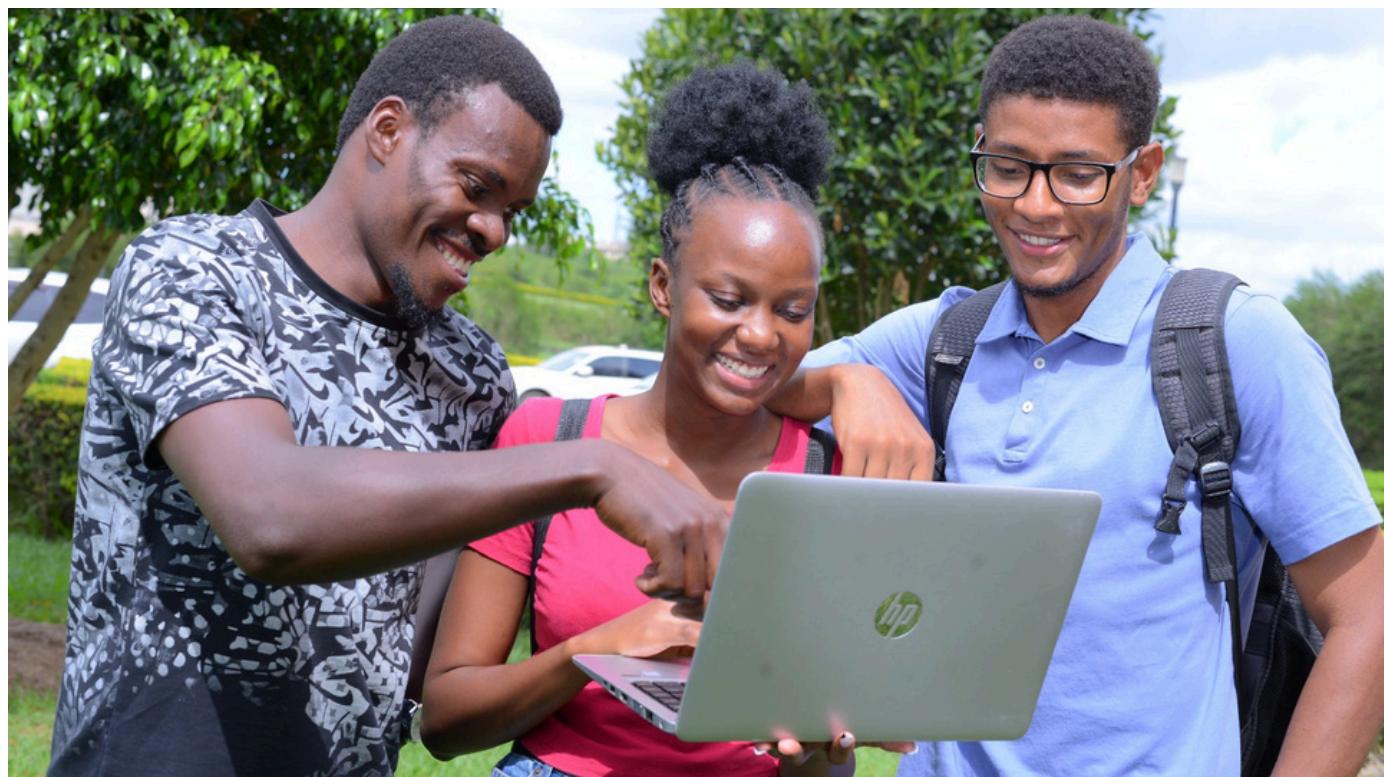
Fees item	Within the first half of 1st semester	Subsequently
Tuition fees	50%	NIL
Functional fees	NIL	NIL
Residence fees	NIL	NIL

2.9 Extension of Study

Students who are unable to complete their programme within the minimum duration of the programme are allowed two (2) extra years to complete the programme. After which, those who did not ask for dead year (absconded) shall be discontinued from the University.

2.10 Orientation

An orientation and induction program for all registered students shall be conducted at the beginning of the academic year by each Faculty. It is the responsibility of each student to attend the orientation program. The orientation programme shall be given to you at the time of registration.

3.0 TEACHING AND LEARNING

3.1 Postgraduate Handbook

All postgraduate students are required to obtain a copy of the postgraduate handbook which provides guidance and regulations on postgraduate training. The postgraduate handbook can be downloaded from http://www.must.ac.ug/about-must/university-policies/postgraduate-handbook. For assistance regarding academic issues, please visit the Directorate of Research and Graduate Training.

3.2 Lectures

Upon registration, you are expected to attend all lectures. It is important to note that a student who attends less than 80% is not eligible to sit for the end of semester exams.

3.3 Teaching and Examination Timetables

Timetables are published on the web portal http://timetable.must.ac.ug. It is your responsibility to ensure that you access the timetables and keep abreast of the different times and venues where you are expected to attend lectures.

3.4 Examination Regulations, Policies and Guidelines

All students are required to obtain a copy, read and familiarize themselves with regulations, policies and guidelines that guide their study. These can be accessed from the University website.

Follow the links;
- Examinations Regulations, Policies and Guidelines https://www.must.ac.ug/downloads/policies/2023/EXAMINATION REGULATIONS, POLICIES AND GUIDELINES_new.pdf.
- Examination Malpractices and Irregularities Regulations; https://www.must.ac.ug/downloads/policies/2023/EXAMINATION REGULATIONS, POLICIES AND GUIDELINES_new.pdf.
- Fees Policy: https://www.must.ac.ug/downloads/policies/2023/Mbarara%20University%20Fees%20Policy.pdf
- Quality Assurance Policy and Guidelines; https://www.must.ac.ug/downloads/policies/2023/Mbarara%20University%20Quality%20Assurance%20and%20Guidelines.pdf

3.5 Semester Examination

The University has 2 examination sets:
i). Mid semester exams done in the 8th week of the semester
ii). End of semester exams done in the 16th and 17th weeks

3.6 Coursework and Examination Results

This is governed by the University Examinations Regulations, Policies and Guidelines and the Postgraduate Handbook.

3.7 Academic Progress

Student progression is governed by the examination regulations. Any student who needs help regarding their academic progress, marks, etc. should seek assistance from their respective faculty.

Students can also route inquires to the Directorate of Research and Graduate Training through the Dean of Faculty and the Head of Department. All postgraduate students conducting research shall provide six-monthly progress reports through their supervisor(s) and supervision team to the Directorate of Research and Graduate Training through the Dean of Faculty and the Head of Department.

4.0 OTHER UNIVERSITY SERVICES

4.1 Students' Guild

The MUST students' guild is the students' body of Mbarara University of Science and Technology as stipulated by The University and Other Tertiary Institutions Act (2001). Upon registration, you shall be a full member of this body and thus entitled to every single benefit that comes with the membership.

As a member of the MUST students' guild, you have all rights to participate in the proceedings of the general assembly, elect and to be elected to any office of the guild as provided for in the guild constitution, to be elected, nominated or appointed to be a delegate or representative of the guild in any of the guild undertakings, to express your opinion in any proper manner on the matters affecting the guild or its members and to uphold the noble obligation to preserve the dignity of the University anthem, motto, and flag.

The MUST students' guild has a leadership structure that includes; the guild president, the vice guild president, the speaker, the deputy speaker, the ministers, the guild representative councilors and the guild representative council secretaries. These leaders represent the guild in different constituencies which include courses, areas of residence, and special interest groups.

In its mandate, the student's guild is responsible for seeking, promoting and protecting the interests and rights of all its members. Inclusive to these rights are students' livelihoods and welfare.

The MUST students' guild works in collaboration with students, corporate companies and other stakeholders in ensuring students' welfare and provision of social platforms that supplement academics to provide a rather well balanced, synergized and lively environment to the students.

Amongst these activities are; the hugely popular fresher's bash, Mr. and Miss. MUST pageant as well the annual cultural gala, where we dig up our roots and demonstrate the diversity of culture, our unique heritage and display unity in diversity, and for the lovers of adventure, an annual guild trip offers the opportunity to travel through the detail of mother Africa, a once in a life time opportunity to have an extreme experience of the wilderness in the company of friends and colleagues.

4.2 Library

4.2.1 Library Location

MUST has one library service with two library branches and two mini libraries. The two library branches are located at both Kihumuro and City campuses. The one at the Mbarara City Campus has a sitting capacity of 700 students while the one at Kihumuro Main campus sits over 1000 students. There two mini libraries at; Faculty of Interdisciplinary Studies and Faculty of Business and Management Sciences. The library is well stocked with a collection of over 120,000 monographs with an annual addition of over 1,500 textbooks.

4.2.2 E-Resources

The library also subscribes to electronic scholarly journals to aid teaching and research. Registered MUST library users have access to over 10,000,000 electronic resources through a remote access tool called MyLOFT. After the orientation week, the library conducts information literacy sessions for joining students orienting them on how to access and use these library e-resources. There's also a book bank system with a collection of basic textbooks for the taught courses.

4.2.3 Usage

The library is accessible to only registered students. Every registered student shall be issued with two library cards, at the Circulation Section in the library, which he/she shall use to borrow books from the library. These cards are supposed to be kept securely because they are to be returned to the library before being cleared for graduation.

4.2.4 Library Sections

1. **Circulation Section:** The circulation section carries out registration of library users, issuing borrowing cards, lending and receiving books, book reservation and user education.
2. **Periodicals Section:** This section has Serials, Journals (print versions), Magazines, Newspapers, Reports, Abstracts and indexes. The literature in this section is not loaned out but only read from within the library.
3. **Reference Sections Short Loan Section:** this section has a collection of books, which are on high demand and are lent out for a short period of time to be used within the Library. The collection consists of textbooks for undergraduate and postgraduate studies based on recommendations of the academic staff and departments.
4. **The Book Bank Section:** This is a section where books are lent out to users for a long period of time usually a whole semester.
5. **Discussion Rooms:** At Kihumuro Campus main Library, there are discussion rooms where groups of students can book and study or discuss in their study groups.
6. **Research Carrels**: At Kihumuro Campus Main Library still, there are research carrels where graduate students and researchers can book and patronize these quiet individualized spaces for their private study or research. There are some that are served on first come first served basis, while others can be booked for a week or a month.
7. **Institutional Repository**: MUST library has an institutional repository that can be accessed on ir.must.ac.ug. This is a platform where the library collects all research conducted by the MUST graduate students and staff in form of dissertations, journal articles, books and book chapters.

4.3 ICT Services

The ICT infrastructure and services in the University is administered by the ICT Services Department.

Upon registration, each first year student shall be given an official digital university identity to enable them access the following university wide ICT services;

Student Mailing Service; All students shall be provided official student mail accounts of the form; '2022bit000@std.must.ac.ug' , with accompanying password is accessible on the Google Workspace mailing platform.

Student Wireless Internet; The service under the profile 'EDUROAM', allows access to the university Local Area Network and internet services using Laptops and Mobile Devices like Smartphones and Tablets. This service is accessible in designated hot spots at both the Kihumuro and City campus; at other designated universities in and outside Uganda and selected public places in Mbarara, Kampala and Entebbe. Different mechanisms for connecting to the Eduroam Service are available on the University Website.

Student Computer Labs/Rooms; All faculties/Institutes have designated computer rooms for students that do not own personal computing devices. In the university library, computers are available for purposes of searching online academic journals and library databases.

Students' Academic Records Portal; The service running on the Web platform https://student.must.ac.ug and also on selected Android mobile applications, allows students to access their academic records/results, view fees payment status as well as register for courses as per their University program.

Learning Management System; The service running on the web platform https://elearning.must.ac.ug is an interactive electronic learning tool that allows lecturers and students to share academic material and content for purposes of study over the internet. The platform also provides facility for online class discussion as well as assessment.

4.4 Dean of Students' Department

The Dean of Students' department is responsible for the general discipline and welfare of students at the University. The students discipline is governed by the Mbarara University of Science and Technology Student (General) Rules.

All students are required to download, thoroughly read through and abide by the Students' Rules, a copy of which can be accessed from the University website through the link;

https://www.must.ac.ug/downloads/policies/University%20Student%20(General)%20Rules%20Revised%20by%20Committee%202018.pdf

4.4.1 Sports and Recreation

Besides academics, the University encourages participation in sports and recreational activities for an all-round development of students. Under the tutelage of the Senior Sports Tutor, the University organizes intramural and extramural sports activities in various disciplines that include: track and field athletics, badminton, darts, table tennis, volleyball, football, rugby, netball, chess, scrabble, etc.

The university also participates in open and invitational championships such as East African University Games, East, Central and Southern Africa University Games, All Africa University Games, World University Games, University Football League, Uganda Armature Volleyball League.

4.4.2 Accommodation

The University has four hostels, two for the Gents and the other two for Ladies, managed by the Office of the Dean of Students. There are numerous hostels available to students within the environs of the University that have been inspected and deemed fit for occupancy by the Dean of Students and the Police. Students are advised to desist from staying in places that have not been inspected and approved by the Dean of Students.

4.4.3 Catering

There are privately run canteens/cafeterias within the University and at the different hostels that sell foods and beverages to students at affordable prices.

4.4.4 Health Services

The University runs an on-campus clinic that is open to all students for minor health issues while more complicated health issues are referred to Mbarara Regional Referral Hospital which is adjacent to the University. Students with chronic health issues should inform the office of the Dean of Students.

4.4.5 Guidance and Counselling

The University has resident counsellors in the Office of the Dean of Students to help students deal with and solve social and academic problems. Additionally, students may seek guidance on academics from their lecturers, Dean of your faculty or the Office of the Academic Registrar.

4.4.6 Spiritual Services

The University is a liberal community but does encourage participation in religious activities and has designated places of worship for all religious affiliations. Catholics go to Corpus Christi Chapel, Anglicans go to St. Luke's Chapel, Muslims have a designated Mosque, Pentecostals go to University Baptist Church and the Seventh Day Adventists have a designated place of worship too. There are also many other places of worship within the university environs.

5.0 ADDITIONAL INFORMATION FOR INTERNATIONAL STUDENTS

5.1 Attaining a Student Pass (VISA)

Every international student needs a student pass to legally stay in Uganda. This should be applied for in the first week of arrival and then annually, till the programme is concluded. Requirements are; MUST student Identification card, Passport biodata page, Passport photo, admission letter and University support letter from the International Relations Office. Below are steps to follow to attain a student pass:

1. Upload the above-named documents on your application page; https://visas.immigration.go.ug/applications
2. Await a reply on your personal email.
3. If deferred respond to the queries raised.
4. If accepted; travel to Kampala, Ministry of Internal Affairs for verification and attainment of student pass.
5. Note: East African students [Rwanda, Burundi, Tanzania, and Kenya] at the Ministry are attended to from 3pm to 5pm (Monday-Friday). Non-East Africans are attended to from 8am to 3pm (Monday- Friday). Non-East Africans pay $100 US Dollars. It is preferable to pay from Mbarara because of the proximity of the banks.
6. How to pay: print out the acceptance letter from your email and take it to the bank (Stanbic/Absa) as you pay.
7. Make sure to carry your bank slips and original uploaded documents with you.
8. While at the ministry first go to the finance office to verify your payment.
9. Then to the passport control office, and follow through the process.

For more details please refer to https://visas.immigration.go.ug/#/help/student_pass

Ministry of Internal Affairs contacts:

PLOT 75 Jinja Road, P.O. Box 7165/7191, Kampala, Uganda

Email: info@mia.go.ug

Tel: General Line +256 414258355, Fax: +256 414 23106321

5.2 Security Tips

1. Your security is your priority. We encourage all international students to be security conscious.
2. Always carry your Identification (ID) card
3. Don't carry all your original documents wherever you go. Move with some photocopies.
4. If you lose your credentials, report to the Dean of students to get an introduction letter to take to Police. Don't go straight to police.
5. Use of motorcycles (commonly referred to as boba bodas in Uganda) are not encouraged for use because of the associated traffic risk.
6. Avoid moving at night. Moving at night is not always safe.

5.3 Opening A Bank Account

As you settle in, to start university life in Uganda, one of the vital requirements is a bank account to access money. You are encouraged to open bank accounts for personal transactions.

What is required to open a bank account?
1. Identification (Identity card/ Passport)
2. Copy of Admission letter
3. Letter from Dean of students
4. Passport photos

NOTE: International students are encouraged and required to register with the International Relations Office once they report. This avails them the opportunity to get proper guidance and also meet fellow international students.

More information about international student life at MUST can be accessed from: www.must.ac.ug/international-students.

6.0 FREQUENTLY ASKED QUESTIONS (FAQs)

6.1 FAQs on Admission and Registration

What programmes does MUST offer?
Programmes offered at MUST can be got from the website www.must.ac.ug.

How do I apply to MUST?
You can apply online through https://applications.must.ac.ug.

When can I apply to the University?
Application to Undergraduate and Postgraduate programmes are usually open from January to June every year. The calls for applications are run on print media and our website and social media platforms. PhD applications are received all year round.

What are the admissions requirements?
The detailed entry requirements can be got from the call for applications which can be found on the University website registrar.must.ac.ug or print media/social media.

When do applications close?
See the call for applications on the University website www.must.ac.ug or closing date for applications.

How can I follow up on my application?
Progress on applications can be made through the online portal. You can also send an email to admissions@must.ac.ug for undergraduate applications or pgadmissions@must.ac.ug for postgraduate applications.

What are the supporting documents I need to submit with my application?
The admissions requirements and accompanying documents can be got from the University www.must.ac.ug or call for applications.

How do I submit supporting documents?
All supporting documents MUST be sent to the Office of the Academic Registrar either by email to admissions@must.ac.ug or hand delivered to the Academic Registrar's office.

Can I apply with academic qualifications from foreign institutions?
Yes, but you must first have your academic documents equated by the UNEB for O and A level equating or NCHE for Certificates, Diploma and Degree equating. Please visit UNEB website (www.uneb.ac.ug) and NCHE website (www.unche.of.ug) for more information.

How many degree programmes can I select at application?
You can apply for up to four programmes for Undergraduate applications or one for Postgraduate applications

I have just completed my degree, can I apply for a Master's before I graduate?
Yes, provided you have an official transcript showing your final academic results.

How do I know that I have been admitted?
Feedback on applications is published on the website www.must.ac.ug.

How do I get my admission letter?
Admission letter can be picked from the office of the Academic Registrar of Undergraduates and Directorate of Research and Graduate Training for Postgraduate.

What do I require to pick my admission letter?
You will be required to pay the non-refundable tuition fees deposit and present proof of payments and your Identity card to pick your admission letter.

Can apply for Transfer of Credits from another University to MUST?
The University allows for transfer of credits as long as you meet the entry requirements set by the University. See Examinations Regulations

6.2 FAQs on Enrolment

What is enrolment?
Enrolment is informing the University that you will be reporting for a particular semester in an academic year. It is mandatory for a student to enrol by the second week of every semester.

What do I require to enroll?
Enrolment is free if done within the enrolment window (by the second week of every semester)

Do I have to register after enrolling?
Every student MUST register after enrolling. Registration is available only for students you have cleared fee obligations (see section 2.1 of this Joining Instructions).

6.3 FAQs on Registration

What will I require for registration?
For registration, you will have to provide original documents on whose basis you were admitted. Any additional documents will be communicated to you at the time of picking your offer letter. You will also be required to present proof of payment of Functional fees.

Where can I register from?
For First year students your academic documents must be verified during the time of registration. Continuing students can register online through their students' portal. Registration is done in accordance with the University's fees policy, which can be got from www.must.ac.ug.

How do I pay fees?
All fees are paid in the Bank. The procedure for fees payment can be got from section 2.2.3 in this Joining Instructions booklet.

6.4 FAQs on Timetables

How do I access the timetable?
The timetable is accessible from the link http://timetable.must.ac.ug.

What happens if I have issues with the timetable?
You write to the Academic Registrar's office through the Dean of your faculty and head of your department.

What happens if you have a retake?
You must pay for the retake and register in the first three weeks of the semester, so that the retake can be timetabled during exams. For details, refer to the examination regulations booklet.

6.5 FAQs on Students' Identity Cards (IDs)

What do I need to get a Student's ID (For First year students)?
1. Make sure you have registered,
2. Taken a photo and ensure that your signature is captured.
3. Check at your respective faculty. (A notice for checking will always be provided)

What happens if I lose my ID?
1. Get introduction letter from the Dean of students to take to police to report and you will be issued with a police letter indicating that you lost the ID.
2. Log in to your account and generate a reference number to pay for ID replacement.
3. Photocopy both the bank slip and police letter and present them to the Assistant Registrar in charge of printing ID.
4. Your ID will be printed immediately

6.6 FAQs on Examination and Results

How do I get my examination permit?
Login to student portal account, navigate to Registration and Enrolment Track Tab, Click Exam Permit button.

Can I do University examinations without paying fees?
No, please refer to MUST fees policy.

What do I do if I miss examinations?
A student who misses exams because of fees may sit the exams when next offered. A student who misses exams for medical or any other compassionate grounds may apply for Special Exams. See Examinations Regulations for more information.

What is a Special Examination(s)?
Refer to MUST Examination Regulations section 2.4.10 (d).

How can I apply for Special Examination(s)?

1. A Student should apply for special examination(s) indicating evidence/ reasons that made him/her miss the examination within 48 hours from the time the examination was scheduled.
2. The application letter(s) for special examinations should be addressed to the Academic Registrar through: Dean of students, Dean of Faculty, Head of Department and the Course Lecturer. In case the application letter is not approved by the lecturer, a valid explanation should be given.
3. The Dean of Students is given seven working days to carry out an investigation and provide a report together with the student's application letter to the Academic Registrar.
4. The Students who miss examinations for non-payment of tuition/fees should not be considered for special examinations.
5. The Special examination(s) shall be offered in the first two weeks of the next semester.

How do I see my results?

Login to student portal account (https://student.must.ac.ug), by using your username and password. Navigate to My Course Tab, click My results.

What do I do if I cannot see my results in the system?

Present your query to the Head of Department (HOD), who will request the Examiner concerned to resolve the matter. If the Faculty fails to resolve the matter, the student shall channel his/her appeal through the HOD, Faculty Dean to Academic Registrar.

What do I do if I cannot login to my student account?

Visit AIMS helpdesk located in the Academic Registrar's Department for assistance.

What do I do if I forget my password?

Go to the student portal (https://student.must.ac.ug), click Forgot Password button > Provide your user id, which is your student number, click continue button. Get a token for password recovery in your email account that you provided to the University. If this persists please visit AIMS help desk.

6.7 FAQs on Transcripts, Certificates and Graduation

I have completed my studies, how can I get a transcript?

1. Pay graduation fees in the bank
2. Present the bank deposit slip/ receipt to accounts office to get a system generated receipt.
3. Photocopy the receipt and present it and the clearance form to records office in the AR's department.
4. You will be informed when to pick the document when it's ready.
5. Present your ID and pick the transcript from the Assistant Registrar's office.

I am a continuing student, how can I access a partial transcript?

Pay the partial transcript's fees in the bank and follow steps above to get a transcript

What can I do if I lose my transcript and need a replacement?
1. Report loss of the transcript to police
2. Pay fees for a new transcript in the bank
3. Present bank deposit slip to accounts office to get a system generated receipt
4. Present photocopies of the police letter and the receipt to records office in the AR's department.
5. You will be informed when to pick the document when it's ready.

What do I need to pick my certificate?
Certificates are issued after the graduation ceremony.
1. Ensure that you cleared all the university dues and graduation fees
2. Present an ID to the Assistant Registrar/Officer in charge and you will be given your certificate.

Can I get a replacement of a certificate?
A certificate is not replaceable

What does it take for a student to be on the graduation list?
S/he should have passed all the courses for the programme, paid all the University dues and graduation fees.

What can I do to get my documents certified?
1. Pay certification fees in the bank
2. Photocopy the documents you need certified
3. Present the original documents and the photocopies to the Assistant Registrar for certification.

I am a final year student and I would like to verify my results before I complete my programme, how can I access them?
1. Talk to the Assistant Registrar in charge of transcripts in the AR's department who will print for you a testimonial.
2. Look through the testimonial to verify your results, order of names, Date of birth and Nationality.
3. Return the testimonial to the Assistant Registrar indicating any queries you may have and write officially following the channels indicated in the examination answer booklets in case of any queries in results.

Note: Testimonials are sent to the Faculty Administrator at the beginning of semester 2 and every final year student is expected to pick theirs to verify their results and other details.

7.0 PROGRAMMES OFFERED AT MUST
Undergraduate Programmes

SN	Programme	Duration (Years)	Tuition (Per Semester)	
			Ugandans & EAC	International
Faculty of Applied Sciences and Technology				
1	Bachelor of Biomedical Engineering	4	1,000,000=	2,000,000=
2	Bachelor of Engineering in Electrical and Electronics Engineering	4	1,000,000=	2,000,000=
3	Bachelor of Science in Civil Engineering	4	1,000,000=	2,000,000=
4	Bachelor of Science in Mechanical and Industrial Engineering	4	1,000,000=	2,000,000=
5	Bachelor of Science in Petroleum Engineering and Environmental Management	4	1,000,000=	2,000,000=
Faculty of Business and Management Sciences				
6	Bachelor of Business Administration	3	980,000=	1,960,000=
7	Bachelor of Science in Accounting and Finance	3	980,000=	1,960,000=
8	Bachelor of Science in Economics	3	980,000=	1,960,000=
9	Bachelor of Science in Procurement and Supply Chain Management	3	980,000=	1,960,000=
Faculty of Computing and Informatics				
10	Bachelor of Information Technology	3	1,000,000=	2,000,000=
11	Bachelor of Science Computer Science	3	1,000,000=	2,000,000=
12	Bachelor of Science in Software Engineering	4	1,000,000=	2,000,000=
Faculty of Interdisciplinary Studies				
13	Bachelor of Science in Agriculture and Livelihoods	4	1,000,000=	2,000,000=
14	Bachelor of Science in Gender and Applied Women Health	3	1,000,000=	2,000,000=
15	Bachelor of Science in Planning and Community Development	3	1,000,000=	2,000,000=
Faculty of Medicine				
16	Bachelor of Medical Laboratory Science	4	1,344,000=	2,688,000=
17	Bachelor of Medical Laboratory Science (Completion) [Fulltime & Weekend]	2.5	1,344,000=	2,688,000=
18	Bachelor of Medicine and Bachelor of Surgery	5	1,344,000=	2,688,000=
19	Bachelor of Nursing Science	4	1,344,000=	2,688,000=
20	Bachelor of Nursing Science (Completion) [Fulltime & Weekend]	2.5/3	1,344,000=	2,688,000=

21	Bachelor of Pharmacy	4	1,344,000=	2,688,000=
22	Bachelor of Science in Pharmaceutical Sciences	3	1,344,000=	2,688,000=
23	Bachelor of Science in Physiotherapy	4	1,344,000=	2,688,000=
24	Bachelor of Science in Physiotherapy (Completion)	2	1,344,000=	2,688,000=
Faculty of Science				
25	Bachelor of Science with Education [Biology & Chemistry]	3	700,000=	1,400,000=
26	Bachelor of Science with Education [Chemistry & Mathematics]	3	700,000=	1,400,000=
27	Bachelor of Science with Education [Physics & Mathematics]	3	700,000=	1,400,000=
28	Diploma in Science Laboratory Technology	2	567,000=	1,134,000=
29	Higher Education Access Certificate [Biology & Chemistry]	1	400,000=	800,000=
30	Higher Education Access Certificate [Chemistry & Mathematics]	1	400,000=	800,000=
31	Higher Education Access Certificate [Physics & Mathematics]	1	400,000=	800,000=

Postgraduate Programmes

Faculty of Applied Sciences and Technology				
1	Master of Science in Biomedical Engineering	2	1,750,000=	3,500,000=
2	Doctor of Philosophy in Biomedical Engineering	3	4,000,000=	8,000,000=
Faculty of Business and Management Sciences				
3	Master of Business Administration	2	1,750,000=	3,500,000=
4	Doctor of Philosophy in Business Administration	3	3,500,000=	7,000,000=
Faculty of Computing and Informatics				
5	Master of Science in Health Information Technology	2	1,750,000=	3,500,000=
6	Master of Science in Information Systems	2	1,750,000=	3,500,000=
7	Postgraduate Diploma in Health Information Technology	1	1,750,000=	3,500,000=
8	Postgraduate Diploma in Information Systems	1	1,750,000=	3,500,000=
9	Doctor of Philosophy in Computing by Research	3	3,500,000=	7,000,000=
Faculty of Interdisciplinary Studies				
10	Master of Arts in Development Studies	2	1,400,000=	2,800,000=
11	Master of Arts in Planning and Governance	2	1,400,000=	2,800,000=
12	Master of Arts in Peace and Conflict Studies	2	1,400,000=	2,800,000=
13	Postgraduate Diploma in Criminology	1	750,000=	1,500,000=

14	Doctor of Philosophy in Development Studies	3	3,000,000=	6,000,000=
Faculty of Medicine				
15	Master of Medicine in Anaesthesiology and Critical Care	3	1,400,000=	2,800,000=
16	Master of Medicine in Community Practice and Family Medicine	3	1,400,000=	2,800,000=
17	Master of Medicine in Dermatology	3	1,400,000=	2,800,000=
18	Master of Medicine in Ear, Nose and Throat	3	1,400,000=	2,800,000=
19	Master of Medicine in Emergency Medicine	3	1,400,000=	2,800,000=
20	Master of Medicine in General Surgery	3	1,400,000=	2,800,000=
21	Master of Medicine in Internal Medicine	3	1,400,000=	2,800,000=
22	Master of Medicine in Ophthalmology	3	1,400,000=	2,800,000=
23	Master of Medicine in Obstetrics/Gynaecology	3	1,400,000=	2,800,000=
24	Master of Medicine in Paediatrics & Child Health	3	1,400,000=	2,800,000=
25	Master of Medicine in Pathology	3	1,400,000=	2,800,000=
26	Master of Medicine in Psychiatry	3	1,400,000=	2,800,000=
27	Master of Medicine in Radiology	3	1,400,000=	2,800,000=
28	Master of Medical Laboratory Science	2	1,400,000=	2,800,000=
29	Master of Nursing Science in Community Midwifery and Reproductive Health	2	1,400,000=	2,800,000=
30	Master of Nursing Science in Critical Care Nursing	2	1,400,000=	2,800,000=
31	Master of Nursing Science in Mental Health Nursing	2	1,400,000=	2,800,000=
32	Master of Nursing Science in Paediatric Clinical Nursing	2	1,400,000=	2,800,000=
33	Master of Pharmacy in Clinical Pharmacy	2	1,400,000=	2,800,000=
34	Master of Science in Pharmaceutical Analysis	2	1,400,000=	2,800,000=
35	Masters of Science in Pharmacognosy and Natural Medicine Science	2	1,400,000=	2,800,000=
36	Master of Science in Anatomy	2	1,400,000=	2,800,000=
37	Master of Science in Biochemistry	2	1,400,000=	2,800,000=
38	Master of Science in Medical Microbiology	2	1,400,000=	2,800,000=
39	Master of Science in Pharmacology	2	1,400,000=	2,800,000=
40	Master of Science in Physiology	2	1,400,000=	2,800,000=
41	Master of Public Health	2	1,750,000=	3,500,000=
42	Master of Public Health (Research Ethics)	2	1,750,000=	3,500,000=
43	Doctor of Philosophy in Medicine	3	4,000,000=	8,000,000=

	Faculty of Science			
44	Master of Education in Educational Administration and Planning	2	1,400,000=	2,800,000=
45	Master of Education in Educational Psychology	2	1,400,000=	2,800,000=
46	Master of Education in Curriculum, Instruction and Media Studies	2	1,400,000=	2,800,000=
47	Master of Science in Biology (Entomology, Pest and Vector Biology)	2	1,400,000=	2,800,000=
48	Master of Science in Biology (Microbiology and Parasitology)	2	1,400,000=	2,800,000=
49	Master of Science in Biology (Natural Resources, Ecology, Conservation and Management)	2	1,400,000=	2,800,000=
50	Master of Science in Chemistry	2	1,400,000=	2,800,000=
51	Master of Science in Mathematics	2	1,400,000=	2,800,000=
52	Master of Science in Physics	2	1,400,000=	2,800,000=
53	Doctor of Philosophy in Educational Administration and Planning	3	3,500,000=	7,000,000=
54	Doctor of Philosophy in Psychology	3	3,500,000=	7,000,000=
55	Doctor of Philosophy in Curriculum and Media Studies	3	3,500,000=	7,000,000=
56	Doctor of Philosophy in Biology	3	4,000,000=	8,000,000=
57	Doctor of Philosophy in Chemistry	3	4,000,000=	8,000,000=
58	Doctor of Philosophy in Mathematics	3	4,000,000=	8,000,000=
59	Doctor of Philosophy in Physics	3	4,000,000=	8,000,000=

NOTE:

Bachelor of Medicine and Bachelor of Surgery pays additional Shs. 790,588= (for Ugandans and EAC students or Shs. 1,581,176= (for International students) during Recess semester

8.0 Meet the Registrars

Solomon Agum

Admissions, Records & Alumni Engagement

Email: admissions@must.ac.ug

Dr. Dickson Kalungi

Teaching and Learning

Email: timetables@must.ac.ug

Mary Amongi

Documents
Email: academic.documents@must.ac.ug

Raymond Amanya

Results
Email: results@must.ac.ug

Ismail Bahati Mutabazi
Postgraduate Admissions and Records
Email: pgadmissions@must.ac.ug

9.0 Important Contacts

Vice Chancellor
Phone: +256-485-660 540
Email: vc@must.ac.ug

Deputy Vice Chancellor Academic Affairs
Email: dvc.aa@must.ac.ug

Academic Registrar
Phone: +256-485-660 584
Email: ar@must.ac.ug

Dean of Students
Phone: +256-393-225 293
Email: studentswelfare@must.ac.ug

University Bursar
Email: bursar@must.ac.ug

Students' Guild
Email: guild@must.ac.ug

Dean, Faculty of Applied Sciences and Technology
Email: dean.fast@must.ac.ug

Dean, Faculty of Business and Management Sciences
Email: dean.fobms@must.ac.ug

Dean, Faculty of Computing and Informatics
Email: dean.fci@must.ac.ug

Dean, Faculty of Interdisciplinary Studies
Email: dean.fis@must.ac.ug

Dean, Faculty of Medicine
Email: dean.medicine@must.ac.ug

Dean, Faculty of Science
Email: dean.fos@must.ac.ug

10.0 Acknowledgement

I .... Registration

Number .... here

by acknowledge receipt of the Joining Instructions and pledge to

abide by all rules, regulations and/or instructions therein.

Signature:…………………………………..……..

Date:…………………………………………...

FOR OFFICIAL USE
Issued by:

Name:……………………………………........…..

Signature:………………………………........…..

Date:……………………………………........…...

Mbarara University of Science and Technology

Phone: +256-485-660 584
Address: Plot 8 - 10, Kabale Road, Mbarara City
Email: ar@must.ac.ug
Website: www.must.ac.ug