



**By Maria Paula Salazar Agudelo, Gendrik Victoria and
Jarvis Helm**

FONTY'S ICT MEDIA & DESIGN

George Kent



PERSONAL PROFILE

Bio

George is a student who studies at TU/e as a Computer engineer. He is in the fifth semester of his bachelor's degree. He works part-time on weekends at a food delivery job. George also has a small live stream channel on Twitch, which has around 800,000 subscribers, which explains why he is quite popular in his Computer engineer education. George because many of his friends suggested he initiate a streaming server on discord so that their friends and those who wanted to see and the talk in the community of that server could join. They could also see George playing the game Call of Duty: Warzone because he is very good at playing this game, which is why George has gained so much popularity. Despite the fact that many people know him, George is a reserved and introverted person.

Needs

- A subscription to get a better quality resolution
- communication audio
- able to know better the adjustment of this application
- finish the Bachelor of computer science and engineering

Task and Goals

- Make channel for livestreams
- communication and enjoy with friends of university
- Investigate more about the different tasks that can be done in discord
- connect correct the systems of microphones and webcam

Frustrations

- not know why the resolution was bad at first
- the problem with the cable system
- The first games were bad experience because of the problems with the settings

I am delighted during the hours I spend playing video games and socializing with my friends.

PROFILE BACKGROUND

Name: George Kent
age: 24
residence: Eindhoven, Netherlands
education: Eindhoven University of Technology
occupation: Bachelor of computer science and engineering
marital status: single

Scenario

George has started with his plan to make the new channel in the app from discord. He started by creating his discord channel. George called this channel Botmega, then the application suggested to make this channel private, but it is not a good idea because it is so that all his education at the university can join without any problem. George did a livestream on discord, but he noticed the problem that the game is not seen in high resolution. George felt a little disappointed that the resolution is quite low, so he went to look for some information on the internet. He was able to see that he had to buy a nitro premium plan membership for the live and webcam to be seen in 1080 HD resolution. George decided that he had to buy the membership, made his payment method and when he finished doing all the correct steps, he did another livestream to see that all his settings in Discord are correct. Everything was good and George was happy to have fixed the problem. After George decided that he should also put his microphone and headphone system, but there is a problem about the audio that is not heard well. When he made the following I play with his friends on the livestream. George has to learn many more settings that the application has of discord so you have to look for more information and practice to finish your goal and make your experience with his friends in discord better.

Motivations

- Create a new channel on discord
- Enjoy livestream with his friends
- Show what he is better at playing games