

UX PORTFOLIO

STEPHEN OKWECHIME

About Steph

A little brief about me

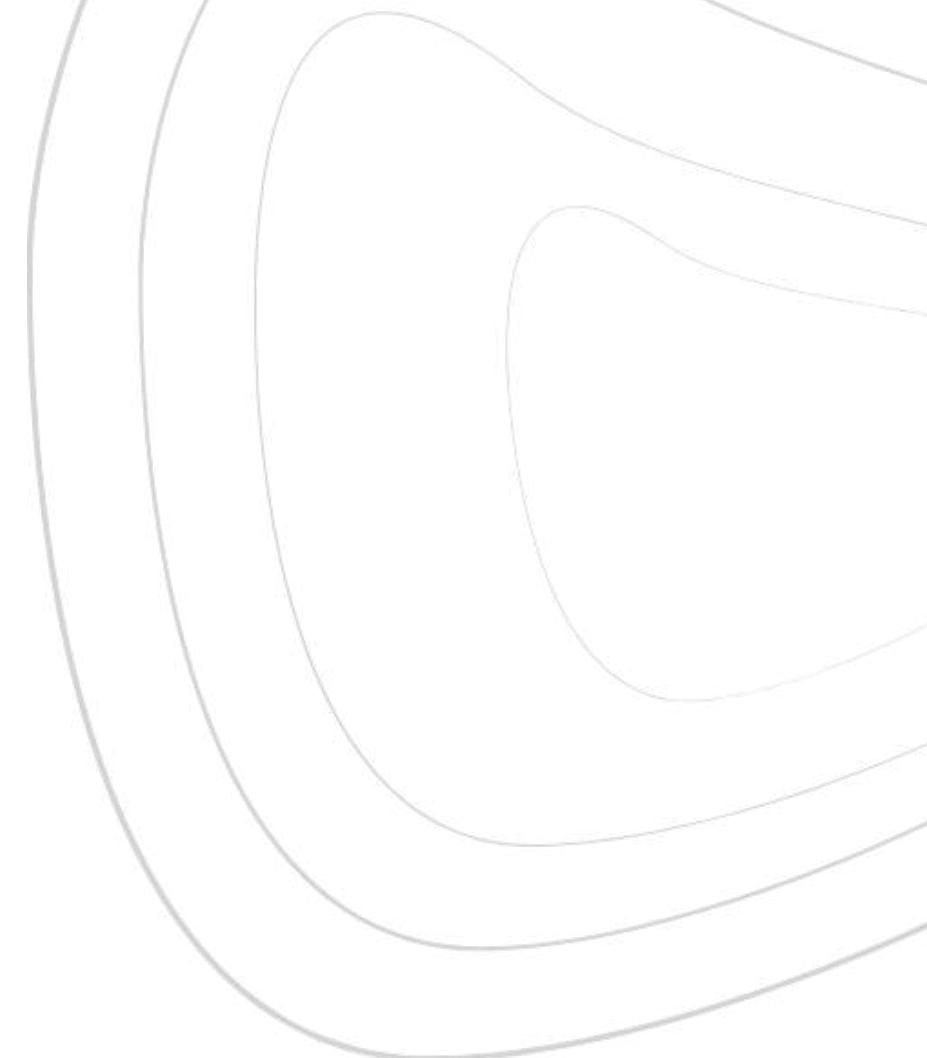
It'd be cool if we all knew exactly what users needed in a product, that way we could design effectively with little iterations here and there. That's the power of UX design that enables me to contribute to better products in my own little way.

Currently, I work as a UI/UX designer for the United Bank for Africa where I collaborate with the team to create awesome interaction designs to ensure a great user experience for the end-users.

Because of my passion for art, creativity, and technology, as a designer, I aim to produce seamless and clean designs for users to easily use with little or no fuss.

Fun Fact:

When I'm not making brands look better, I am throwing it down in my kitchen - making the most delicious cakes and satisfying meals.



About Steph

A little brief about me

Skills

- UI
- UX
- Usability Testing
- Creative Design

Tools

- Adobe XD
- Figma
- Sketch
- Photoshop
- Illustrator
- Indesign
- Whimsical
- Miro

Work timeline

- **Practikus Consilia**
Sep. 2016 - Feb. 2018
- **Dream Mesh Ltd**
Feb. 2018 - Feb. 2019
- **PwC Nigeria**
Mar. 2019 - Dec. 2019
- **United Bank for Africa**
Jan. 2020 – May 2022

My Portfolio

A few works of mine

Lulubells Rescue

Sainsburys

RESE Africa

Artie's Energy

UBA Account Reactivation

UBA Account Opening

UBA USA Internet Banking

Syarpa

01 | Lulubells Rescue

ROLES: UX, UI, Branding

Brief

Lulubells Rescue is a non-profit organisation that actively rescues cats, dogs and wildlife. They provide quality care and offer care until forever homes can be found. The main aim for this project is to re-design Lulubells Rescue's website by utilising theoretical, business and practical design knowledge.

Problem

With the current web design the client is unhappy with the mobile design and a key requirement for this project is the website to be responsive.

Goals

1. Increase brand awareness
2. Improve our online presence with a responsive and accessible website

01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Design Process

1

Research

User research

Primary and secondary study

2

Define

User personas

User journey map

3

Ideate

User flow

Card sorting
Information architecture

4

Design

Wireframes

Lo-fi and hi-fi designs

5

Prototypes

Prototypes

6

Iterate

User feedback

Future developments

01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Define | Secondary Research

Key findings:

- Rebranding of a logo
- Improved use of colour scheme to improve readability and aesthetics.
- With the same font families and proportionate font sizing, the typeface can be uniform and standardised.
- The navigation must be better planned and organised.
- A 'Search' tool is essential for consumers to navigate the website more freely.
- The Information Architecture is repetitive and disorganised, and it should be shorter.
- Our Services - Adoption - Adoption Process - Contact must be seen as a crucial goal for the user.
- To make communication more personal and effective.
- The consumer comments and testimonials are now the most difficult visuals on the website to comprehend.
- Most significantly, the website must be accessible and responsive to the various means via which users may reach the website.

01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

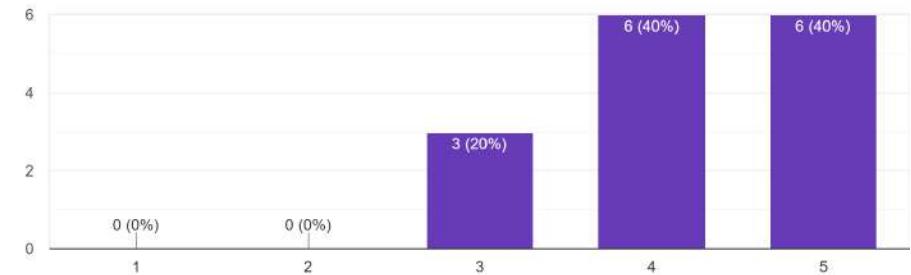
Define | Primary Research

The first impression for many people was the choice of font and colour. They thought it resonated well with positively and Lulubells Rescue's mission.

The navigation and ease of use were a bit average as some people struggled to find the information they were looking for. A search option was highly recommended to enhance the navigation.

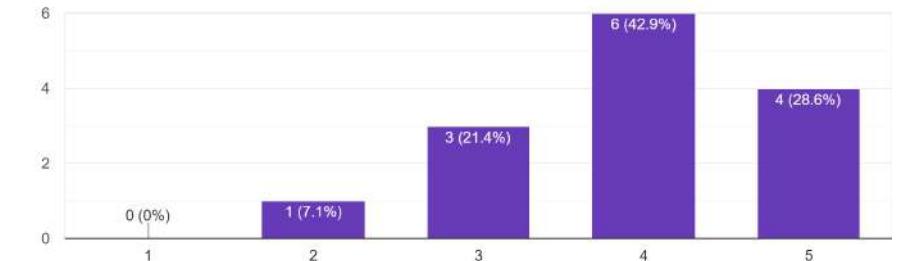
How did you find the navigation of this website?

15 responses



How easy was it to find the information you were looking for?

14 responses



01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Define | Primary Research

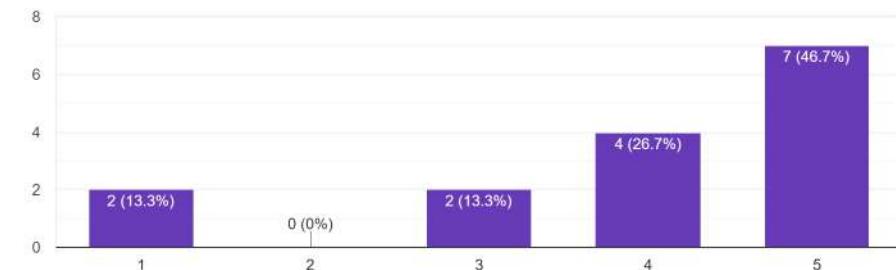
It was also recommended to balance the use of colours and images to match the content that was presented on the website.

The minimal and simple branding of Lulubells Rescue was liked by the majority of the users. People also felt that the usage of colour and visuals were warm and nurturing and fit well into the essence of Lulubells.

Most users viewed the website via their mobile phones, and accessibility and responsiveness can be further improved.

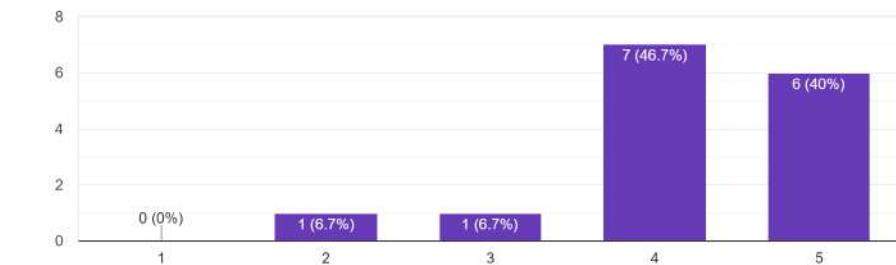
What did you think of the color scheme of the website?

15 responses



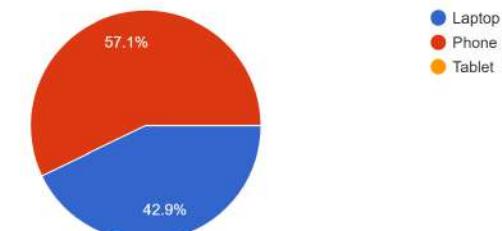
What did you think about the branding of Lulubells Rescue?

15 responses



Which device did you use to view the website?

14 responses



01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Define | User Persona

A User Persona was created based on a target user group and information gathered by research. This Persona represents the ideal user of the Lulubells Rescue Website.



Age: 40 years old

Occupation: Head of Marketing

Location: London, UK

Interests: Spending quality family time, photography

Status: Father of two

Annual Income: £60,000

Ambitious

Knowledgeable

Family-oriented

Organised

" Growing up with my first pet, Bubble, created a huge impact on me. I am hoping to adopt a dog to share the same experience with my family. I believe in adoption and saving a life rather than buying a dog from a breeder. "

Goals:

- To look for a great adoption agency
- To get matched with a healthy pet
- Empathetic and nurturing colleagues

Frustrations:

- Insufficient online and in-person resources of an agency/NGO
- Ineffective communication
- Slow technology

Tech Preference:

Internet



Mobile Apps



Email



Social Media

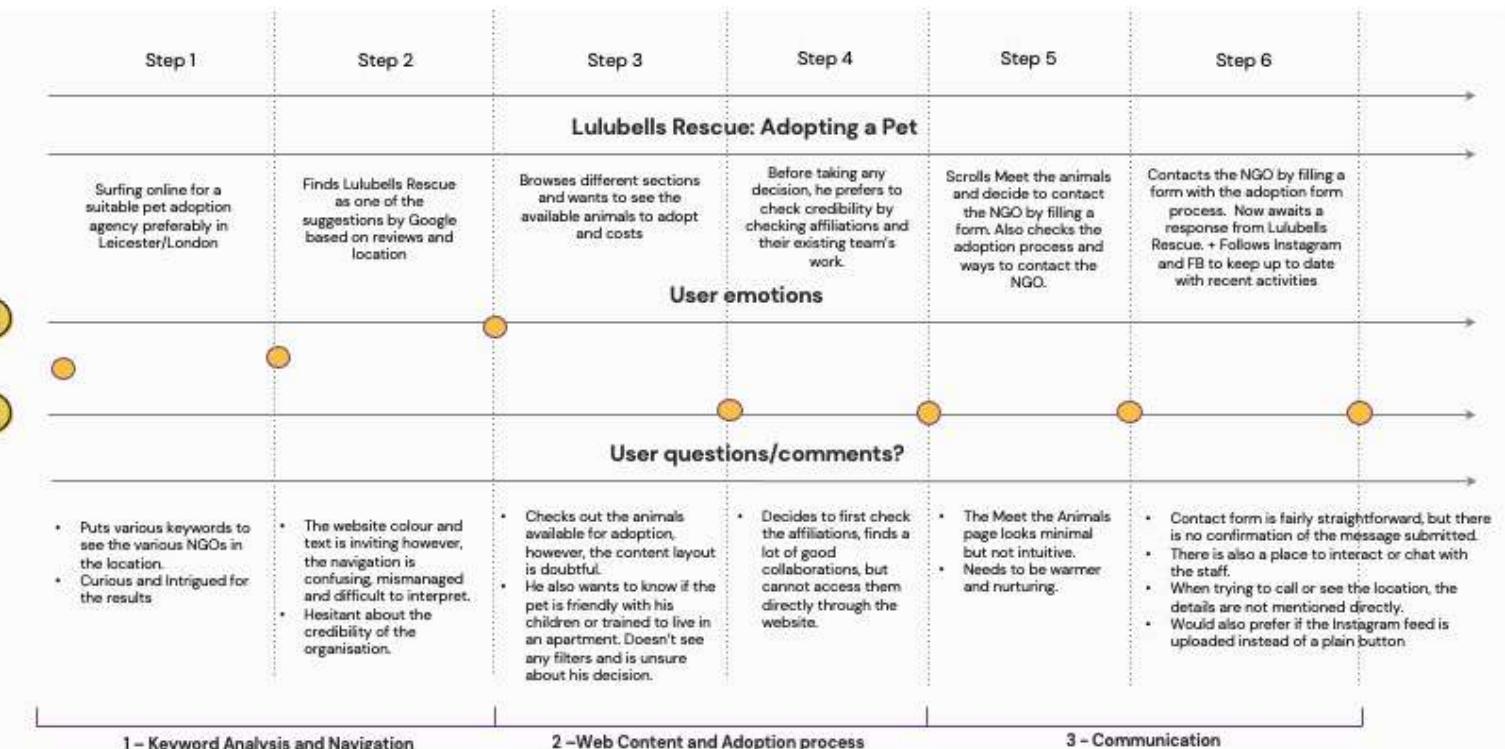


01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Define | User Journey Map

Based on the user persona study, a journey map was created to better understand the mindset, background, pain points and challenges a user may experience while looking for animal adoption services.

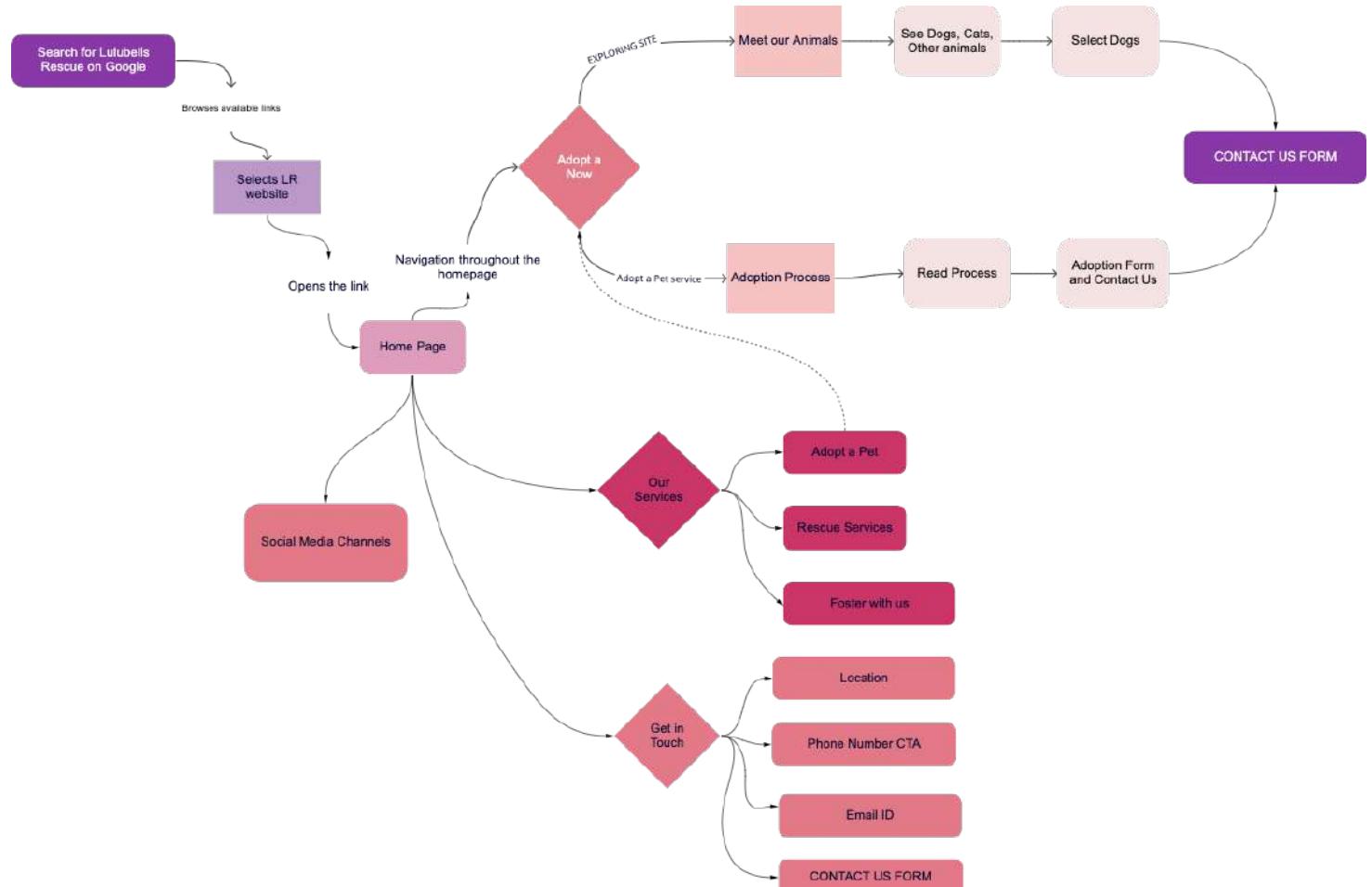


01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Ideate | User Flow

The user flow path is a possible journey that the user will follow to complete a task.

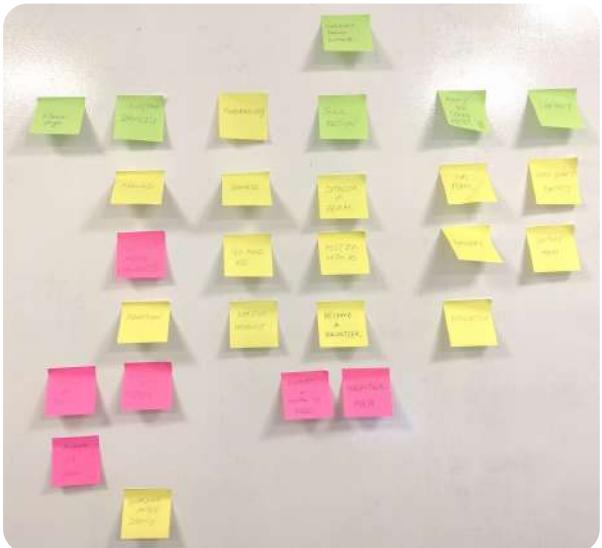


01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Ideate | Card Sorting

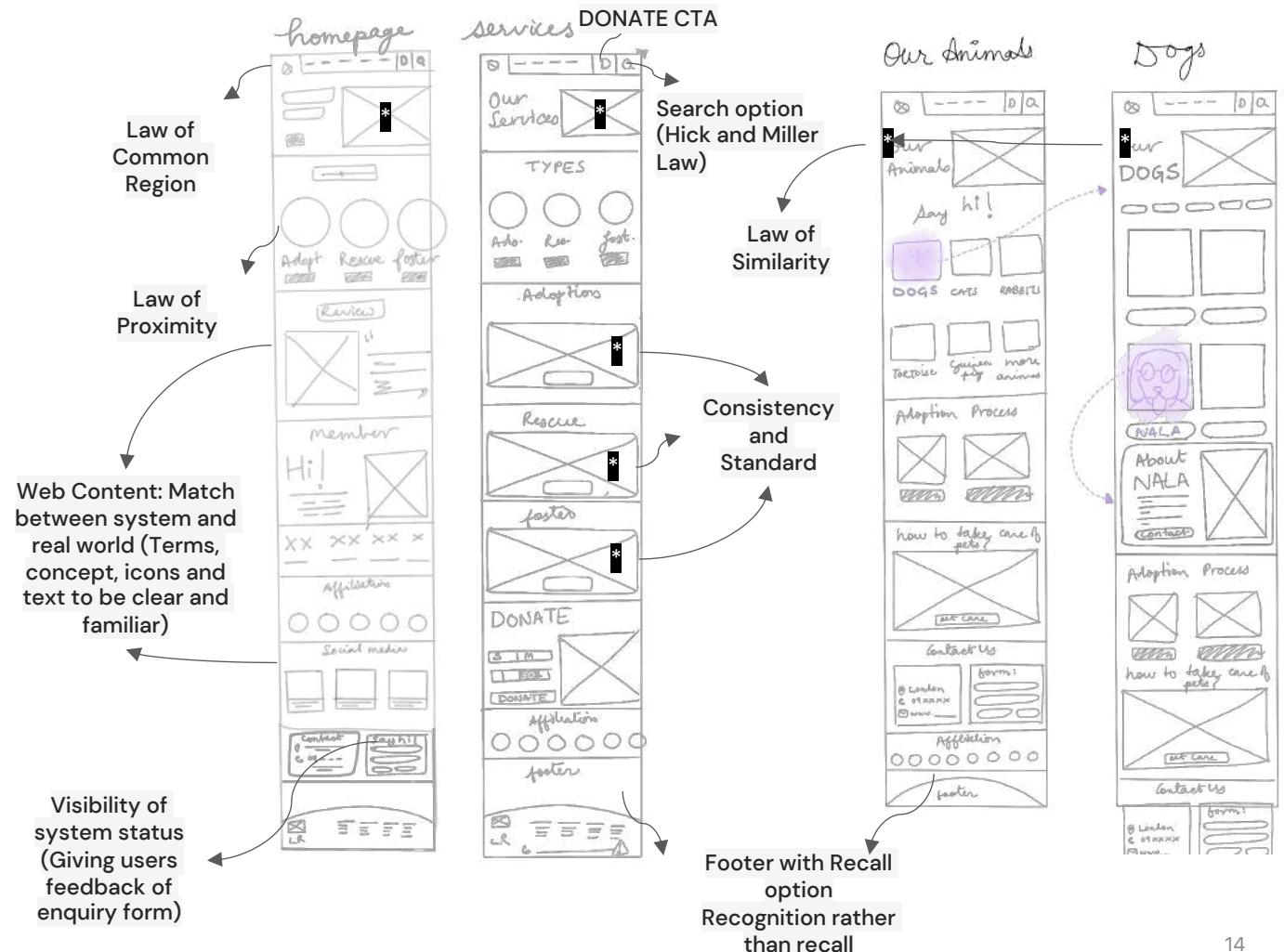
The card sorting technique has helped understand and categorise the information by using the navigation system and matching the user's expectations to the results.



01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Ideate | Sketching

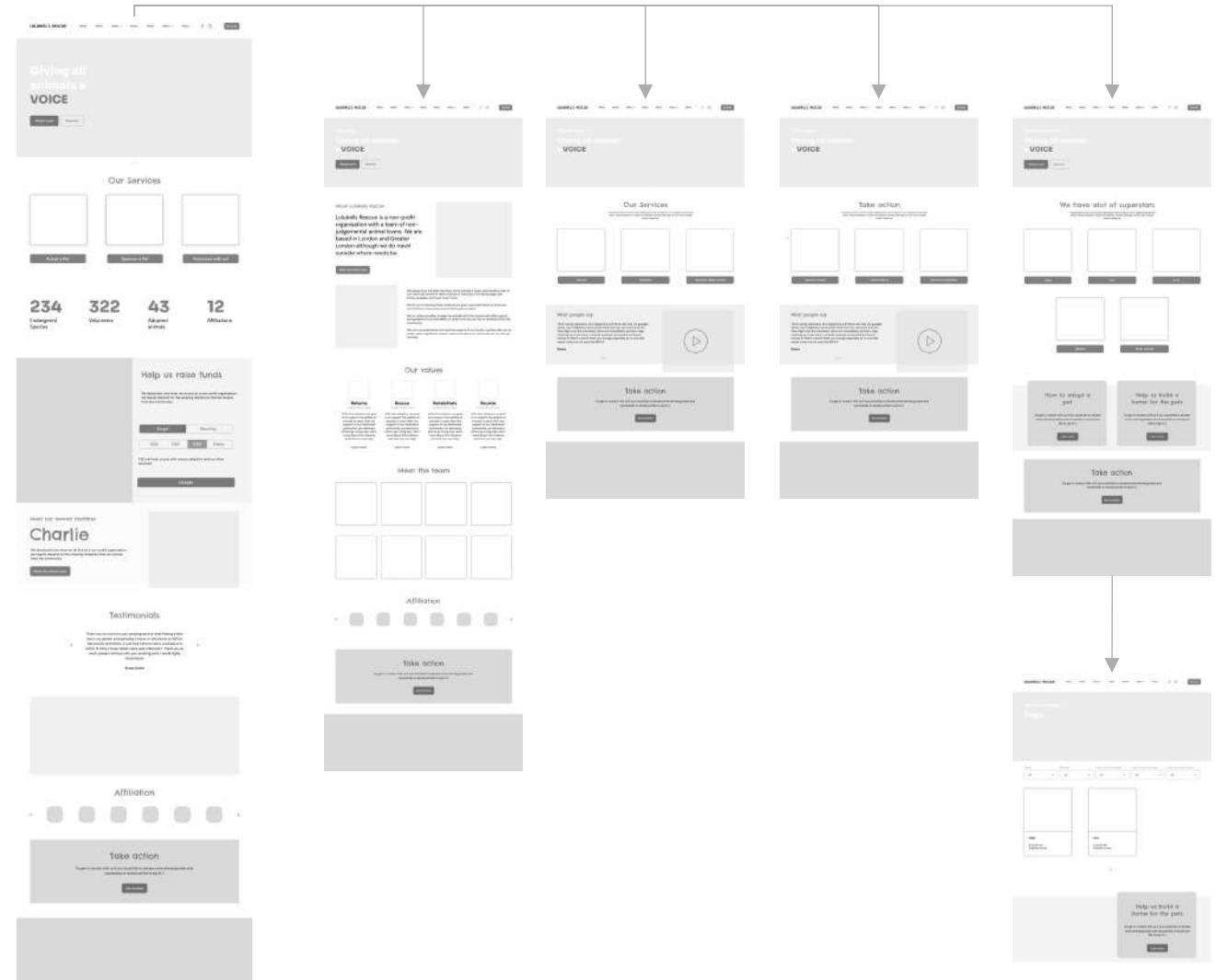


01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Design | Wireframing

The mid-fi prototype was designed using Figma to visualise the content and layout using the colours and typeface.



01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Design | Design System

Colour



Typefaces

A a A a

Chelsea Market
Adobe Font Regular

Avenir Pro
Regular Semibold Light

Text Hierarchy

Heading 1

Chelsea Market, 90px

Heading 2

Chelsea Market, 55px

Heading 3

Chelsea Market, 30px

Heading 4

Chelsea Market, 70px

Heading 5

Chelsea Market, 85px

Heading 6

Chelsea Market, 120px

● Paragraph 1
Avenir Light, 16px

● Paragraph 2
Avenir Light, 14px

● Paragraph 3
Avenir Light, 12px

01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Design | Design System

Full colour



Lulubells Rescue

Rescue . Rehabilitate . Rehome . Reunite



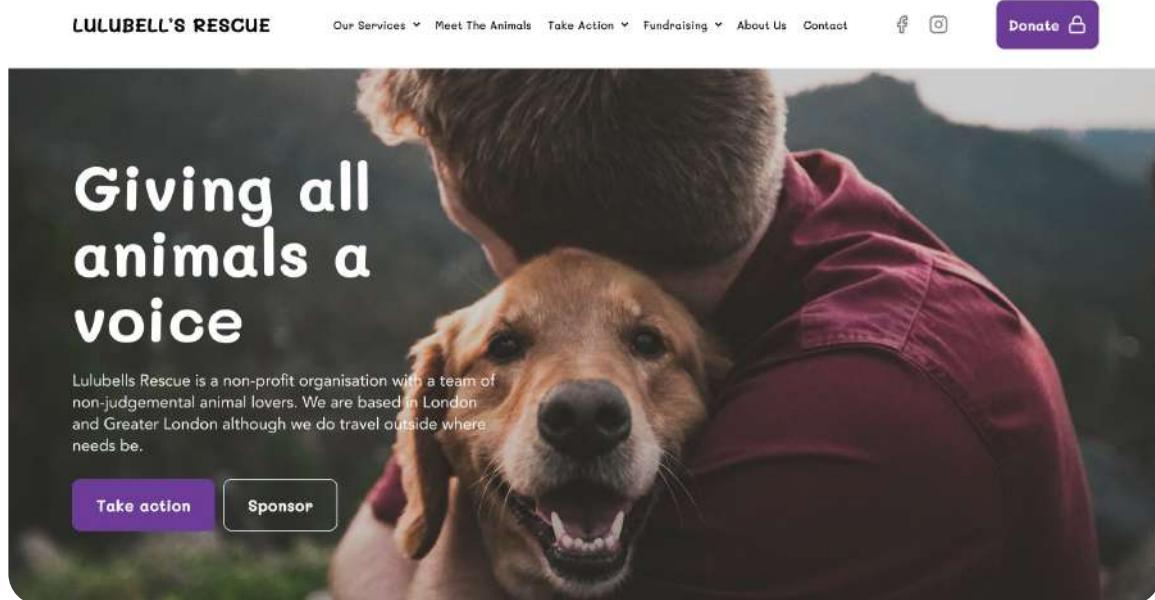
Monochrome



01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Design | Hi-fi



LULUBELL'S RESCUE

Our Services ▾ Meet The Animals Take Action ▾ Fundraising ▾ About Us Contact

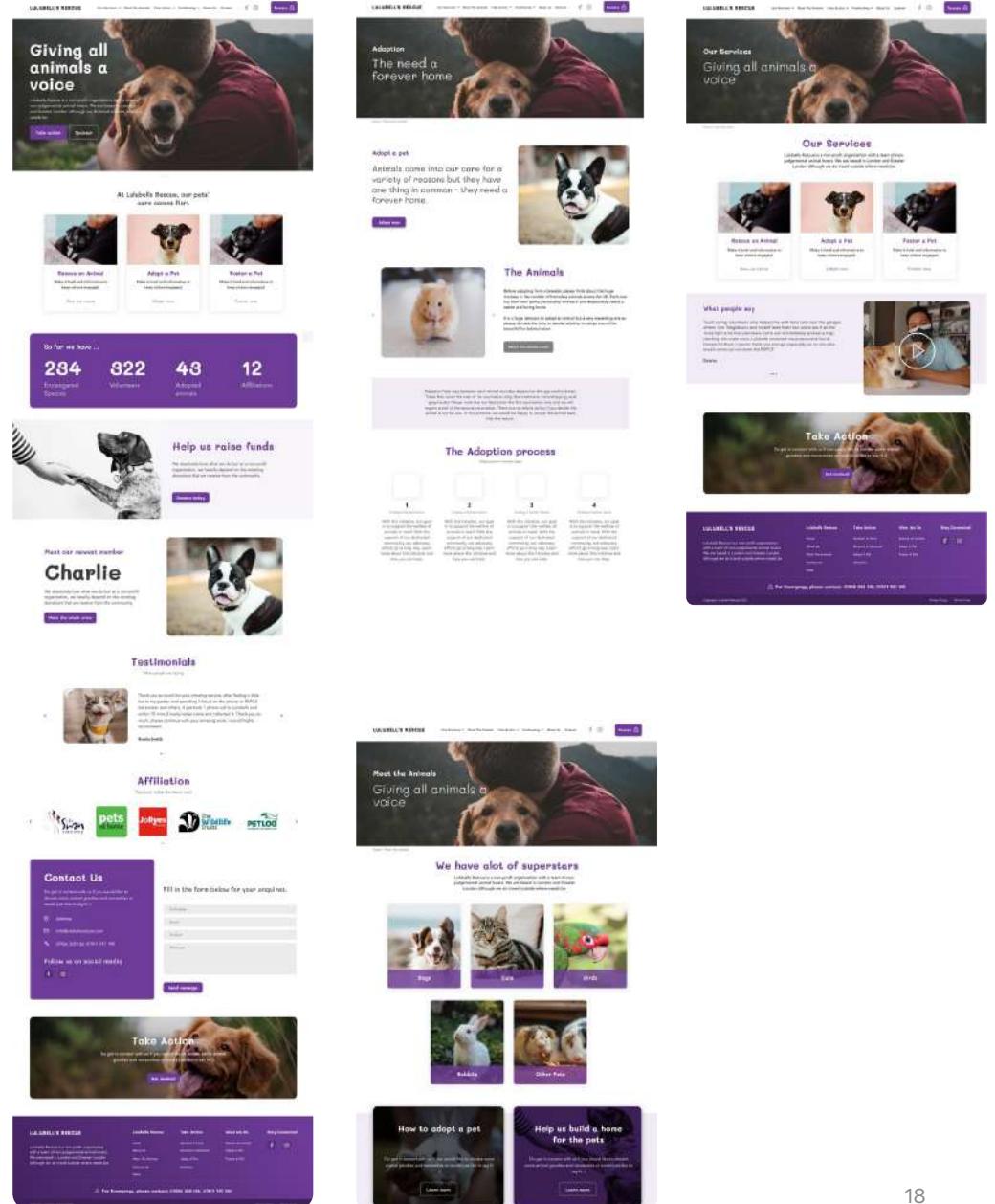
Facebook Instagram

Donate

Giving all animals a voice

Lulubells Rescue is a non-profit organisation with a team of non-judgemental animal lovers. We are based in London and Greater London although we do travel outside where needs be.

[Take action](#) [Sponsor](#)



LULUBELL'S RESCUE

Adoption

Adopt a pet

The Animals

The Adoption process

Testimonials

Affiliation

Contact Us

Take Action

We have a lot of superstars

How to adopt a pet

Help us build a home for the pets

LULUBELL'S RESCUE

Our Services

Rescue an Animal

Adopt a Pet

Poster a Pet

What people say

Take Action

LULUBELL'S RESCUE

Our Services

Rescue an Animal

Adopt a Pet

Poster a Pet

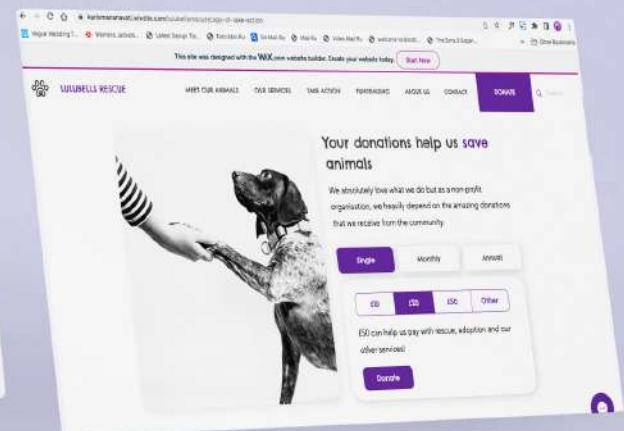
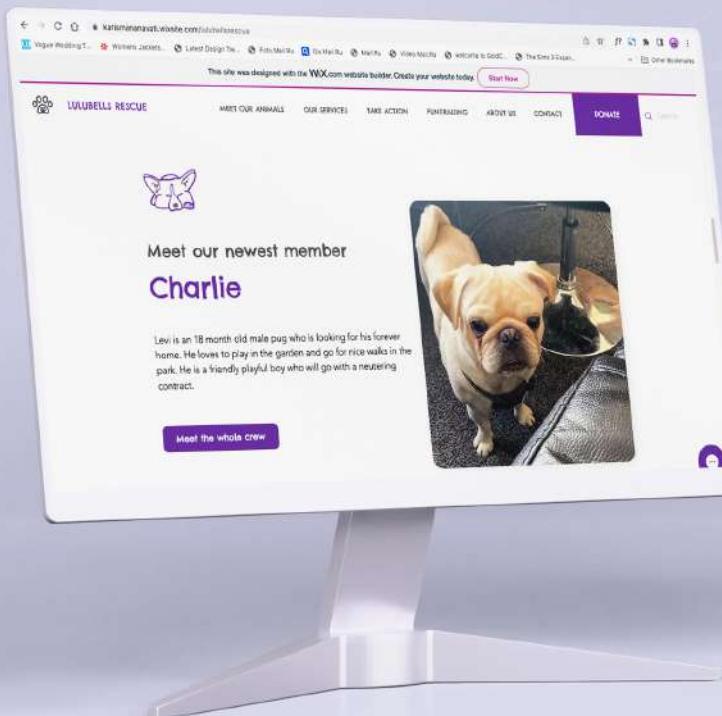
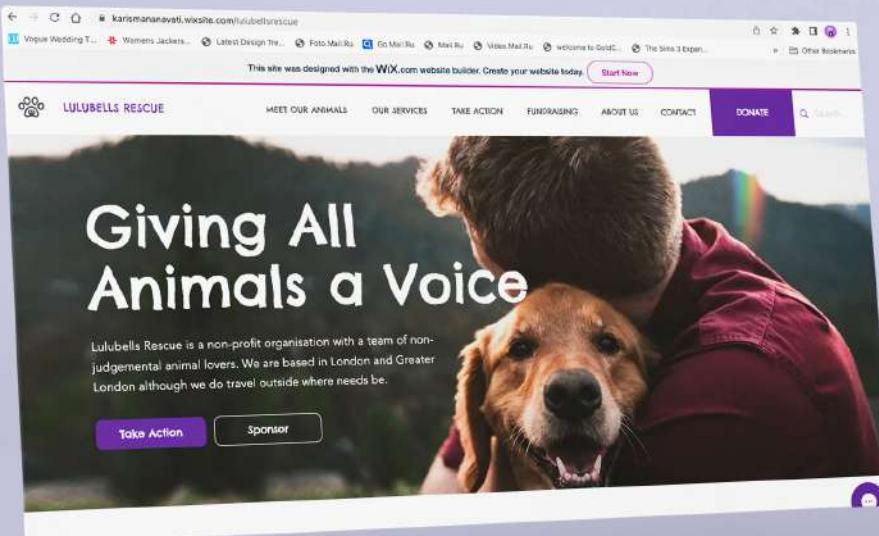
What people say

Take Action

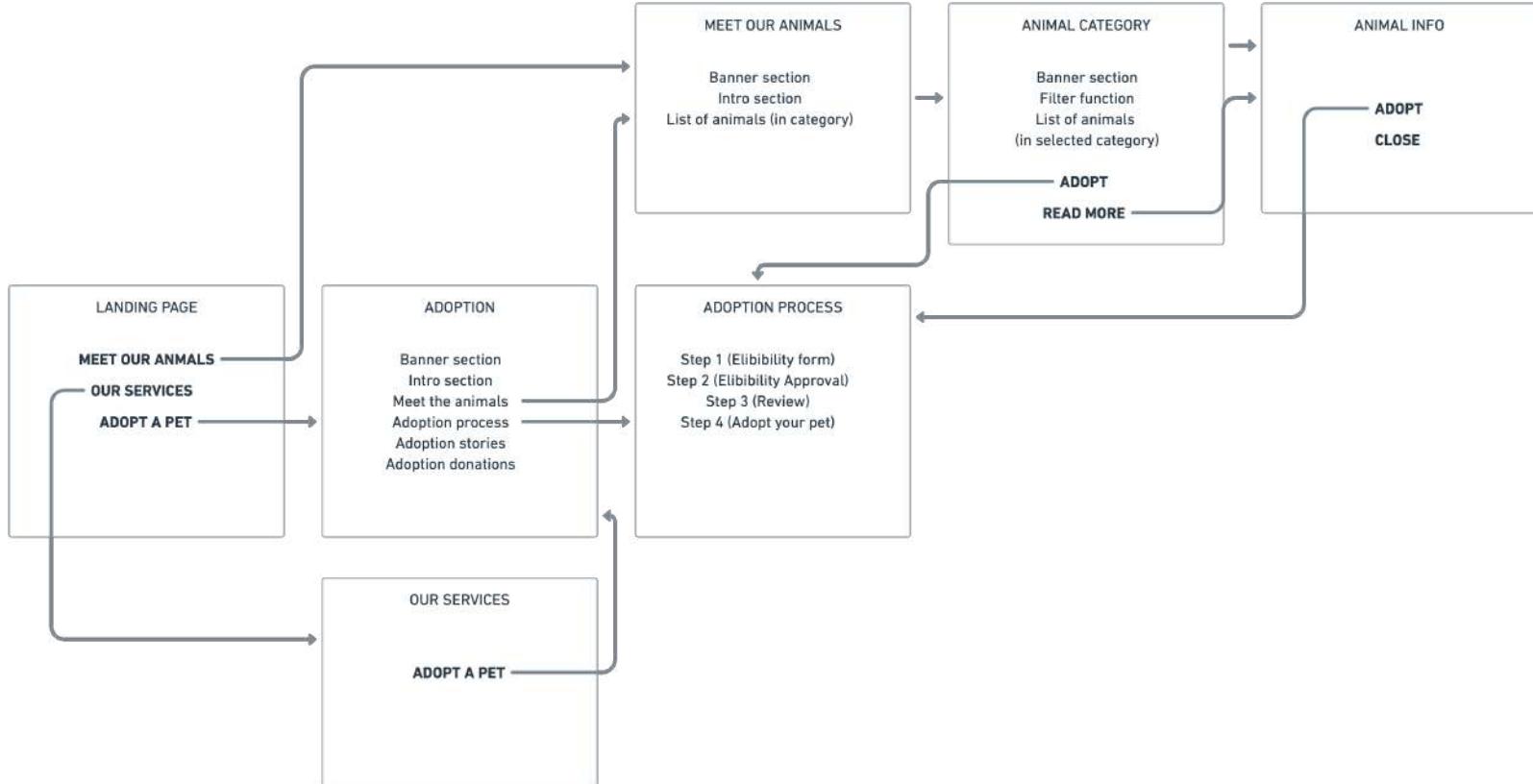
01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Prototyping | WIX Website



The Adoption Journey



LULUBELLS RESCUE

The Adoption Journey

LULUBELL'S RESCUE

Our Services ▾ Meet The Animals Take Action ▾ Fundraising ▾ About Us Contact   

At Lulubells Rescue, our pets' care comes first


Rescue an Animal
Make it brief and informative to keep visitors engaged.
[How we rescue](#)


Adopt a Pet
Make it brief and informative to keep visitors engaged.
[Adopt now](#)


Foster a Pet
Make it brief and informative to keep visitors engaged.
[Foster now](#)



Meet the Animals

Before adopting from a breeder, please think about the huge increase in the number of homeless animals across the UK. Each one has their own quirky personality and each one desperately needs a stable and loving home.

It is a huge decision to adopt an animal but a very rewarding one so please do take the time to decide whether to adopt one of the beautiful fur babies below.

[Meet the whole crew](#)

We have a lot of Superstars!

Each one has their own quirky personality and each one desperately needs a stable and loving home. It is a huge decision to adopt an animal but a very rewarding one so please do take the time to decide whether to adopt one of the beautiful fur babies below.

Adoption Fees vary between each animal and also depend on the age and/or breed. These fees cover the cost of 1st vaccination only, flea treatment, microchipping, and spay/neuter.

Please note that our fees cover the 1st vaccination only and we will require proof of the second vaccination. There is a no-refund policy if you decide the animal is not for you. In this instance, we would be happy to accept the animal back into the rescue.



Dogs

Cats

Birds

Adoption Process

Adopt a pet in 4 easy steps



Step 1

Eligibility form

With this initiative, our goal is to support the welfare of animals in need. With the support of our dedicated community, our advocacy efforts go a long way. Learn more about this initiative and how you can help.

[Fill Form](#)



Step 2

Eligibility

With our mission always in mind, we strive to find new strategies to make our Rescue efforts more effective. Contact us to learn more about our team's hard work and commitment to this cause.

[Learn More](#)



Step 3

Review

We are dedicated to stepping up our Rehabilitation efforts, which is by no means an easy feat. But through cooperation and community involvement, we believe we can facilitate progress in this area.

[Learn More](#)



Step 4

Adopt your pet

So many beloved pets go missing every year. We try and help where we can by striving to bring those animals back together with their rightful owners. See some of our reuniting stories on our social media channels.

[Learn More](#)

ANIMALS

Breed	Gender	I can live with people	Status
I am a	I am a	Select	Select
Clear			



Nala
Old Shepherd Cross
Female



Levi
Pug
Male

[Adopt](#) [Read More](#)

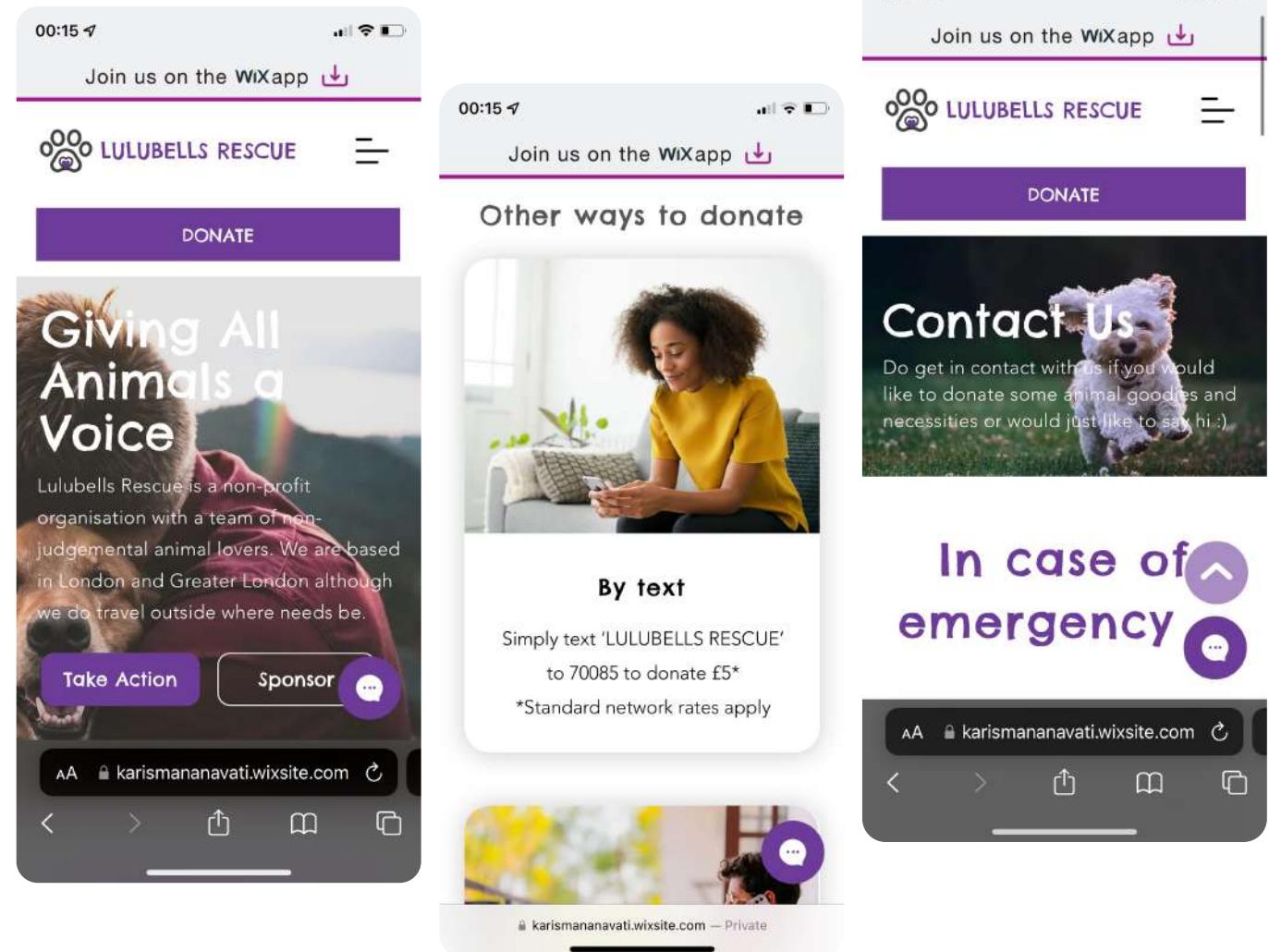
[Adopt](#) [Read More](#)

01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Prototyping | Responsiveness

Considering mobile first approach, we ensured that all pages were responsive and had just relevant information.



01 | Lulubells Rescue

ROLES: UX, UI, Website development with WIX

Iterate | User Feedback

To gain user feedback, a feedback session was conducted. Four participants were able to view and give useful feedback for future development. This process helps understand the website from a more usable and enjoyable experience for potential users.

Negative Insights

- Highlighted **Donate** option should be towards the end of the Menu.
- Would like to see some adoption **success stories**, it would make the process more personal.
- Black for **CTA** is not working, maybe colour change or bold text
- The Dogs page looks incomplete. Instead of **read more** text, the text can just be there.
- Animal **filter** options- 'I am a' written is confusing...
- Maybe in the animal's name, they can add **icons** to add personality, age and more details, a health condition in the caption.

Positive Insights

- The new website is way clear and commercial.
- The website is cute!
- I like the bevelled-edged buttons as it is easy on the eye
- The font choice and typography pairing is great
- Overall, everything looks well balanced

02 | Sainsbury's

ROLES: UX, UI, Branding

Brief

Food plays a huge role in our lives, we have many rituals and routines around food that bring people together. Shopping, cooking, eating together, comparing tastes and cultural events all centred around food. We want groups of people to have social experiences together around food to create new community bonds. How can we as a retailer create new digital and in-store experiences that assist in creating a diverse and inclusive community?

Problem

How can we help further as a retailer to bring people together within their community around food? There are many ways that this could be achieved, be it through digital facilitation, use of the physical store environment or working with the local area. How could this experience be distinctly Sainsbury's, reflect the warmth of our brand and create a delightful experience for our customers by bringing them together in new ways?

Goals

1. Follow a design process that enables you to find out key information, draw conclusions, and propose a solution.
2. Map out the journey for people participating in your experience through the different physical and digital touch points they might move through.
3. Prototype a part of the experience to gain feedback (this doesn't have to be a digital prototype, it could be an experience prototype).
4. Define how you would measure success of this experience. What represents value and how do you measure it?
5. Present your findings back in an appropriate format and style.

02 | Sainsbury's

ROLES: UX, UI, Branding

Design Process



Discover

User research

Primary and
secondary study



Define

User personas

User journey map



Develop

User flow

Card sorting
Information
architecture



Deliver

Wireframes

Lo-fi and hi-fi
designs

02 | Sainsbury's

ROLES: UX, UI, Website development with WIX

Discover | Research

Key findings:

- Most locals shop from Aldi, Lidl and Tesco because of how close they are
- Most people like the idea of having a Sainsbury's food festival
- Most people are likely to come with family and friends

70%

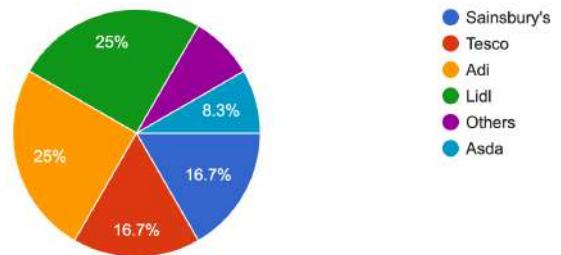
Of participants say
Sainsbury's isn't nearby

66.7%

Of participants say they are
likely to come with family to
the food festival

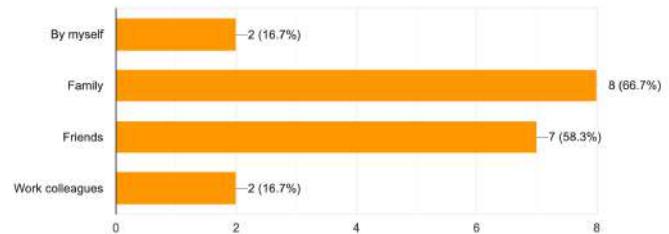
Which of these do you shop from mostly?

12 responses



If you are to attend Sainsbury's Festival, who are you likely to come with?

12 responses



Tell us about the best experience(s) you have had while shopping in your favourite store

10 responses

Self service
Easy way of finding what I need
M & S - Good quality, such as nice homemade food.
Variety of products
Weekly discount
Item scanner that shows me the price before I go to the till.
The deals are good. Makes me feel like I made the right choice shopping in that store.
Can't think of any at the moment
Walking distance.
Varieties

02 | Sainsbury's

ROLES: UX, UI, Website development with WIX

Define | User Personas

A User Persona was created based on a target user group and information gathered by research. These Persona represents the ideal users likely to attend the Sainsbury's food festival.

Persona 1

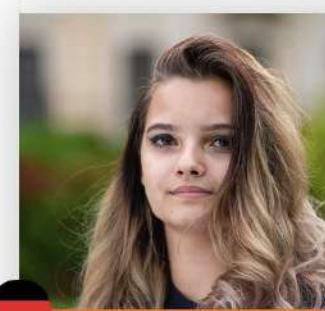
MIA KELLER

Age: 16-25

Location: Leicester

Job title: Student

Habits: Shopaholic, Blogging, Cooking



“

I like to see life differently and tell my experiences with words”



“

Family is everything to me”

Goals:

Try out new dishes from other ethic groups with friends so I can blog about it.

Frustrations:

- Going to different stores to try out different meals can be expensive.
- Do not have a lot of friends from other ethic groups.

Brands:



Goals:

To become successful and have quality family time. Get better ways to be informed on discounts and shopping offerings.

Frustrations:

- Hardly have time for family because of tight shifts.

Brands:



02 | Sainsbury's

ROLES: UX, UI, Branding

Define | Mind Map

A visual representation to show all activities to take place for both physical and digital experiences



02 | Sainsbury's

ROLES: UX, UI, Branding

Define | FEED

A diverse and inclusive food festival that aims to bring Sainsbury's workers, and Customers together in Leicester. Sainsbury's workers can have free tickets to bring in their family for the events.

Venue: City Centre

Holds: Annually

Duration: One week



02 | Sainsbury's

ROLES: UX, UI, Branding

Develop | Event Layout (Physical experience)

1. Indoor Food shops of various ethnic groups
2. Food workshops
3. Food shops of various ethnic groups
4. Accessibility
5. Paint me a Sainsbury's (PMAS)
6. Photobooth
7. QR code for registration, activities, meals and feedback

Others:

TikTok Challenges, Subtitled Self Scanner for inclusive design, Picture of the day

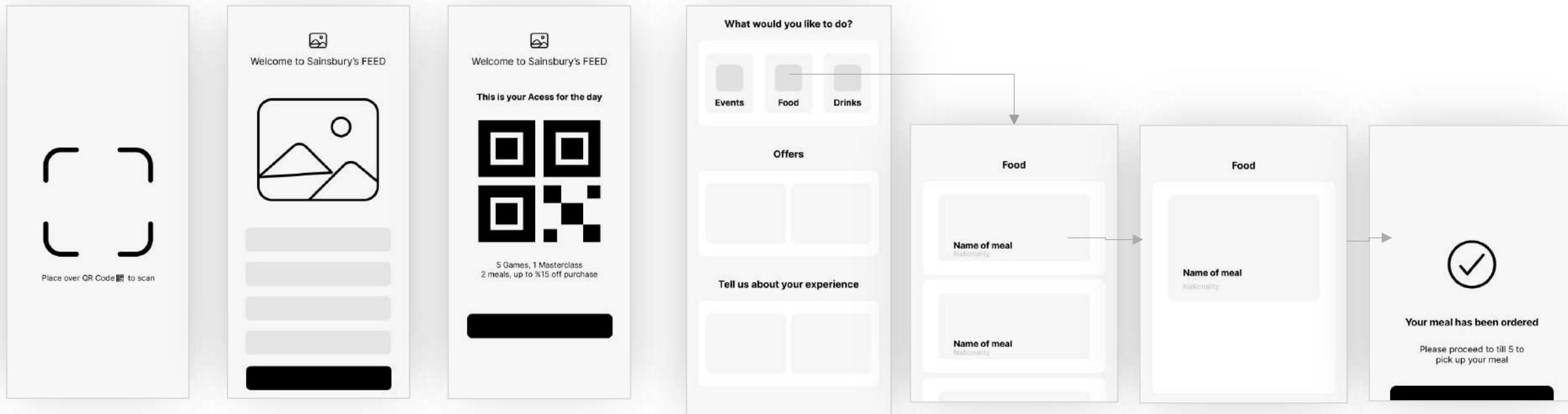


02 | Sainsbury's

ROLES: UX, UI, Branding

Develop | Wireframing

I worked with Sainsbury's Lunar design system to create wireframes.



Design System

Base colours

Primary Brand 1 (White)	Orange 55	Primary Brand 2 (Black)	Plum 55
Base	Base	Base	Plum 65

Extended colours

Dark	Orange 55	Dark	Plum 65
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Buttons

Orange Filled Text Button	Orange Outlined Text Button	Orange Transparent Text Button
Normal Filled text button	Normal Outlined text button	Normal Transparent text button
Hovered Filled text button	Hovered Outlined text button	Hovered Transparent text button
Disabled Filled text button	Disabled Outlined text button	Disabled Transparent text button

DISPLAY 7
Mary Ann, ExtraBold, 62 / 76

DISPLAY 6
Mary Ann, ExtraBold, 50 / 62

DISPLAY 5
Mary Ann, ExtraBold, 40 / 50

DISPLAY 4
Mary Ann, ExtraBold, 32 / 40

DISPLAY 3
Mary Ann, ExtraBold, 26 / 32

DISPLAY 2
Mary Ann, ExtraBold, 22 / 26

DISPLAY 1
Mary Ann, ExtraBold, 20 / 26

BODY 2
Arial, Regular, 18 / 26

BODY 1
Arial, Regular, 18 / 24

LABEL
Arial, Bold, 16 / 24

CAPTION
Arial, Regular, 14 / 22

LABEL
Mary Ann, ExtraBold, 16 / 24

Input Fields

Input Field

Inactive - Normal Input field
Inactive - Hovered Input field
Inactive - Disabled Input field

Active - Focused

Input field <input type="button" value="X"/>
--

Active - Focused (Entered Text)

Input field <input type="text" value="Text"/> <input type="button" value="X"/>
--

Error

Input field Error message

Input Field (w/ Indicator)

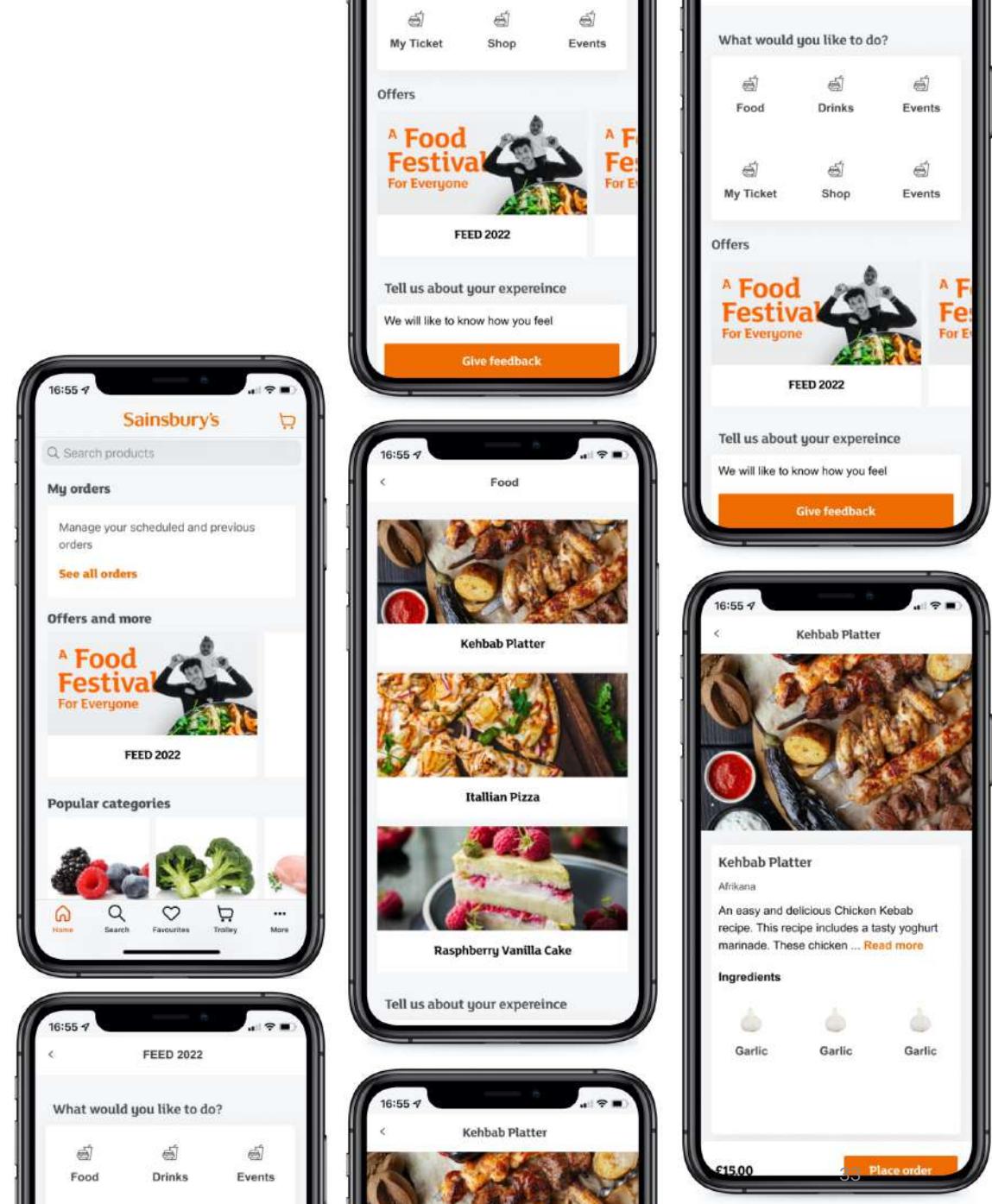
Inactive - Normal Input field
Inactive - Hovered Input field
Active - Focused Input field <input checked="" type="radio"/>
Active - Focused (Entered Text) Input field <input checked="" type="text"/> <input type="button" value="X"/>
Error Input field Error message

02 | Sainsbury's

ROLES: UX, UI, Branding

Develop | Hi-Fi

I created initial high-fidelity prototypes for review by the Sainsbury's team



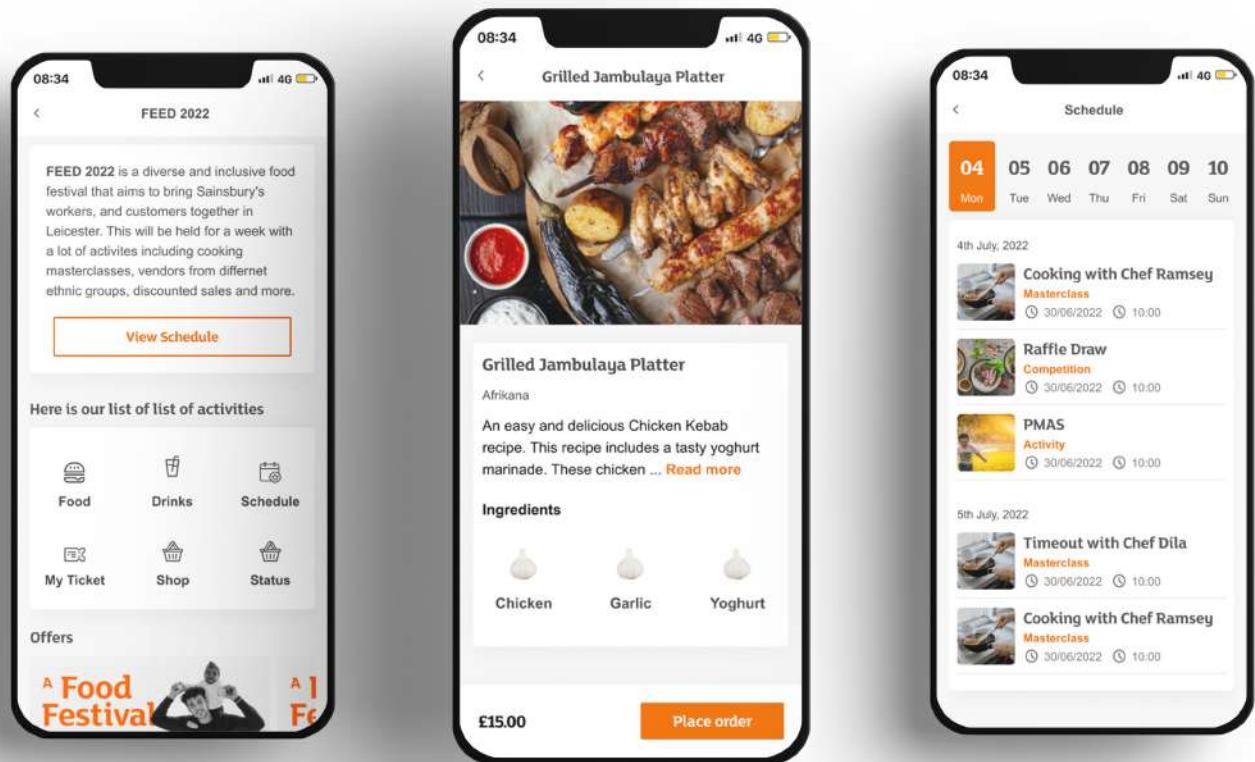
02 | Sainsbury's

ROLES: UX, UI, Branding

Deliver | Focus group and iteration

After testing the prototype with 5 participants, we improved on the design experience

- *Track your food item*
- *Know your event schedule and sync to calendar*



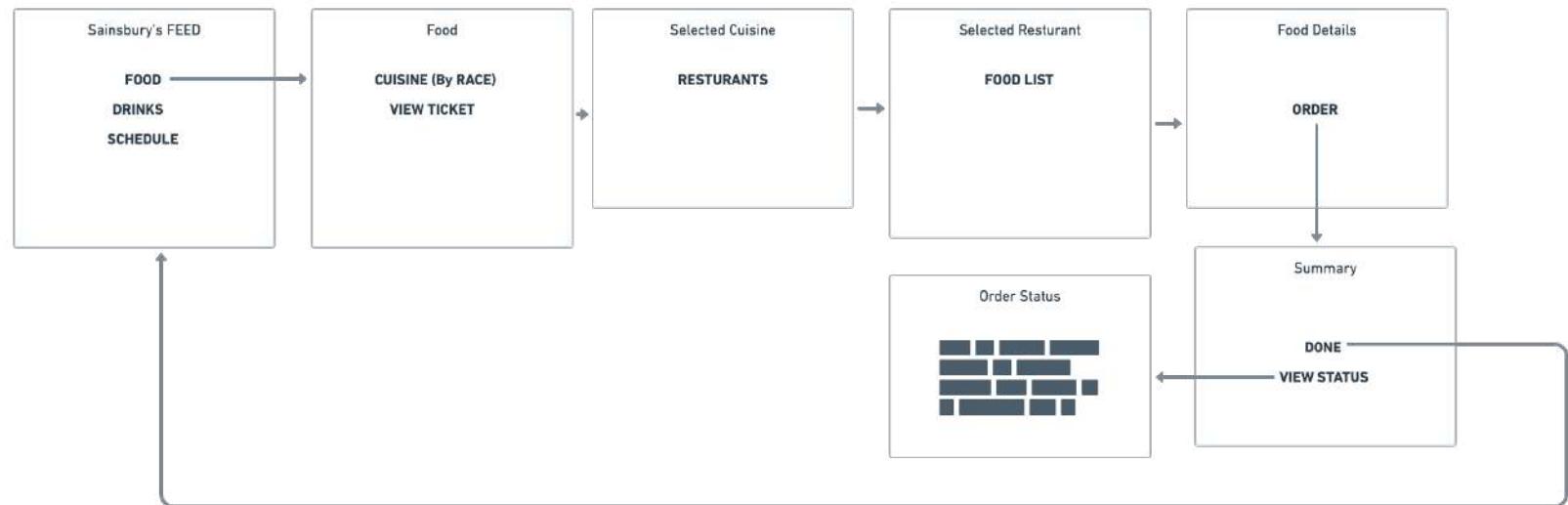
02 | Sainsbury's

ROLES: UX, UI, Branding

Deliver | Food journey

Users can order and track their meals during the event, so as to reduce waiting.

As part of the suggestions from the focus groups, users can now track their orders and be notified on updates.



Ordering & Tracking Food Journey

08:34

Food

You have 2 free meals which you can redeem with your meal ticket.

[View Ticket](#)

Search for a meal, cuisine

Cuisine

African American

Asian Caribbean

08:34

African Cuisine

Search for a meal, cuisine

Vendors

SCaters
Stand A1 | Melton Road L2.3AF

Afrikana
Stand C4 | Hinton Ave L2.3AF

08:34

SCaters

Search for a meal, cuisine

Starters

Grilled Jambulaya Platter
Prep time: 20 mins

Moi Moi
Prep time: 10 mins

08:34

Grilled Jambulaya Platter

Grilled Jambulaya Platter
Africana

An easy and delicious Chicken Kebab recipe. This recipe includes a tasty yoghurt marinade. These chicken ... [Read more](#)

Ingredients

Chicken Garlic Yoghurt

£15.00 [Place order](#)

08:34

Order Status

You have successfully placed your order

Please proceed to Stand A1 to pick up your meal.

[Done](#) [View Status](#)

08:34

Order Status

Your order
 Grilled Jambulaya Platter
① 4m:23s remaining

Track your order

- Order placed**
you have successfully placed an order
- Prepping order**
your order is being made
- Order is ready**
- Order Picked up**

02 | Sainsbury's

ROLES: UX, UI, Branding

Deliver | Schedule and Feedback

You can view the list of events for the whole week. Users also now give feedback and rate the event. This will help Sainsbury's measure the event's experience

The image displays two screenshots of a mobile application interface for Sainsbury's. The left screenshot, titled 'Schedule', shows a weekly calendar from Monday to Sunday. The 4th of July 2022 section lists three events: 'Cooking with Chef Ramsey Masterclass' at 10:00, 'Raffle Draw Competition' at 10:00, and 'PMAS Activity' at 10:00. The right screenshot, titled 'Feedback', contains a message thanking users for participating in FEED 2022 and asking for their experience. It includes a rating scale from 'Terrible' to 'Great', a dropdown menu for 'Favourite activities', an optional comment field, and a large orange 'Submit' button.

02 | Sainsbury's

ROLES: UX, UI, Branding

Deliver | Tracking and e-Ticket

As part of the suggestions from the focus groups, users can now track their orders and be notified on updates.

08:34 4G

Order Status

Your order

Grilled Jambulaya Platter

4m:23s remaining

Track your order

- Order placed
- Prepping order
- Order is ready
- Order Picked up

08:34 4G

My Ticket

FEED

Ticket ID

0123332222

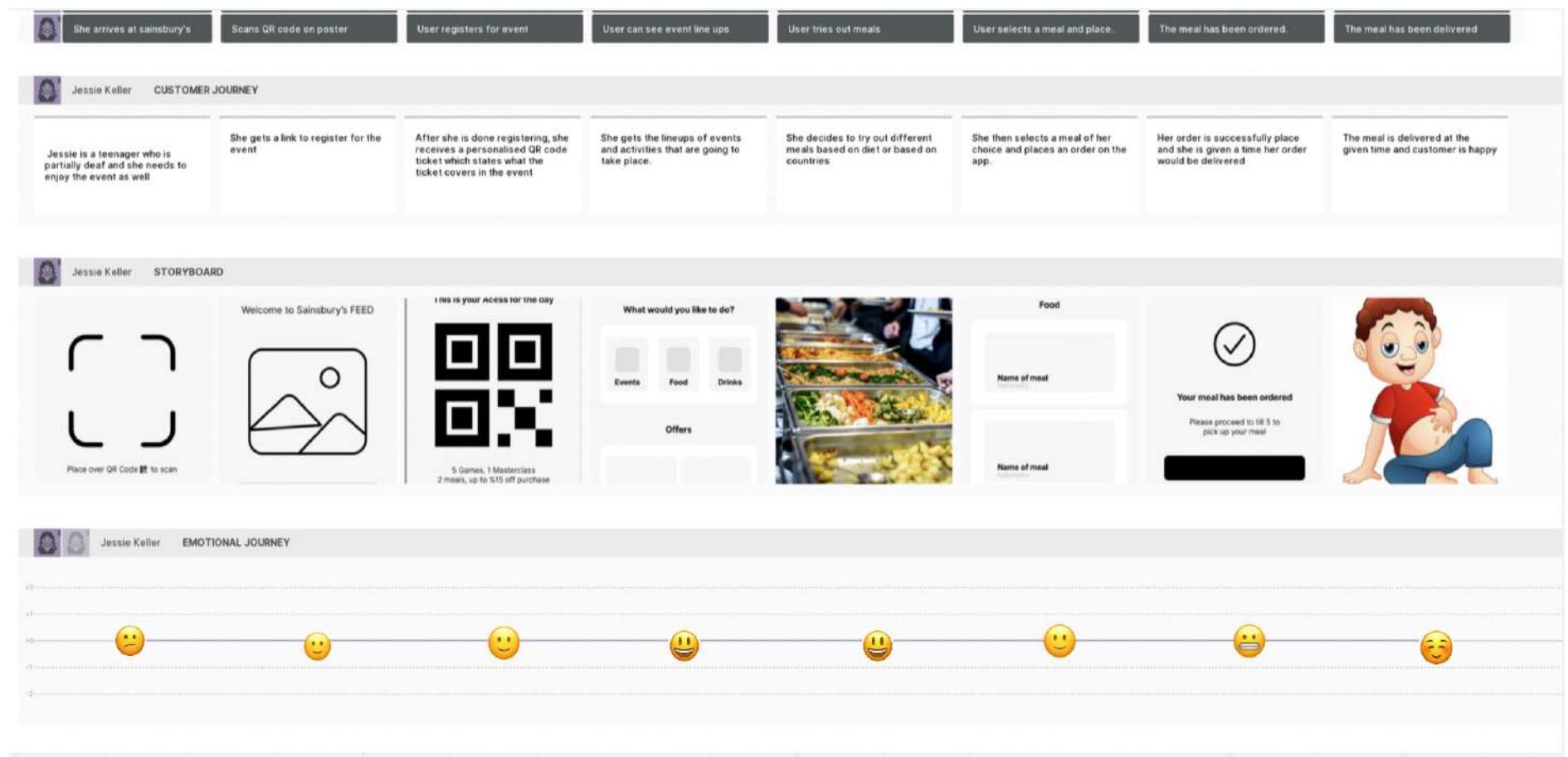
Your ticket includes

- 5 Games
- 1 Cooking Masterclass
- 2 meals

02 | Sainsbury's

ROLES: UX, UI, Branding

We tested the new design on a journey map to see the improved experience



03 | RESE Africa

ROLES: UX, UI

Brief

RESE Africa provides an online real estate website platform which facilitates the sale and acquisition of real estate properties located in Nigeria, through an outright purchase, payment plan or mortgage financing arrangements.

Problem

Following the design and development for Q1, there has been a lot of disconnected journeys that needs to be revised.

Goals

1. Create end to end journeys for a potential client
2. Redesign landing page to portray company values and the product itself
3. Create a seamless onboarding process

Design Process

1

Prototype

User research

Review userflows
and journeys

High fidelity designs

2

Test

Test journeys with
stakeholders

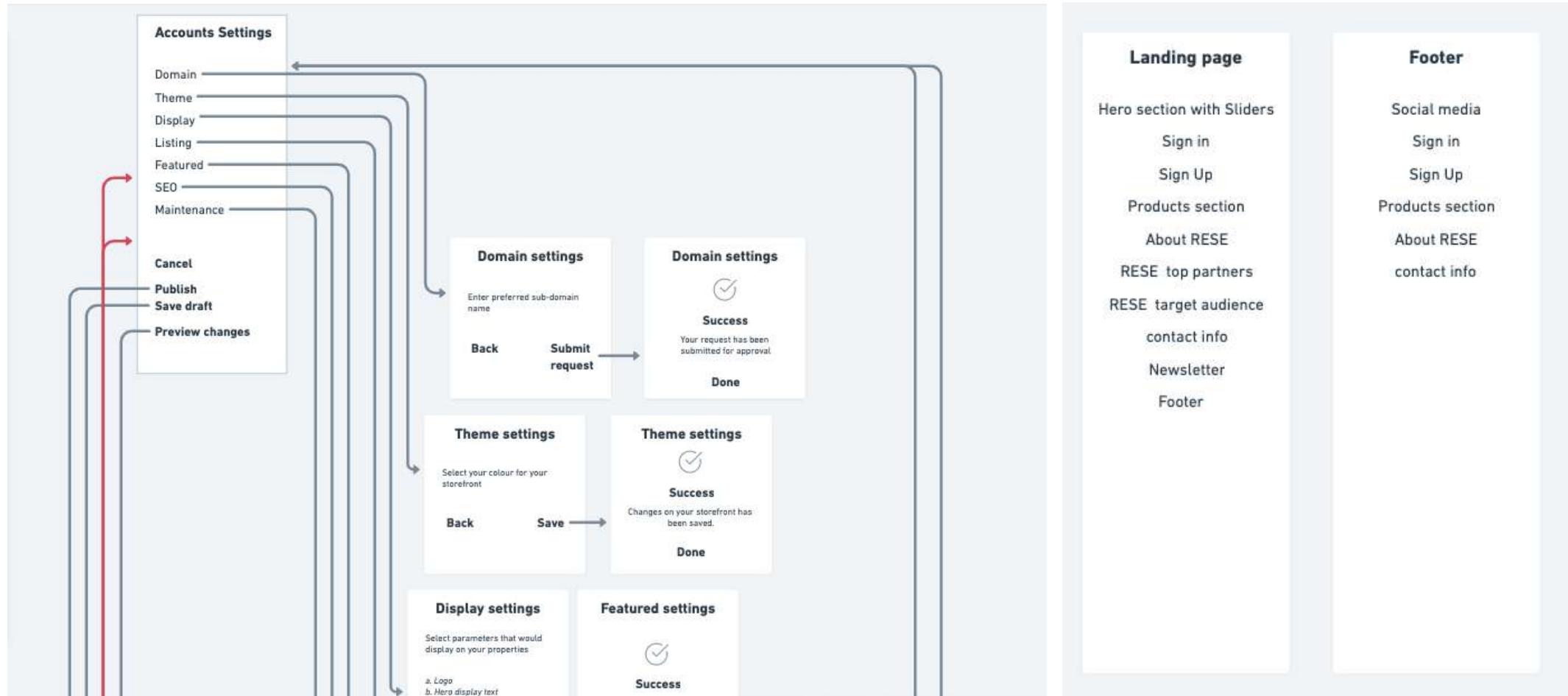
3

Iterate

Get feedback from
team and iterate
where necessary

03 | RESE Africa

ROLES: UX, UI



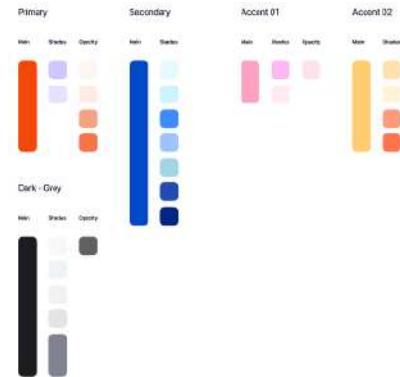
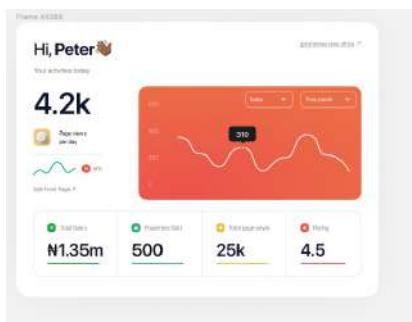
RESE AFRICA

Design System

Buttons



Input



03 | RESE Africa

ROLES: UX, UI

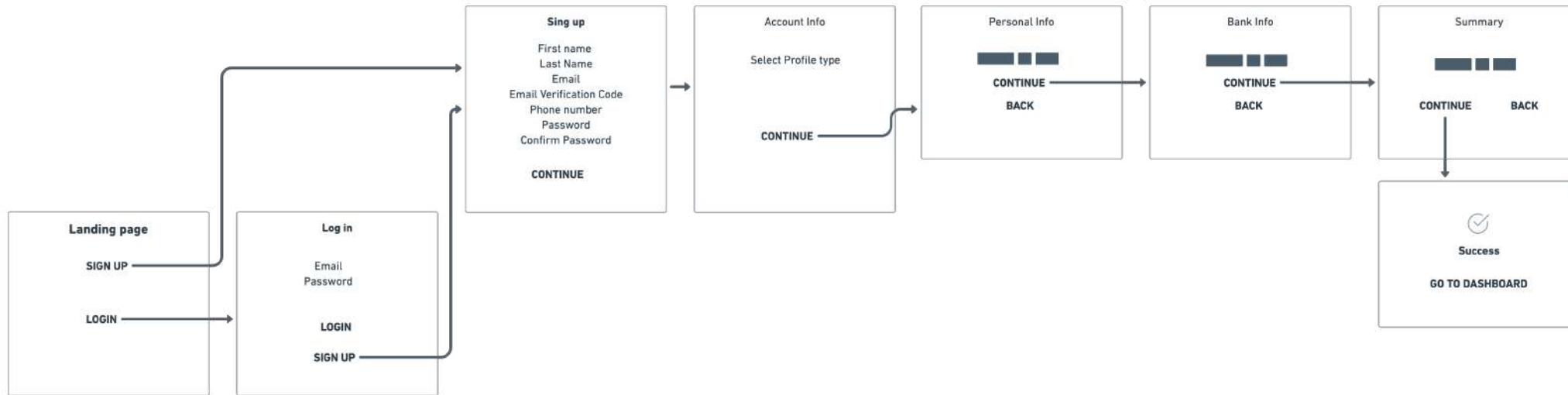
Deliver | Landing page

The screenshot shows the RESE Africa landing page. At the top, there's a navigation bar with a logo, a search bar, and links for 'Login' and 'Sign up'. Below the header, a large section features the headline 'RESE Enables Real Estate-Backed Investing.' with a 'Get Started' button. To the right, there's a visual representation of a mobile application interface showing a dashboard with various metrics and property listings.

A grid of screenshots illustrating the RESE Africa platform's features:

- Top Left:** 'The Complete Real Estate Transaction Ecosystem' page.
- Top Middle:** 'Real estate transaction management tailored to your needs' page.
- Top Right:** 'Contact Us' page.
- Middle Left:** 'The RESE ecosystem provides:' section listing services like 'Customised Transaction Management', 'Property Inventory Management', and 'Transaction Management'.
- Middle Middle:** 'Businesses that trust us' section featuring logos of various companies.
- Middle Right:** 'The RESE ecosystem provides:' section listing services like 'Easy customisation', 'Property Inventory Management', and 'Property Investing Management'.
- Bottom Left:** 'Dashboard' page with a greeting 'Hi, Peter' and options to 'Buy a property' or 'Sell a property'.
- Bottom Middle:** 'My Projects' section.
- Bottom Right:** 'Contact Us' page.

The Sign up & Onboarding Journey



RESE AFRICA

The Sign up & Onboarding Journey

The screenshots illustrate the user flow for creating a profile and onboarding:

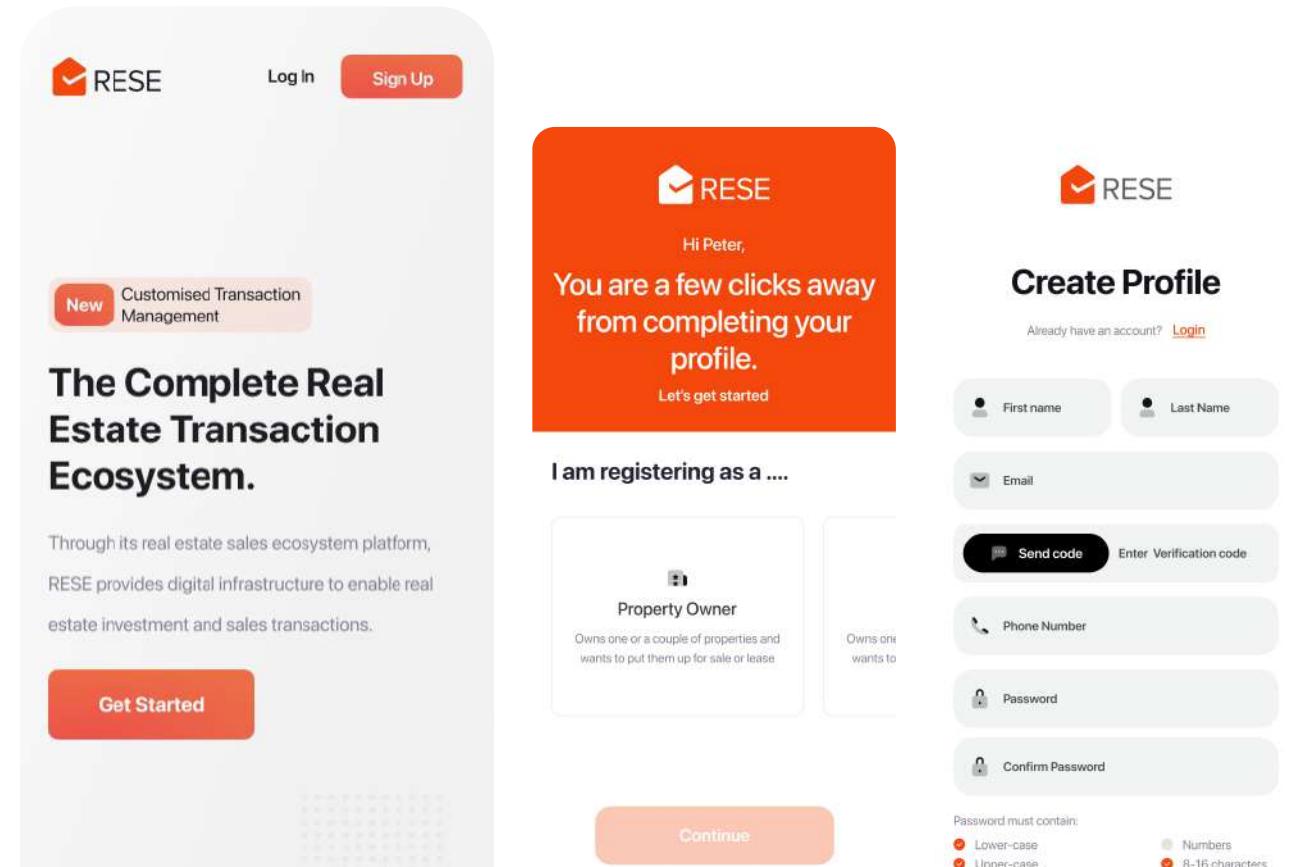
- Create Profile:** A woman sits on a rug using a laptop. The form includes fields for First Name, Last Name, Email, Phone Number, Password, and Confirm Password. It also includes terms and conditions and a CAPTCHA section.
- I am registering as a ...:** An orange page asking "Hi Peter, You are a few clicks away from completing your profile." with a "Let's get started" button.
- Personal Information:** Fields for Country, State, City, Street, Zip Code, and Photo Number (optional). Includes a "Back" button and a "Continue" button.
- Bank Information:** Fields for Bank, Account number, and Account name. Includes a "Back" button and a "Continue" button.
- Summary:** Review screen showing Personal (Date of Birth, Zip code, Phone number), Financial (Bank, Account number, Account name), and Summary sections. Includes a "Back" button and a "Continue" button.
- Final Step:** Confirmation message "You are all set!" with a checkmark icon, a note to click on the link later to proceed to dashboard, and a "Continue to Dashboard" button.

03 | RESE Africa

ROLES: UX, UI

Deliver | Responsiveness

Considering mobile first approach, we ensured that all pages were responsive and had just relevant information.



04 | Artie's Energy

ROLES: UX, UI

Brief

Artie's Energy is a fuel delivery app where the customer can request the fuel through the app and get the fuel delivered to their doorstep. Drivers will get instant notification with the customers and order details.

Problem

The user interface was outdated in terms of trends and usability.

Goals

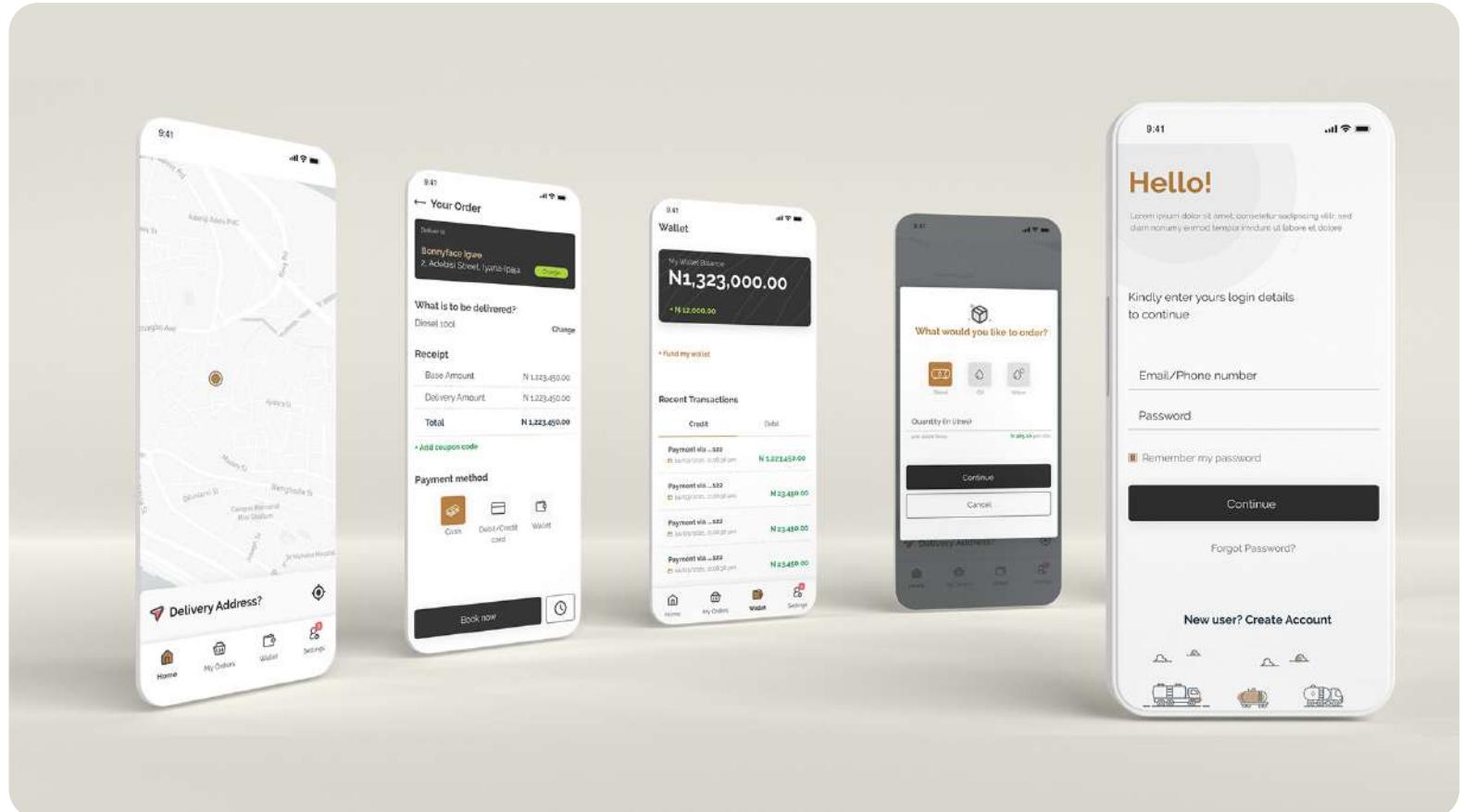
1. The goal of this project was to redesign a fuel delivery app and get it ready for launch.
2. Revise the ordering journey to improve user experience.
3. Update the Design System and redesign the user interface.

04 | Artie's Energy

ROLES: UX, UI

Discover | Research

After having series of meetings with the stakeholders and project manager, I did my research on similar existing apps to ensure that what is to be designed is usable and users can easily recognize similar patterns in order to go through a journey seamlessly.



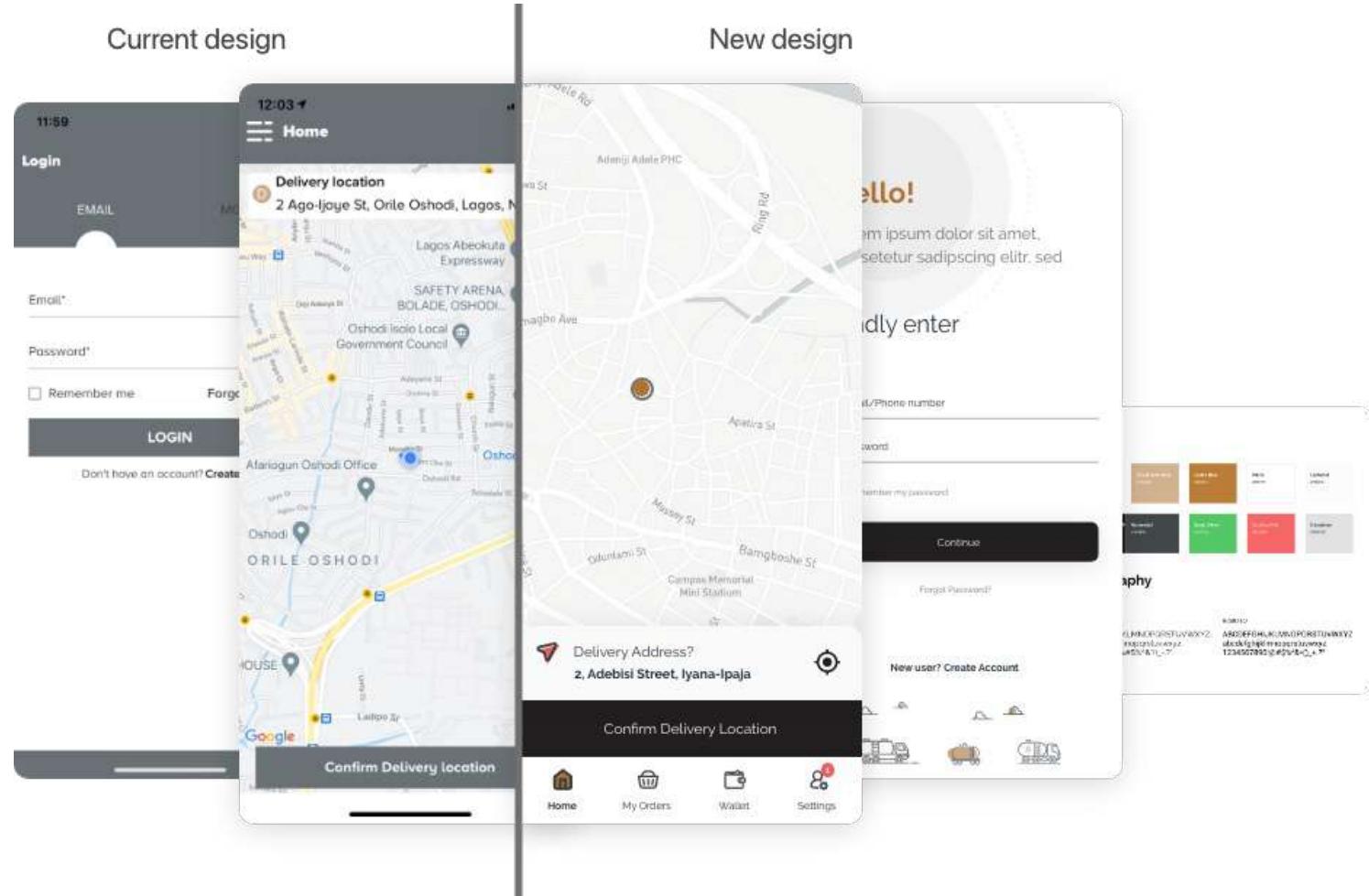
04 | Artie's Energy

ROLES: UX, UI

Deliver | Responsiveness

As this was an existing app the first step was to analyze the flow and overall aesthetic appeal of the app. After that my job was to simplify the process as much as possible and make it intuitive for the users, as well as improve the visual appeal of the entire app. The most important part of the project was designing the journey on placing an order that ensures a smooth experience for the user.

For this project I created a new design system, wireframes, defined flows and redesigned the UI as well as prototyping.



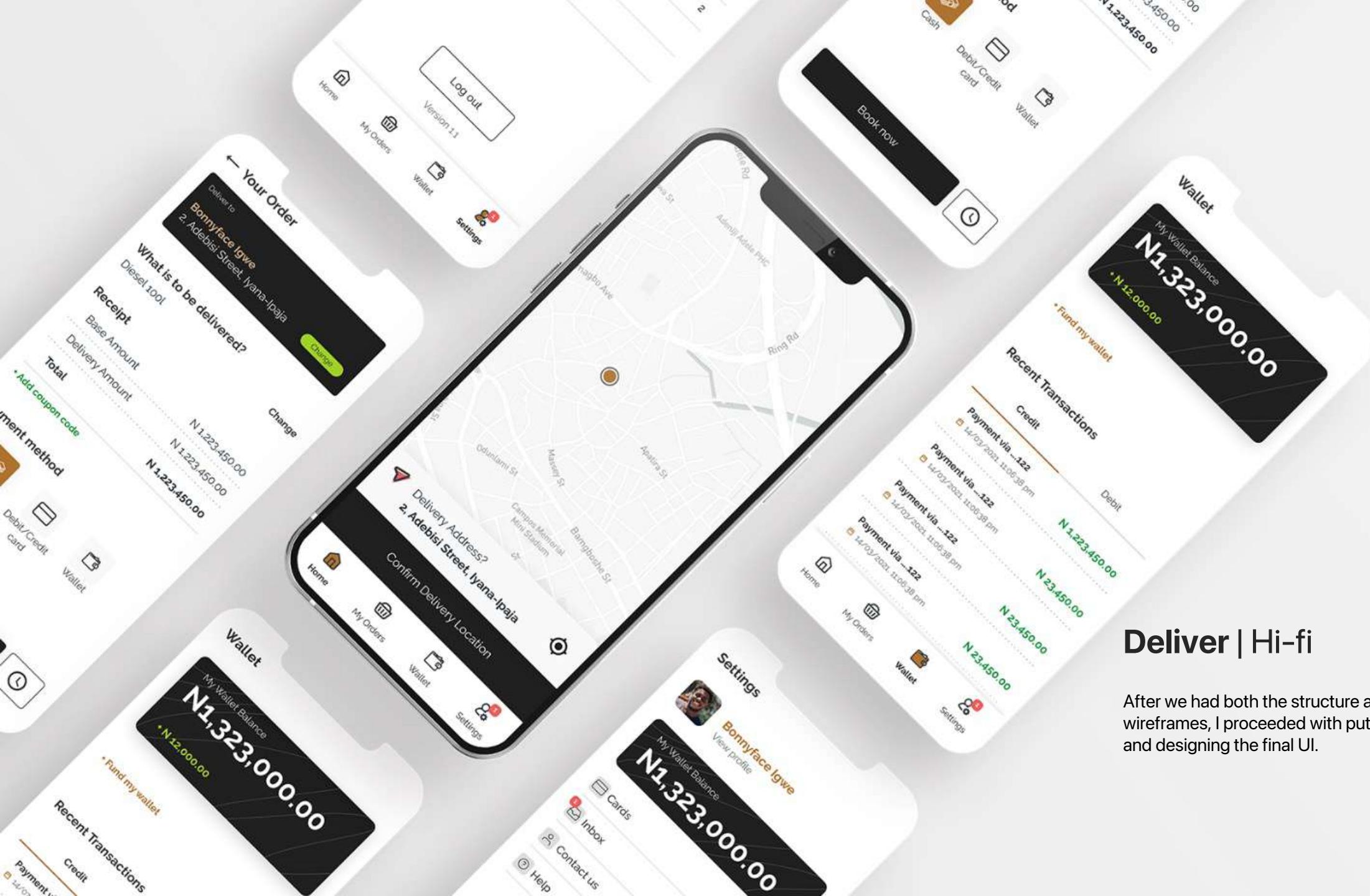
04 | Artie's Energy

ROLES: UX, UI

Design | Wireframing

When I joined the project the back end was already completed and my task was to rebuild an easy to use interface around it. I decided to start by wireframing the most important screens like quick order page that's unique to this app. I continued by defining other screens that the user goes through to request an order.





Deliver | Hi-fi

After we had both the structure and the wireframes, I proceeded with putting it all together and designing the final UI.

05 | UBA Account Reactivation

ROLES: UX, UI

Project summary

Dormant accounts reactivation has been a hassle for the customers as they have to physically go to the bank for reactivation and validation. With Account Activation platform, Customers can easily fill the required details, upload ID and set a preferred time and date for online meeting as regard validation.

Goal

The goal of Account Activation is to create a platform for customers to easily reactivate their dormant accounts without having to physically go to the bank.

My Contributions

My role was to conceptualize and redesign design the platform's UI, UX, and visual design. The designs are currently in development and will be available on the website.

The image displays the following components:

- Top Right:** A wireframe diagram titled "Self activation and link on Website" showing a five-step process: Step 1 (Account number, Account name, Current address, Phone number, Office number, Reason for dormancy), Step 2 (Select image or Upload image), Step 3 (Full name, WhatsApp number), Step 4 (Set meeting time and date), and Step 5 (Success message: "You will receive an email shortly").
- Middle Left:** A wireframe of the "Welcome dear customer" screen with a "Reactivation form" containing fields for Account number, Account name, Current address, Phone number, and Office number.
- Middle Right:** A "Brand Guidelines" section featuring the UBA logo, color palette (Red, Orange, Black, Grey, Yellow), and font samples (Header and Body).
- Bottom Center:** The final "Account Activation" web interface. It features a background image of a woman's face with the text "Excellence Service... Delivered." and the slogan "Now fully positioned as Africa's global bank. UBA Group is firmly in the forefront of driving". The form includes fields for Account number, Account name, Current address, Phone number, and Office number. It also includes a section for "Reasons for Account dormancy" with checkboxes for Proximity services, Service failures, Out of town, and Others. A checkbox statement reads: "I hereby wish to resume transaction in my account which has been inactive/dormant for over a certain period of time. I request that you kindly therefore re-activate my account." A red "Next" button is at the bottom right.

06 | Account Opening

ROLES: UX, UI

Brief

I had the honour of working with the team to redesign the bank's account opening platform when it became necessary. In order to manage the information architecture, I went with a simple layout strategy.

Goals

The goal of Account opening is to create a platform for customers to easily open accounts with the bank in few steps from any geographical location.

Contributions

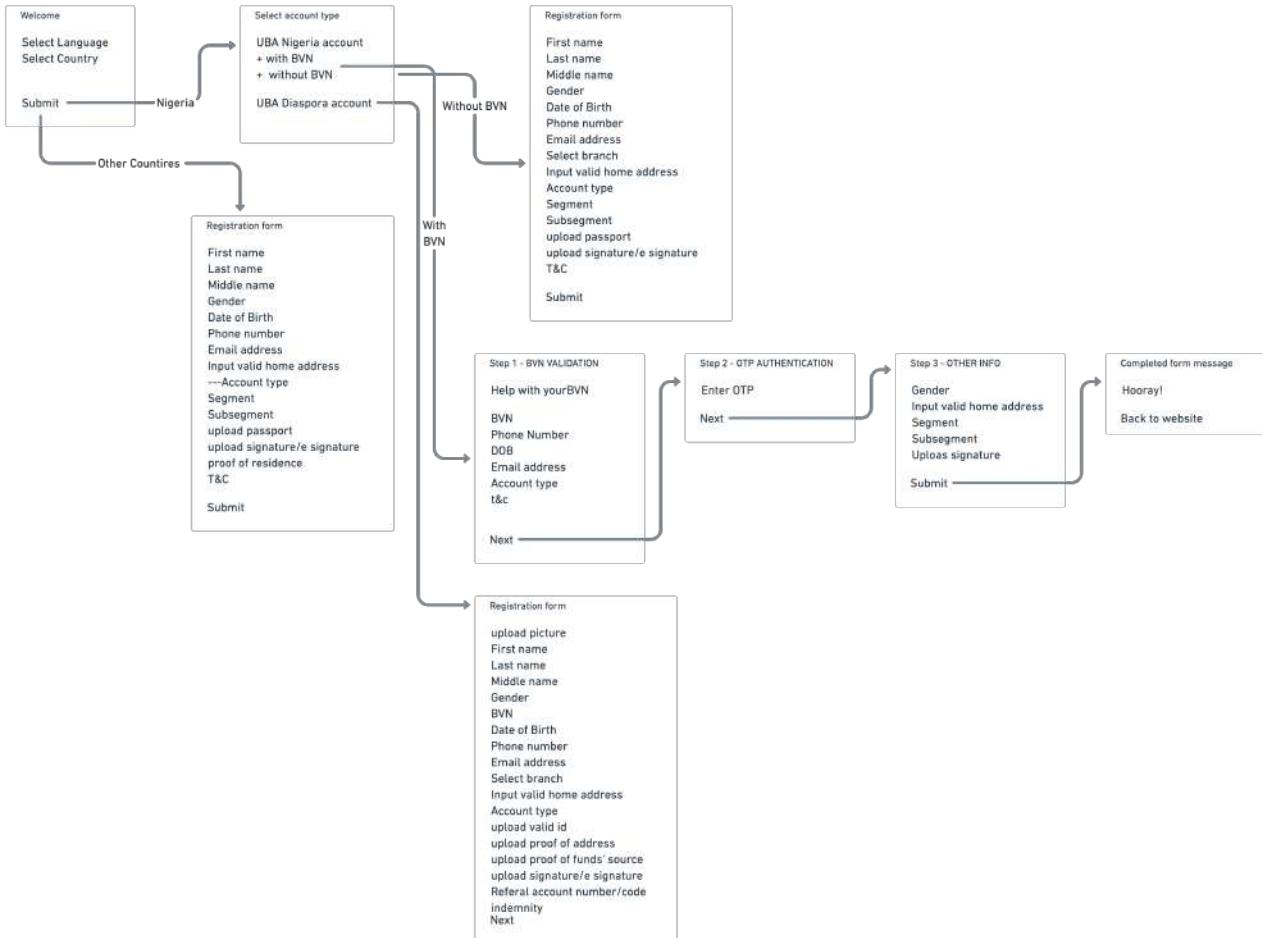
- I created user flows and wireframes
- I created the High fidelity designs and prototypes

ACCOUNT OPENING

The Onboarding Journey

Userflow

Based on the existing system and business requirements I was able to create a userflow to help simplify the process.



ACCOUNT OPENING

The Onboarding Journey

Step 1: Initial Landing Page

Instant Account Opening

Trusted by millions

Enjoy great benefits with unrestricted and secure access to your account, anytime, anywhere on any device.

Select your identity: Nigeria

Let's find that account that's right for you

Step 2: Account Selection

Nigeria Savings Account

Nigeria Current Account

Nigeria Corporate Account

Nigeria Diaspora Account

Step 3: Customer Information

Name: Segun Okechime

Date of Birth: 21 Feb 1993

Address: 23, Ake Street, Asokoro, Lagos

Phone: +2349031229434

Email: okechime@gmail.com

Gender: Male

Occupation: Student

Bank: UBA

IBAN: 12345678901234567890

Step 4: BVN Validation

A One-Time Password (OTP) has been sent to 070XXXXXX. Please enter your OTP and upload your passport to proceed.

Enter your Adige OTP

Resend OTP Again

Step 5: Summary

Summary

Segun Okechime

Male

070XXXXXX

21 Feb 1993

02349031229434

okechime@gmail.com

23, Ake Street, Asokoro, Lagos

Student

IBAN: 12345678901234567890

Step 6: Confirmation

Hurray!!!

Your UBA account has been successfully created.

Your Account number is 2012231123

You will receive an email for further instructions.

Start Banking

07 | Internet Banking

ROLES: UI

Brief

I had the opportunity to collaborate with the team to redesign the UBA branch's internet banking platform in the USA.

Goals

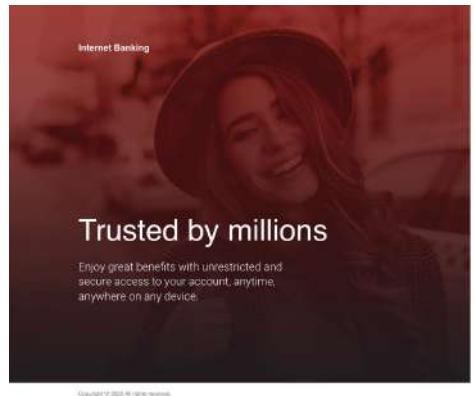
The goal was to improve on the user interface to be more appealing and usable to customers.

Contributions

- 1 high fidelity designs and prototypes

INTERNET BANKING

Hifi Screenshots



The dashboard shows a "Good Morning, Segun!" greeting with 29 new messages. It displays the "Current Balance" (\$510,254,332.64) and an "Account Overview" chart showing transaction trends. Below these are sections for "Payments" (Completed and Outstanding), "Invest with UBA" (with a call-to-action "Start earning the best interest rates"), and "Quick Links" for "Bill to Online Banks", "UBA to UBA", "Atmwise", "Pay Bills", "VISA", and "Bank Statement".

A password change form titled "Modify Password". It asks for the "Old Password" (REDACTED), "New Password" (REDACTED), and "Confirm" (REDACTED). A note says "Hello GEORGETOWN1, this seems to be your first time logging in. Please update your default." and "Minimum 8 characters - alphanumeric with at least one digit and one capital letter and no punctuation." There is a "Submit" button.

The balance inquiry screen shows the "Account" (5001000000043 - UNITED BANK FOR AFRICA - USD) and "Balance Available" (\$10,254,332.64). It also shows the "Statement Due Date" (24 MAY 2020) and "Statement Due Date" (24 MAY 2020). Below this is a "Results" table with columns: Value Date, Payment Type, Reference/Narrative, Debit, Credit, and Bank Balance. Two entries are listed: "25 MAY 2020 NEIN Export Letter Of Credit EXP02714" and "26 MAY 2020 MCH Export Letter Of Credit EXP02714". At the bottom are "Export to Excel" and "Print" buttons.

The payment verification list screen shows a table with columns: Value Date, Payment Status, Amount, Beneficiary, Entered By, and Type. A search bar is at the top right. The message "No Records" is displayed below the table. Quick links for "Bill to Online Banks", "UBA to UBA", "Atmwise", "Pay Bills", "VISA", and "Bank Statement" are on the right.

The customer wire payment screen has sections for "Debit Information" (Account: 5001000000043 - UNITED BANK FOR AFRICA - USD), "Beneficiary Information" (Account: 5001000000043 - UNITED BANK FOR AFRICA - USD), "Optional Information" (including "Designating Party", "Intermediary Party", "Cross-Currency Transaction", "Revolving Account", "Interest Rate", and "Audit Information"), and a "Submit" button.

08 | Syarpa

ROLES: UX, UI

Brief

The team wanted a crypto app that was seamless and easy to use. I handled version 2 which involved user story, wireframes, and high fidelity designs for the mobile, web app, and web landing page

Contributions

- I created user flows and wireframes
- I created an updated design system for release 2
- I created the High fidelity designs and prototypes

Goals

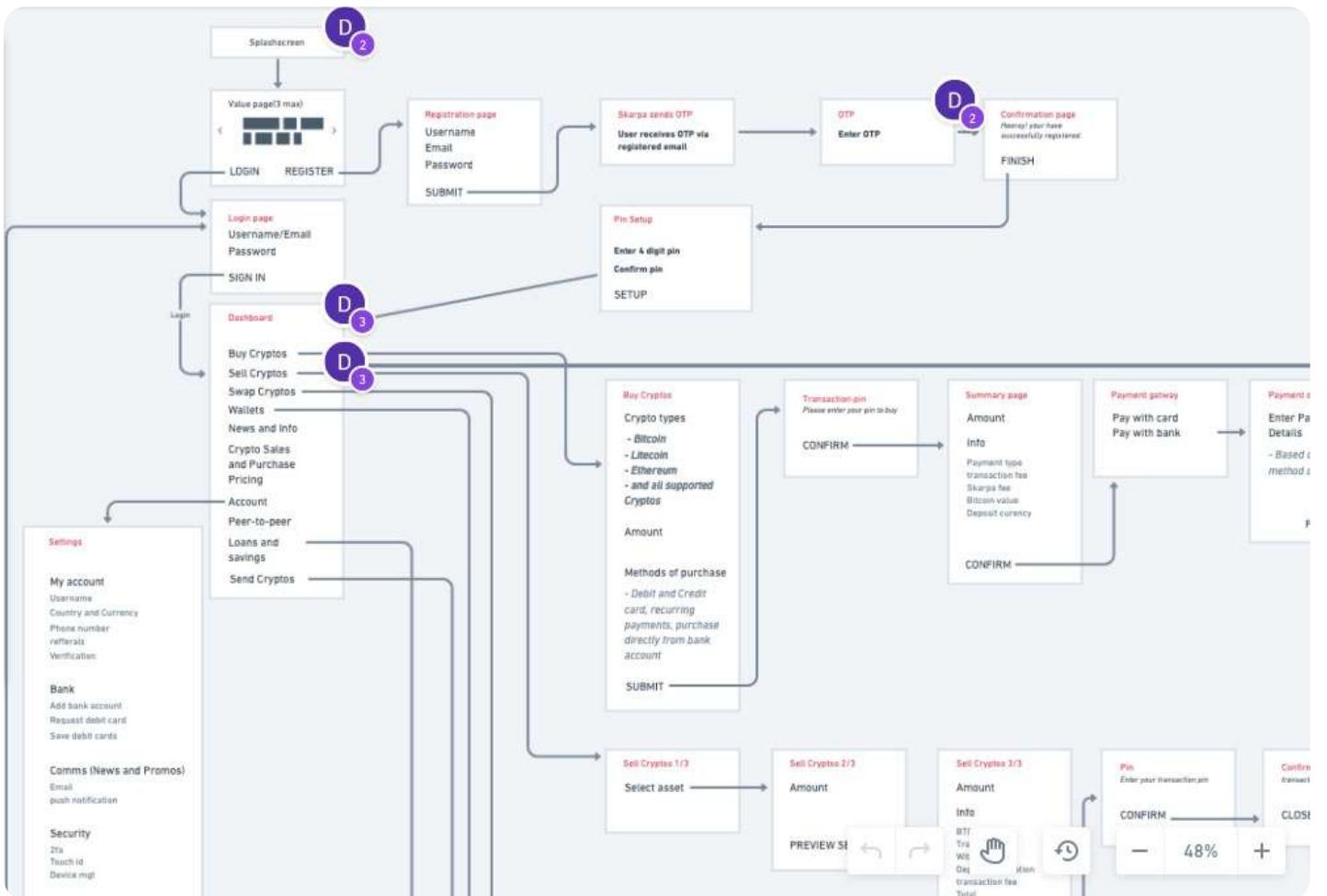
1. Create the release 2 of the app which focused on the crypto operation of the business. Deliverables involved landing page, web app, responsive view for both landing page and web app, and mobile app

08 | Syarpa

ROLES: UX, UI

Design | Userflow

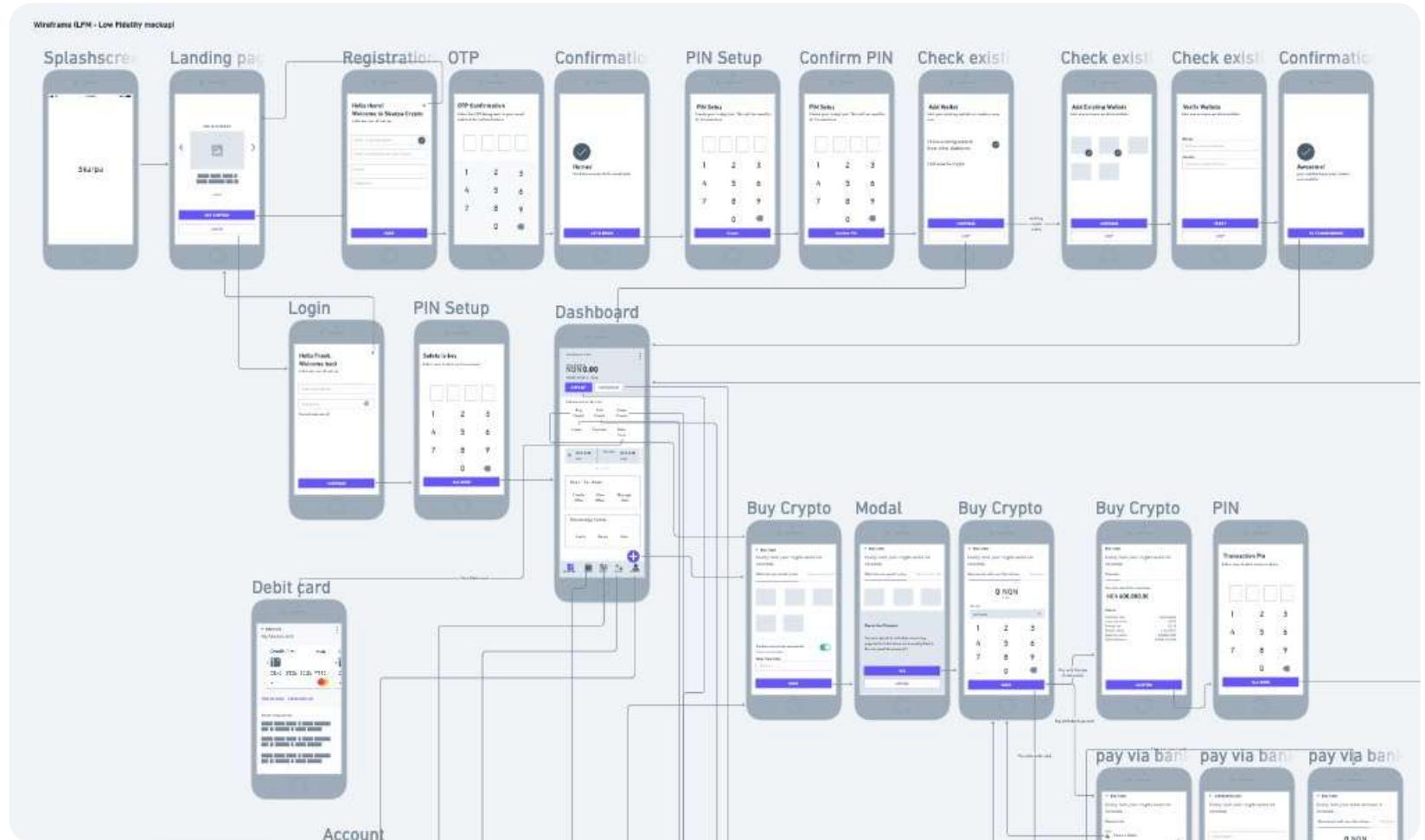
With the help of the business requirement document, I was able to create a user flow to have a sense of how the whole system is interconnected.



08 | Syarpa

ROLES: UX, UI

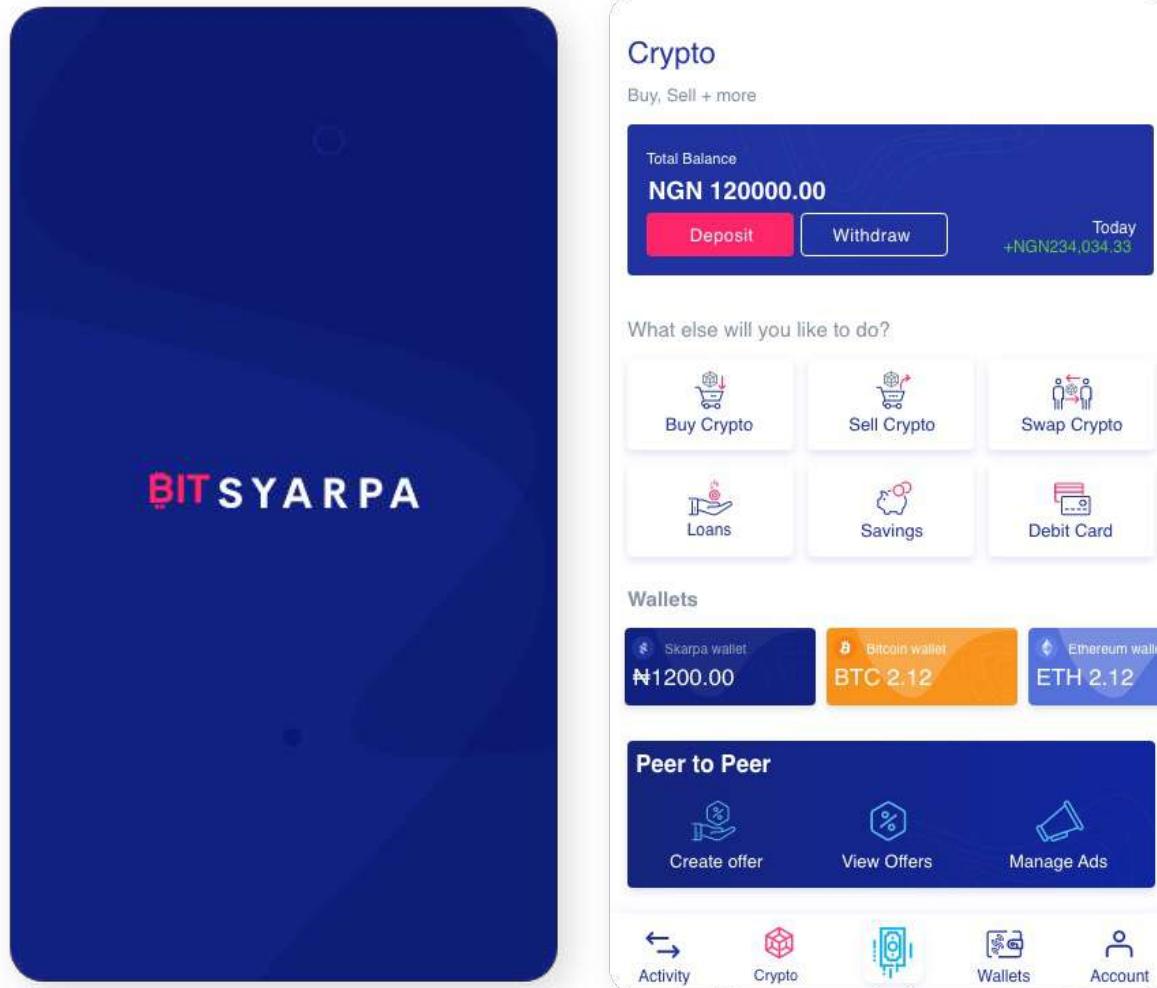
Design | Wireframing



08 | Syarpa

ROLES: UX, UI

Design | Hi-fi



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