

Emmanuel Ugbaje

Product Operations Manager

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Summary

A solution-driven product manager with three years of experience in Project management, Entrepreneurship, Research, Operations and Sales. I thrive in a fast-paced and collaborative environment. Adept at creating value early, I seek to develop a balanced product strategy that is responsive to customer pain points while meeting business expectations.

Skills

- **Computer Skills:** MS Office, Google Suites PowerPoint
- **Programming Skills:** Entry-Level Python and Javascript
- **IT:** Agile, UI/UX, Adobe Xd, Google Cloud Platform
- **Collaboration:** Trello, Slack, Jira
- **ProductManagement:** Agile, Kanban, Planning and Tracking
- **General:** Communication, Logic, Troubleshooting
- **Other:** Writing, Product Research, Interpersonal and Customer Analysis

Experience

December 2021 - PRESENT

OTUGOH, LAGOS - *PRODUCT MANAGER (e-commerce startup)*

- Develop and Track Product Roadmap
- Increase team productivity by implementing agile ideation planning
- Conducted market research, and drafted communication briefs to gain consumer insights
- Monitored market, and competitor trends, and analyzed customer feedback data, leading to a more customer-focused product.

March 2021

Bua Cement and Transport, Okpella - *Energy Officer*

- Coordinating with sales and fleet units to manage and maintain a smooth supply chain.
- Maintaining, updating, and controlling inventories, gas plants and safety systems within the industrial complex.

December 2018 - 2020

Taskira Heritage Media, Kano - *Project Director*

- Engage external communities and stakeholders to build and maintain important relationships.

- Organizing teams and directing specific projects while ensuring deliverables are within the timeframe, budget, and scope.

Education

2016

University of Benin, Benin - *Bsc Environmental Biology*

Analysed and completed my undergraduate research using SPSS and Python to determine water quality and biodiversity in the oil-rich Niger Delta.

Certifications

GOOGLE Digital Garage: Fundamentals of Digital Marketing

University of London via Coursera: Understanding Research Methods

Udemy: Professional Scrum with Kanban(PSK 1) Certification Prep

EntryLevel: Product Manager Certificate of Completion

HubSpot Academy: Inbound Sales

Product School: Product Led Growth Micro Certification

A Coursera Guided Agile Project: Product Prototype Touchpoint Analysis in Miro

Google IT Automation with Python Professional Certificate via Coursera - Ongoing

Awards & Volunteer Work

- **GOOGLE Africa Developer Scholarship - 2022**
- **Polygon Africa Bootcamp** - Ongoing
- **Volunteered** as IT support for **The Ije Awele Foundation** (A Cancer Awareness Organization) - **2021**
- **Volunteered** as an **agro-extension officer** via the **N-agro scheme** - **2018-2020**
- **Award of Excellence** for my role in organizing **community-based agricultural programs** for **secondary schools** via the **NYSC-CDS program** in **Niger State** - **2017**
- Organized free **mathematics and physics** classes for **secondary school students** in **Minna** - **2017**
- **Won** the **2009** edition of the **school's competition** organized by the **NAFDAC Consumer Safety Club (junior Category)**.
- **Won** the **5th** edition of the **National Reading Competition** organized by the **Nigerian Breweries Plc**