

Amadeus

Hotel Web Services

With Amadeus

Multimedia

October 12, 2014

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1 Overview

1.1 Introduction

The TripXML Hotel Web Services on Amadeus describes messages that should be implemented on a hotel application that allows searching hotel rates and booking them.

This document provides information on the two hotel web services required to complete the whole process:

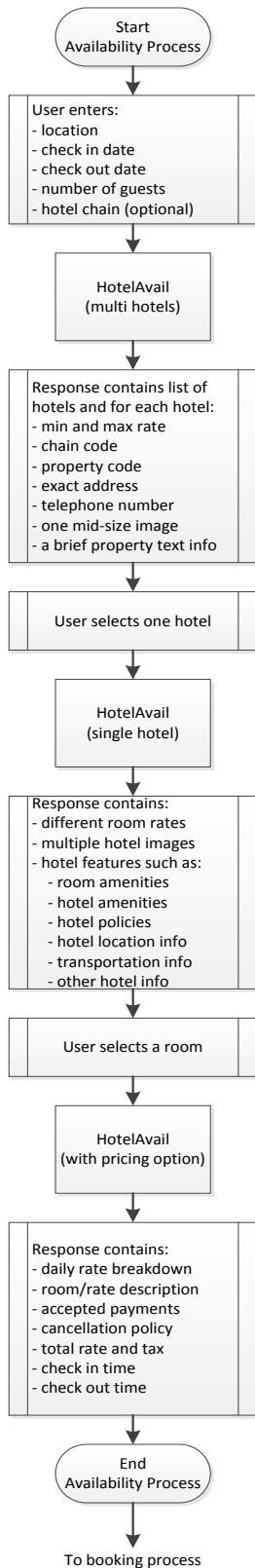
- Hotel Avail: returns available hotels for specific dates and city code
- Travel Build: allows to make a hotel reservation

1.2 Multi media test hotels

Unfortunately not all hotels provide multimedia content on Amadeus test. There are only a few actually that provide it. Here is a list that you can use for your tests, there might be others:

RT PAR LAD
BA NCE PLZ
IC DUS ICA
HI DUS 02B
UI DUS UEB
BW DUS 289
UI DUS COR
NS DUS CEN
BW DUS 185
HN DUS 1LX

2 Hotel suggested process flow



3 OTA_HotelAvailRQ/RS

3.1 References

Web service URL: <http://amadeusws.tripxml.com/TripXML/wsHotelAvail.aspx>

3.2 Definition

The HotelAvail method has multiple usages. Generally it allows users to request hotel availability and rates based on check in and check out dates in a specific city. The request could be done for a single hotel property or a single hotel provider or for multiple hotel providers. The response message returns available hotel properties and rates that match request criteria.

The recommended hotel availability process flow on Amadeus is suggested with three steps:

- 1) Search multiple hotels for a specific city and check in, check out dates
 - response contains multiple hotels with min and max rate and basic description for each hotel and one hotel image
 - customer selects one hotel to go to next step
- 2) Search one single hotel with same city and date criteria
 - response contains multiple rooms with per room rate and exhaustive hotel descriptive information such amenities and policies and multiple hotel images
 - customer selects one room to book
- 3) Search with specific room booking code
 - response contains per day rate breakdown, total and tax rates, cancellation policy, room/rate description and check in, check out times

In step 1) it is possible to narrow the search by providing additional optional search information:

- Preferred hotel provider
- Property code
- Currency code

3.3 Hotel Avail message examples

Step 1 - Search multiple hotels for a specific city and check in, check out dates

Request:

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Response:

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```

Düsseldorf, the NRW state capital, also widely known as a metropolis for trade fairs and fashion. The hotel is 10 minutes (2 train stops) from the Airport, 4 km from the trade fair center and is easy to reach by car. The A52 motorway is within 2 minutes. The NH Düsseldorf City Nord hotel is perfectly situated within the city, yet very quiet (equipped with soundproof windows). You will find cafes, restaurants and shops within short walking distance, or head to the city center with a 10-minute train ride. NH Düsseldorf City Nord has 330 rooms, including 9 superior rooms. All rooms feature sophisticated interiors with tasteful modern design, elegant furnishings, air conditioning, minibar, coffee/tea pots, high-speed Internet

access (LAN), satellite TV and bathtub. At the NH Düsseldorf City Nord you can take advantage of our 21 multi-purpose rooms, including 2 board rooms, for gatherings of all sizes. The largest room offers 300 m² to accommodate up to 250 people, and can be divided into 4 parts. Enjoy the hotel restaurant, a bright open space with stylish design for 200 people. We serve international Mediterranean cuisine as well as local dishes. After a long day, sit back with a drink at the hotel bar, or relax in our well-being area with sauna, steam bath and gym. Use our underground parking garage if you are traveling by car.

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conditioning and WIFI. Our CBH-certified hotel has 3 air-conditioned conference rooms with WIFI and space for 90 people
for your conference or private function. Reach us easily by train - the main train station is 328 yards (300 m) away. The
airport is 5 miles (8 km) away. You can also park in our car park.
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Düsseldorf Airport is at the center of three cities - Düsseldorf, Essen and Duisburg - and close to Düsseldorf airport. All
120 rooms have WIFI. Our conference area has seven roomsfor up to 180 people - ideal for your events. The hotel is just
5 miles (8 km) from Ratingen train station and 7.5 miles (12 km) from Düsseldorf airport. We also offer a paying shuttle
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                        <Text>The hotel is located in the middle of Medienhafen, the exciting and new area
being developed south of Düsseldorf. </Text>
                        <Text>We offer 135 luxurious, stylish and contemporary rooms and suites designed by
famed Italian hospitality designer, Matteo Thun.</Text>
                        <Text>Free Broadband including high-speed and wireless Internet access is available
throughout the hotel. </Text>
                        <Text>Our guests can savour Italian culinary art at Amano or relax with a drink at our
attractive bar that embodies the hotel's bold design statement. </Text>
                        <Text>With its fireplace, the lounge is the perfect place to relax, get a drink or meet with
friends and colleagues. </Text>
                        <Text>Guests can access the hotel's leisure area, which features fitness and wellness
amenities and a sauna. </Text>
                        <Text>The hotel offers two exclusive boardrooms, ideal for intimate meetings. </Text>
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architecture, conveniently located in the center of Germany's fashion metropolis. This hotel is a practical place to stay
both for business travelers and tourists visiting Düsseldorf. All the city's main attractions are nearby, within a quick 10-
minute metro ride. Take this opportunity to discover Düsseldorf's cultural diversity with a beautiful walk along the Rhine
river, a fine dinner in the old quarter's romantic restaurants, and a visit to the Goethe Museum or famous Königsallee with
its numerous boutiques, restaurants and bars. The hotel itself is spectacular, with modern architecture offering an
immense lobby area over 7 floors high, a glass roof to fill the space with natural daylight, and 3 glass elevators to add a
little thrill to your stay. NH Düsseldorf City guests enjoy a cozy and comfortable sports bar, where you can sit back and
relax with drinks and snacks in front of your favorite game, or get in a little reading with a book from the hotel library. The
NH Düsseldorf City hotel offers 320 bedrooms (16-24 m²), which are equipped with high-quality modern furnishings and
high-speed Internet access (LAN). Wireless LAN access is available in the hotel lobby and restaurant. For your business
meetings, conferences and private events for up to 200 people, the NH Düsseldorf City hotel offers 14 modern banquet
rooms and personalized banquet service. For a touch of prestige, you may use the hotel lobby as extraordinarily elegant
space for exhibitions or receptions. Enjoy international cuisine with Mediterranean and local dishes in our restaurant, or
have a delicious meal delivered to your room. Take advantage of your leisure time in the hotel's well-equipped fitness and
well-being area, both free of charge. You may use the parking garage available at NH Düsseldorf City if you arrive by
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            <Text>A WELCOME.....to the completely redesigned Swissôtel on the left bank of the
Rhine River. Enjoy the proximity to Düsseldorf's city centre (10 minutes), to the airport and exhibition ground (each
approx. 20 minutes by car) and the superb views of the federal state capital skyline. Stay flexible and take advantage of
the excellent short and long-distance transport network situated very close to the hotel with connections to Cologne and
the entire Rhine-Ruhr region. We also provide excellent meeting and conference facilities. The hotel offers two banquet
halls and 14 conference rooms with a total of more than 4000 square meters of space. Wireless LAN is available
throughout the entire hotel at a charge.</Text>
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W-LAN for the internet. Without any cable, the guests can go online ( Please, write it to our hotel dates- for the internet
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peaceful and central location in the park. Our hotel has 160 rooms, some of which are air conditioned with WIFI. We have
11 meeting rooms to cater your business or private events for up to 450 people. Arrival: The hotel is 1.9 miles (3 km) from

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the main train station, 12.4 miles (20 km) from Düsseldorf Airport and 1.9 miles (3 km) from the A57 highway. A tram station for the 42/43 lines is just a few steps from the hotel.</Text>

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offers guests the ultimate hotel experience and travel experience in Düsseldorf. It was fully renovated in 2007 and
welcomes you with tasteful, warm interior decoration throughout the hotel. Modern, stylishly furnished rooms are equipped
with all the amenities you need to feel comfortable and at home during your business and leisure travel. A daily decadent
breakfast buffet is offered in the light-flooded restaurant, where a welcoming ambience surrounds you. The NH Düsseldorf
City Center hotel is within walking distance of the famous and popular shopping street of Königsallee. Stroll just a bit
further, and you'll find yourself in the historic old town of Düsseldorf with its intriguing and inspiring museums, churches,
bars and restaurants. As the Berliner Allee tram station is just around the corner, guests can easily access all the many
Düsseldorf attractions. Take a walk on the promenade beside the Rhine until you arrive at MediaHarbour to see the
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impressive Gehry buildings. Other attractions include the Aquazoo, Art Collection Northrhine-Westphalia and the North Rhine-Westphalia state parliament. The NH Duesseldorf City Center has an agreement with the gym around the corner allowing hotel guests free access.</Text>

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station and boasts 104 comfortable rooms. All rooms have Internet access via a modem ? many also have Wi-Fi access.
The Internet terminal in the lobby is available free of charge to all guests, and reception is always open. A delicious
breakfast is served between 4am and 12 noon and snacks are available 24 hours a day. The hotel has four contemporary
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Fairground. Do business in one of the 21 meeting rooms for 5-1500 participants or in the Executive Lounge with River
Rhine views.

Just 2 miles from the city center, the hotel is an ideal base to explore Dusseldorf attractions like the picturesque Old Town
and the River Rhine. Relax onsite with the sauna, solarium and saunarium, enjoy a massage in the health club or work
out in the 24-hour gym.

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On the terrace of Restaurant MAX, try our fusion cuisine. Or just sip a typical "Alt" beer in front of the sport at the AXIS Lobby Bar & Lounge at the Hilton Dusseldorf.

All Hilton Guest Rooms at the hotel enjoy wireless internet access. Step up to an Executive Room for Executive Lounge access.

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cities of Düsseldorf, Duisburg and Essen. All 118 rooms have WIFI. Take advantage of our seven conference rooms for
your event for up to 120 people. The rooms are air conditioned, can be set out in a variety of ways and are equipped with
the latest technology and WIFI. Reach us by car via the A3 and A52 highways. The hotel is 11.8 miles (19 km) from
Düsseldorf main train station and 7.5 miles (12 km) from the airport.</Text>
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            <Text>The Rhine and Düsseldorf are just a stone's throw away and the Düsseldorf
exhibition center and city of Cologne are close by too. The 4-star Mercure Hotel Düsseldorf Neuss has 115 rooms with
WIFI as well as an events area with six meeting rooms for your meetings, seminars or parties for up to 130 people. There
is an S-Bahn station near the hotel, from where the line 11 takes you quickly to Düsseldorf and Cologne. Düsseldorf
Airport is 12.4 miles away, or you can reach the hotel via the A57 highway.</Text>
          </Paragraph>
        </SubSection>
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    <PostalCode>41469</PostalCode>
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        <VendorMessage InfoType="Text">
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              <Text>Located in one of two towers at the tip of a peninsula, the 303 room hotel is
linked to the opposite side of the media harbour by a graceful pedestrian bridge. From the hotel, guests enjoy a unique
view of harbour, Old Town and the River Rhine.</Text>
            </Paragraph>
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        <CountryName Code="DE"/>
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DUESSELDORF HAFEN" HotelCodeContext="DY" ChainName="Accor Res Services">
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            <Text>The 4-star Mercure Hotel Düsseldorf Hafen is located close to the Medienhafen
harbor and offers 160 air-conditioned rooms, 23 of which are in our quiet garden pavilion. All our hotel rooms have free
Internet, LCD TV, refrigerator, safe, coffee/tea-making facilities and a comfortable desk space. The hotel also offers 3
function rooms for up to 150 people, 2 meeting suites, a restaurant and an indoor car park. Hotel guests can enjoy free
use of the facilities at the neighboring sport club.</Text>
        </Paragraph>
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            <Text>Breakfast and WIFI are available free of charge at the all seasons Düsseldorf-
Neuss hotel, which is situated in the Hammfeld business park. The hotel boasts 50 contemporary rooms, a hotel bar, a
Welcome Lounge offering free drinks, an Internet terminal and snacks available around the clock. Our reception is open
24h. The hotel is situated in a quiet but central location, 5 minutes' walk to the center of Neuss, 0.6 miles to the A57
highway and 3.7 miles to Skihalle Neuss/Allrounder Winter World.</Text>
          </Paragraph>
        </SubSection>
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</RoomStays>

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      </Transportations>
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Here is information related to one hotel

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          </Paragraph>
        </SubSection>
      </VendorMessage>
      <VendorMessage InfoType="Text">
        <SubSection>
          <Paragraph>
            <Text>The 4-star NH Düsseldorf City Center hotel, located in the posh area of the city, offers guests the ultimate hotel experience and travel experience in Düsseldorf. Modern, stylishly furnished rooms are equipped with all the amenities you need to feel comfortable and at home during your business and leisure travel. A daily decadent breakfast is just around the corner, guests can easily access all the many Düsseldorf attractions. Take a walk on the promenade beside the Rhine until you arrive at MediaHarbour to see Westphalia and the North Rhine-Westphalia state parliament. The NH Düsseldorf City Center has an agreement with the gym around the corner allowing hotel guests free access.
          </Text>
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  </BasicPropertyInfo>
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Minimum rate can be displayed as lowest room rate



Hotel brief description

Hotel complete address

Hotel phone number

Hotel award rating

Step 2 - Search one single hotel with same city and date criteria

Request: Hotel chain code and hotel code are taken from previous step response:

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  </POS>
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Response:

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            <Amenity RoomAmenity="RMA31">Direct dial phone number</Amenity>
            <Amenity RoomAmenity="RMA50">Hairdryer</Amenity>
            <Amenity RoomAmenity="RMA69">Minibar</Amenity>
            <Amenity RoomAmenity="RMA86">Queen bed</Amenity>
            <Amenity RoomAmenity="RMA99">Sitting area</Amenity>
            <Amenity RoomAmenity="RMA113">Twin bed</Amenity>
            <Amenity RoomAmenity="RMA123">Wireless internet connection</Amenity>
            <Amenity RoomAmenity="RMA140">Pets allowed</Amenity>
            <Amenity RoomAmenity="RMA153">Non-refundable charge for pets</Amenity>
            <Amenity RoomAmenity="RMA160">Buffet breakfast</Amenity>
            <Amenity RoomAmenity="RMA26">Cribs</Amenity>
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<Text>From the North A52 (Essen, Dortmund) The A52 becomes Nördlicher Zubringer/B1 as it travels south into Düsseldorf. At the edge of the city, you'll reach a highway confluence where you'll follow the signs onto Münsterstraße/L455. Continue on Münsterstraße/L455, which will merge with Jülcherstraße. Turn left (south) onto Fischerstraße/L55, which will become Kaiserstraße, and then Hofgartenstraße, and then Berliner Allee. Continue south on Berliner Allee, and turn right onto Luisenstraße. On Luisenstraße take the first right onto Jahnstraße and then take the first right again onto Adersstraße. The hotel is immediately on the left side once you turn onto Adersstraße. From the South and East A3 (Köln, Frankfurt) A46 (Wuppertal) Going north on A3, turn left (west) onto A46. (From the east, continue west on A46.) Take the left exit 24 to merge onto Werstener Str./B8, which will become Mecumstraße, which will become Erasmusstraße, which will become Corneliusstraße. Turn left onto Herzogstraße. Take the second right onto Talstraße and take the second right again onto Adersstraße. The hotel will be on the left side of the street. From the West A52 (Mönchengladbach) Head northeast on A52 toward exits Exits 9-Mönchengladbach-Neuwerk. Continue onto Brüsseler Str./B7 following the signs for Düsseldorf. Take the right-side exit to Düsseldorf-Zentrum/D-Oberkassel. Continue straight onto Rheinallée tunnel, which becomes Rheinkniebrücke, which becomes Herzogstraße. Take the first left onto Friedrichstraße and then take the second right onto Adersstraße. The hotel will be on the left side of the street. </Text>
</Paragraph>
</SubSection>
<SubSection SubTitle="Guest room info">
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<Text>Rooms- 111 suites- 1 floors- 5</Text>
<Text>all rooms are standard with shower or bathtub, </Text>
<Text>minibar, tv, telephone, desk and hairdryer.</Text>
<Text>Room amenities for all rooms :</Text>
<Text>room amenities :</Text>
<Text>220 ac, bath tub, bathroom amenities,</Text>
<Text>cable/satellite tv, color tv, desk, direct</Text>
<Text>dial telephone, hairdryer, mini bar, no</Text>
<Text>smoking room, shower, telephone, television</Text>
<Text>b1d -superior room with one double bed.</Text>
<Text>Location/view - city view</Text>
<Text>max occupancy - 2 max Number of rollaways - 0</Text>

<Text>b1k -superior room one king size bed.</Text>
 <Text> Location/view - city view</Text>
 <Text> max occupancy - 2 max Number of rollaways - 0</Text>
 <Text>b1q -superior room with 1 queen bed</Text>
 <Text> location/view - city view</Text>
 <Text> max occupancy - 2 max Number of rollaways - 0</Text>
 <Text>b2t -superior room with twin beds</Text>
 <Text> location/view - city view</Text>
 <Text> max occupancy - 2 max Number of rollaways - 0</Text>
 <Text>c1q -standard room with one queen size bed.</Text>
 <Text> Location/view - city view</Text>
 <Text> max occupancy - 2 max Number of rollaways - 0</Text>
 <Text>c1s -standard room with one single bed.</Text>
 <Text> Location/view - city view</Text>
 <Text> max occupancy - 1 max Number of rollaways - 0</Text>
 <Text>c1t -standard room with 1 single bed</Text>
 <Text> location/view - city view</Text>
 <Text> max occupancy - 1 max Number of rollaways - 0</Text>
 <Text>c2t -standard room with 2 twin beds.</Text>
 <Text> Location/view - city view</Text>
 <Text> max occupancy - 2 max Number of rollaways - 0</Text>
 <Text>e1k -executive room with 1 king bed</Text>
 <Text> location/view - city view</Text>
 <Text> max occupancy - 2 max Number of rollaways - 0</Text>
 <Text>roh -room assigned at the time of check in.</Text>
 <Text> Location/view - city view</Text>
 <Text> max occupancy - 2 max Number of rollaways - 0</Text>
 <Text>s1k -suite room one king size bed.</Text>
 <Text> Location/view - city view</Text>
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<Text>NH Düsseldorf City Center Hotel is conveniently located in central Düsseldorf and is next to the famous shopping street Königsallee. Thanks to its central location guests will be able to discover the beautiful city on foot or easily take a tram, as there is a station just around the corner from the hotel.</Text>

</Paragraph>
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<Text>The hotel offers its guests a daily breakfast in the hotel's restaurant. The atmosphere in the light-filled restaurant is relaxed and friendly. Guests can choose from a variety of breakfast foods before embarking on their day.</Text>

</Paragraph>
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<Text>The 4-star NH Düsseldorf City Center, located in the posh area of the city, offers guests the ultimate hotel experience and travel experience in Düsseldorf.</Text>

</Paragraph>
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 <SubSection SubTitle="Property description" SubCode="ADT2">
 <Paragraph>

<Text>The 4-star NH Düsseldorf City Center hotel, located in the posh area of the city, offers guests the ultimate hotel experience and travel experience in Düsseldorf. It was fully renovated in 2007 and welcomes you with tasteful, warm interior decoration throughout the hotel. Modern, stylishly furnished rooms are equipped with all the amenities you need to feel comfortable and at home during your business and leisure travel. A daily decadent breakfast buffet is offered in the light-flooded restaurant, where a welcoming ambience surrounds you. The NH Düsseldorf City Center hotel is within walking distance of the famous and popular shopping street of Königsallee. Stroll just a bit further, and you'll find yourself in the historic old town of Düsseldorf with its intriguing and inspiring museums, churches, bars and restaurants. As the Berliner Allee tram station is just around the corner, guests can easily access all the many Düsseldorf attractions. Take a walk on the promenade beside the Rhine until you arrive at MediaHarbour to see the impressive Gehry buildings. Other attractions include the Aquazoo, Art Collection Northrhine-Westphalia and the North Rhine-Westphalia state parliament. The NH Duesseldorf City Center has an agreement with the gym around the corner allowing hotel guests free access.</Text>

</Paragraph>
 </SubSection>
 <SubSection SubTitle="Policy" SubCode="INF2">
 <Paragraph>

<Text>One night's stay, plus tax, will be charged for no shows and late cancellations. Exceptions may apply. For prepaid rates, 100% prepayment at time of booking. Cancellations and modifications are subject to penalty. For unused reservations, 10% of the charge may be refunded as compensation for non-incurred expenses.</Text>

```
</Paragraph>
</SubSection>
</VendorMessage>
</VendorMessages>
<Address>
  <AddressLine>Adersstrasse 29-31</AddressLine>
  <CityName>Düsseldorf</CityName>
  <PostalCode>D-40215</PostalCode>
  <County>Germany</County>
  <CountryName Code="DE"/>
</Address>
<ContactNumbers>
  <ContactNumber PhoneTechType="1" PhoneNumber="--+49.211.38970"/>
  <ContactNumber PhoneTechType="3" PhoneNumber="--+49.211.38970"/>
</ContactNumbers>
<Award Provider="Local Star Rating" Rating="4"/>
<Award Provider="NH" Rating="RECOMMENDED"/>
<RelativePosition>
  <Transportations>
    <Transportation TransportationCode="T"/>
  </Transportations>
</RelativePosition>
</BasicPropertyInfo>
<AlternateInfo>Dynamic Access</AlternateInfo>
</RoomStay>
</RoomStays>
<Criteria>
  <Criterion>
    <HotelAmenity Code="HAC178">High speed internet access for laptop in public areas</HotelAmenity>
    <HotelAmenity Code="HAC1">24-hour front desk</HotelAmenity>
    <HotelAmenity Code="HAC33">Elevators</HotelAmenity>
    <HotelAmenity Code="HAC74">Ramp access</HotelAmenity>
    <HotelAmenity Code="HAC78">Safe deposit box</HotelAmenity>
    <HotelAmenity Code="HAC101">Wheel chair access</HotelAmenity>
    <HotelAmenity Code="HAC109">Direct dial telephone</HotelAmenity>
    <HotelAmenity Code="HAC115">220 AC</HotelAmenity>
    <HotelAmenity Code="HAC165">Lounges/bars</HotelAmenity>
    <HotelAmenity Code="HAC192">Bus parking</HotelAmenity>
    <HotelAmenity Code="HAC201">Baggage hold</HotelAmenity>
    <HotelAmenity Code="HAC58">Laundry/Valet service</HotelAmenity>
    <HotelAmenity Code="HAC68">Parking</HotelAmenity>
    <HotelAmenity Code="HAC76">Restaurant</HotelAmenity>
  </Criterion>
</Criteria>
</OTA_HotelAvailRS>
```

Step 3 - Search with specific room booking code

Request: rate plan code taken from previous response (room booking code)

```
<OTA_HotelAvailRQ>
  <POS>
    <Source PseudoCityCode="JNBZA2222">
      <RequestorID Type="21" ID="requestor"/>
    </Source>
    <TPA_Extensions>
      <Provider>
        <Name>Amadeus</Name>
        <System>Test</System>
        <Userid>userid</Userid>
        <Password>password</Password>
      </Provider>
    </TPA_Extensions>
  </POS>
</OTA_HotelAvailRQ>
```

```

        </Provider>
      </TPA_Extensions>
    </POS>
  <AvailRequestSegments>
    <AvailRequestSegment AvailReqType="PricingDetails">
      <StayDateRange Start="2012-09-11" End="2012-09-18"/>
      <RoomStayCandidates>
        <RoomStayCandidate>
          <GuestCounts IsPerRoom="1">
            <GuestCount Count="1"/>
          </GuestCounts>
        </RoomStayCandidate>
      </RoomStayCandidates>
      <HotelSearchCriteria>
        <Criterion ExactMatch="1">
          <HotelRef ChainCode="NS" HotelCode="CEN" HotelCityCode="DUS"/>
        </Criterion>
      </HotelSearchCriteria>
      <RatePlanCandidates>
        <RatePlanCandidate RatePlanID="C1TR0154HA"/>
      </RatePlanCandidates>
    </AvailRequestSegment>
  </AvailRequestSegments>
</OTA_HotelAvailRQ>

```

Response:

```

<OTA_HotelAvailRS Version="1.001">
  <Success/>
  <RoomStays>
    <RoomStay AvailabilityStatus="AvailableForSale">
      <RatePlans>
        <RatePlan EffectiveDate="2012-09-11" ExpireDate="2012-09-12">
          <AdditionalDetails>
            <AdditionalDetail Amount="11868">
              <DetailDescription>
                <Text>Daily</Text>
              </DetailDescription>
            </AdditionalDetail>
          </AdditionalDetails>
        </RatePlan>
        <RatePlan EffectiveDate="2012-09-12" ExpireDate="2012-09-13">
          <AdditionalDetails>
            <AdditionalDetail Amount="11868">
              <DetailDescription>
                <Text>Daily</Text>
              </DetailDescription>
            </AdditionalDetail>
          </AdditionalDetails>
        </RatePlan>
        <RatePlan EffectiveDate="2012-09-13" ExpireDate="2012-09-14">
          <AdditionalDetails>
            <AdditionalDetail Amount="11868">
              <DetailDescription>
                <Text>Daily</Text>
              </DetailDescription>
            </AdditionalDetail>
          </AdditionalDetails>
        </RatePlan>
        <RatePlan EffectiveDate="2012-09-14" ExpireDate="2012-09-15">
          <AdditionalDetails>
            <AdditionalDetail Amount="7268">
              <DetailDescription>
                <Text>Daily</Text>
              </DetailDescription>
            </AdditionalDetail>
          </AdditionalDetails>
        </RatePlan>
      </RatePlans>
    </RoomStay>
  </RoomStays>
</OTA_HotelAvailRS>

```

```

</RatePlan>
<RatePlan EffectiveDate="2012-09-15" ExpireDate="2012-09-16">
  <AdditionalDetails>
    <AdditionalDetail Amount="7268">
      <DetailDescription>
        <Text>Daily</Text>
      </DetailDescription>
    </AdditionalDetail>
  </AdditionalDetails>
</RatePlan>
<RatePlan EffectiveDate="2012-09-16" ExpireDate="2012-09-17">
  <AdditionalDetails>
    <AdditionalDetail Amount="11868">
      <DetailDescription>
        <Text>Daily</Text>
      </DetailDescription>
    </AdditionalDetail>
  </AdditionalDetails>
</RatePlan>
<RatePlan EffectiveDate="2012-09-17" ExpireDate="2012-09-18">
  <AdditionalDetails>
    <AdditionalDetail Amount="11868">
      <DetailDescription>
        <Text>Daily</Text>
      </DetailDescription>
    </AdditionalDetail>
  </AdditionalDetails>
</RatePlan>
</RatePlans>
<RoomRates>
  <RoomRate BookingCode="C1TR0154HA" RoomTypeCode="C1T" RatePlanCode="PM8">
    <RoomRateDescription>
      <Text>THE ORGANIZERS ONLY ROOM</Text>
      <Text>STANDARD ONE TWIN BED</Text>
      <Text>ROOM ONLY</Text>
      <Text>WPS - WORLD PAYMENT SYSTEMS. COMMISSIONS ARE PAID MONTHLY
VIA</Text>
      <Text>BANK TRANSFER. TRAVEL AGENCY COMMISSION ON NEGOTIATED RATES:
AS</Text>
      <Text>PER THE AGREEMENT SIGNED WITH NH HOTELES.</Text>
      <Text>THE HOTEL IS PARTICIPATING IN A CENTRALIZED</Text>
      <Text>COMMISSION PAYMENT PROGRAM VIA WPS.</Text>
      <Text>THE ORGANIZERS ONLY ROOM</Text>
    </RoomRateDescription>
  </RoomRate>
</RoomRates>
<GuestCounts IsPerRoom="true">
  <GuestCount Count="1"/>
</GuestCounts>
<TimeSpan Start="2012-09-11" Duration="7" End="2012-09-18"/>
<DepositPayments>
  <RequiredPayment>
    <AcceptedPayments>
      <AcceptedPayment>
        <PaymentCard CardCode="AX"/>
      </AcceptedPayment>
      <AcceptedPayment>
        <PaymentCard CardCode="DN"/>
      </AcceptedPayment>
      <AcceptedPayment>
        <PaymentCard CardCode="EC"/>
      </AcceptedPayment>
      <AcceptedPayment>
        <PaymentCard CardCode="JC"/>
      </AcceptedPayment>
      <AcceptedPayment>
        <PaymentCard CardCode="MC"/>
      </AcceptedPayment>
      <AcceptedPayment>
        <PaymentCard CardCode="VI"/>
    </AcceptedPayments>
  </RequiredPayment>
</DepositPayments>

```

```

        </AcceptedPayment>
      </AcceptedPayments>
      <Deadline OffsetTimeUnit="Day" OffsetUnitMultiplier="5"/>
      <PaymentDescription>
        <Text>A 738.76 EUR DEPOSIT IS REQUIRED AT BOOKING TIME.</Text>
        <Text>PREPAYMENT OF 100% OF BOOKING</Text>
      </PaymentDescription>
    </RequiredPayment>
  </DepositPayments>
  <CancelPenalties>
    <CancelPenalty>
      <PenaltyDescription Name="CANCELLATION POLICIES">
        <Text>ANY CANCEL WILL RESULT IN A CHARGE OF 664.88 EUR.</Text>
        <Text>CANCELLATION AND MODIFICATION OF THIS RESERVATION PROHIBITED</Text>
        <Text>CANCELLATION FEE IS EQUAL TO 90% OF THE TOTAL COST OF YOUR
STAY</Text>
        <Text>MODIFICATION OF THIS RESERVATION PROHIBITED</Text>
      </PenaltyDescription>
    </CancelPenalty>
  </CancelPenalties>
  <Total AmountAfterTax="73876" CurrencyCode="EUR" DecimalPlaces="2">
    <Taxes>
      <Tax Type="Inclusive" Code="GST" Amount="4830">
        <TaxDescription>
          <Text>GENERAL SALES TAX</Text>
        </TaxDescription>
        <TaxDescription>
          <Text>UNKNOWN</Text>
        </TaxDescription>
      </Tax>
    </Taxes>
  </Total>
  <BasicPropertyInfo ChainCode="NS" HotelCode="CEN" HotelCityCode="DUS" HotelName="NH
DUSSELDORF CITY CENTER" HotelCodeContext="DY" ChainName="NH Hotels">
    <VendorMessages>
      <VendorMessage>
        <SubSection SubTitle="Check-in Time">
          <Paragraph>
            <Text>15:00</Text>
          </Paragraph>
        </SubSection>
        <SubSection SubTitle="Check-out Time">
          <Paragraph>
            <Text>12:00</Text>
          </Paragraph>
        </SubSection>
      </VendorMessage>
    </VendorMessages>
  </BasicPropertyInfo>
  <AlternateInfo>Dynamic Access</AlternateInfo>
</RoomStay>
</RoomStays>
</OTA_HotelAvailRS>

```

Response XML considerations:

- Total rate could be as AmountAfterTax or AmountBeforeTax
- Tax element can be multiple and it's type can be Inclusive (tax amount included in the AmountAfterTax value) or Exclusive (tax amount not included in the AmountBeforeTax value)
- Tax code is returned by Amadeus and a text description is provided (free flow text)
- Tax can have a period which could be DAILY (applies daily), PERIOD (applies to the whole period of stay) or PACKAGE (applies to the package)
- Tax application could be PER ROOM, PER PERIOD or UNKNOWN

Examples with additional search parameters

Example 1 – search by country:

Hotel search, Hilton hotels in South Africa (with country search, hotel chain is mandatory in input).

```
<OTA_HotelAvailRQ>
  <POS>
    ...
  </POS>
  <AvailRequestSegments>
    <AvailRequestSegment>
      <StayDateRange Start="2013-02-20" End="2013-02-21" />
      <RoomStayCandidates>
        <RoomStayCandidate>
          <GuestCounts IsPerRoom="true">
            <GuestCount Count="1" />
          </GuestCounts>
        </RoomStayCandidate>
      </RoomStayCandidates>
      <HotelSearchCriteria>
        <Criterion>
          <HotelRef ChainCode="HL" />
          <Address>
            <CountryName Code="ZA" />
          </Address>
        </Criterion>
      </HotelSearchCriteria>
    </AvailRequestSegment>
  </AvailRequestSegments>
</OTA_HotelAvailRQ>
```

Example 2 – search by state:

Hotel search, Marriott hotels in Florida, USA (with state search, hotel chain and country code are mandatory in input).

```
<OTA_HotelAvailRQ>
  <POS>
    ...
  </POS>
  <AvailRequestSegments>
    <AvailRequestSegment>
      <StayDateRange Start="2013-02-20" End="2013-02-21" />
      <RoomStayCandidates>
        <RoomStayCandidate>
          <GuestCounts IsPerRoom="true">
            <GuestCount Count="1" />
          </GuestCounts>
        </RoomStayCandidate>
      </RoomStayCandidates>
      <HotelSearchCriteria>
        <Criterion>
          <HotelRef ChainCode="MC" />
          <Address>
            <CountryName Code="US" />
            <StateProv StateCode="FL" />
          </Address>
        </Criterion>
      </HotelSearchCriteria>
    </AvailRequestSegment>
  </AvailRequestSegments>
</OTA_HotelAvailRQ>
```


Example 3 – search by postal code:

Hotel search, in Johannesburg, postal code 2017 (with postal code search, city code is mandatory in input).

```
<OTA_HotelAvailRQ>
  <POS>
    ...
  </POS>
  <AvailRequestSegments>
    <AvailRequestSegment>
      <StayDateRange Start="2013-02-20" End="2013-02-21" />
      <RoomStayCandidates>
        <RoomStayCandidate>
          <GuestCounts IsPerRoom="true">
            <GuestCount Count="1" />
          </GuestCounts>
        </RoomStayCandidate>
      </RoomStayCandidates>
      <HotelSearchCriteria>
        <Criterion>
          <HotelRef HotelCityCode="JNB" />
          <Address>
            <PostalCode>2017</PostalCode>
          </Address>
        </Criterion>
      </HotelSearchCriteria>
    </AvailRequestSegment>
  </AvailRequestSegments>
</OTA_HotelAvailRQ>
```

Example 4 – search by street address:

Hotel search, in Johannesburg, street address Rivonia Road (with street address search, city code is mandatory in input and street address should be 3 chars minimum and 10 chars maximum).

```
<OTA_HotelAvailRQ>
  <POS>
    ...
  </POS>
  <AvailRequestSegments>
    <AvailRequestSegment>
      <StayDateRange Start="2013-02-20" End="2013-02-21" />
      <RoomStayCandidates>
        <RoomStayCandidate>
          <GuestCounts IsPerRoom="true">
            <GuestCount Count="1" />
          </GuestCounts>
        </RoomStayCandidate>
      </RoomStayCandidates>
      <HotelSearchCriteria>
        <Criterion>
          <HotelRef HotelCityCode="JNB" />
          <Address>
            <AddressLine>Rivonia Ro</AddressLine>
          </Address>
        </Criterion>
      </HotelSearchCriteria>
    </AvailRequestSegment>
  </AvailRequestSegments>
</OTA_HotelAvailRQ>
```

Example 5 – search by area:

Hotel search, in Johannesburg, in South area of town (with area search, city code is mandatory in input).

Possible area values are:

A Airport
D Downtown
E East
N North
R Resort
S South
W West

```
<OTA_HotelAvailRQ>
  <POS>
  ...
</POS>
  <AvailRequestSegments>
    <AvailRequestSegment>
      <StayDateRange Start="2013-02-20" End="2013-02-21" />
      <RoomStayCandidates>
        <RoomStayCandidate>
          <GuestCounts IsPerRoom="true">
            <GuestCount Count="1" />
          </GuestCounts>
        </RoomStayCandidate>
      </RoomStayCandidates>
      <HotelSearchCriteria>
        <Criterion>
          <HotelRef HotelCityCode="JNB" />
          <Radius Direction="S"/>
        </Criterion>
      </HotelSearchCriteria>
    </AvailRequestSegment>
  </AvailRequestSegments>
</OTA_HotelAvailRQ>
```

Example 6 – search by point of reference:

Hotel search, in Johannesburg, by reference point BRYANSTON COUNTRY CLUB (with point of reference search, city code is mandatory in input and reference point should be 45 chars maximum).

```
<OTA_HotelAvailRQ>
  <POS>
  ...
</POS>
  <AvailRequestSegments>
    <AvailRequestSegment>
      <StayDateRange Start="2013-02-20" End="2013-02-21" />
      <RoomStayCandidates>
        <RoomStayCandidate>
          <GuestCounts IsPerRoom="true">
            <GuestCount Count="1" />
          </GuestCounts>
        </RoomStayCandidate>
      </RoomStayCandidates>
      <HotelSearchCriteria>
        <Criterion>
          <HotelRef HotelCityCode="JNB" />
          <RefPoint>BRYANSTON COUNTRY CLUB</RefPoint>
        </Criterion>
      </HotelSearchCriteria>
    </AvailRequestSegment>
  </AvailRequestSegments>
</OTA_HotelAvailRQ>
```

4 OTA_TravelBuildRQ/RS version 3

4.1 References

Web service URL: http://amadeusws.tripxml.com/TripXML/wsTravelBuild_v03.asmx

WSDL: http://amadeusws.tripxml.com/TripXML/wsTravelBuild_v03.asmx?WSDL

4.2 Definition

The TravelBuild method allows users to create a PNR with hotel segments, add passenger names and other elements. The response will contain PNR information with the created record locator.

OTA_TravelltineraaryRQ definition

OTA did not define any OTA_TravelltineraaryRQ message up to now. Because OTA_TravelltineraaryRS exists, we have created the equivalent for the request message. Our current version of OTA_TravelltineraaryRQ is made of 4 possible XML groups:

- OTA_AirBookRQ
- OTA_VehResRQ
- OTA_HotelResRQ
- TPA_Extensions

The last TPA_Extensions group contains definitions of some new data and some duplicate data already defined in the Air, Car and Hotel book groups. This is to avoid creating, for example, an OTA_AirBookRQ that will contain the names in a Car only PNR.

TPA_Extensions group will typically contain data shared between the three Book XML groups to avoid duplication of redundant data in the request XML message.

Note: This hotel specification addresses the OTA_HotelResRQ and the TPA_Extensions groups only.

4.3 Travel Build Request message elements

TPA_Extensions specific to TravelBuildRQ:

- FOPType
- PNRData group that contains the definition of OTA:

- Traveler group
- Telephone group
- Email group
- Address group
- Ticketing group
- HotelData group containing OTA:
 - ExtraAdult
 - ExtraChild
 - Crib
 - RollawayAdult
 - RollawayChild

Example 1:

Create a reservation with hotel only.

```

<OTA_TravelltnitaryRQ>
  <POS>
    <Source PseudoCityCode="JNBZA2222">
      <RequestorID Type="21" ID="requestor"/>
    </Source>
    <TPA_Extensions>
      <Provider>
        <Name>Amadeus</Name>
        <System>Test</System>
        <Userid>userid</Userid>
        <Password>password</Password>
      </Provider>
    </TPA_Extensions>
  </POS>
  <OTA_HotelResRQ>
    <HotelReservations>
      <HotelReservation RoomStayReservation="1">
        <RoomStays>
          <RoomStay SourceOfBusiness="I">
            <RoomRates>
              <RoomRate BookingCode="ROHPRO" NumberOfUnits="1" RatePlanCode="PRO"/>
            </RoomRates>
            <GuestCounts>
              <GuestCount AgeQualifyingCode="ADT" Age="0" Count="1"/>
            </GuestCounts>
            <TimeSpan Start="2012-09-07" Duration="7" End="2012-09-14"/>
            <Guarantee GuaranteeType="CC">
              <GuaranteesAccepted>
                <GuaranteeAccepted>
                  <PaymentCard CardType="Credit" CardCode="VI"
CardNumber="4444333322221111" ExpireDate="0506">
                    <CardHolderName>JOHN SMITH</CardHolderName>
                    <Address FormattedInd="0" Type="Home">
                      <StreetNmbr>7300 NORTH KENDALL DRIVE</StreetNmbr>
                      <CityName>MIAMI</CityName>
                      <PostalCode>33156</PostalCode>
                      <StateProv>FL</StateProv>
                      <CountryName>USA</CountryName>
                    </Address>
                  </PaymentCard>
                </GuaranteeAccepted>
              </GuaranteesAccepted>
            </Guarantee>
            <DepositPayments>
              <RequiredPayment>

```

```

        <AcceptedPayments>
        <AcceptedPayment>
        <PaymentCard CardType="Credit" CardCode="VI"
CardNumber="444433332221111" ExpireDate="0506">
        <CardHolderName>JOHN SMITH</CardHolderName>
        <Address FormattedInd="0" Type="Home">
        <StreetNmbr>7300 NORTH KENDALL DRIVE</StreetNmbr>
        <CityName>MIAMI</CityName>
        <PostalCode>33156</PostalCode>
        <StateProv>FL</StateProv>
        <CountryName>USA</CountryName>
        </Address>
        </PaymentCard>
        </AcceptedPayment>
        </AcceptedPayments>
        </RequiredPayment>
    </DepositPayments>
    <BasicPropertyInfo ChainCode="BR" HotelCode="SCB" HotelCityCode="SFO"
HotelCodeContext="DY"/>
    <ResGuestRPHs>
    <ResGuestRPH RPH="1"/>
    </ResGuestRPHs>
    <SpecialRequests>
    <SpecialRequest RequestCode="SI">
    <Text>Supplemental Information</Text>
    </SpecialRequest>
    <SpecialRequest RequestCode="TN">
    <Text>TN12345</Text>
    </SpecialRequest>
    </SpecialRequests>
    </RoomStay>
    </RoomStays>
    </HotelReservation>
    </HotelReservations>
    </OTA_HotelResRQ>
    <TPA_Extensions>
    <PNRData>
    <Traveler PassengerTypeCode="ADT" BirthDate="1952-07-24">
    <PersonName>
    <NamePrefix>MR</NamePrefix>
    <GivenName>JOHN</GivenName>
    <Surname>TEST</Surname>
    <NameTitle>MD</NameTitle>
    </PersonName>
    <TravelerRefNumber RPH="1"/>
    </Traveler>
    <Telephone PhoneLocationType="Home" CountryAccessCode="1" AreaCityCode="MIA"
PhoneNumber="305-444-4444" FormattedInd="0"/>
    <Telephone PhoneLocationType="Business" CountryAccessCode="1" AreaCityCode="MIA"
PhoneNumber="305-670-1561" FormattedInd="0"/>
    <Email>info@Thomalex.com</Email>
    <Address FormattedInd="0" Type="Home">
    <StreetNmbr>7300 North Kendall Drive</StreetNmbr>
    <CityName>MIAMI</CityName>
    <PostalCode>33156</PostalCode>
    <StateProv StateCode="FL"/>
    <CountryName Code="US"/>
    </Address>
    <Ticketing TicketTimeLimit="2012-09-05T06:00:00" TicketType="eTicket"/>
    </PNRData>
    </TPA_Extensions>
    </OTA_TravellItineraryRQ>

```

4.4 Travel Build Response message elements

TPA_Extensions specific to TravelBuildRS:

- FOPTYPE
- ConfirmationNumber
- ExtraAdult
- ExtraChild
- Crib
- RollawayAdult
- RollawayChild
- AlternateCurrency
- RoomLocation
- MealPlan
- CorporateDiscount
- AdvancedDeposit

Example 1:

Create a reservation with hotel only.

```
<OTA_TravelltnitaryRS Version="v03">
  <Success/>
  <Travelltnitary>
    <ItineraryRef Type="PNR" ID="YXBHNNH"/>
    <CustomerInfos>
      <CustomerInfo RPH="1">
        <Customer>
          <PersonName NameType="ADT">
            <GivenName>JOHN</GivenName>
            <Surname>TEST</Surname>
          </PersonName>
          <Telephone PhoneNumber="MIA305-670-1561" PhoneUseType="B"/>
          <Telephone PhoneNumber="MIA305-444-4444" PhoneUseType="H"/>
          <Email>INFO@THOMALEX.COM</Email>
        </Customer>
      </CustomerInfo>
    </CustomerInfos>
    <ItineraryInfo>
      <ReservationItems>
        <Item ItinSeqNumber="2">
          <Hotel>
            <Reservation>
              <RoomTypes/>
              <RatePlans>
                <RatePlan RatePlanCode="PRO"/>
              </RatePlans>
              <RoomRates>
                <RoomRate>
                  <Rates>
                    <Rate>
                      <Base AmountBeforeTax="237300" CurrencyCode="USD"
DecimalPlaces="2"/>
                    </Rate>
                  </Rates>
                </RoomRate>
              </RoomRates>
              <GuestCounts>
                <GuestCount Count="1"/>
              </GuestCounts>
              <TimeSpan Start="2012-09-07" End="2012-09-14"/>
              <BasicPropertyInfo ChainCode="BR" HotelCode="SCB" HotelCityCode="SFO"
HotelName="RENAISSANCE STANFORD"/>
            </Reservation>
            <TPA_Extensions ConfirmationNumber="....."/>
          </Hotel>
        </Item>
      </ReservationItems>
    </ItineraryInfo>
  </Travelltnitary>
</OTA_TravelltnitaryRS>
```

```
</Item>
</ReservationItems>
<Ticketing TicketTimeLimit="2012-09-05T06:00:00.0000000-04:00" TicketType="Paper"/>
<SpecialRequestDetails/>
</ItineraryInfo>
<TravelCost/>
</Travelltinerary>
</OTA_TravelltineraryRS>
```