

## **Incident Response Report:**

Acme Financial Coordinated Threat Analysis

**Incident ID:** IR-20241015-001

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# 1. Executive Summary

On October 15, 2024, a multi-vector, coordinated cyber attack was detected against the Acme Financial Services platform. Following a detailed investigation, it has been confirmed that this activity was a planned external penetration test, as defined in the security\_test\_schedule.pdf document and executed from the 203.0.113.45 IP address.

While this test was not an active threat, it successfully exploited three critical vulnerabilities in our production systems:

**API - Broken Object Level Authorization (BOLA):** An authorization token (jwt\_token\_1523\_stolen) belonging to one user was used to gain unauthorized access to other users' portfolio data (1524 - 1538). This exploited a vulnerability noted in the api\_docs.pdf which states that checks "may not verify account ownership".

**Web Application - SQL Injection (SQLi):** The Web Application Firewall (WAF) was bypassed using an advanced query /\*!50000OR\*/ due to a rule (981001) being left in DETECT mode, allowing unauthorized database access.

**API - Weak Rate Limiting:** A rate limiting vulnerability, noted in the API documentation as "may not be strictly enforced", allowed the BOLA attack to be executed rapidly. This activity was detected by the WAF as "Rapid Sequential Access" but was not blocked (blocked: no).

This report details the technical evidence for each finding and presents an action plan for the permanent remediation of these vulnerabilities.

## Section 1: Incident Analysis

### 1.1. Attack Timeline (UTC Normalized)

The analysis was conducted by pivoting on the IP address 203.0.113.45, which was confirmed as the approved penetration tester IP range (203.0.113.0/24) listed in the security\_test\_schedule.pdf document. All other traffic found in api\_logs.csv was triaged and excluded from this timeline. This includes:

- False Positives (Internal Scans): Traffic from 192.168.1.100 (matches "Weekly Automated Scan") and 10.0.0.50 (matches "sec\_team" internal tests).
- Normal User Traffic: Benign activity from other IPs such as 98.213.45.122, 172.89.15.67, and 45.123.89.201, which only accessed their own accounts.

The attacker's timeline is as follows (all times UTC from logs):

**October 15, 2024 (All Times UTC)**

**06:45:10 (Initial Access) :** The test analyst (203.0.113.45) successfully logs in via POST /api/v1/login as user 1523, obtaining a session token (jwt\_token\_1523\_stolen). This confirms the "Grey Box" test assumption where the user was provided with initial credentials.

**06:47:15 - 06:47:57 (BOLA & Rate Limit Attack) :** Using the single token for user 1523, the analyst performs a rapid enumeration attack, querying the /api/v1/portfolio/ endpoint for different user accounts (1524, 1525, ... up to 1538). All requests return a 200 OK (Success) response, confirming the BOLA vulnerability.

**06:47:45 (WAF Detection - Failed Block) :** Correlating with the waf\_logs.csv, the WAF detects this activity (rule\_id: 942100) as "Rapid Sequential Access". However, the rule is in DETECT mode and does not block the request (blocked: no), confirming the weak rate-limiting vulnerability.

**09:00:23 (Phishing Attack) :** The analyst switches vectors to test email security. Using the same IP (203.0.113.45), they send "URGENT" phishing emails using the spoofed address security@acme-finance.com.

**09:00:27:** email\_logs.csv confirms user3 and user5 clicked the link (link\_clicked: yes), validating the success of the phishing vector.

**09:20:30 (SQLi Attempt - Failed) :** The analyst tests the web application. A standard SQLi query (' OR 1=1) is sent to /dashboard/search. The WAF correctly identifies this as "CRITICAL" and successfully blocks the attempt (blocked: yes).

**09:23:45 (SQLi WAF Bypass - Successful) :** The analyst sends an advanced, obfuscated query (/\*!50000OR\*/ 1=1--) to the same endpoint.

**09:23:45 (WAF Detection - Failed Block) :** The WAF detects this attempt with rule\_id: 981001 as a "Suspicious SQL Pattern". However, like the rate-limit rule, it is in DETECT mode and does not block the request (blocked: no).

**09:24:15 (Data Exfiltration) :** The web\_logs.csv confirms the attack's success. Immediately following the bypass, the analyst uses their session to exfiltrate data via the /dashboard/export endpoint, receiving a 200 OK response.

## **1.2. Attack Classification (OWASP & MITRE ATT&CK)**

The identified vulnerabilities are classified according to industry-standard frameworks as follows:

### **1. API Vulnerability (BOLA):**

**OWASP API Top 10:** API1:2023 - Broken Object Level Authorization (BOLA). This is confirmed by the analyst's ability to access data for account 1538 using credentials for account 1523. This is directly correlated with the note in api\_docs.pdf stating "may not verify account ownership".

### **2. Web Application Vulnerability (SQLi):**

**OWASP Top 10:** A03:2021 - Injection. An endpoint was identified that accepts non-parameterized queries, allowing WAF bypass techniques like /\*!50000OR\*/.

**MITRE ATT&CK:** T1190 - Exploit Public-Facing Application.

### **3. API Vulnerability (Rate Limit):**

**OWASP API Top 10:** API4:2023 - Unrestricted Resource Consumption. The vulnerability, noted in api\_docs.pdf as "may not be strictly enforced", was confirmed by the WAF's failure to block (blocked: no) the "Rapid Sequential Access" attempt.

### **4. Email Vulnerability (Phishing):**

**MITRE ATT&CK:** T1566.002 - Spearphishing Link. Targeted phishing emails were sent to users (user3, user5). This indicates a lack of email authentication mechanisms such as SPF, DKIM, and DMARC.

## **1.3. Root Cause Analysis and Impact Assessment**

**Root Cause:** The root cause of this incident is a multi-layered failure in the "Defense-in-Depth" strategy. The vulnerabilities were known at the documentation level (BOLA, Rate Limiting), yet they were not remediated at the code level (Trading API, Web App) nor mitigated at the security layer (WAF). Leaving critical WAF rules in DETECT mode turned a security control into a passive monitoring tool.

**Impact:** The successful BOLA and SQLi attacks demonstrate that the analyst (in this case, a tester) gained full access to all customer portfolio data, balances, and potentially transaction histories. This could lead to mass data exfiltration, financial loss, and severe legal penalties under regulations like GDPR and PCI-DSS .

## Section 2: Architecture Review

**2.1. Current Architecture Weaknesses** The current\_architecture.png diagram reveals the core design weaknesses that allowed these attacks to succeed:

**Insufficient Authorization (BOLA):** The most critical weakness is the architectural disconnect between the Auth Service (Authentication) and the Trading API (Resource Access). The diagram shows both services receiving traffic independently from the WAF, but it does not show any flow that enforces a request to the Trading API to first be validated by the Auth Service. This lack of a required authentication check before authorization allows the Trading API to process requests (like the BOLA attack) without verifying if the user is legitimately authenticated, let alone authorized for that specific account\_id.

**Ineffective WAF Configuration:** The WAF is at a critical point, yet logs prove that critical SQLi (981001) and Rate Limit (942100) rules were left in DETECT mode, rendering the WAF control ineffective.

**Insecure Direct Data Access:** The red SQL arrows in the diagram show the Web App and Trading API sending queries directly to the PostgreSQL database. This design discourages the enforcement of prepared statements and maximizes the risk of SQL injection.

**Lack of Email Security:** The Email Gateway failed to filter spoofed emails from an external IP impersonating the internal domain (acme-finance.com), indicating a lack of SPF, DKIM, and DMARC controls.

### 2.2. Recommended Secure Architecture Diagram & Controls

To address the identified weaknesses, the following architectural improvements, based on the "Defense-in-Depth" principle, are recommended:

**Control: Centralized Authorization (API Gateway):** The API Gateway must be elevated from TLS termination to perform Centralized Policy Enforcement. It must integrate with the Auth Service to validate every JWT token and enforce that the user\_id in the token matches the requested account\_id. All non-matching requests must be rejected with 403 Forbidden.

**Control: Set WAF to "Block Mode":** The WAF must be configured in BLOCK mode for all SQLi (981001), Rate Limit (942100), and other critical OWASP rules.

**Control: Email Security (DMARC):** A DMARC (p=reject) policy must be implemented for the Email Gateway to prevent domain spoofing.

**Control: Data Access Layer (DAL):** Direct SQL access from applications must be forbidden. All database communication must go through a Data Access Layer (DAL) that strictly enforces the use of prepared statements.

## **Section 3: Remediation and Response**

### **3.1. Immediate Containment (0-24 Hours)**

- Revoke Test Assets: The jwt\_token\_1523\_stolen used in the test must be immediately revoked, and the 1523 test account must be disabled.
- Update WAF Rules: All critical rules identified in waf\_logs.csv as being in DETECT mode (including 981001 and 942100) must be immediately moved to BLOCK mode.
- Verify Data Exposure: Confirm whether the accounts accessed (1524 - 1538) contained real customer data or were within the defined scope of the penetration test.

### **3.2. Short-Term Remediation (1-2 Weeks)**

- API BOLA Hotfix: An emergency patch must be deployed to the Trading API code. This patch must add a check to the /portfolio/{account\_id} endpoint to compare the user\_id from the token with the account\_id in the path. If they do not match, return 403 Forbidden.
- Implement DMARC/SPF/DKIM: Create SPF and DKIM records for the acme-finance.com domain. Implement a DMARC policy set to p=quarantine for monitoring.
- Secure Coding Training: Schedule an immediate OWASP Top 10 (API & Web) training session for the development team responsible for the api\_docs.pdf and its insecure notations.

### **3.3. Long-Term Improvements (1-3 Months)**

- Secure Coding Refactor (SQLi): The entire Web App codebase must be refactored to ensure all database queries use Prepared Statements or an ORM (Object-Relational Mapping).
- Centralized Authorization (BOLA & Rate Limit): Implement the recommended architecture change: establish a centralized Policy-Based Access Control system at the API Gateway level. The insecure notes in api\_docs.pdf must be removed, and all APIs integrated into this new system.
- DMARC Policy Enforcement: After the monitoring period, update the DMARC policy to p=reject.

### **3.4. Compliance Considerations**

The identified BOLA and SQLi vulnerabilities directly jeopardize Acme Financial Services' compliance with regulations such as PCI-DSS and GDPR. Unauthorized access to user portfolio data qualifies as a data breach and could lead to severe legal and financial penalties. The recommended remediations are critical for closing these compliance gaps.