

# Ovarro Hanson

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## Professional summary

I am a dedicated and versatile professional with ten years of expertise in combined management and customer service, along with a passion for AWS services. I have a proven record of reliability, problem-solving skills and obtaining results to meet the requirements of local customers and international business partners. I recently completed 12 weeks of intense training with Generation on the AWS re/Start program. This was done remotely where I gained the following knowledge and experience in: IT fundamental skills in Python, Linux Operating system, Databases, Networking and AWS cloud computing. Yet, I am still keen to improve my skills further by watching videos and reading documents to broaden my knowledge.

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## Skill

- Time management
- Administration and management
- AWS-cloud computing concepts and core services
- Linux, python, networking
- Critical thinking

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## Experience

15/07/2020 09/2020

### AWS re/Start program

#### Cloud Ops engineer (trainee)

- Linux (CLI), Networking, Security, Introduction to programming and databases, Python, Cloud Computing concepts and core services. I am able to complete a number of tasks using Linux CLI such as: manage users and groups, Create and edit text files, Create, delete, copy, and move files and directories.

05/2013 to 11/2019

### Property Manager

#### *Bromfield's Property - Southfield, Saint Elizabeth, Jamaica*

- Collect and deposit money into accounts, disburse funds from cash accounts to pay bills or invoices, keep records of collections and disbursements, and ensure that accounts are balanced.
- Meet with prospective tenants to show properties, explain terms of occupancy.
- Act as liaisons between tenants and owners.
- Investigate complaints, disturbances and violations and resolve problems following management rules and regulations.
  - This role allowed me to build excellent communication and persuasive skills,

along with improving my numerical reasoning.

03/2013 to 11/2019

### **General Manager**

**Young Dreamers Research Center** - Southfield, Saint Elizabeth, Jamaica

- Use computers for various applications, such as database management and word processing.
- Collect and deposit money into accounts, disburse funds from cash accounts to pay bills or invoices, keep records of collections and disbursements, and ensure that accounts are balanced.
- Operate office equipment, such as: copiers or phone systems, configuring router and arrange for repairs when equipment malfunctions.
- I learned how to take personal responsibility, demonstrated team work, adopted growth mindset and persistence.

09/2018 to 10/2019

### **Private Hire Taxi**

**Self Employed** - Southfield, Saint Elizabeth, Jamaica

- Follow safety regulations and laws governing vehicle operation, and ensure that passengers follow safety regulations.
- Arrange to pick up particular customers or groups on a regular schedule.
- This job allowed me to better develop my customer service and time management.

08/2009 to 09/2010

### **Senior Sales Assistant**

**MEPCO Electrical** - Junction, Saint Elizabeth, Jamaica

- Perform sales floor work, such as greeting or assisting customers, stocking shelves, or taking inventory.
- Plan store layouts or design displays.
- Opening and closing of the store, personal responsibility was a key skill I learned.
- Store maintenance
- Reporting to the owner

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## **Education**

03/2020

### **Generation UK and Ireland**

Facilitator for the AWS re/start program

07/2009

### **Human Employment and Resource Training Trust/National Training Agency:**

Electrical Installation: level 2 -the equivalent to BTEC DIPLOMAS