



Autonomous Delivery

TS003 - Notes

PM: Christopher O'Hara

Background Questions

- ☐ How old are you? **29.**
- ☐ What is the highest level of education you've completed? **Associate's degree.**
- ☐ What is your total household income? **Null.**
- ☐ What is your profession? **Business owner.**
- ☐ When was the last time you purchased food for delivery? **I don't remember, not that often.**
- ☐ Have you ever used DoorDash before? **No.**
- ☐ How often do you order food via delivery? **Null.**
- ☐ Which device(s) do you usually use for ordering food? **Null.**
- ☐ How often do you eat at a restaurant (physically)? **Three times per week.**

Follow-Up Questions

- ☐ I noticed you spent additional time to go through each area. Can you tell me why? **The update item was non-interactive and I expected it to be.**
- ☐ Did you notice whether there was any other way to message the robot? **Null.**
- ☐ Can you tell me what you think of the buttons? **It is self-explanatory except for "Update".**
- ☐ Can you tell me what you think of the font size? **It is easy to read.**
- ☐ How did you find the experience of using the application to complete these tasks? **It's not complicated or confusing. It takes a short amount of time to learn how to navigate.**
- ☐ What did you think of the layout of the content? **It is easy to navigate and it is familiar.**

Wrap Up

- ☐ Would you use it? **Yes, definitely.**
- ☐ Does this remind you of any other applications? **Postmates**
- ☐ How would you make it better? **It's pretty good and has history, support, and other information.**
- ☐ Any other comments/suggestions? **Null.**