

SONDORS METACYCLE



Limited Warranty

ver. 10/22

ELECTRICAL SAFETY PRECAUTION

This vehicle is powered by electricity. This electric powered vehicle (“MetaCycle”) uses high kilowatts (14.5kW) and voltage up to 84 volts. The electrical system and its components can become hot during and after operation. Use caution around voltage and be careful of high temperature.

REVIEW THE OWNER’S MANUAL PRIOR TO OPERATION OF THE MetaCycle. OBEY THE CAUTION LABELS. FAILURE TO OBEY THE CAUTION LABELS CAN RESULT IN SERIOUS BODILY INJURY AND/OR DEATH.

To avoid personal injury or even death, never touch bare electrical wires or disassemble, To or attempt to repair or replace voltage components, connectors, cables or wiring. Voltage can cause electric shock, severe burns, and may result in serious injury or death.

In the event of an accident, stop the MetaCycle in a safe location and visually check for exposed, bare, or cracked wiring. **DO NOT ATTEMPT TO INSPECT FOR DAMAGE BY TOUCHING WIRES, CABLES OR ANY ELECTRICAL COMPONENTS.** If you observe damage to the electrical system or see exposed or bare wiring, contact SONDORS immediately.

Never touch fluid leaks inside or outside of the MetaCycle. Fluid leaks may be lithium manganite from the lithium-ion battery. If you observe damage to the battery or see fluid from the battery, do not touch it but contact SONDORS immediately. If any battery fluid touches your skin or eyes, wash it off immediately with a large amount of water or, where possible, a boric acid and water solution. Seek immediate medical attention to avoid serious bodily injury.

If a fire occurs within your MetaCycle, leave the MetaCycle as soon as possible and seek a safe location. **NEVER USE A FIRE EXTINGUISHER THAT IS NOT MEANT FOR USE ON ELECTRIC FIRES.** Using even a small amount of water or a water-based fire extinguisher can be dangerous, if not fatal.

SONDORS recommends that all repairs or routine maintenance for your MetaCycle be performed only by a SONDORS approved MetaCycle technician.

LIMITED WARRANTY PROVISIONS

SONDORS will provide repairs to the MetaCycle during the applicable warranty period in accordance with the terms, conditions, and limitations set forth in this Limited Warranty.

Who is the Warrantor?

SONDORS INC.

Phone: +1 (323)-675-2711

Monday-Friday 8am to 8pm (Pacific Time)

E-mail: support@sondors.com (24 hours)

For updates and additional information about your MetaCycle, visit the SONDORS website: www.sondors.com

What Vehicles are Covered?

This Limited Warranty applies to models originally distributed and/or sold by SONDORS in any of the 50 states within the United States or the District of Columbia, and which is registered in these United States and normally operated herein. This limited warranty is generally transferable, without cost, from the first retail owner ("Original Purchaser") to another or subsequent retail owner ("Subsequent Purchaser") without any action required of the Original or Subsequent Purchaser; except this limited warranty is not transferable but is instead void if, after delivery to the Original Purchaser, the vehicle is registered outside of the United States regardless of whether the vehicle is titled in the United States. The Limited Warranty contains warranty terms and conditions that may vary depending on the part or system covered. A warranty for specific parts or systems is governed by the coverage set forth in that warranty section as well as other provisions in this Limited Warranty.

LIMITED WARRANTY PROVISIONS (Cont'd)

Notice Under State Lemon Laws

Some States have laws, sometimes referred to as “lemon laws,” allowing you to get a replacement MetaCycle or a refund of the purchase price under certain circumstances. These laws vary from State to State. If your state law allows, SONDORS requires that you first notify us in writing of any service difficulty or issue that you may have experienced so that we can have a chance to make any needed repairs before you are eligible for remedies provided by these laws. In all other States, SONDORS asks that you give it written notice of any service difficulty or issue.

Please send your written notification to SONDORS by email to SONDORS at support@sondors.com

How to obtain service under this Limited Warranty?

Warranty services may be obtained by contacting SONDORS at +1 (323) 675-2711 or support@sondors.com

How to transfer ownership under the Limited Warranty?

If you sell your SONDORS MetaCycle, please visit the SONDORS website and access the owner resources section to fill out the transfer of ownership and warranty form. This must be performed to allow SONDORS the ability to contact the new owner in the unlikely event of a safety related issue. Use the email address below or feel free to contact the SONDORS Customer Service department for assistance.

Phone: +1 (323) 675-2711

Monday-Friday 8am to 8pm (Pacific Time)

E-mail: support@sondors.com (24 hours)

Visit the owner resources section of the SONDORS website at www.sondors.com

LIMITED WARRANTY PROVISIONS (Cont'd)

Limitations and Disclaimers

THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY MADE IN CONNECTION WITH YOUR SONDORS MetaCycle. Implied and express warranties and conditions arising under applicable state laws or federal statutes, or otherwise in law or in equity, if any, including, but not limited to, implied warranties and conditions of merchantability or merchantable quality, fitness for a particular purpose, durability, or those arising by a course of dealing or usage of trade, are disclaimed to the fullest extent allowable by law, or limited in duration to the term of this Limited Warranty. Some states may not allow limitations on implied warranties or conditions and/or how long an implied warranty or condition lasts, so the above limitations may not apply to you.

The performance of necessary repairs and parts replacement by SONDORS is the exclusive remedy under this Limited Warranty or any implied warranties. SONDORS does not authorize any person or entity to create for it any other obligations or liability in connection with this Limited Warranty. The decision of whether to repair or replace a part or to use a new, reconditioned, or remanufactured part will be made by SONDORS in its sole discretion.

You are specifically required by federal law to use an independent, third-party mediation and arbitration service before exercising rights or seeking remedies under the Federal Magnuson-Moss Warranty Act, 15 U.S.C. § 2301, et seq. You may not be required to first use this third-party service if you exercise rights or seek remedies under state law and you are not required to first use this third-party service if you seek a remedy not created by Title I of the Magnuson-Moss Warranty Act. You may be required to first use this third-party service if you seek a remedy under state law, including what is known as “lemon law,” if your applicable state law provides for a 703 compliant or similar process before filing suit. Please refer to the SONDORS website for further information and guidance even if you are not first required to use the third-party service before exercising your rights or seeking a remedy under state law.

LIMITED WARRANTY PROVISIONS (Cont'd)

Dispute Resolution

Unless otherwise prohibited by law, any dispute, claim or controversy between you and SONDORS arising out of, or related to, this Limited Warranty is subject to binding arbitration on an individual basis in accordance with the terms in the section “Warranty Dispute Resolution” in this Limited Warranty.

When Does the Warranty Period Begin and End?

This Limited Warranty begins on the first day a new vehicle is delivered to, or put to use by, the Original Purchaser, whichever is earlier (the “in service date”).

LIMITED WARRANTY PROVISIONS (Cont'd)

What Is Covered And For How Long?

- *Basic Coverage* – 12 months from the in service date. Subject to certain exclusions stated herein, this covers any repairs needed to correct defects in materials or workmanship of all parts or components of each new SONDORS MetaCycle, unless a longer duration of coverage is stated herein.
- *Battery* – 24 months from the in service date (except for the outer covers for the Battery System. The 12 month basic coverage applies to the outer covers of the Battery System.) Subject to certain exclusions stated herein, this covers any repairs needed to correct defects in materials or workmanship of the lithium-ion battery (“Battery”). Due to battery chemistry, the Battery will experience gradual decline in energy capacity and loss of power with time and use. This is normal and expected. Depending on use and storage conditions, the Battery will degrade during the duration of the Limited Warranty period. SONDORS will only repair or replace pursuant to this Limited Warranty a Battery that exhibits nominal storage capacity reduction of greater than 25% (twenty-five percent) of the published nominal capacity, as measured by an authorized SONDORS technician. SONDORS warrants that the energy capacity of the replacement Battery is at least equal to that of the original Battery before the failure occurred. If a warranty repair requires replacement, the Battery may be replaced with a new, reconditioned, or remanufactured Battery in SONDORS’ sole discretion. The warranty replacement Battery may not restore your MetaCycle to as “as new” or “like new” condition, but the replacement Battery will be at least equal in energy capacity to that of the original Battery before the failure occurred while taking into consideration other factors including the age and mileage of the vehicle. A replacement Battery will be in a condition appropriate to the age and mileage of the MetaCycle and in a condition sufficient to at least meet the nominal storage capacity for the remainder of the warranty period. However, a vehicle’s range estimate is an imperfect measure of Battery capacity because the range estimate is affected by additional factors separate from Battery capacity. The measurement method used to determine Battery capacity, and the decision of whether to repair, replace, or provide reconditioned or remanufactured parts, and the condition of any such replaced, reconditioned or remanufactured parts, are at SONDORS’ sole discretion.

LIMITED WARRANTY PROVISIONS (Cont'd)

Further, SONDORS' coverage under this Limited Warranty applies only when the vehicle is operated according to "proper use" and "under normal operating conditions." For purposes of this exclusion, the following definitions apply:

- "Normal operating conditions" require routine care and maintenance as described in the Owner's Manual.
- "Normal operating conditions" does not include use of the SONDORS MetaCycle in for-profit commercial or business activities, such as use as a rental vehicle.
- "Proper use" means only the use of a MetaCycle in the manner intended for a rider with proper safety equipment as described in the Owner's Manual, in accordance with local regulations.
- "Proper use" also means never storing and/or leaving the Battery at a state of charge below 30% for more than 30 days.

Will I Be Charged for Warrantable Repair?

Authorized warranty repairs are performed without cost to you for parts or labor (except for tires which are not warranted by SONDORS but may be warranted separately by the tire manufacturer). Parts needed for warranty repair will be genuine factory authorized parts or factory-approved refurbished or remanufactured parts. SONDORS reserves the right to make changes, at any time and from time to time, without notice, to production and service parts as to their specifications, colors, and materials, including parts in connection with warranty repairs.

WARRANTY DISPUTE RESOLUTION

The Magnuson-Moss Warranty Act (15 U.S.C. § 2301, et seq.) is the federal law that governs warranties on consumer products, which includes your SONDORS MetaCycle. In addition to federal law, many states enacted laws, commonly called “Lemon Laws,” provide certain rights and remedies if you have problems with your new vehicle. These laws vary. To the fullest extent allowed by the law, SONDORS requires that you first provide SONDORS, during the applicable warranty period specified in this Limited Warranty, with written notification of any defects you have experienced and to do so within a reasonable time after you first become aware of the problem or issue. SONDORS also requires that you allow it a reasonable opportunity to make warrantable repairs before you pursue any remedy under federal law or state “lemon laws.”

Contact SONDORS in writing or by phone:

Phone: +1 (323)-675-2711

Monday-Friday 8am to 8pm (Pacific Time)

E-mail: support@sondors.com (24 hours)

When contacting SONDORS please include the following or have the following information handy if by phone:

- Your name.
- How we may contact you. Your address and telephone number(s).
- The Vehicle Identification Number (VIN) which is engraved on the left side of the vehicle head tube. Consult your Owner’s Manual for further information on the VIN location.
- Battery Serial Number.
- Motor Serial Number. The motor serial number can be found on the motor side cover. Consult your Owner’s Manual for further information on the motor serial number location.
- Date of Purchase.
- Description of the issue, problem or claimed defect.
- Inform us as to any prior attempts, if any, made to remedy this same problem, issue or claimed defect.

WARRANTY DISPUTE RESOLUTION (Cont'd)

Dispute Resolution

Should we not resolve any dispute, controversy, or difference between us and you regarding this Limited Warranty, SONDORS will explore reasonable possibilities for mutually satisfying resolution. SONDORS offers a two-step dispute resolution process if we cannot reach a mutually acceptable result.

First Step: Submit your dispute for non-binding settlement conference. SONDORS uses an independent, third-party service for dispute resolution. This service is free of charge to you and is conducted by trained attorneys and other professionals experienced in mediation and arbitration. Please refer to the SONDORS website for more detailed information, including how and where to submit a claim for dispute resolution.

Second step: If the dispute cannot be resolved to our mutual satisfaction in a settlement conference through the independent, third-party dispute resolution provider, the dispute shall be resolved through binding arbitration administered by the third-party dispute resolution provider, unless you previously opted out as set forth below or applicable law precludes binding arbitration or otherwise requires us to use a different process.

WARRANTY DISPUTE RESOLUTION (Cont'd)

Agreement to Arbitrate.

Please carefully read this provision, which applies to any dispute between you and SONDORS.

If, after first proceeding with a settlement conference, SONDORS has not resolved your dispute to our mutual satisfaction, you agree that any dispute arising out of or relating to the Limited Warranty will not be decided by a judge or jury but instead by a single arbitrator in an arbitration administered by the independent, third-party dispute resolution provider in accordance with its arbitration rules. This includes claims arising before your purchase of the vehicle, such as claims related to statements about our products.

SONDORS will pay all fees for any arbitration, which will be held at the provider's office nearest your location or at another place mutually established by you, SONDORS and the dispute resolution provider. The arbitrator may only resolve disputes between you and SONDORS and may not consolidate claims without the consent of all parties. The arbitrator cannot hear class or representative claims or requests for relief on behalf of others purchasing or leasing SONDORS' vehicles. In other words, you and SONDORS may bring claims against the other only in your or its individual capacity and not as a plaintiff or class member in any class or representative action. If a court or arbitrator decides that any part of this agreement to arbitrate cannot be enforced as to a particular claim for relief or remedy, then that claim or remedy (and only that claim or remedy) must be brought in court and any other claims must be arbitrated.

If you prefer, you may opt out of arbitration within 30 days after purchasing or leasing your new SONDORS vehicle by sending a letter to: SONDORS, Inc., 23823 Malibu Rd, Suite 50 #129, Malibu CA 90265, stating your name, Vehicle Identification Number, and intent to opt out of the arbitration provision. If you do not opt out, this agreement to arbitrate overrides any different arbitration agreement between us, including any arbitration agreement in a lease or finance contract.

WARRANTY LIMITATIONS AND EXCLUSIONS

Warranty Limitations

Please carefully read this provision, which applies to any dispute between you and SONDORS.

If, after first proceeding with a settlement conference, SONDORS has not resolved your dispute to our mutual satisfaction, you agree that any dispute arising out of or relating to the Limited Warranty will not be decided by a judge or jury but instead by a single arbitrator in an arbitration administered by the independent, third-party dispute resolution provider in accordance with its arbitration rules. This includes claims arising before your purchase of the vehicle, such as claims related to statements about our products.

SONDORS will pay all fees for any arbitration, which will be held at the provider's office nearest your location or at another place mutually established by you, SONDORS and the dispute resolution provider. The arbitrator may only resolve disputes between you and SONDORS and may not consolidate claims without the consent of all parties. The arbitrator cannot hear class or representative claims or requests for relief on behalf of others purchasing or leasing SONDORS' vehicles. In other words, you and SONDORS may bring claims against the other only in your or its individual capacity and not as a plaintiff or class member in any class or representative action. If a court or arbitrator decides that any part of this agreement to arbitrate cannot be enforced as to a particular claim for relief or remedy, then that claim or remedy (and only that claim or remedy) must be brought in court and any other claims must be arbitrated.

If you prefer, you may opt out of arbitration within 30 days after purchasing or leasing your new SONDORS vehicle by sending a letter to: SONDORS, Inc., 23823 Malibu Rd, Suite 50 #129, Malibu CA 90265, stating your name, Vehicle Identification Number, and intent to opt out of the arbitration provision. If you do not opt out, this agreement to arbitrate overrides any different arbitration agreement between us, including any arbitration agreement in a lease or finance contract.

WARRANTY LIMITATIONS AND EXCLUSIONS (Cont'd)

What Can Void the Limited Warranty

This Limited Warranty is void if:

- The Vehicle Identification Number (VIN) is or has been defaced or altered;
- The vehicle odometer is or has been altered, disconnected, or otherwise rendered inoperative;
- The original odometer has been replaced but the true, actual mileage is not shown on the replacement odometer or such mileage cannot be correctly determined due for any reason, including a lapse in time between when the original odometer failed and the replacement odometer installed;
- The use of your vehicle for racing or other competitive events;
- The vehicle has been repaired from or with parts obtained from another used MetaCycle or other motorcycle; or
- The vehicle has been declared to be a total loss by an insurer.

You may void this Limited Warranty if you do not follow the specific instructions and recommendations regarding the use and operation of the vehicle provided in your owner documentation, including, but not limited to:

- Installing the vehicle's software updates after notification that there is an update available;
- Complying with any recall advisories;
- Carrying passengers and cargo within specified load limits;
- Continued operation of the vehicle after a warning light, gauge reading, or other warning indicates a mechanical or operational problem; and
- Failure to perform all recommended maintenance/service updates in accordance with the Owner's Manual or other written notification from SONDORS.

This Limited Warranty may be voided or coverage may be excluded due to improper maintenance, service or repairs.

WARRANTY LIMITATIONS AND EXCLUSIONS (Cont'd)

What is Not Covered by the Limited Warranty.

This Limited Warranty does not cover the cost of parts and labor involved in any routine care and maintenance and/or the replacement of parts due to normal wear and tear, use, or deterioration, including but not limited to: The Vehicle Identification Number (VIN) is or has been defaced or altered;

- Dents, scratches, chips, dings, color fading or weathering;
- Replacement of fluids, unless their replacement is a necessary part of warranty service on a covered component;
- Wheel damage resulting from off road use;
- Any cosmetic concerns that arise as a result of environmental conditions, owner abuse, misuse, lack of routine care and maintenance, and/or improper use;
- Parts or components damaged by use or operation under abnormal circumstances or contrary to the requirements described in the Owner's Manual including a failure to have the MetaCycle's firmware updated during the regular service intervals or in a timely basis following a notification that a new update is available;
- SONDORS MetaCycles and Battery Systems used for racing or other competitive events;
- SONDORS MetaCycles and Battery Systems Packs misused or improperly operated;
- Damage, malfunctions, or performance problems caused by modifications or alterations to SONDORS MetaCycles and/or Battery Systems - including modifications or alterations performed by an authorized SONDORS technician - that cause the MetaCycle of Battery System to fail;
- Damage, malfunctions, or performance problems caused by after-market accessories installed on a SONDORS MetaCycle or Battery System after the "in-service date," or caused by after-market accessories installed by someone other than an authorized SONDORS technician;

WARRANTY LIMITATIONS AND EXCLUSIONS (Cont'd)

- Damage, malfunctions, or performance problems caused by the improper repair of the MetaCycle, installation of any parts or accessories not sold or approved by SONDORS, the installation and use of any parties or accessories that alter the MetaCycle's specifications from those set by SONDORS, or the use of new or used parts not approved by SONDORS;
- Damage, malfunctions, or performance problems caused by the installation or use of any charger not sold or approved by SONDORS;
- Damage, malfunctions, or performance problems caused by fire, collision, accident, or improper storage;
- Damage, malfunctions, or performance problems caused by continued operation of the MetaCycle after a warning light, gauge reading, or other warning indicates a mechanical or operational problem;
- Damage, malfunctions, performance problems, breakage or corrosion caused by the failure to operate the vehicle in accordance with the Owner's Manual or follow recommended maintenance requirements as set forth in the Owner's Manual;
- Damage caused by washes, including but not limited to pressure washing;
- Using the vehicle as a stationary power source; and
- The environment or an act of God, including, but not limited to, exposure to sunlight, airborne chemicals, tree sap, animal or insect droppings, road debris (including stone chips), industry pollutants or fallout (e.g. acid rain), rail dust, salt, hail, floods, windstorms, acid rain, fire, water, contamination, lightning and other environmental conditions.

This Limited Warranty does not apply to tires, brake pads and rotors, belt drive, fork, fork seals, grips, foot pegs, and the seat. The original equipment tires may be warranted separately by the tire manufacturer. Please refer to the tire manufacturer's limited warranty, if any.

This Limited Warranty does not apply to SONDORS MetaCycles or parts and accessories that are not imported or distributed by SONDORS.

WARRANTY LIMITATIONS AND EXCLUSIONS (Cont'd)

This Limited Warranty does not cover damage or failures to the Battery resulting from or caused by any of the following:

- Exposing the vehicle to ambient temperatures above 120°F (49°C) for over 24 hours;
- Storing the vehicle in ambient temperatures below -13°F (-25°C) for over seven days;
- Leaving the vehicle for fourteen days or more in a condition where the Battery reaches a zero or near zero state of charge;
- Physically damaging, altering, or tampering with the Battery;
- Exposing the Battery to direct flame;
- Immersing the Battery in water or other fluids;
- Having the Battery serviced by someone other than a SONDORS approved technician;
- Neglecting to follow correct charging procedures; or
- Using incompatible charging devices.

WARRANTY LIMITATIONS AND EXCLUSIONS (Cont'd)

Responsibilities as the MetaCycle Owner

As the owner of a product covered by this Limited Warranty, it is your responsibility to read and understand the Owner's Manual, this Limited Warranty, and all product warnings before operating your SONDORS MetaCycle. **Serious injury or death can result from improper operation or failure to observe warnings and safety instructions on any motorcycle.**

As the owner of a product covered by this Limited Warranty, it is your responsibility to read and understand the Owner's Manual, this Limited Warranty, and all product warnings before operating your SONDORS MetaCycle. Serious injury or death can result from improper operation or failure to observe warnings and safety instructions on any motorcycle.

- Perform all recommended and necessary routine care and maintenance and engage in proper use of your SONDORS MetaCycle and Battery System as detailed in the Owner's Manual, including obtaining any firmware updates available at each service interval or in a timely basis following a notification that a new update is available.
- Learn and obey all federal, state, and local laws governing the operations of a motorcycle, generally, and an electric motorcycle, specifically.
- At all times when operating a SONDORS MetaCycle wear proper safety equipment and clothing, including but not limited to helmet, eye protection, and appropriate boots.
- Convey the Owner's Manual and all safety warnings, instructions, and Limited Warranty if the unit is sold, loaned, or otherwise transferred to another person.

WARRANTY LIMITATIONS AND EXCLUSIONS (Cont'd)

OTHER LIMITATIONS AND DISCLAIMERS FOR THIS LIMITED WARRANTY

The following additional limitations and disclaimers apply to this Limited Warranty:

- THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY MADE IN CONNECTION WITH THE SALE OF THIS SONDORS MetaCycle MODEL.
- SONDORS does not assume – or authorize any person to assume – any other obligation or liability on its behalf.
- SONDORS reserves the right to change or improve the design of any SONDORS MetaCycle, Battery System, or any other SONDORS parts (collectively, “SONDORS products”) at any time, without assuming any obligation to modify any SONDORS products previously manufactured or sold.
- The purchaser acknowledges that there is an inherent risk in the operation of motorcycles. This Limited Warranty does not cover - and SONDORS cannot assume responsibility for - any injury arising from the unsafe or improper operation of SONDORS products, or the user’s failure to comply with instructions, care and maintenance requirements, warnings, and safety precautions.
- The original registered owner or subsequent registered transferee as documented on the SONDORS MetaCycle warranty registration form is responsible for conveying the Owner’s Manual and all safety warnings, instructions, and Limited Warranty if the unit is sold, loaned, or otherwise transferred to another person.

WARRANTY LIMITATIONS AND EXCLUSIONS (Cont'd)

DISCLAIMER OF INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL LOSS OR DAMAGES.

SONDORS hereby disclaims any and all indirect, incidental, special and consequential loss or damages arising out of or relating to your vehicle, including, but not limited to, loss of vehicle value, loss of time, loss of income, loss of use, loss of personal or commercial property, inconvenience or aggravation, emotional distress or harm, commercial loss (including but not limited to lost profits or earnings), unauthorized towing charges, bus fares, vehicle rental, service call charges, lodging expenses, damage to tow vehicle, and incidental charges such as telephone calls, data or facsimile transmissions, and mailing expenses.

SONDORS shall not be liable for any direct damages in an amount that exceeds the fair market value of the vehicle at the time of the claim.

The above limitations and exclusions shall apply whether your claim is in contract, tort (including negligence and gross negligence), breach of warranty or condition, misrepresentation (whether negligent or otherwise) or otherwise at law or in equity, even if SONDORS is advised of the possibility of such damages or such damages are reasonably foreseeable. In jurisdictions that do not allow the exclusion or limitation of indirect, direct, special, incidental or consequential damages, the above limitations or exclusions may not apply to you.

WARRANTY LIMITATIONS AND EXCLUSIONS (Cont'd)

NOTICES TO CONSUMER: SONDORS, INC. (INCLUDING ALL PARENT, SUBSIDIARY AND AFFILIATE ENTITIES) MAKES NO WARRANTY, EXPRESS OR IMPLIED, AS TO MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF ANY SONDORS VEHICLE. THIS LIMITED WRITTEN WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED. FULFILLING THIS LIMITED WRITTEN WARRANTY SHALL CONSTITUTE THE SOLE REMEDY OF A CUSTOMER AND CONSTITUTE THE SOLE LIABILITY OF SONDORS (INCLUDING ALL PARENT, SUBSIDIARY AND AFFILIATE ENTITIES), WHETHER ON WARRANTY, CONTRACT, OR NEGLIGENCE.

NO RETAILER OR OTHER RESELLER HAS ANY AUTHORITY, EXPRESS OR IMPLIED, FROM SONDORS TO ALTER, ADD TO, INCREASE, LIMIT, OR OTHERWISE VARY THE TERMS OR CONDITIONS OF THIS LIMITED WARRANTY.

A RESELLER MAY OFFER YOU AN EXTENDED SERVICE CONTRACT, WHICH YOU MAY REJECT OR ACCEPT ON YOUR OWN. AN EXTENDED SERVICE CONTRACT IS NEITHER A FACTORY SPONSORED LIMITED WARRANTY NOR IS SUCH SPONSORED OR SUPPORTED BY SONDORS.

ANY EXTENDED SERVICE CONTRACT YOU MAY ACCEPT IS AN INDEPENDENT CONTRACT BETWEEN YOU AND THAT CONTRACT'S SPONSOR OR PROVIDER.