

## Contact

[www.linkedin.com/in/](https://www.linkedin.com/in/)

## Top Skills

Business Process  
Data Analysis  
MC Office

## Languages

English (Professional Working)  
Ukrainian (Native or Bilingual)  
Russian (Native or Bilingual)  
Polish (Full Professional)  
German (Full Professional)

# Kitt Ledermann

Supply Chain Intelligence  
Austria

## Summary

Operations Management and Continuous Improvement in oil industry.

"If you are not willing to risk the usual, you will have to settle for the ordinary." (Jim Rohn)

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## Experience

TenglerConsulting - Supply Chain Management  
Consultant  
April 2023 - Present (10 months)  
Vienna, Austria

Austria stands with Ukraine  
Co-Founder  
February 2022 - Present (2 years)  
Vienna, Austria

LU&NO AG  
Operations Analyst  
November 2021 - April 2023 (1 year 6 months)  
Vienna, Austria

- Designing plans to improve logistics operations with over 150 barges & trains monthly
- Analyzing and resolving alerts from customers to meet zero-demurrage target
- Performing data optimization and interfaces to build live reporting tools
- Preparing OTC reports to help management with making key decisions on re-stocking and product allocation

Cochlear  
2 years 7 months  
Continuous Improvement Specialist (OTC)  
April 2021 - November 2021 (8 months)  
Vienna, Austria

- Lean process management

- E2E process streamlining

#### Customer Experience Coordinator

May 2019 - November 2021 (2 years 7 months)

Austria

- SOP optimisation
- Tender Order coordination
- Last-mile shipment coordination
- Digital Customer Collaboration tool optimisation

#### Canon CEE GmbH

2 years

#### Order Management Associate

December 2018 - May 2019 (6 months)

Vienna

- E2E order processing management
- Order Processing optimisation
- Shipment Planning
- Master Data Management
- S&OP KPI analysis

#### Demand Planner

June 2017 - December 2018 (1 year 7 months)

Vienna, Austria

- Demand Planning
- Order fulfilment coordination
- Operational KPI analysis

#### Brand Distribution Group

2 years

#### Sales Support Coordinator

April 2016 - January 2017 (10 months)

Warsaw, Masovian District, Poland

- ERP System optimisation for Sales Support Team
- Department's new structure development and implementation
- Team leadership

#### Export Assistant

February 2015 - April 2016 (1 year 3 months)

Warsaw, Masovian District, Poland

- Order Processing coordination

- Commercial documents management (with focus on import procedures)
- Merchants' sales support
- Demand Planning
- Key Accounts Support
- Sales metrics analysis
- Working with company account in order to control customers' payments.

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## Education

WU (Vienna University of Economics and Business)

Master's degree, Supply Chain Management · (2016 - 2018)

Uczelnia Łazarskiego w Warszawie

Bachelor's degree, Business/Managerial Economics · (2012 - 2015)