

Contact

www.linkedin.com/in/

Top Skills

Business Process

Data Analysis

MC Office

Languages

English (Professional Working)

Ukrainian (Native or Bilingual)

Russian (Native or Bilingual)

Polish (Full Professional)

German (Full Professional)

Kitt Ledermann

Supply Chain Intelligence

Austria

Summary

Operations Management and Continuous Improvement in oil industry.

"If you are not willing to risk the usual, you will have to settle for the ordinary." (Jim Rohn)

Experience

TenglerConsulting - Supply Chain Management
Consultant

April 2023 - Present (10 months)

Vienna, Austria

Austria stands with Ukraine

Co-Founder

February 2022 - Present (2 years)

Vienna, Austria

LU&NO AG

Operations Analyst

November 2021 - April 2023 (1 year 6 months)

Vienna, Austria

- Designing plans to improve logistics operations with over 150 barges & trains monthly
- Analyzing and resolving alerts from customers to meet zero-demurrage target
- Performing data optimization and interfaces to build live reporting tools
- Preparing OTC reports to help management with making key decisions on re-stocking and product allocation

Cochlear

2 years 7 months

Continuous Improvement Specialist (OTC)

April 2021 - November 2021 (8 months)

Vienna, Austria

- Lean process management

- E2E process streamlining

Customer Experience Coordinator

May 2019 - November 2021 (2 years 7 months)

Austria

- SOP optimisation
- Tender Order coordination
- Last-mile shipment coordination
- Digital Customer Collaboration tool optimisation

Canon CEE GmbH

2 years

Order Management Associate

December 2018 - May 2019 (6 months)

Vienna

- E2E order processing management
- Order Processing optimisation
- Shipment Planning
- Master Data Management
- S&OP KPI analysis

Demand Planner

June 2017 - December 2018 (1 year 7 months)

Vienna, Austria

- Demand Planning
- Order fulfilment coordination
- Operational KPI analysis

Brand Distribution Group

2 years

Sales Support Coordinator

April 2016 - January 2017 (10 months)

Warsaw, Masovian District, Poland

- ERP System optimisation for Sales Support Team
- Department's new structure development and implementation
- Team leadership

Export Assistant

February 2015 - April 2016 (1 year 3 months)

Warsaw, Masovian District, Poland

- Order Processing coordination

- Commercial documents management (with focus on import procedures)
- Merchants' sales support
- Demand Planning
- Key Accounts Support
- Sales metrics analysis
- Working with company account in order to control customers' payments.

Education

WU (Vienna University of Economics and Business)

Master's degree, Supply Chain Management · (2016 - 2018)

Uczelnia Łazarskiego w Warszawie

Bachelor's degree, Business/Managerial Economics · (2012 - 2015)