RUPay

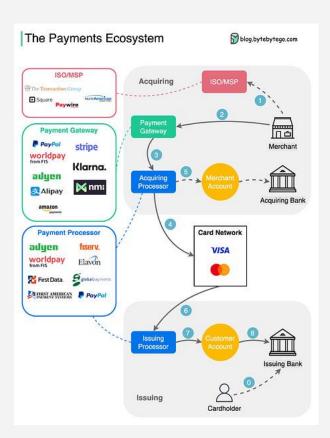
Business Case Study of RUPAY, THE INDIAN REVOLUTION

By Oishik Biswas

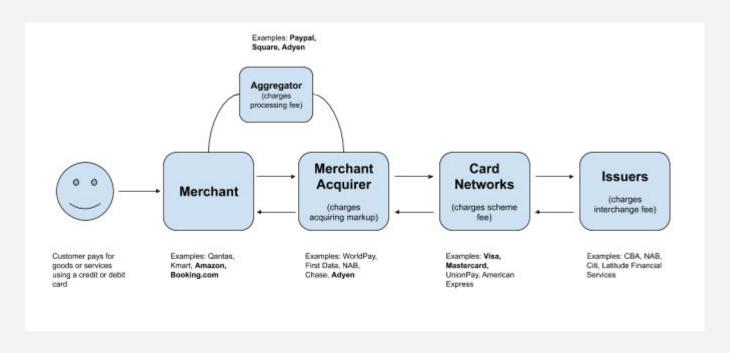
Rupay as a Brand

- $2013 \rightarrow \text{only } 0.6\% \text{ of all cards.}$
- 2017 → Surpassed visa with 375 million transactions.
- 2020 → 60% Indian card market.

Payment ecosystem to Carry out Transaction



Payment ecosystem to Carry out Transaction



Merchant Discount Rate

- Issuing bank + visa = (1 3)% → MDR
- Debit card → Instead of credit limit the amount gets deducted directly from the bank account, repayment process is eliminated.
- MDR for credit card \rightarrow 1 3%, debit card \rightarrow 0.9%.
- Interchange fee → Issuing bank charges to acquiring bank.
- Switching fee → Card network charges to issuing bank.

Players of Card Payment System

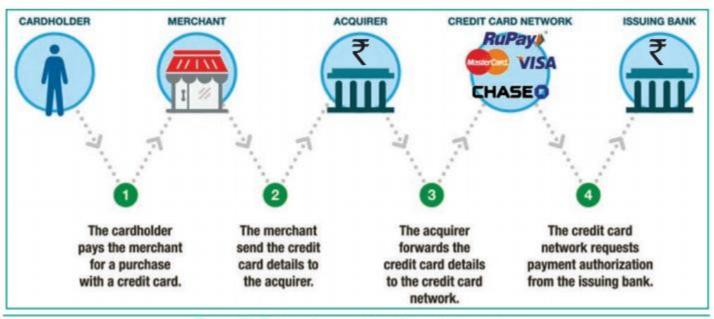


Figure 16.2 Key players of Credit card transaction

Indian Govt. Strategy

- Indian govt. started PM Jan Dhan Yojna, mandated zero balance accounts with deposit insurance and overdraft facility for the unbanked population of India.
- January 2015 → 125 million bank accounts.
- January 2021 → 416.5 million bank accounts.
- Women in rural areas accounting for half of this number.

Indian Govt. Strategy



Rupay Revolution

- Rupay → Fixed MDR = 90 paisa [60 paisa (issuer bank) + 30 paisa (acquiring bank)].
- All Indian companies with an annual turnover exceeding 50 crores were required to offer Rupay payment to customers.
- 31.74 crores Rupay debit card issued till January 2022.
- Market share of 34.5% out of the 90 crores debit card issued in India.

Rupay Revolution

- Zero MDR for Rupay debit cards.
- 2011 → 557 million of people, more than 50% don't have bank accounts.
- Banks required at least 3000 5000 Rs deposited to open a bank account, not possible for the unorganized sector.
- Jan Dhan Yojna → Every citizen in India can be banked without having minimum balance barrier.

Rupay Revolution

- Total estimated balance in these accounts: 137195.93 crore Rs = 18
 billion USD.
- Cards were needed to access cashless services.

Limitations for Visa and Mastercard

- Offering only in 55 banks among 500+ banks in India, mostly private banks.
- Required customization given credit lines to farmers helping them to procure grains, not come under the process of Mastercard.
- Processing cost very very high.
- Indian govt. Cabinet approved 1300 crores reimbursement scheme for Rupay debit card.

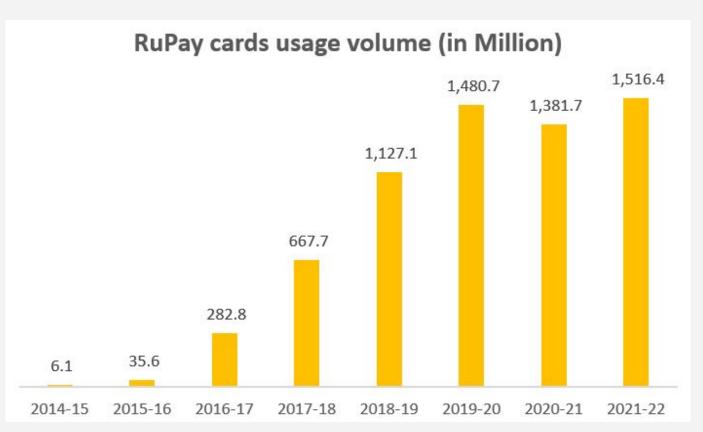
Why govt spend so much money?

- Lay the foundation for financial inclusion such that it gives the govt a
 pipeline to distribute schemes and services to the people of India.
- Providing card service to rural people.

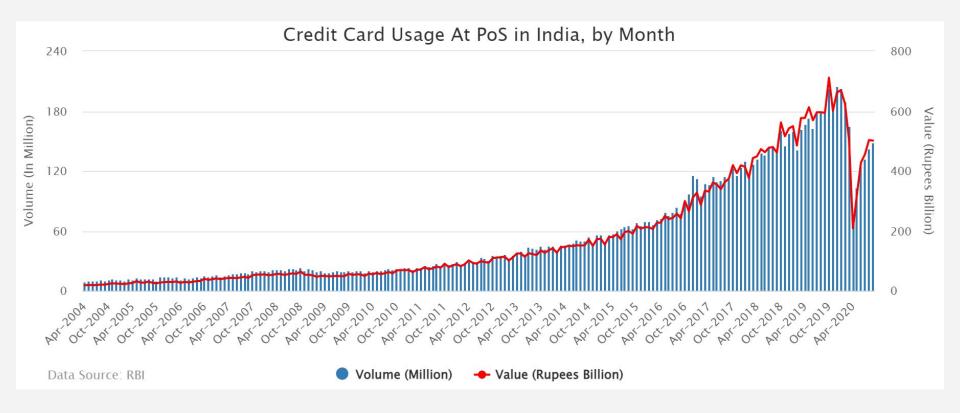
Rupay vs Other Cards



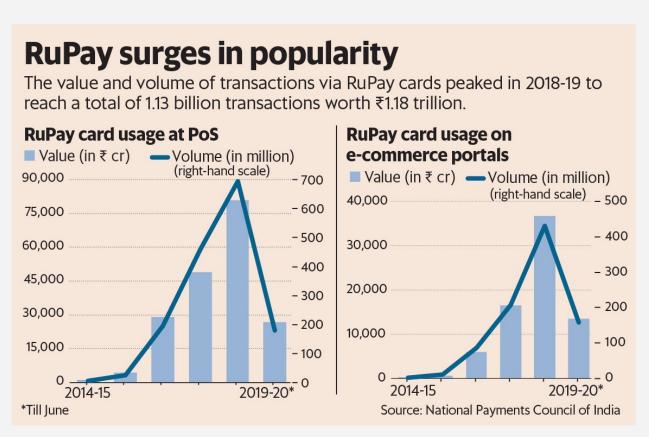
Rupay User Increase



Credit Card User Increase in India



Rupay Popularity



Business Effects

- If this initiative not executed properly, 1300 crore will be a meaning less expenditure into cash.
- Since there are many stakeholders in the payment ecosystem, until a certain point, subsidizing makes sense.
- When it will start to eat the profit of player, the incentive this entities
 have in order to spread digital payments will fade away, causing
 socialistic nightmare.