

## **Review Quality**

**Read: 3 Definitions of Software Quality.**

1. What are the two related but distinct concepts that software quality refers to?
2. What are the main differences between the user and product views of quality?
3. The system should be “user friendly”. What are possible differences between the user’s and developer’s point of view? How can usability be defined in measurable terms?
4. What is the basis for the manufacturing view of quality? What are the problems with this?
5. What is the difference between an internal and external attribute?
6. Is there a relationship between internal and external attributes?
7. Why is important to quantify quality requirements?