

1. More informational when pointing out problem by start with "My problem is..." or similarly words
2. For questions starting with "what" or "who" or "which" specifying the type of object asking:
  - a. answer using a noun, directly at the beginning, helpful
  - b. If further explanation like "because..." are given, could be even more helpful (G374,G116)
  - c. Not necessarily more words the better
3. When question ask to compare two things:
  - a. Answers that mention "A..., while B..." add to credibility. (G89)
  - b. If only one of the things is mentioned, then less helpful
4. "Why" questions:
  - a. Start with "because" or words with similar meaning are more helpful(4+)(G1)
  - b. Less than 10 words' response could be less helpful
5. "How to" questions:
  - a. Provide detailed and long(like more than 50 words) description are more helpful(G395)
  - b. Have ordinal words (start with, first, then, finally...) are more helpful(4+)(G26,G407,G395)
  - c. Have instruction start with a verb
6. For questions asking for multiple things(e.g. What are...), answering just one thing can be less helpful(4-) (G430,G378, G111)
7. When giving a question of choice
  - a. State the answer at the beginning of answer is helpful(3)
  - b. Add some reasoning
8. "What" statement questioning an event(have keywords like "thing","experience", "memory")
  - a. Longer description are helpful(more than 50 words) (4+)(G13,G16)
  - b. Have adjective describing feeling are more helpful (3+) (G100)
  - c. Have only a short description of an event without any cause or effect is less helpful(3-) (G11)
  - d. Answers that are discontinuous between sentences are less helpful(3-) (G35)
9. For question with more than 1 interrogative, usually with more than 1 question mark or join by "and"
  - a. Answers of all questions should be given (3)(G420)
10. Vague words of feeling(great, good, amazing) are less helpful when answering "how" question(score -1) (G175)
11. Avoid answering question is not helpful(2-) (G22,G23,G215)
12. Answers that seem like trick answers but give a little information about the question receive an average point(3). (G259)
13. Responses with too many capital letters and abbreviations which are not necessary are less helpful(3-) (G421)
14. Answering a question with another question is less helpful(G121,G187)

15. For “why” question involving indirect comparison(like greatest, \_\_\_est) with others of the same type of item, answers only focusing on the subject mentioned(without comparison) are less helpful (4-)
16. If the question has a clearly stated subject, answers that do not focus on the object but instead of repeating what other subjects think or do are less helpful.(G225)
17. Disagreeing with the question’s assumption makes responses less helpful.
18. For professional questions that needs an explanation of a phrase, if there is a link giving some further explanation, it adds to credibility.(G1-87)
19. Answers that are part in another language might be less helpful.(G-14)
20. Answers are not what is asking for (1) (G-415)
21. Answers with much irrelevant information needed are less helpful(G51)
22. Answers with too general answer(not specific to what is being asked is less helpful) (4-)  
(G232)