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# About me

A Tech enthusiast and an aspiring Cloud Development Engineer looking to make an impact in the Tech world. Also, an experienced Customer Service Representative with a proven track record of delivering exceptional service and resolving inquiries efficiently. Strong communication and problem-solving skills combined with a dedication to ensuring customer satisfaction

# Work Experience

**Utiva** *Nov 2023-Present*I worked as a Cloud Developer, dealing with the concepts and principles of Cloud Computing like Networking, Storage, Database, Building expertise in Infrastruction as a code(Iac), containerization(Docker and Kubernetes), Serverless computing, Git n Github, Terraform and DevOps Practices.

**Sterling Bank** *Oct 2020-Jan 2024*I worked as a customer care representative, responsible for attending to customers complaints and enquiries, proferring solutions within the stipulated SLA. I was also entrusted with the responsibility of leading the customer care team at the branch, delegating tasks and ensuring they were carried out effectively.

# Skills

* Python Developer
* Cloud Architect
* Customer Service