

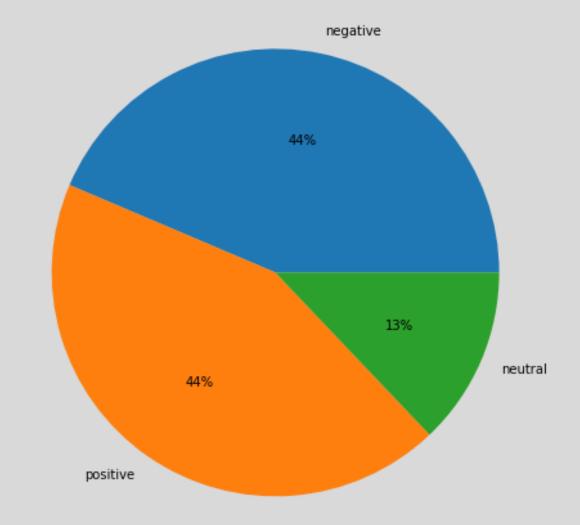
## SENTIMENT ANALYSIS BRITISH AIRWAYS

**THEFORAGE** 

• Negative and positive reviews given are equally distributed.

## **Review Counts:**

- positive 435
- negative 436
- neutral 129





 Flight, time, seat, service, food, British
 Airway are the most common terms used in the reviews.