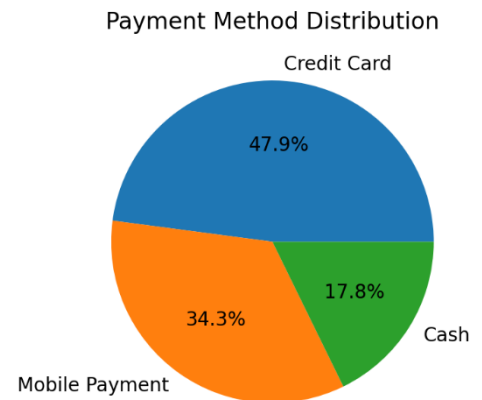


# 1. Take a look at Customer.py

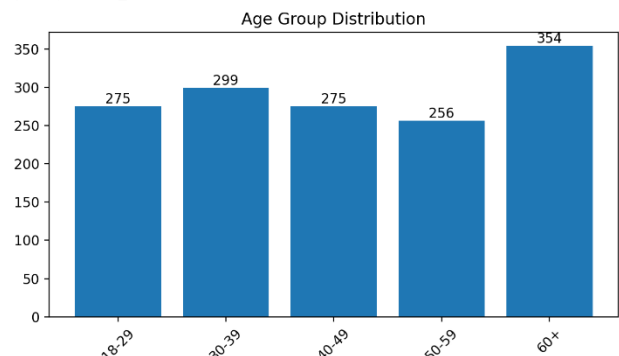
## 1. Payment Method Distribution Graph

- What it is:
  - o illustrates the proportion of customers using each payment method
- Key data analysis:
  - o Credit Card: 699 customers (47.9%)
  - o Mobile Payment: 501 customers (34.3%)
  - o Cash: 259 customers (17.8%)
- Trend we observe:
  - o Credit Card dominates as the preferred method (~48%), followed by Mobile Payment (~34%), with Cash trailing (~18%)
  - o suggests a strong shift toward digital payments, potentially driven by convenience, while cash remains a minority option



## 2. Age Group Distribution Graph

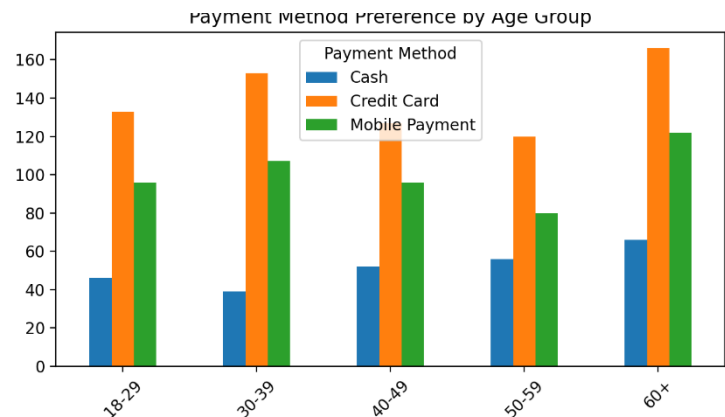
- What it is:
  - o shows the number of customers in each age group
- Key data analysis:
  - o 18-29: 275 customers
  - o 30-39: 299 customers
  - o 40-49: 275 customers
  - o 50-59: 256 customers
  - o 60+: 354 customers
- Trend we observe:
  - o a mature customer base with potential for targeted marketing to seniors while maintaining appeal to working-age adults.



### 3. Payment Method Preference by Age Group Graph

- What it is:
  - o breaks down payment method usage within each age group
- Key data analysis:

- o 18-29: Cash 46, Credit Card 133, Mobile Payment 96
- o 30-39: Cash 39, Credit Card 153, Mobile Payment 107
- o 40-49: Cash 52, Credit Card 127, Mobile Payment 96
- o 50-59: Cash 56, Credit Card 120, Mobile Payment 80
- o 60+: Cash 66, Credit Card 166, Mobile Payment 122



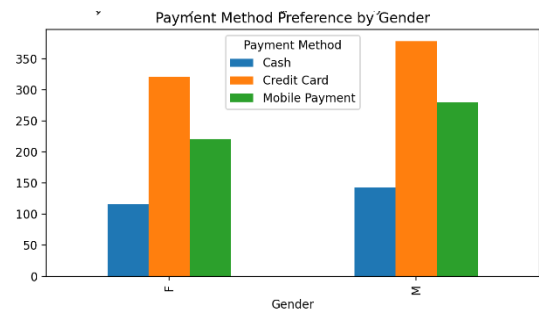
- Trend we observe:
  - o digital methods prevail, but older groups show marginally higher cash reliance, suggesting tech adoption barriers or preferences.

### 4. Payment Method Preference By Gender

- What it does:
  - o compares payment method usage between genders
- Key data analysis:

- o Female (F): Cash 116, Credit Card 321, Mobile Payment 22
- o Male (M): Cash 143, Credit Card 378, Mobile Payment 280

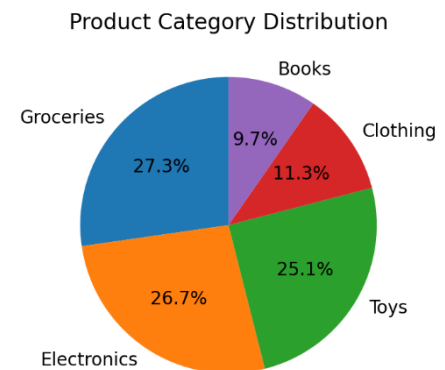
- Trend we observe:
  - o minimal differences suggest gender-neutral preferences, though males slightly edge in absolute numbers due to possible higher representation, indicating uniform marketing potential



## 2. Take a look at products.py

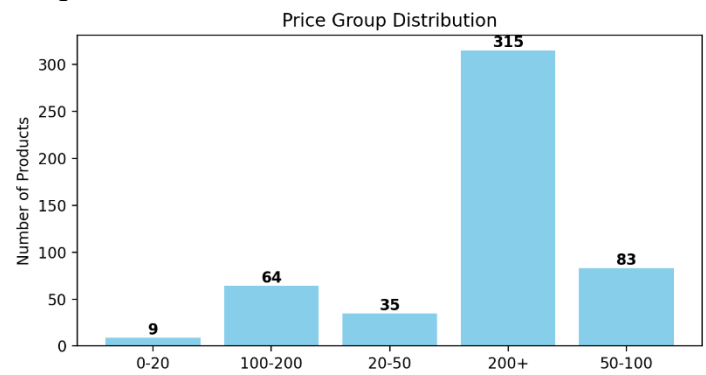
### 1. Product Category Distribution

- What it is:
  - o showing proportion of products in each of the five categories across the entire inventory
- Key data analysis:
  - o Groceries: 138 products → 27.3%
  - o Electronics: 135 products → 26.7%
  - o Toys: 127 products → 25.1%
  - o Clothing: 57 products → 11.3%
  - o Books: 49 products → 9.7%
- Trend we observe:
  - o business focuses heavily on groceries, toys and electronics with limited in books, clothes



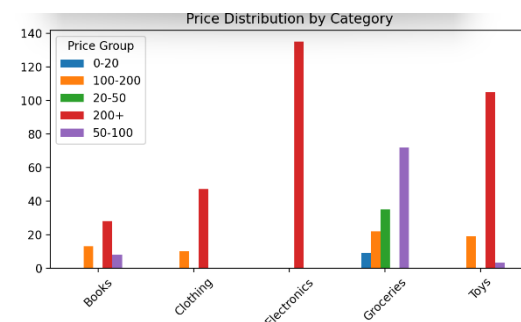
### 2. Price Group Distribution

- What it is:
  - o showing how many products fall into five broad price bands
- Key data analysis:
  - o 200+: 315 products
  - o 50-100: 83 products
  - o 100-200: 64 products
  - o 20-50: 35 products
  - o 0-20: 9 products
- Trend we observe:
  - o Extremely skewed toward high-priced items



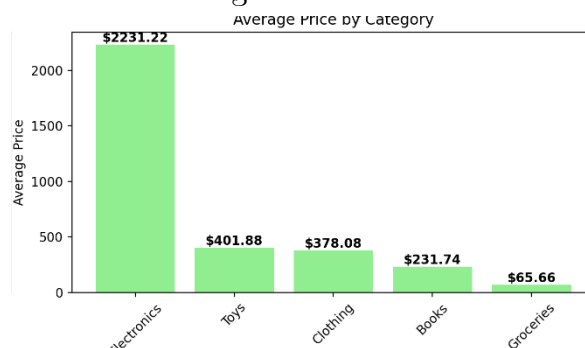
### 3. Price Distribution by Category

- What it is:
  - o breaks down the same five price groups for each individual category
- Key data analysis:
  - o Books: Mostly 200+, some 100-200, very few below 100
  - o Clothing: Almost entirely 200+, Electronics: 100% in 200+
  - o Groceries: Spread across lower bands
  - o Toys: Overwhelmingly 200+, some 100-200
- Trend we observe:
  - o Clear category-specific pricing tiers



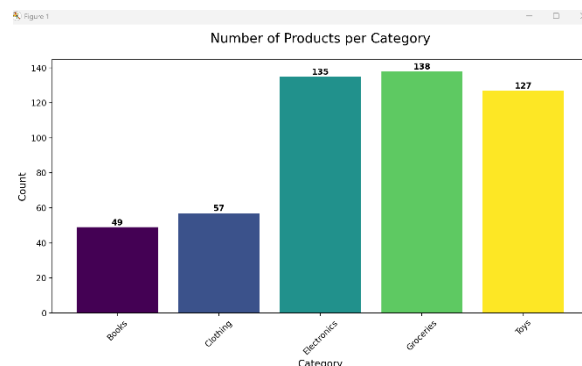
#### 4. *Average Price by Category*

- What it is:
  - o displaying the mean price for each category, ordered from highest to lowest
- key data analysis
  - o Electronics: \$2,231.22
  - o Toys: \$401.88
  - o Clothing: \$378.08
  - o Books: \$231.74
  - o Groceries: \$65.66
- Trend we observe:
  - o Massive price gap between Electronics (extremely expensive) and everything else
  - o Toys and Clothing form a mid-premium tier
  - o Books are moderate, and Groceries are true low-price items



#### 5. *View Products Counts By Category*

- What it is:
  - o displays the number of products in each category
- Key data analysis:
  - o Groceries: 138, Electronics: 135, Toys: 127, Clothing: 57, Books: 49.
  - o Total products: 506
- Trend we observe:
  - o focus on high-demand categories with potential expansion in lower ones



#### 6. *Price Distribution Tables*

- What it is:
  - o showing the distribution of product prices across 10 equal-interval classes, including frequency (count per range), cumulative frequency, and cumulative relative frequency.
  - o filtered by specific category
- Trend we observe:
  - o Overall and across categories, prices show a right-skewed pattern with heavy concentration in lower ranges, sparse mid-ranges, and a tail in highs
  - o category filters reveal tighter clustering
  - o highlighting segmented pricing strategies with premiums dominating non-essentials

|        |   |           |                      |                               |  |           |                      |                               |   |           |                      |                               |
|--------|---|-----------|----------------------|-------------------------------|--|-----------|----------------------|-------------------------------|---|-----------|----------------------|-------------------------------|
| Report | Price Distribution Table for Books (10 Classes)     |           |                      |                               | Price Distribution Table for Clothing (10 Classes) |           |                      |                               | Price Distribution Table for Electronics (10 Classes) |           |                      |                               |
|        | Price Range   | Frequency | Cumulative Frequency | Cumulative Relative Frequency | Price Range  | Frequency | Cumulative Frequency | Cumulative Relative Frequency | Price Range   | Frequency | Cumulative Frequency | Cumulative Relative Frequency |
|        | 11.68 – 93.11                                       | 8         | 8                    | 0.3633                        | 167.42 – 210.84                                    | 11        | 11                   | 0.1939                        | 1402.43 – 1967.58                                     | 13        | 13                   | 0.0963                        |
|        | 93.11 – 124.54                                      | 7         | 15                   | 0.3065                        | 210.84 – 253.47                                    | 4         | 15                   | 0.2632                        | 1967.58 – 1732.73                                     | 15        | 28                   | 0.2074                        |
|        | 124.54 – 175.97                                     | 4         | 19                   | 0.3878                        | 253.47 – 296.49                                    | 6         | 21                   | 0.3684                        | 1732.73 – 1895.88                                     | 15        | 43                   | 0.3185                        |
|        | 175.97 – 217.40                                     | 3         | 22                   | 0.4480                        | 296.49 – 339.52                                    | 3         | 24                   | 0.4211                        | 1895.88 – 2060.03                                     | 11        | 54                   | 0.4000                        |
|        | 217.40 – 258.83                                     | 4         | 26                   | 0.5734                        | 339.52 – 382.54                                    | 2         | 26                   | 0.4561                        | 2060.03 – 2224.18                                     | 11        | 65                   | 0.4813                        |
|        | 258.83 – 298.24                                     | 4         | 30                   | 0.6167                        | 382.54 – 425.56                                    | 5         | 31                   | 0.5439                        | 2224.18 – 2388.33                                     | 9         | 74                   | 0.5481                        |
|        | 298.24 – 348.49                                     | 7         | 37                   | 0.7059                        | 425.56 – 468.59                                    | 4         | 35                   | 0.6188                        | 2388.33 – 2552.48                                     | 16        | 90                   | 0.6613                        |
|        | 348.49 – 383.12                                     | 4         | 41                   | 0.8076                        | 468.59 – 511.61                                    | 11        | 46                   | 0.8076                        | 2552.48 – 2716.63                                     | 16        | 106                  | 0.8000                        |
|        | 383.12 – 424.55                                     | 3         | 44                   | 0.9089                        | 511.61 – 554.64                                    | 7         | 53                   | 0.9298                        | 2716.63 – 2880.78                                     | 11        | 117                  | 0.8613                        |
|        | 424.55 – 465.98                                     | 3         | 47                   | 1.0000                        | 554.64 – 597.66                                    | 4         | 57                   | 1.0000                        | 2880.78 – 3044.93                                     | 16        | 133                  | 1.0000                        |
|        | Price Distribution Table for Groceries (10 Classes) |           |                      |                               | Price Distribution Table for Toys (10 Classes)     |           |                      |                               |   |           |                      |                               |
|        | Price Range   | Frequency | Cumulative Frequency | Cumulative Relative Frequency | Price Range  | Frequency | Cumulative Frequency | Cumulative Relative Frequency |   |           |                      |                               |
|        | 14.12 – 24.26                                       | 17        | 17                   | 0.1230                        | 85.50 – 149.16                                     | 13        | 13                   | 0.1044                        |   |           |                      |                               |
|        | 24.26 – 34.39                                       | 12        | 29                   | 0.2205                        | 149.16 – 212.40                                    | 14        | 27                   | 0.2136                        |   |           |                      |                               |
|        | 34.39 – 44.53                                       | 12        | 41                   | 0.2975                        | 212.40 – 275.64                                    | 9         | 36                   | 0.2835                        |   |           |                      |                               |
|        | 44.53 – 54.67                                       | 12        | 53                   | 0.3880                        | 275.64 – 338.88                                    | 14        | 50                   | 0.3937                        |   |           |                      |                               |
|        | 54.67 – 64.80                                       | 12        | 65                   | 0.4903                        | 338.88 – 402.12                                    | 12        | 62                   | 0.4882                        |   |           |                      |                               |
|        | 64.80 – 74.94                                       | 15        | 80                   | 0.5952                        | 402.12 – 465.36                                    | 15        | 77                   | 0.6063                        |   |           |                      |                               |
|        | 74.94 – 85.08                                       | 18        | 97                   | 0.7019                        | 465.36 – 528.60                                    | 15        | 92                   | 0.7244                        |   |           |                      |                               |
|        | 85.08 – 95.22                                       | 13        | 110                  | 0.7953                        | 528.60 – 591.84                                    | 8         | 100                  | 0.7674                        |   |           |                      |                               |
|        | 95.22 – 105.35                                      | 11        | 121                  | 0.8768                        | 591.84 – 655.08                                    | 11        | 111                  | 0.8740                        |   |           |                      |                               |
|        | 105.35 – 115.49                                     | 17        | 138                  | 1.0000                        | 655.08 – 718.32                                    | 16        | 127                  | 1.0000                        |   |           |                      |                               |

## 7. Descriptive Statistics

- What it is:
  - o computes and displays summary statistics for prices, such as count, mean, median, std. deviation, variance, min, max, and range
  - o per-category views
- Trend we observe:
  - o per category, Electronics/Toys show high means and variance (wide premium spread), Groceries low and tight (budget focus), with mid-categories like Books/Clothing balanced but leaning moderate, reflecting tiered value propositions

| Descriptive Statistics for Price - Books |            |
|--|------------|
| Statistic                                | Value      |
| Count                                    | 49         |
| Mean                                     | \$231.74   |
| Median                                   | \$233.13   |
| Std. Deviation                           | \$120.23   |
| Variance                                 | \$14456.37 |
| Min                                      | \$51.68    |
| Max                                      | \$465.98   |
| Range                                    | \$414.30   |

| Descriptive Statistics for Price - Clothing |            |
|---|------------|
| Statistic                                   | Value      |
| Count                                       | 57         |
| Mean  | \$378.08   |
| Median                                      | \$399.77   |
| Std. Deviation                              | \$141.03   |
| Variance                                    | \$19888.16 |
| Min   | \$167.42   |
| Max   | \$597.66   |
| Range                                       | \$430.24   |

| Descriptive Statistics for Price - Electronics |             |
|--|-------------|
| Statistic                                      | Value       |
| Count  | 135         |
| Mean   | \$2231.22   |
| Median   | \$2233.55   |
| Std. Deviation                                 | \$485.48    |
| Variance                                       | \$235690.80 |
| Min  | \$1403.43   |
| Max  | \$3044.93   |
| Range  | \$1641.50   |

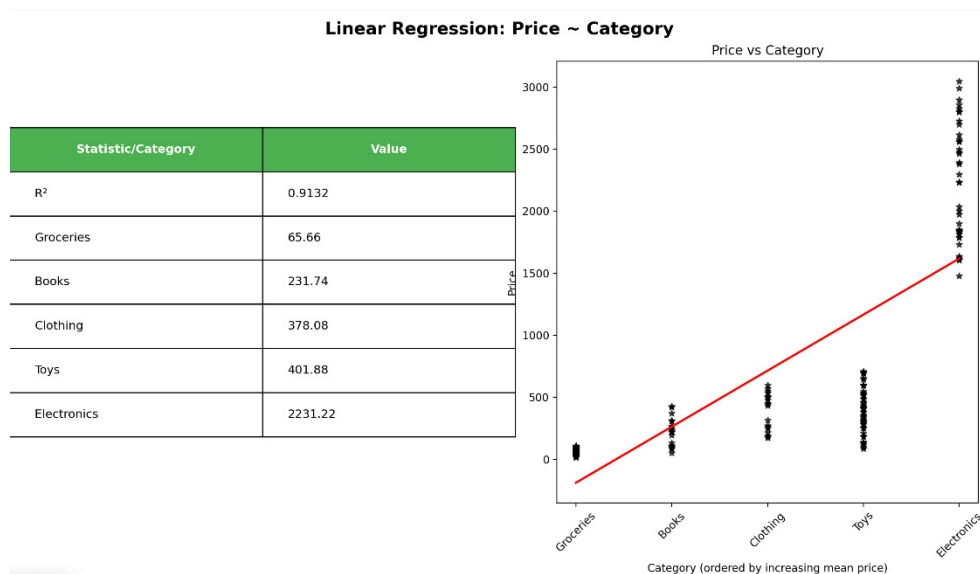
| Descriptive Statistics for Price - Groceries | | Descriptive Statistics for Price - Toys | |

| Statistic      | Value    |
|----------------|----------|
| Count          | 138      |
| Mean           | \$65.66  |
| Median         | \$69.08  |
| Std. Deviation | \$29.52  |
| Variance       | \$871.65 |
| Min            | \$14.12  |
| Max            | \$115.49 |
| Range          | \$101.37 |

| Statistic      | Value      |
|----------------|------------|
| Count          | 127        |
| Mean           | \$401.88   |
| Median         | \$408.68   |
| Std. Deviation | \$182.82   |
| Variance       | \$33423.50 |
| Min            | \$85.92    |
| Max            | \$718.32   |
| Range          | \$632.40   |

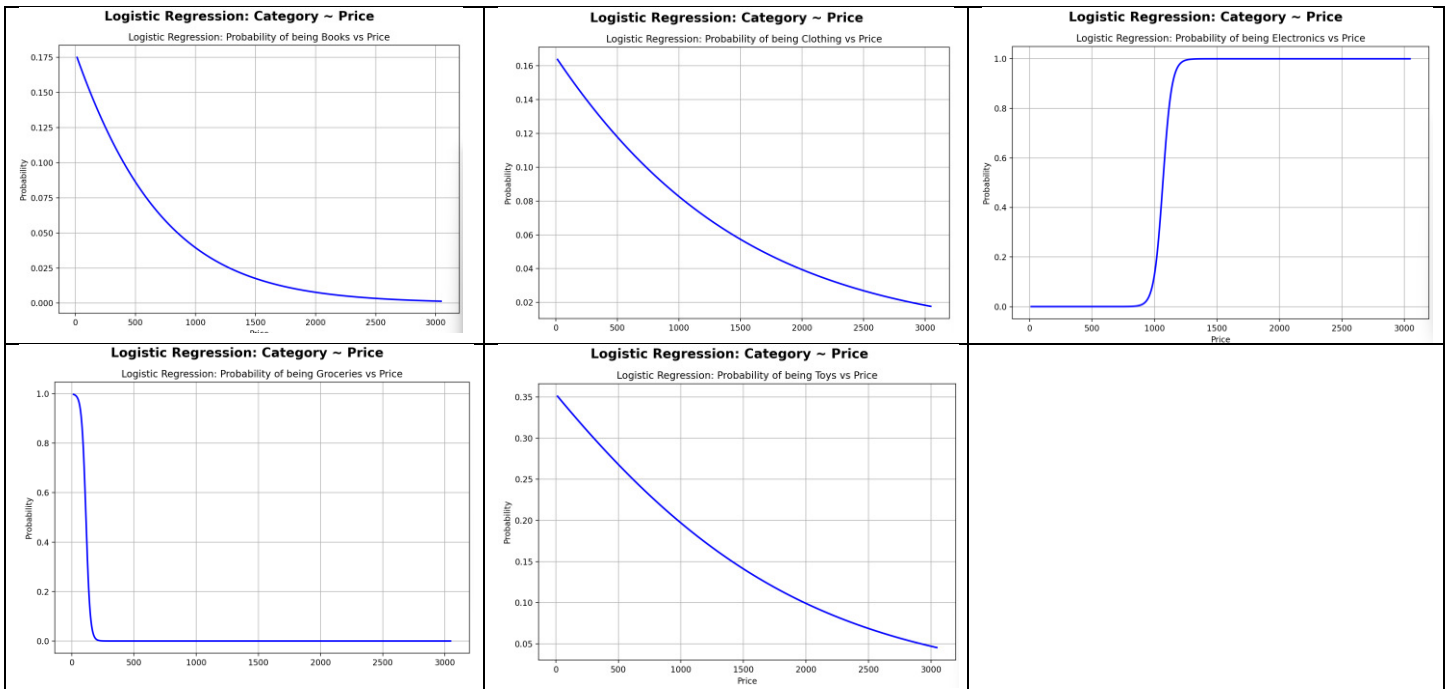
## 8. Linear Regression Analysis

- What it is:
  - runs a linear regression modeling price as a function of category
- Trend we observed:
  - Strong positive  $R^2$  ( $\sim 0.91$ ) shows category strongly predicts price; upward line from low (Groceries) to high (Electronics),
  - with points clustering tightly per category but increasing variance in premiums, indicating a clear escalating price trend tied to category type from essentials to luxuries



## 9. Logistic Regression Analysis:

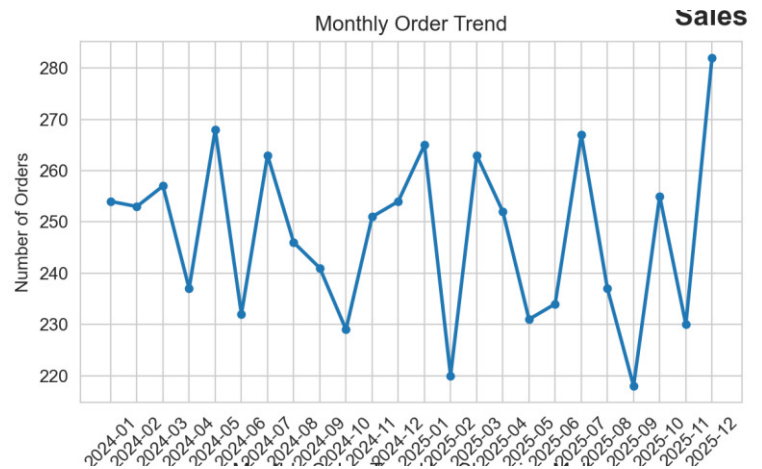
- What it is:
  - fits a binary logistic regression for each selected category using price as the predictor
  - evaluate price's discriminatory power
- Trend we observe:
  - Accuracy varies by category
  - Give a price, can estimate which category the products belong to



### 3. Take a look at Sales.py

#### 1. Monthly Order Trend Graph

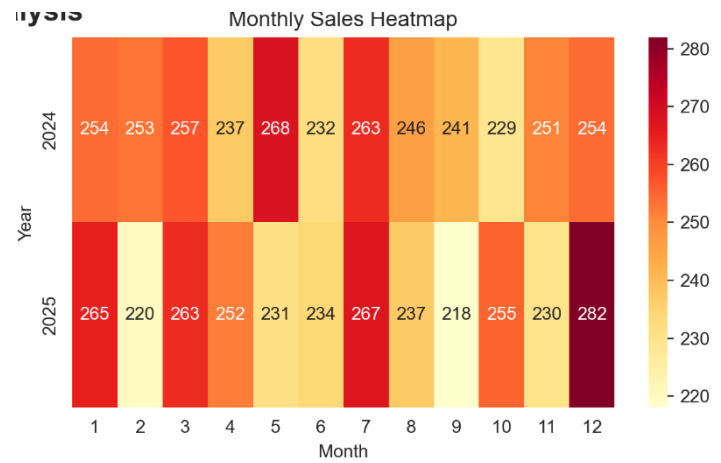
- What it does:
  - o tracks the number of orders over time
  - o visualizes overall sales volume trends to identify seasonal patterns or growth/declines
- Key data analysis:
  - o Total orders: 5,939.
  - o Average monthly orders: 247.46.
  - o Peak: 282 (2025-12), Low: 218 (2025-09).
- Trend we observe:
  - o peaks in May-2024 and December-2025
  - o dips in April-2024 and September-2025
  - o Slight upward from 2024-2025



#### 2. Monthly Sales Heatmap Graph

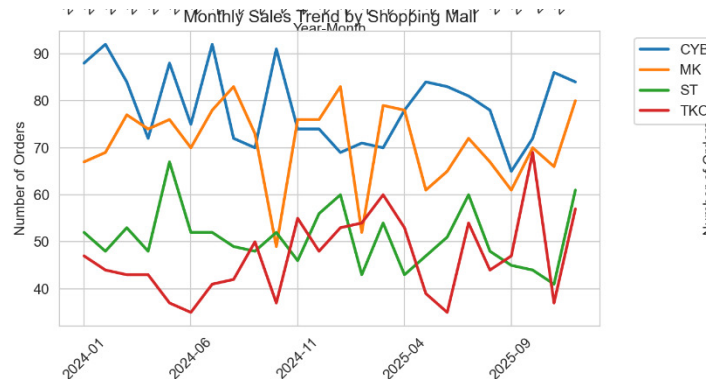
- What it does:

- Displays order counts by year and month with colour intensity representing volume
- highlights seasonal variations and year-over-year comparisons for sales activity
- Key data analysis:
  - Highest: 282 (Dec 2025)
  - Lowest: 218 (Sep 2025)
- Trend we observe:
  - year-over-year slight decline but consistent seasonal peaks in summer and winter,
  - indicating potential holiday or promotional influences.



### 3. Monthly Sales Trend by Shopping Mall Graph

- What it does:
  - Show order counts per mall over Year-month
  - compares performance across locations to spot mall-specific trends
- Key data analysis:
  - CYB: Peaks at Feb/Jul 2024, low at Sep 2025
  - MK: Peaks at Aug 2024/Jan 2025, low at Oct 2024
  - ST: Peaks at May 2024, low at Nov 2025
  - TKO: Peaks at Oct 2025, low at Jun 2024/2025
- Trend we observe:
  - All dips in mid-2025, with upward in late 2025
  - suggesting location-specific factors like foot traffic affecting synchronized but scaled trends.



### 4. Distribution of Products per Order Graph

- What it does:
  - shows the frequency of orders by number of products
  - analyses basket sizes to understand purchasing behaviour



- Key data analysis:

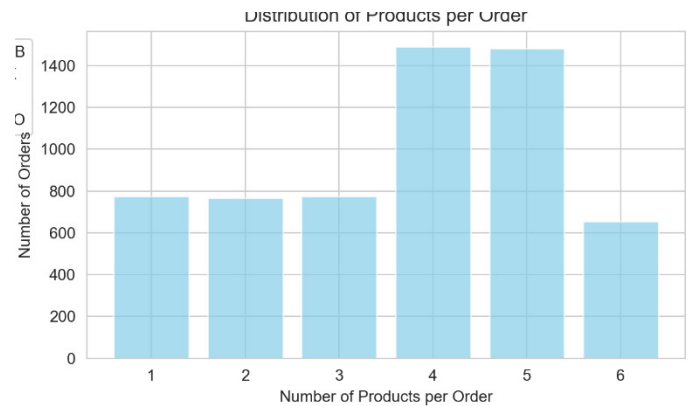
- Counts:

- 1 product: 773,
    - 2 products: 767
    - 3 products: 774
    - 4 products: 1,490
    - 5 products: 1,481
    - 6 products: 654

- Most common: 4 products (1,490 orders, 25.1%).

- Average products per order: 3.69.

- Total orders: 5,939.



- Trend we observe:

- right-skewed toward larger baskets
  - indicating customers often buy multiple items
  - with potential for upselling to increase from low-end orders

## 5. Order Count by Shopping Mall Graph

- What it does:

- compares total orders per mall with count
  - ranks mall performance by volume

- Key data analysis:

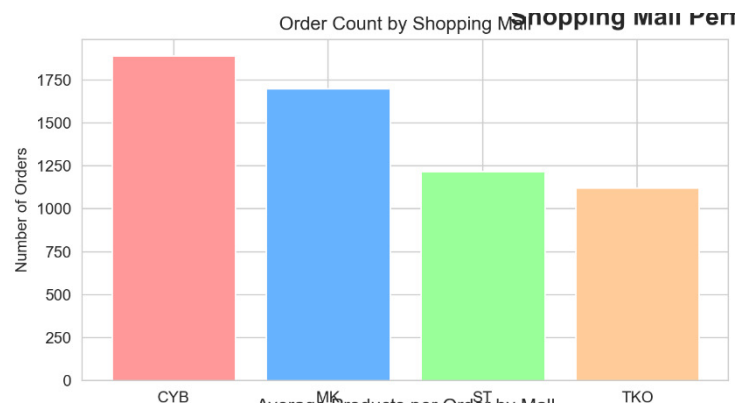
- CYB: 1,893 (31.9%).

- MK: 1,702 (28.7%).

- ST: 1,220 (20.5%).

- TKO: 1,124 (18.9%).

- Total: 5,939.

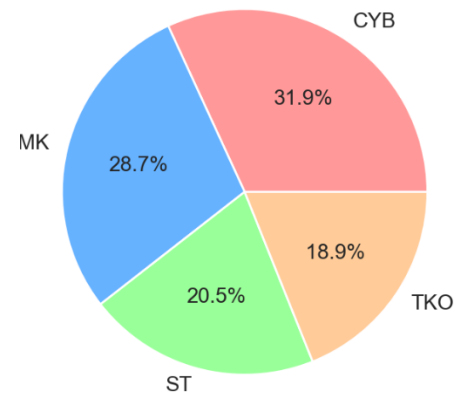


- Trend we observe:

- Descending order CYB > MK > ST > TKO, with CYB/MK dominating

- suggesting resource allocation toward high-performers while investigating underperformers

Market Share by Shopping Mall

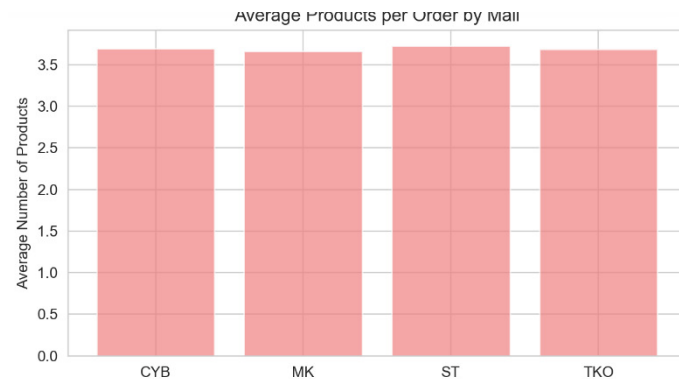


## 6. Market Share by Shopping Mall Graph

- What it does:
  - shows percentage of total orders per mall
  - visualizes relative contributions to overall sales
- Key data analysis:
  - Shares: CYB 31.9%, MK 28.7%, ST 20.5%, TKO 18.9%.
- Trend we observe:
  - indicates market concentration in top two
  - with opportunities to boost lower shares through targeted promotions

## 7. Average Products per Order by Mall Graph

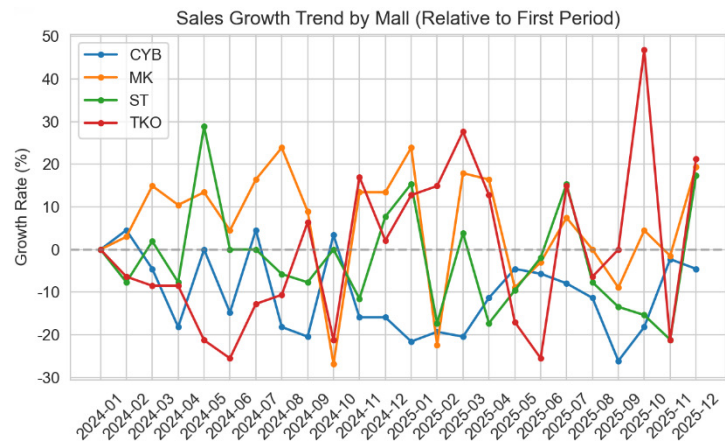
- What it does:
  - displays average products per order per mall with average
  - assesses basket size variations by location
- Key data analysis:
  - Averages:  
CYB 3.69, MK 3.66, ST 3.73, TKO 3.69.
  - Overall average: 3.69.
- Trend we observe:
  - Nearly uniform across malls
  - consistent buying behavior regardless of location



## 8. Sales Growth Trend by Mall Graph

- What it does:
  - monthly growth rates (%) relative to first period per mall
  - tracks performance changes over time
- Key data analysis:

- CYB: Peaks +4.55% (Feb 2024), lows -26.14% (Sep 2025).
- MK: Peaks +23.88% (Aug 2024/Jan 2025), lows -26.87% (Oct 2024).
- ST: Peaks +28.85% (May 2024), lows -21.15% (Nov 2025).
- TKO: Peaks +46.81% (Oct 2025), lows -25.53% (Jun 2024/2025).
- Averages: CYB -10.48%, MK +5.07%, ST -2.56%, TKO -1.60%.



#### - Trend we observe:

- highlights concentration on few SKUs, suggesting reliance on staples with potential to promote mid-tier products

### 9. Top 20 Best-selling Products Graph

#### - What it does:

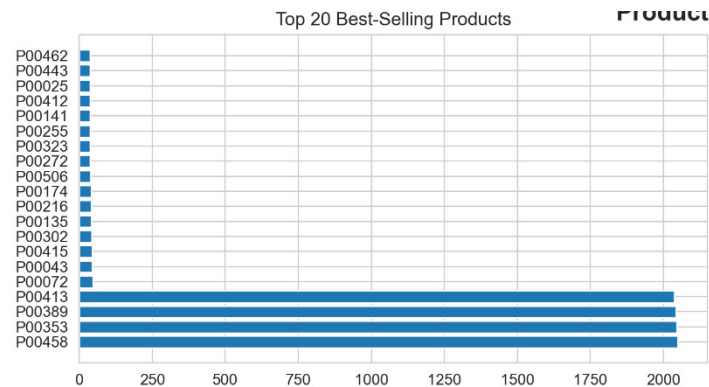
- ranks top 20 products by sales count

#### - Key data analysis:

- Top: P00458: 2,049, P00353: 2,045, P00389: 2,044, P00413: 2,038

#### - Trend we observe:

- Extreme skew with top 4 >>2,000 each (dominant)



### 10. Best-selling Products by Mall Graph

#### - What it does:

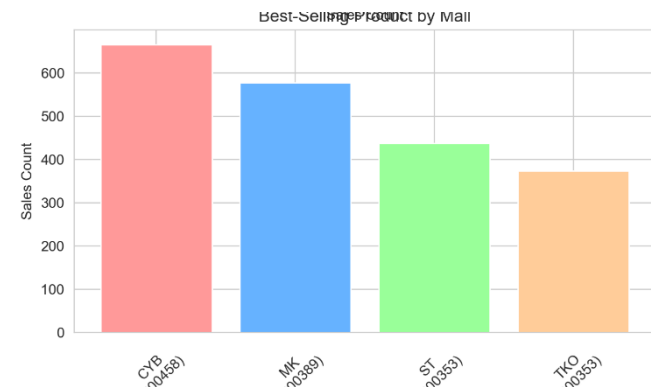
- shows sales count for the top product per mall

#### - key data analysis:

- CYB: P00458 (666), MK: P00389 (577), ST: P00353 (437), TKO: P00353 (374)

#### - Trend we observe:

- Shows the highest sales of products in each mall

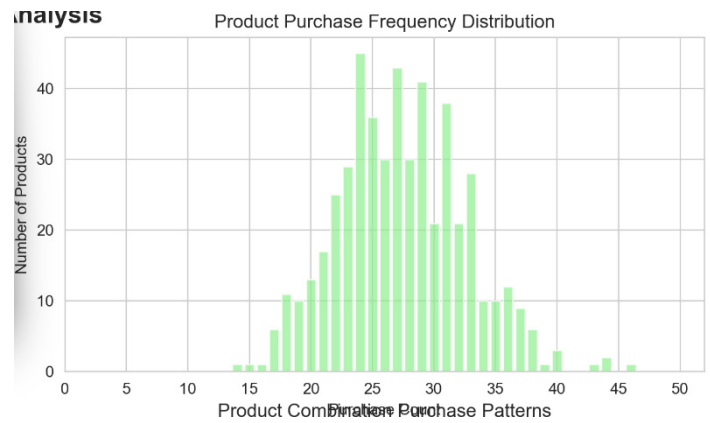


### 11. Product Purchase Frequency Distribution Graph

#### - What it does:

- distribution of product purchase frequencies

- binned to reveal how often items are bought
- Key data analysis:
  - Frequencies: Most products 14-115 (502 products), then sparse
  - top bin 1,947-2,049: 4 products
- Trend we observe:
  - most items low-volume, few bestsellers drive sales, suggesting inventory optimization for highs



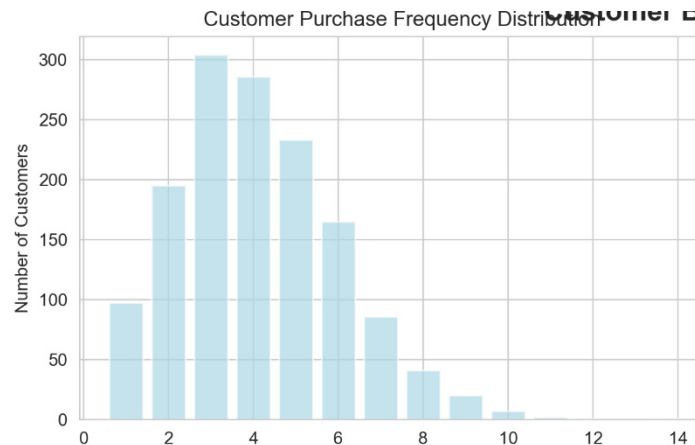
## 12. Product Combination Purchase Patterns Graph

- What it does:
  - displays orders by number of unique categories per purchase
  - examines cross-category buying
- Key data analysis:
  - 1: 1,007, 2: 1,326, 3: 2,818, 4: 755, 5: 33
- Trend we observe:
  - skewed toward multi-category purchases
  - indicating bundling opportunities to encourage diverse baskets



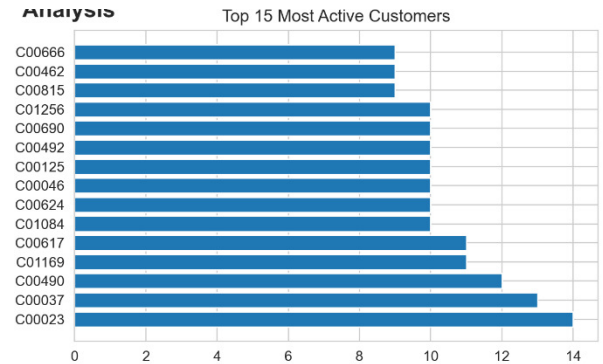
## 13. Customer Purchase Frequency Distribution Graph

- What it does:
  - shows customers by number of purchases
- Key data analysis:
  - Counts: 1: 97, 2: 195, 3: 304, 4: 286, 5: 233, 6: 165, 7: 86, 8: 41, 9: 20, 10: 7, 11: 2, 12: 1, 13: 1, 14: 1
  - Average: 4.13 purchases
- Trend we observe:
  - Right-skewed, Peak at 3-5, drop-off after 6
  - most semi-frequent, few high-repeat, suggesting loyalty programs to shift low-frequency upward



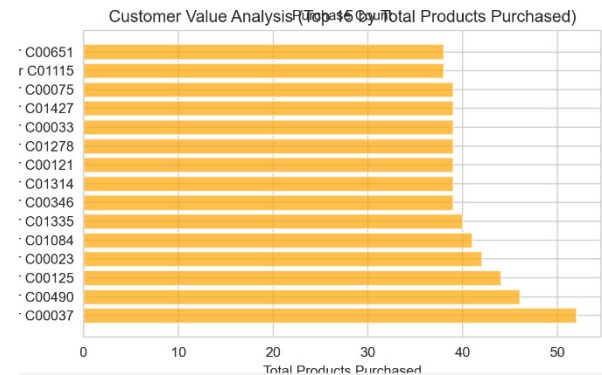
#### **14. Top 15 Most Active Customers Graph**

- What it does:
  - o ranks top 15 customers by purchase count
- Key data analysis:
  - o Top: C00023: 14, C00037: 13, C00490: 12, C01169/C00617: 11
- Trend we observe:
  - o See top 15 most active customers



#### **15. Customer Value Analysis Graph**

- What it does:
  - o shows top customers by total products purchased
- key data analysis:
  - o Top: C00037: 52, C00490: 46, C00125: 44, C00023: 42, C01084: 41
- Trend we observe:
  - o emphasizing high-value customers buy more items
  - o potential for personalized offers to amplify



#### **16. Customer Mall Loyalty Distribution Graph**

- What it does:
  - o shows percentage of customers by number of malls shopped
- key data analysis:
  - o Shares: 3 malls: 37.1%, 2: 35.5%, 4: 16.1%, 1: 11.3%
- Trend we observe:
  - o Largest shares in 2-3 malls (~73%), smaller in 1/4; trend toward moderate multi-mall shopping
  - o indicating some loyalty but opportunities for cross-promotions to increase exclusivity or expansion

