The chapter deals with methods of data collection that were used in the system study and design of the proposed system. An investigation of the current manual system was carried out in order to determine the requirement specifications for the online car rental system. Therefore the process of data collection involved identifying all the major activities and selective sampling to choose what activities should be considered for the development of the system. During the fact-finding process, the researcher used interviewing technique to study the existing situation.

The existing system is a manual car rental system. The system allows a customer to book or rent car by going to the office or organization. A variety of difficulties are often experienced with the organization and the customers, logistical problems such as;

//Alternate between the two to check what works.

//String FilePath = "D:\\Users\\username\\Desktop\\Doc1.docx";

String FilePath = "/Users/esna786/Removal of Redundancy.docx";

FileInputStream fis;

if (FilePath.substring(FilePath.length() - 1).equals("x")) { //is a docx