

Dataset Name	Work Order Management Module		
Update Frequency	Daily		
Dataset Description	Work Orders associated with Customer Service Requests		
Dataset Keywords	Work Orders; Maintenance		

## Column Information

Column Name	Column Description	Data Type	Term, Acronym, or Code Definitions	Additional Notes (where applicable, include the range of possible values, units of measure, how to interpret null/zero values, whether there are specific relationships between columns, and information on column source)
SVC_REQUEST_NUMBER	Link to Service Requests where applicable	integer	ServiceRequest	Where applicable
WORKORDER_NUMBER	Unique work order number	integer	WorkOrderNu mber	Required field
WORKORDER_ACTIVITY_CODE	Activity being performed	varchar(12)	ActivityCode	User defined code
WORKORDER_ACTIVITY_DESCRIPTION	Literal descriptor of activity	varchar(300)	ActDesc	Description for the activity
WORKORDER_STARTED	When work order started	DATETIME	-	-
WORKORDER_COMPLETED	When work order was completed	DATETIME	-	-
WORKORDER_ADDED	When work order was added into system	DATETIME	-	-
TIME_STAMP	When work order data was exported from system	DATETIME	-	-