



Database Name	WorkOrderModule
Update Frequency	Daily
Database Description	Work Orders associated with Customer Service Requests
Database Keywords	Work Orders; Maintenance

work_order_fact

Field	Description	Type	Default	Other
WorkOrder_ID	Surrogate Key	int		PK
Activity_ID	Foreign Key for 'wo_activity_' Table	int		FK
ServiceRequest_ID	Foreign Key for 'service_request_' Table	int		FK, NULLABLE
TimeID	Foreign Key for 'work_order_time_' Table	int		FK
WorkOrderNumber	Work Order Unique Number	int		

wo_activity_

Field	Description	Type	Default	Other
ActivityID	Surrogate Key	int		PK
ActivityCode	Code for the Work Order Activity	varchar(12)		
ActivityDescription	Description of the Work Order Activity	varchar(300)		NULLABLE

service_request_

Field	Description	Type	Default	Other
ServiceRequestID	Surrogate Key	int		PK, NULLABLE
ServiceRequestNumber	Service Request number where applicable	int		NULLABLE

work_order_time_

Field	Description	Type	Default	Other
Time_ID	Surrogate Key	int		PK
TimeType_ID	Foreign Key for 'wo_time_type_' Table	int		FK
Day_of_week_ID	Foreign Key for 'day_of_week_' Table	int		FK
Year	The Year	int		
Month	The Month	int		
Day	The Day	int		



Field	Description	Type	Default	Other
Hour	The Hour	int		
Minute	The Minute	int		
Second	The Second	int		

wo_time_type_

Field	Description	Type	Default	Other
TimeType_ID	Surrogate Key	int		PK
Time_Type	The time description. i.e. 'Started','Completed', 'Added'	varchar(20)		

day_of_week_

Field	Description	Type	Default	Other
Day_of_week_ID	Surrogate Key	int		PK
DayInWeek	The day of the week	varchar(12)		