| Database Name | WorkOrderModule |
|---|---|
| Update Frequency | Daily |
| Database Description | Work Orders associated with Customer Service Requests |
| Database Keywords | Work Orders; Maintenance |

## work_order_fact

| Field | Description | Type | Default | Other |
|---|---|---|---|---|
| WorkOrder_ID | Surrogate Key | int | | PK |
| Activity_ID | Foreign Key for 'wo_activity_' Table | int | | FK, NULLABLE |
| ServiceRequest_ID | Foreign Key for 'service_request_' Table | int | | FK, NULLABLE |
| Started_ID | Foreign Key for 'started_' Table | int | | FK, NULLABLE |
| Completed_ID | Foreign Key for 'completed_' Table | int | | FK, NULLABLE |
| Added_ID | Foreign Key for 'added_' Table | int | | FK, NULLABLE |
| WorkOrderNumber | Work Order Unique Number | int | | |

## wo_activity_

| Field | Description | Type | Default | Other |
|---|---|---|---|---|
| Activity_ID | Surrogate Key | int | | PK |
| ActivityCode | Code for the Work Order Activity | varchar(12) | | |
| ActivityDescription | Description of the Work Order Activity | varchar(300) | | NULLABLE |

## service_request_

| Field | Description | Type | Default | Other |
|---|---|---|---|---|
| ServiceRequest_ID | Surrogate Key | int | | PK |
| ServiceRequestNumber | Service Request number where applicable | int | | |

## started_

| Field | Description | Type | Default | Other |
|---|---|---|---|---|
| Started_ID | Surrogate Key | int | | PK |
| Date_time | The Datetime string | DATETIME | | |

## completed_

| Field | Description | Type | Default | Other |
|---|---|---|---|---|
| Completed_ID | Surrogate Key | int | | PK |
| Date_time | The Datetime string | DATETIME | | |

## added_

| Field | Description | Type | Default | Other |
|---|---|---|---|---|
| Added_ID | Surrogate Key | int | | PK |
| Date_time | The Datetime string | DATETIME | | |