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|----------------------|---|
| Database Name | WorkOrderModule |
| Update Frequency | Daily |
| Database Description | Work Orders associated with Customer Service Requests |
| Database Keywords | Work Orders; Maintenance |

work_order_fact

| Field | Description | Type | Default | Other |
|-------------------|--|------|---------|-------|
| WorkOrder_ID | Surrogate Key | int | | PK |
| Activity_ID | Foreign Key for 'wo_activity_' Table | int | | FK |
| ServiceRequest_ID | Foreign Key for 'service_request_' Table | int | | FK |
| Started_ID | Foreign Key for 'started_' Table | int | | FK |
| Completed_ID | Foreign Key for 'completed_' Table | int | | FK |
| Added_ID | Foreign Key for 'added_' Table | int | | FK |
| WorkOrderNumber | Work Order Unique Number | int | | |

wo_activity_

| Field | Description | Type | Default | Other |
|---------------------|--|--------------|---------|----------|
| Activity_ID | Surrogate Key | int | | PK |
| ActivityCode | Code for the Work Order Activity | varchar(12) | | NULLABLE |
| ActivityDescription | Description of the Work Order Activity | varchar(300) | | NULLABLE |

service_request_

| Field | Description | Type | Default | Other |
|----------------------|---|------|---------|----------|
| ServiceRequest_ID | Surrogate Key | int | | PK |
| ServiceRequestNumber | Service Request number where applicable | int | | NULLABLE |

started_

| Field | Description | Type | Default | Other |
|------------|---------------------|----------|---------|----------|
| Started_ID | Surrogate Key | int | | PK |
| Date_time | The Datetime string | DATETIME | | NULLABLE |

completed_

| Field | Description | Type | Default | Other |
|--------------|---------------------|----------|---------|----------|
| Completed_ID | Surrogate Key | int | | PK |
| Date_time | The Datetime string | DATETIME | | NULLABLE |

added_

| Field | Description | Type | Default | Other |
|-----------|---------------------|----------|---------|----------|
| Added_ID | Surrogate Key | int | | PK |
| Date_time | The Datetime string | DATETIME | | NULLABLE |