



Database Name	WorkOrderModule
Update Frequency	Daily
Database Description	Work Orders associated with Customer Service Requests
Database Keywords	Work Orders; Maintenance

work_order_fact

Field	Description	Type	Default	Other
WorkOrder_ID	Surrogate Key	int		PK
Activity_ID	Foreign Key for 'wo_activity_' Table	int		FK
ServiceRequest_ID	Foreign Key for 'service_request_' Table	int		FK
Started_ID	Foreign Key for 'started_' Table	int		FK
Completed_ID	Foreign Key for 'completed_' Table	int		FK
Added_ID	Foreign Key for 'added_' Table	int		FK
WorkOrderNumber	Work Order Unique Number	int		

wo_activity_

Field	Description	Type	Default	Other
Activity_ID	Surrogate Key	int		PK
ActivityCode	Code for the Work Order Activity	varchar(12)		NULLABLE
ActivityDescription	Description of the Work Order Activity	varchar(300)		NULLABLE

service_request_

Field	Description	Type	Default	Other
ServiceRequest_ID	Surrogate Key	int		PK
ServiceRequestNumber	Service Request number where applicable	int		NULLABLE

started_

Field	Description	Type	Default	Other
Started_ID	Surrogate Key	int		PK
Year	The Year	int		NULLABLE
Quarter	The Quarter with 1st quarter = 1, ... 4th quarter = 4	int		NULLABLE
Month	The Month	int		NULLABLE
Day_of_Week	The day of the week with Monday=0, Sunday=6.	int		NULLABLE



Field	Description	Type	Default	Other
Day	The Day	int		NULLABLE
Hour	The Hour	int		NULLABLE
Minute	The Minute	int		NULLABLE

completed_

Field	Description	Type	Default	Other
Completed_ID	Surrogate Key	int		PK
Year	The Year	int		NULLABLE
Quarter	The Quarter with 1st quarter = 1, ... 4th quarter = 4	int		NULLABLE
Month	The Month	int		NULLABLE
Day_of_Week	The day of the week with Monday=0, Sunday=6.	int		NULLABLE
Day	The Day	int		NULLABLE
Hour	The Hour	int		NULLABLE
Minute	The Minute	int		NULLABLE

added_

Field	Description	Type	Default	Other
Added_ID	Surrogate Key	int		PK
Year	The Year	int		NULLABLE
Quarter	The Quarter with 1st quarter = 1, ... 4th quarter = 4	int		NULLABLE
Month	The Month	int		NULLABLE
Day_of_Week	The day of the week with Monday=0, Sunday=6.	int		NULLABLE
Day	The Day	int		NULLABLE
Hour	The Hour	int		NULLABLE
Minute	The Minute	int		NULLABLE