SULAIMAN OLUSOKUN

2 CHUSCH STREET DADA ESTATE OSOGBO, OSUN-STATE.
SulaimanAbayomi@hotmail.com • 08166567022

_____PROFESSIONAL PROFILE_____

- **Technical Support Professional** with over 2 years' experience with a variety of software, and hardware applications.

- Willing to solve complicated problems and see projects through to completion.

- Possesses analytical skills to study problems and records in order to identify solutions.

- Passionate about Software Development, Programming and I.T generally.

_____SKILLS_____

- Information technology expertise
- Strong verbal and written communication skills
- HTML5 and CSS3
- GIT
- Experience working with various software, hardware and applications
- Tact and diplomacy
- Cloud Computing
- Working knowledge of diagnostic tools
- C Programming

- Technical and troubleshooting skills
- Customer service orientation
- Phone etiquette
- Javascript and Bootstrap
- Hardware Repair & Maintenance
- Problem solving and creativity
- Active listening and learning
- Helpdesk experience
- Microsoft Azure
- Reporting and documentation

_____PROFESSIONAL EXPERIENCE_____

Information Management and Communication Center (IMTC), Uniosun. **2019 - 2020**
IT Support Trainee

- Installed and performed repairs to hardware, software and peripheral equipment.
- Designed and implemented simple Local Area Network (LAN)
- Conducted computer diagnostics to investigate and resolve problems and provide technical assistance and support.
- Facilitated communications between facilitators, clients, and stakeholders.
- Walked colleagues and clients through steps to help them resolve their technical problems.
- Follow up with customers to ensure issue has been resolved.
- Gain feedback from customers about computer usage.

_____EDUCATION_____

Osun State University (UNIOSUN), Osogbo, Osun-State **2020**

B.Tech. Computer Science.

Divine Favour Model Academy, Osun State   **2014**
West African Senior Secondary School Leaving Certificate (WASSCE)

_____**CERTIFICATIONS**_____

- Diploma | Computer (Hardware) Assembly Repairs & Maintenance (A+) training
- Certificate of participation | Windows 10 Installation and Configuration
- Faculty of Basic and Applied Science Football Competition

_____**LEADERSHIP EXPERIENCE**_____

- Computer Science Student Representative Council (CSSRC), UNIOSUN   **2019-2020**