

Name: Joey Sullivan
Date of Birth – Age: 05/05/1998 – 18
Address: 14 Royal Terrace Highett, Victoria 3190
Phone Number: M: 0404 940 993
Email Address: jjcsull@gmail.com

Qualifications:

- Barista Coffee (Level 1) Certificate – Hospitality Training Australia
- Food Safety (Level 1) Certificate – Hospitality Training Australia
- The Professional Waiter – Hospitality Training Australia
- Responsible Service of Alcohol (RSA) – Victorian Commission for Gambling and Liquor Regulation
- Provide First Aid – First Aid Institute Australia
- Year 12 level of Education (VCE) – Brighton Secondary College
- Information Technology - Vocational Education and Training (VET)
- Working With Children's License

Experience Summary:

Since early 2017, I have worked casually as a host for KFC, in which I was tasked with things such as taking and serving orders through both the restaurant and the drive through, cleaning the restaurant and the kitchen. My main task was typically working in the front of the restaurant, which has given me excellent skills as a cashier.

Following this, I moved on to work as a food and beverage attendant for the the 5 star hotel Sofitel on Collins, who thoroughly trained me and advanced my skills in hospitality, and gave me experience in event management, hotel management, and giving the best possible experience to our customers.

Through this experience I have learnt that I have a strong passion for customer service. I enjoy being part of a team, and always have strived to make sure each customer leaves my workplace happy and satisfied. This work also showed to me that I am very good at handling stress, regardless of the situation.

I also work part time for Carer Solutions as a disability support worker, in which I care for disabled youths, doing things such as taking them out on excursions and tending to their needs. This has strengthened my skills in patience and understanding.

Availability:

Sunday – Available
Monday – Available
Tuesday – Available
Wednesday – Available
Thursday – Available
Friday – Available
Saturday – Available

Objectives:

My objective is to find a workplace that I can enjoy, whilst giving me the opportunity to build on the skills that I already have in order to contribute to a positive work environment, and hopefully meet exciting new people on the way.

References:

Jessie Gannon, Manager, KFC Highett Store. M: 0412 459 402
Jimmy Soccio, Conference and Events Manager, Sofitel on Collins. M: 0404 028 467