



Customer Service: Managing Customer Expectations

Course completed by Oleg Evdokimov
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Top skills covered

Expectations Management

Customer Service

A stylized, handwritten signature in black ink that reads "Dan Brodnitz".

Head of Content Strategy, Learning



Certificate ID: 5d2f11446ce04b7adb5194278280fa7bd666ff1e84a2052eed844122ce453a4f