



# Creating a Positive Customer Experience

Course completed by Oleg Evdokimov  
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Top skills covered

**Customer Experience Design**

**Customer Journeys**

A handwritten signature in black ink that reads "Dan Brodnitz".

Head of Content Strategy, Learning



Certificate ID: 3b24803710e7cf7fb291cf59611dd0f68bfb79c904c607a149666d6c13c8ebe7