



# Customer Service: Call Control Strategies

Course completed by Oleg Evdokimov  
Sep 12, 2023 at 02:22PM UTC • 22 minutes

Top skills covered

**Call Control**

A handwritten signature in black ink that reads "Dan Brodnitz".

Head of Content Strategy, Learning



Certificate ID: cffac9555779fcd03915700ee2627adc227fdf6a2f73ca0c3d48ecc1f1cb3d6